



SHAN MICHAEL MARTILLANA BACCAY

PERSONAL PROFILE

To obtain a position where I can maximize my skills, knowledge, and training experiences. To be able to succeed in an environment of growth and excellence and to meet personal and organizational goals.

CONTACT



Block 75 Lot 18 Heneral Uno, Pasong Kawayan II, General Trias Cavite



baccayshan@gmail.com



0966-487-3735

PERSONAL INFORMATION

Date of Birth: November 24, 2003

Place of Birth: Pasay City

Civil Status: Single

Nationality: Filipino

Religion: Roman Catholic

Height: 5'7"

Weight: 59.5 kg

EDUCATION

National University-Dasmariñas

Bachelor of Science in

Information Technology Major in

Mobile and Web App Development

2022 - Present

Philippine Christian University

2020 - 2022

Pasay City East High School

2016 - 2020

San Juan Nepomuceno School Inc.

2009 - 2016

WORK EXPERIENCE

Store Staff

Brew Crusader

January – May 2021

- Provided excellent customer service by taking orders, addressing inquiries, and handling complaints.
- Monitored stock levels and assisted in inventory management to ensure consistent supply of ingredients.
- Maintained cleanliness and organization of the shop, including the dining and preparation areas.

Delivery Rider/Service Crew

Takobaby Japanese Takoyaki and Milktea

October – December 2022

- Delivered orders promptly and accurately while ensuring customer satisfaction.
- Customer service and issue resolution through the company's official social media channel.
- Provided excellent customer service by addressing inquiries and resolving issues professionally.
- Followed standardized recipes and food safety guidelines during food preparation.
- Handled cash and digital payments, ensuring accurate transactions and record-keeping.

SKILLS AND QUALIFICATIONS

- Skilled in food preparation, cooking, and ensuring quality control
- Detailed and result oriented
- Able to work independently and as part of a team
- Highly organized and able to perform under strict deadlines, can withstand work pressure
- Prioritization and time management skills
- Familiar with food safety and hygiene standards
- Genuinely interested in creating a positive working environment
- Excellent communication and interpersonal skills
- Computer literate (Word, Excel, Powerpoint, etc.)
- Flexible and quick to adapt to new tasks and challenges
- Non-professional Driver's License Holder

CHARACTER
REFERENCE

Mr. Eduardo C. Orense Jr.
0966-442-4289
224 C. De Guzman St.,
Malibay, Pasay City

Mr. John Erwin C. Gapaz
DepEd Teacher
0927-237-4660
#22 Cadena de Amor St.
Brgy 184 Zone 19, Pasay City

Mr. Arthur William Jay Sta Ines.
Canonoy, LPT MAED
Master Teacher I
0929-960-9169
j.canonoy1925@gmail.com

I do hereby confirm and certify that all
information above is true and correct to
the best of my knowledge and belief.

Shan Michael M. Baccay
Applicant

