SUMMARY OF BENEFITS

Cigna Health and Life Insurance Co. For - People's United Bank, N.A. Open Access Plus Plan - HealthSavings Option



Selection of a Primary Care Provider - your plan may require or allow the designation of a primary care provider. You have the right to designate any primary care provider who participates in the network and who is available to accept you or your family members. If your plan requires designation of a primary care provider, Cigna may designate one for you until you make this designation. For information on how to select a primary care provider, and for a list of the participating primary care providers, visit www.mycigna.com or contact customer service at the phone number listed on the back of your ID card. For children, you may designate a pediatrician as the primary care provider.

Direct Access to Obstetricians and Gynecologists - You do not need prior authorization from the plan or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, visit www.mycigna.com or contact customer service at the phone number listed on the back of your ID card.

Your coverage includes a health savings account that you can use to pay for eligible out-of-pocket expenses.

Employer Contribution

Employee - \$200 Family - \$400

| Plan Highlights | In-Network | Out-of-Network | | |
|---|--|---|--|--|
| Lifetime Maximum | Unlimited | Unlimited | | |
| Coinsurance Coinsurance values can vary for specific benefits | Your plan pays 80% | Your plan pays 60% | | |
| Maximum Reimbursable Charge | Not Applicable | 80th Percentile | | |
| Calendar Year Deductible | Individual: \$2,500 Family: \$5,000 | Individual: \$5,000 Family: \$10,000 | | |

- The amount you pay for all covered expenses counts toward both your in-network and out-of-network deductibles.
- Plan deductible always applies before any copay or coinsurance.
- All eligible family members contribute towards the family plan deductible. Once the family deductible has been met, the plan will pay each eligible family member's covered expenses based on the coinsurance level specified by the plan.
- This plan includes a combined Medical/Pharmacy plan deductible.

Note: Services where plan deductible applies are noted with a caret (^).

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| Plan Highlights | In-Network | Out-of-Network |
|-------------------------------------|--|--|
| Calendar Year Out-of-Pocket Maximum | Individual: \$6,250 Individual – In a Family: \$7,900 Family: \$12,500 | Individual: \$12,500 Individual – In a Family: \$25,000 Family: \$25,000 |

- The amount you pay for all covered expenses counts toward both your in-network and out-of-network out-of-pocket maximums.
- Plan deductible contributes towards your out-of-pocket maximum.
- Mental Health and Substance Use Disorder covered expenses contribute towards your out-of-pocket maximum.
- After each eligible family member meets his or her individual out-of-pocket maximum, the plan will pay 100% of their covered expenses. Or, after the family out-of-pocket maximum has been met, the plan will pay 100% of each eligible family member's covered expenses.
- This plan includes a combined Medical/Pharmacy out-of-pocket maximum.

| Benefit | In-Network | Out-of-Network |
|--|--|---|
| Physician Services | | |
| Physician Office Visit – Primary Care Physician (PCP) | After the plan deductible is met, | After the plan deductible is met, |
| All services including Lab & X-ray | your plan pays 80% | your plan pays 60% |
| Physician Office Visit – Specialist | After the plan deductible is met, | After the plan deductible is met, |
| All services including Lab & X-ray | your plan pays 80% | your plan pays 60% |
| NOTE: Obstetrician and Gynecologist (OB/GYN) visits are subject to either as PCP or as Specialist) | the PCP or Specialist cost share dependi | ng on how the provider contracts with Cigna (i.e. |
| Surgery Performed in Physician's Office - PCP | After the plan deductible is met, | After the plan deductible is met, |
| Surgery Ferrormed in Physician's Office - PCP | your plan pays 80% | your plan pays 60% |
| Surgery Performed in Physician's Office – Specialist | After the plan deductible is met, | After the plan deductible is met, |
| ourgery remormed in rinysician's office - opecianst | your plan pays 80% | your plan pays 60% |
| Allergy Treatment/Injections Performed in Physician's Office PCP | After the plan deductible is met, | After the plan deductible is met, |
| Anorgy Troutinonally collons i criofinica in Frigorolairo Chice i Cr | your plan pays 80% | your plan pays 60% |
| Allergy Treatment/Injections Performed in Specialist Office | After the plan deductible is met, | After the plan deductible is met, |
| 7 money 1 rounners my concerns a concerns and open amore concerns | your plan pays 80% | your plan pays 60% |
| Allergy Serum - PCP | After the plan deductible is met, | After the plan deductible is met, |
| | your plan pays 80% | your plan pays 60% |
| Allergy Serum - Specialist | After the plan deductible is met, | After the plan deductible is met, |
| , | your plan pays 80% | your plan pays 60% |
| Dispensed by the physician in the office | | |
| Cigna Telehealth Connection Services | After the plan deductible is met, | Not Covered |
| | your plan pays 80% | |
| Includes charges for the delivery of medical and health-related con delivered by contracted medical telehealth providers (see details or | | technologies, telephones and internet only when |

