

# SHANA RUSSELL

Friendswood, TX 77546 | 281-221-4694 | shanarussell00@gmail.com | linkedin.com/in/shanarussell | github.com/shanarussell

Full-stack developer-in-training with previous experience spanning IT Support (15+ years), technology administration (5+ years), graphic design, customer service and purchasing. Seeking an opportunity in Software Engineering.

## RELEVANT SKILLS

**Languages:** Java, JavaScript, SQL

**Front End:** React, Redux, Bootstrap, HTML5, CSS, Jest

**Back End:** Spring Boot, PostgreSQL, JUnit

**Development Tools:** IntelliJ, Visual Studio Code, pgAdmin, Git

**Methodologies:** Agile, CI/CD, Microservices

## SOFTWARE PROJECTS

[Text Based Vending Machine](#) | Virtual Vending Machine Application | **Java, OOP, File I/O**

Virtual vending machine application with command-line interface allowing users to deposit money, choose a product, and return the correct change. Inventory is loaded via a text file and transactions are also logged to a text file.

[NiteFan](#) | iOS and AppleTV app | **XCode, Swift, Illustrator, Photoshop**

White noise app for those who like to sleep with a fan. Plays the sound of 4 different fans, plus a few extra sounds. Users can mix the fan sounds to find the perfect one.

[Sticky Puns](#) | iMessage Sticker app | **XCode, Illustrator, Photoshop**

Collection of punny stickers that runs through the iMessage application on iPhone and iPad OS

## PROFESSIONAL EXPERIENCE

**Educational Technology Administrator** • *LEAH Schools, Houston, TX*

**06/2013 - Present**

- Develop and administer both in-person and online computer and software training for approximately 1500 students and teachers
- Provide in-person and remote technical support at an average of 140 incidents per month for students, teachers and staff on four campuses while consistently achieving the highest number of tickets solved per month
- Facilitate technology purchases and work with administrators to develop new ideas and strategies to optimize the effectiveness of the organization's technology

**Creative (Trainer)** • *Apple, Houston, TX*

**08/2007 - 06/2013**

- Trained customers on Apple hardware and software in one to one interactions as well as in group workshops
- Earned some of the highest possible individual customer satisfaction scores. Part of a team who won nationwide Apple customer service awards for outstanding training and service
- Certified on all consumer Apple Software, Apple's professional photo software and Apple small device repair

**Graphic Designer** • *The Pressroom, Webster, TX*

**01/1996 - 08/2007**

- Specialized in print layout using Adobe InDesign, Photoshop and Illustrator
- Created processes that allowed employer to track the progress of all active projects online

**Freelance Graphic Designer** • *Self-Employed, Texas City, TX*

**01/1996 - Present**

## EDUCATION

**Java Development Program**, Merit America

**08/2022**

A 30-week intensive program focused on Full Stack Web Application Development, including hands-on coursework in Java Development, Client-Server Programming (SQL + Spring), and Frontend Development (Classic Web + React).

**Associates Degree, Computer Graphics and Multimedia**

**05/2022**

College of the Mainland, Texas City, TX