

# Shana Matthews

## Work

### Coinbase – Developer Relations

February 2022 to present

*Senior Documentation Engineer*

- Created beta documentation site and publishing pipeline using Gatsby and AWS Amplify, as well as created documentation for a pre-launch JSON-RPC API-based product.
- Revamped [Wallet developer docs](#), including creating [best practices guidance](#), and [tutorials](#).
- Defined developer content strategy, including setting product content priorities and enabling and empowering product teams to contribute to high-quality developer docs.

### Microsoft – Azure Developer Experience

February 2018 to June 2021

*Senior Cloud Developer Advocate*

- Used data driven decision making to create, update, and retire Azure tutorial content with internal and external partners.
- Wrote [set of tutorials on Git](#), used by the Azure technical writing team as part of onboarding.
- Created content on [Python](#), [AI services](#), [basic ML](#), and [Bash](#), used by 200,000+ devs.
- Partnered with NASA to bring [tutorial sets](#) about AI and space to Microsoft Learn.
- Regularly contributed to Azure documentation by editing and providing feedback to owners.
- Collaborated with docs engineering team to launch new features including [landing pages](#).
- Delivered in-person and virtual tech talks, workshops, and live streams for AI services, cloud app development, serverless, and Python to audiences of 200+ across the globe.
- Led cross-org executive push to improve new user IaaS and PaaS experiences through deep collaboration between product teams, simplifying Azure dev environment setup.

### Microsoft – Mapping Platform

July 2015 to February 2018

*Software Engineer, Software Engineer 2*

- Designed and implemented [geospatial APIs](#) used by thousands of third-party Windows developers in C++.
- Designed and developed labelling engine for [mixed reality weather demo app](#) in C#.
- Added hardware controller support to Microsoft's open source [Mixed Reality Toolkit](#).
- Bootstrapped a developer community around our team's APIs, including publishing [sample code](#), [templates](#), and documentation in C# and C++, and creating a [StackOverflow tag](#).

## Education

### Iowa State University

2011-2015

Bachelor of Science: Computer Science  
GPA: 4.0/4.0

## Technical Skills

Python, C#, C++, AWS, Azure, Linux, Git, GitHub, a passion for learning