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| Benefit | In-Network | Out-of-Network |
|---|--|--|
| Preventive Care | | |
| Preventive Care | Plan pays 100% | PCP: After the plan deductible is met, your plan pays 60% Specialist: After the plan deductible is met, your plan pays 60% |
| Includes coverage of additional services, such as urinalysis, EKG, billed as part of office visit. | and other laboratory tests, supplementing th | e standard Preventive Care benefit when |
| Immunizations | Plan pays 100% | PCP: After the plan deductible is met, your plan pays 60% Specialist: After the plan deductible is met, your plan pays 60% |
| Mammogram, PAP, and PSA Tests | Plan pays 100% | Plan pays based on place of service. |
| Coverage includes the associated Preventive Outpatient Professio Diagnostic-related services are covered at the same level of benef | | place of service. |
| Inpatient | | |
| Inpatient Hospital Facility | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |
| Semi-Private Room: In-Network: Limited to the semi-private negotiated rate Private Room: In-Network: Limited to the semi-private negotiated rate / Ot Special Care Units (Intensive Care Unit (ICU), Critical Care Unit (CCU) room rate | ut-of-Network: Limited to semi-private rate | |
| Inpatient Hospital Physician's Visit/Consultation | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |
| Inpatient Professional Services For services performed by Surgeons, Radiologists, Pathologists and Anesthesiologists | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |
| Outpatient | | |
| Outpatient Facility Services | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |
| Outpatient Professional Services For services performed by Surgeons, Radiologists, Pathologists and Anesthesiologists | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |
| Short-Term Rehabilitation - PCP | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |

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| Benefit | In-Network | Out-of-Network |
|---|--|--|
| Short-Term Rehabilitation - Specialist | After the plan deductible is met, | After the plan deductible is met, |
| · | your plan pays 80% | your plan pays 60% |
| Calendar Year Maximums:Pulmonary Rehabilitation, Cognitive Therapy, Physical Therapy, S | Speech Therapy and Occupational Therap | v 60 daya |
| Pulmonary Rehabilitation, Cognitive Therapy, Physical Therapy, S Limits are not applicable to mental health conditions for Physical, | | y – 00 days |
| Elimits are not applicable to mental health conditions for impsical, | opeccit and occupational Therapies. | |
| Note: Therapy days, provided as part of an approved Home Health Care | plan, accumulate to the applicable outpation | ent short term rehab therapy maximum. |
| Chiropractic Care - PCP | After the plan deductible is met, | After the plan deductible is met, |
| Chiropractic Gare - PGP | your plan pays 80% | your plan pays 60% |
| Chiropractic Care - Specialist | After the plan deductible is met, | After the plan deductible is met, |
| · | your plan pays 80% | your plan pays 60% |
| Calendar Year Maximum: | | |
| Chiropractic Care - 25 days | | |
| Nator Thomas done municipal or most of an annual of the Const | | |
| Note: Therapy days, provided as part of an approved Home Health Care | | |
| Cardiac Rehabilitation - PCP | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |
| | After the plan deductible is met, | After the plan deductible is met, |
| Cardiac Rehabilitation - Specialist | your plan pays 80% | your plan pays 60% |
| | | |
| Calendar Year Maximum: | | |
| Cardiac Rehabilitation – Unlimited days | | |
| Note: Therapy days, provided as part of an approved Home Health Care | plan, accumulate to the applicable outpatic | ant short torm robab thorany maximum |
| | plan, accumulate to the applicable outpatie | ent short term renab therapy maximum. |
| Other Health Care Facilities/Services | | |
| Home Health Care | After the plan deductible is met, | After the plan deductible is met, |
| (includes outpatient private duty nursing subject to medical necessity) | your plan pays 80% | your plan pays 60% |
| 120 days maximum per Calendar Year (The limit is not applicable 16 bays maximum per day) | to mental nealth and substance use disor | der conditions.) |
| 16 hour maximum per day Skilled Nursing Facility, Rehabilitation Hospital, Sub-Acute Facility | After the plan deductible is met | After the plan deductible is met |
| 90 days maximum per Calendar Year | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |
| Durable Medical Equipment | After the plan deductible is met, | After the plan deductible is met, |
| Unlimited maximum per Calendar Year | your plan pays 80% | your plan pays 60% |
| Breast Feeding Equipment and Supplies | your plan pays oo // | your plan pays 00 /0 |
| Limited to the rental of one breast pump per birth as ordered or | | After the plan deductible is met, |
| prescribed by a physician | Your plan pays 100% | your plan pays 60% |
| Includes related supplies | | J |

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| Benefit | In-Network | Out-of-Network |
|---|--|--|
| External Prosthetic Appliances (EPA) | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |
| Unlimited maximum per Calendar Year | | |
| Routine Foot Disorders | Not Covered | Not Covered |
| Note: Services associated with foot care for diabetes and peripheral vascul | ar disease are covered when approved as | medically necessary. |
| Acupuncture Performed in Physician's Office - PCP | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |
| Acupuncture Performed in Physician's Office - Specialist | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |
| 20 days maximum per Calendar Year | | |
| Hearing Aid | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |
| \$2,000 maximum per 24 months Includes testing and fitting of hearing aid devices at Physician Offic Coverage through age 12 | ce Visit cost share. | |
| Hearing Exam | After the plan deductible is met, | Not Covered |
| Limit of one exam In-Network per 24 months | your plan pays 80% | Not Covered |
| Medical Specialty Drugs | | |
| Inpatient | | |
| This benefit applies to the cost of the Infusion Therapy drugs administered in an Inpatient Facility. This benefit does not cover the related Facility or Professional charges. | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |
| Outpatient Facility Services | | |
| This benefit applies to the cost of the Infusion Therapy drugs administered in an Outpatient Facility. This benefit does not cover the related Facility or Professional charges. | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |
| Physician's Office | | |
| This benefit applies to the cost of targeted Infusion Therapy drugs administered in the Physician's Office. This benefit does not cover the related Office Visit or Professional charges. | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |
| Home | | |
| This benefit applies to the cost of targeted Infusion Therapy drugs administered in the patient's home. This benefit does not cover the related Professional charges. | After the plan deductible is met, your plan pays 80% | After the plan deductible is met, your plan pays 60% |

Place of Service - your plan pays based on where you receive services Note: Services where plan deductible applies are noted with a caret (^).

| | Note: October where plan deductible applies are noted with a caret (). | | | | | | | | | | |
|----------------------------------|---|---|-----------------|--------------------|--|--|--|--|--|--|--|
| Benefit | Physician's Office | | Independent Lab | | Emergency Room/ Urgent Care Facility | | Outpatient Facility | | | | |
| | In-Network | Out-of- Network | In-Network | Out-of- Network | In-Network | Out-of- Network | In-Network | Out-of- Network | | | |
| Laboratory | Covered same as plan's Physician's Office Services | Covered same as plan's Physician's Office Services | Plan pays 80% | Plan pays 60% | Covered same as plan's Emergency Room/Urgent Care Services | Covered same as plan's Emergency Room/Urgent Care Services | Plan pays 80% | Plan pays 60% | | | |
| Radiology | Covered same as plan's Physician's Office Services | Covered same as plan's Physician's Office Services | Not Applicable | Not Applicable | Covered same as plan's Emergency Room/Urgent Care Services | Covered same as plan's Emergency Room/Urgent Care Services | Plan pays 80% | Plan pays 60% | | | |
| Advanced Radiology Imaging | Covered same as plan's Physician's Office Services | Covered same as plan's Physician's Office Services | Not Applicable | Not Applicable | Covered same as plan's Emergency Room/Urgent Care Services | Covered same as plan's Emergency Room/Urgent Care Services | Covered same as plan's Outpatient Facility Services | Covered same as plan's Outpatient Facility Services | | | |

Advanced Radiology Imaging (ARI) includes MRI, MRA, CAT Scan, PET Scan, etc.

Note: All lab and x-ray services, including ARI, provided at Inpatient Hospital are covered under Inpatient Hospital benefit

| Donofit | Emergency Room / | Urgent Care Facility | Outpatient Profe | ssional Services | *Ambulance | | |
|---------|-------------------|---|------------------|--|------------|----------------|----------------|
| Benefit | | In-Network Out-of-Network | | In-Network Out-of-Network | | In-Network | Out-of-Network |
| | Emergency Care | Life-Threatening Condit Non Life-Threatening Condit Non Life-Threatening Condit Non Life-Threatening Condit Non Life-Threatening Condit | | Life-Threatening Condit Non Life-Threatening C 60% ^ | . , | Plan pays 80%^ | |

| Benefit | Emergency Room / | Urgent Care Facility | Outpatient Profe | ssional Services | *Amb | ulance | | | | | |
|---|---------------------------|------------------------------|----------------------------|----------------------------------|----------------------------|------------------------------|--|--|--|--|--|
| Deffeffit | In-Network | Out-of-Network | In-Network | Out-of-Network | In-Network | Out-of-Network | | | | | |
| Non Life-Threatening Conditions include the following categories and corresponding ICD Diagnosis Codes: Chronic Lower Back Pain: 7242 | | | | | | | | | | | |
| (Lumbago), 7245 (| (Backache, unspecified) | , 7243 (Sciatica), 7244 (L | umbosacral Neuritis, uns | pecified), 7248 (Other Ba | nck Symptoms) <u>Joint</u> | <i>Pain (JP):</i> 71946 (JP- | | | | | |
| | | | | n), 71942 (JP-Upper Arm | | | | | | | |
| (Rotator Cuff Sync | d, unspecified), 71949 (| Pain in Joint-Multiple Site | s), 91696 (Arthropathy -L | ow Leg), 71690 (Arthropa | athy Unspecified, Site Ur | nspecified), 71948 (JP- | | | | | |
| Site Nec), 71691 (| Arthropathy Unspecified | l-Shoulder Region) <u>Mi</u> | inor Respiratory Sympto | oms (No Fever): 7862 (| Cough), 462 (Acute Pha | ryngitis), 4659 (Acute | | | | | |
| | | | | cified as Acute/Chronic), 4 | | | | | | | |
| | | | | Disease, unspecified), 786 | | | | | | | |
| | | | | aryngitis), 4730 (Chronic I | | | | | | | |
| | | | | <u>y Tract Infection:</u> 5990 (| | | | | | | |
| Skin Rashes: 70 | 89 (Urticaria, unspecifie | d), 6929 (Dermatitis, unsp | pecified), 6926 (Dermatiti | s Due to Plant), 9194 (Ins | sect Bite nec w/o Infectio | n), 6930 (Drug | | | | | |
| Dermatitis, unspecified), 7062 (Sebaceous Cyst), 684 (Impetigo), 9104 (Insect Bite Head w/o Infection), 9134 (Insect Bite FA w/o Infection), 1330 (Scabies), 7099 | | | | | | | | | | | |
| (Skin Disorder, un | specified), 69271 (Sunb | urn), 6910 (Diaper or Nar | okin Rash), 7098 (Skin D | isorders Nec) and 9174 (I | nsect Bite Foot w/o Infec | ction). | | | | | |
| Urgent Care | Plan pays 80% ^ | Plan pays 80% ^ | Plan pays 80% ^ | Plan pays 80% ^ | Not Applicable* | | | | | | |

| Benefit | Inpatient Hospital and Ot | ther Health Care Facilities | Outpatient Services | | |
|---------------------------|---------------------------|-----------------------------|---------------------|-----------------|--|
| | In-Network | Out-of-Network | In-Network | Out-of-Network | |
| Hospice | Plan pays 80% ^ | Plan pays 60% ^ | Plan pays 80% ^ | Plan pays 60% ^ | |
| Bereavement Counseling | Plan pays 80% ^ | Plan pays 60% ^ | Plan pays 80% ^ | Plan pays 60% ^ | |

*Ambulance services used as non-emergency transportation (e.g., transportation from hospital back home) generally are not covered.

Note: Services provided as part of Hospice Care Program

Note: Services where plan deductible applies are noted with a caret (^).

| Benefit | | to Confirm nancy | (All Subsequent Postnatal Visits | ternity Fee t Prenatal Visits, and Physician's Charges) | Global Maternity | in Addition to y Fee (Performed or Specialist) | (Inpatient Hos | ery - Facility Hospital, Birthing Center) | |
|-----------|---|---|----------------------------------|--|---|---|--|--|--|
| | In-Network | Out-of- Network | In-Network | Out-of- Network | In-Network | Out-of- Network | In-Network | Out-of- Network | |
| Maternity | Covered same as plan's Physician's Office Services | Covered same as plan's Physician's Office Services | Plan pays 80% | Plan pays 60% | Covered same as plan's Physician's Office Services | Covered same as plan's Physician's Office Services | Covered same as plan's Inpatient Hospital benefit | Covered same as plan's Inpatient Hospital benefit | |

Note: Services where plan deductible applies are noted with a caret (^).

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| Benefit - | Physicia | Physician's Office | | t Facility | Outpatie | nt Facility | | rofessional vices | | Professional vices |
|---|------------------|--------------------|---|--------------------|------------------|--------------------|---------------------|----------------------|--------------|-----------------------|
| | In-Network | Out-of- Network | In-Network | Out-of- Network | In-Network | Out-of- Network | In-Network | Out-of- Network | In-Network | Out-of- Network |
| | Covered | Covered | | | | | Covered | Covered | Covered | Covered |
| Abortion | same as | same as | | | | | same as | same as | same as | same as |
| (Elective and | plan's | plan's | Plan pays | Plan pays | Plan pays | Plan pays | plan's | plan's | plan's | plan's |
| non-elective | Physician's | Physician's | 80% <mark>^</mark> | 60% <mark>^</mark> | 80% ^ | 60% ^ | Inpatient | Inpatient | Outpatient | Outpatient |
| procedures) | Office | Office | | | | | Professional | Professional | Professional | Professional |
| | Services | Services | | | | | Services | Services | Services | Services |
| | Covered | Covered | | | | | Covered | Covered | Covered | Covered |
| Family | same as | same as | | | | | same as | same as | same as | same as |
| Planning - | plan's | plan's | Plan pays | Plan pays | Plan pays | Plan pays | plan's | plan's | plan's | plan's |
| Men's | Physician's | Physician's | 80% <mark>^</mark> | 60% [^] | 80% ^ | 60% <mark>^</mark> | Inpatient | Inpatient | Outpatient | Outpatient |
| Services | Office | Office | | | | | Professional | Professional | Professional | Professional |
| | Services | Services | | | | | Services | Services | Services | Services |
| Includes surgica | al services, suc | h as vasectomy | (excludes reve | ersals) | | | | | | |
| | | Covered | | | | | | Covered | | Covered |
| Family | | same as | | | | | | same as | | same as |
| Planning - | Plan pays | plan's | Plan pays | Plan pays | Plan pays | Plan pays | Plan pays | plan's | Plan pays | plan's |
| Women's | 100% | Physician's | 100% | 60% ^ | 100% | 60% ^ | 100% | Inpatient | 100% | Outpatient |
| Services | | Office | | | | | | Professional | | Professional |
| | | Services | | | | | | Services | | Services |
| Includes surgica | | | | | | | | | | |
| Contraceptive d | levices as orde | red or prescribe | ed by a physicia | ın. | | | | | | |
| | Covered | Covered | | | | | Covered | Covered | Covered | Covered |
| | same as | same as | | | | | same as | same as | same as | same as |
| Infertility | plan's | plan's | Plan pays | Plan pays | Plan pays | Plan pays | plan's | plan's | plan's | plan's |
| iiiieitiiity | Physician's | Physician's | 80% ^ | 60% ^ | 80% ^ | 60% ^ | Inpatient | Inpatient | Outpatient | Outpatient |
| | Office | Office | | | | | Professional | Professional | Professional | Professional |
| | Services | Services | | | | | Services | Services | Services | Services |
| Infertility covere \$20,000 lifetime | | and radiology t | est, counseling | , surgical treatr | nent, includes a | ırtificial insemir | nation, in-vitro fe | ertilization, GIF1 | , ZIFT, etc. | |
| | r must call the | Personal Health | Team to activ | ate the Infertilit | v benefit | | | | | |
| | Covered | Covered | 12 12 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 | | | | Covered | Covered | Covered | Covered |
| | same as | same as | | | | | same as | same as | same as | same as |
| TMJ, Surgical | plan's | plan's | Plan pays | Plan pays | Plan pays | Plan pays | plan's | plan's | plan's | plan's |
| and Non- | Physician's | Physician's | 80% ^ | 60% ^ | 80% ^ | 60% ^ | Inpatient | Inpatient | Outpatient | Outpatient |
| Surgical | Office | Office | | | / - | / - | Professional | Professional | Professional | Professional |
| | Services | Services | | | | | Services | Services | Services | Services |
| Services provide | | y-case basis. A | lways excludes | appliances & d | orthodontic trea | tment. Subject | | | 1 | |

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| Benefit | Physician's Office | | Inpatient Facility | | Outpatient Facility | | Inpatient Professional Services | | Outpatient Professional Services | |
|----------------------|--|--------------------|--------------------|--------------------|---------------------|--------------------|--|--------------------|---|--------------------|
| | In-Network | Out-of- Network | In-Network | Out-of- Network | In-Network | Out-of- Network | In-Network | Out-of- Network | In-Network | Out-of- Network |
| Bariatric Surgery | Covered same as plan's Physician's Office Services | Not Covered | Plan pays 80% ^ | Not Covered | Plan pays 80% ^ | Not Covered | Covered same as plan's Inpatient Professional Services | Not Covered | Covered same as plan's Outpatient Professional Services | Not Covered |

Bariatric Surgery Lifetime Maximum: Limited to 1 bariatric surgery per lifetime maximum

Treatment of clinically severe obesity, as defined by the body mass index (BMI) is covered.

The following are excluded:

- medical and surgical services to alter appearances or physical changes that are the result of any surgery performed for the management of obesity or clinically severe (morbid) obesity.
- weight loss programs or treatments, whether prescribed or recommended by a physician or under medical supervision

Note: Services where plan deductible applies are noted with a caret (^).

| | I | npatient Hospital Facilit | ty | Inpatient Professional Services | | | |
|----------------------|---|--|-----------------|---|--|--|--|
| Benefit | Cigna LifeSOURCE Transplant Network [®] Facility In-Network | Non-Lifesource Facility In-Network | Out-of-Network | Cigna LifeSOURCE Transplant Network [®] Facility In-Network | Non-Lifesource Facility In-Network | Out-of-Network | |
| Organ Transplants | Plan pays 80% ^ | Plan pays 80% ^ | Plan pays 60% ^ | Plan pays 80% ^ | Covered same as plan's Inpatient Professional Services | Covered same as plan's Inpatient Professional Services | |

• Travel Maximum - Cigna LifeSOURCE Transplant Network® Facility: In-Network: \$10,000 maximum per Transplant

Note: Services where plan deductible applies are noted with a caret (^).

| Donofit | Inpatient | | Outpatient - Ph | ysician's Office | Outpatient - All Other Services | | |
|---------------------------|-----------------|-----------------|-----------------|------------------|---------------------------------|-----------------|--|
| Benefit | In-Network | Out-of-Network | In-Network | Out-of-Network | In-Network | Out-of-Network | |
| Mental Health | Plan pays 80% ^ | Plan pays 60% ^ | Plan pays 80% ^ | Plan pays 60% ^ | Plan pays 80% ^ | Plan pays 60% ^ | |
| Substance Use Disorder | Plan pays 80% ^ | Plan pays 60% ^ | Plan pays 80% ^ | Plan pays 60% ^ | Plan pays 80% ^ | Plan pays 60% ^ | |

Note: Services where plan deductible applies are noted with a caret (^).

Notes:

- Unlimited maximum per Calendar Year
- Services are paid at 100% after you reach your out-of-pocket maximum.
- Inpatient includes Residential Treatment.
- Outpatient includes Individual, Intensive Outpatient, Behavioral Telehealth Consultation, and Group Therapy; also Partial Hospitalization.
- Detox is covered under medical.

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Mental Health and Substance Use Disorder Services

Mental Health/Substance Use Disorder Utilization Review, Case Management and Programs

Cigna Total Behavioral Health - Inpatient and Outpatient Management

- Inpatient utilization review and case management
- Outpatient utilization review and case management
- Partial Hospitalization
- Intensive outpatient programs
- Changing Lives by Integrating Mind and Body Program
- Lifestyle Management Programs: Stress Management, Tobacco Cessation and Weight Management.
- Narcotic Therapy Management
- Complex Psychiatric Case Management

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Pharmacy In-Network

Cost Share and Supply

Cigna Pharmacy Cost Share

- Retail up to 90-day supply (except Specialty up to 30-day supply)
- Home Delivery up to 90-day supply (except Specialty up to 30-day supply)

Retail (per 30-day supply):

Generic: You pay 20%

Preferred Brand: You pay 20% Non-Preferred Brand: You pay 20%

Retail and Home Delivery (per 90-day supply):

Generic: You pay 20%

Preferred Brand: You pay 20% Non-Preferred Brand: You pay 20%

- Retail drugs for a 30 day supply may be obtained In-Network at a wide range of pharmacies across the nation although prescriptions for a 90 day supply (such as maintenance drugs) will be available at select network pharmacies.
- Cigna 90 Now Program: You can choose to fill your medications in a 30- or 90-day supply. If you choose to fill a 30-day prescription, it can be filled at any network retail pharmacy or Cigna Home Delivery. If you choose to fill a 90-day prescription, it must be filled at a 90-day network retail pharmacy or Cigna Home Delivery to be covered by the plan.
- This plan will not cover out-of-network pharmacy benefits.
- Specialty medications are used to treat an underlying disease which is considered to be rare and chronic including, but not limited to, multiple sclerosis, hepatitis C or rheumatoid arthritis. Specialty Drugs may include high cost medications as well as medications that may require special handling and close supervision when being administered.
- When patient requests brand drug, patient pays the generic cost share plus the cost difference between the brand and generic drugs up to the cost of the brand drug (unless the physician indicates "Dispense As Written" DAW).
- Exclusive specialty home delivery: Specialty medications must be filled through home delivery; otherwise you pay the entire cost of the prescription after 1 Retail fill. Some exceptions may apply.
- Your pharmacy benefits share an annual deductible and out-of-pocket maximum with the medical/behavioral benefits. The applicable cost share for covered drugs applies after the combined deductible has been met.
- If you receive a supply of 34 days or less at home delivery (including a Specialty Prescription Drug), the home delivery pharmacy cost share will be adjusted to reflect a 30-day supply.

Drugs Covered

Prescription Drug List:

Your Cigna Standard Prescription Drug List includes a full range of drugs including all those required under applicable health care laws. To check which drugs are included in your plan, please log on to myCigna.com.

Some highlights:

- Coverage includes Self Administered injectables and optional injectable drugs but excludes infertility drugs.
- Federally required contraceptive devices and drugs are covered at 100%.
- Insulin, glucose test strips, lancets, insulin needles & syringes, insulin pens and cartridges are covered.
- Lifestyle drugs are covered limited to sexual dysfunction.
- Oral Fertility drugs are covered.

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Pharmacy Program Information

Pharmacy Clinical Management

Your plan features drug management programs and edits to ensure safe prescribing, and access to medications proven to be the most reliable and cost effective for the medical condition, including:

- Prior authorization requirements.
- Step Therapy on select classes of medications and drugs new to the market
- Quantity limits, including maximum daily dose edits, quantity over time edits, duration of therapy edits, and dose optimization edits
- Age edits, and refill-too-soon edits
- Plan exclusion edits
- Current users of Step Therapy medications will be allowed one 30-day fill during the first three months of coverage before Step Therapy program applies.
- Your plan includes Specialty Drug Management features, such as prior authorization and quantity limits, to ensure the safe prescribing and access to specialty medications.
- Your plan includes access to the TheraCare® program which works with customers to help them better understand their condition, medications and their side effects in addition to why it's important to take their medications exactly as prescribed by a physician.

Additional Information

Case Management

Coordinated by Cigna HealthCare. This is a service designated to provide assistance to a patient who is at risk of developing medical complexities or for whom a health incident has precipitated a need for rehabilitation or additional health care support. The program strives to attain a balance between quality and cost effective care while maximizing the patient's quality of life.

| The state of the partition of the partition of the state | | | | | |
|---|----------|--|--|--|--|
| Comprehensive Oncology Program | | | | | |
| Care Management outreach | Included | | | | |
| Case Management | | | | | |
| Healthy Pregnancies/Healthy Babies | | | | | |
| Care Management outreach | | | | | |
| Maternity Case Management | | | | | |
| Neo-natal Case Management | | | | | |

Maximum Reimbursable Charge

Payments made to health care professionals not participating in Cigna's network are determined based on the lesser of: the health care professional's normal charge for a similar service or supply, or a percentile (80th) of charges made by health care professionals of such service or supply in the geographic area where it is received. If sufficient charge data is unavailable in the database for that geographic area to determine the Maximum Reimbursable Charge, then state, regional or national charge data may be used. If sufficient charge data is unavailable in the database for that geographic area to determine the Maximum Reimbursable Charge, then data in the database for similar services may be used. These charges are compiled in a database selected by Cigna. The health care professional may bill the customer the difference between the health care professional's normal charge and the Maximum Reimbursable Charge as determined by the benefit plan, in addition to applicable deductibles, co-payments and coinsurance. Out-of-network services are subject to a Calendar Year deductible and maximum reimbursable charge limitations.

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Additional Information

Medicare Coordination

In accordance with the Social Security Act of 1965, this plan will pay as the Secondary plan to Medicare Part A and B as follows:

- (a) a former Employee such as a retiree, a former Disabled Employee, a former Employee's Dependent, or an Employee's Domestic Partner who is also eligible for Medicare and whose insurance is continued for any reason as provided in this plan (including COBRA continuation);
- (b) an Employee, a former Employee, an Employee's Dependent, or former Employee's Dependent, who is eligible for Medicare due to End Stage Renal Disease after that person has been eligible for Medicare for 30 months.

When a person is eligible for Medicare A and B as described above, this plan will pay as the Secondary Plan to Medicare Part A and B regardless if the person is actually enrolled in Medicare Part A and/or Part B and regardless if the person seeks care at a Medicare Provider or not for Medicare covered services.

Multiple Surgical Reduction

Multiple surgeries performed during one operating session result in payment reduction of 50% to the surgery of lesser charge. The most expensive procedure is paid as any other surgery.

Personal Health Team - A

Client specific team of clinical specialists who provide support for healthy, at-risk and acute care individuals to help them stay healthy

- Health and Wellness Coaching
- Cigna Well Informed Program
- Preference Sensitive Care
- Behavioral Health Case Management
- 24 hour Health Information Line Outreach
- Pre Admission Outreach
- Post Discharge Outreach
- Inpatient Advocacy
- Case Management Short term and complex

Pre-Certification - Continued Stay Review - PHS+ Inpatient - required for all inpatient admissions

In-Network: Coordinated by your physician

Out-of-Network: Customer is responsible for contacting Cigna Healthcare. Subject to penalty/reduction or denial for non-compliance.

- \$500 penalty applied to hospital inpatient charges for failure to contact Cigna Healthcare to precertify admission.
- Benefits are denied for any admission reviewed by Cigna Healthcare and not certified.
- Benefits are denied for any additional days not certified by Cigna Healthcare.

Pre-Certification - PHS+ Outpatient Prior Authorization - required for selected outpatient procedures and diagnostic testing

In-Network: Coordinated by your physician

Out-of-Network: Customer is responsible for contacting Cigna Healthcare. Subject to penalty/reduction or denial for non-compliance.

- \$500 penalty applied to outpatient procedures/diagnostic testing charges for failure to contact Cigna Healthcare and to precertify admission.
- Benefits are denied for any outpatient procedures/diagnostic testing reviewed by Cigna Healthcare and not certified.

Pre-Existing Condition Limitation (PCL) does not apply.

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Additional Information

Your Health First - 200

Individuals with one or more of the chronic conditions, identified on the right, may be eligible to receive the following type of support:

- **Condition Management**
- Medication adherence
- Risk factor management
- Lifestyle issues
- Health & Wellness issues
- Pre/post-admission
- Treatment decision support
- Gaps in care

Holistic health support for the following chronic health conditions:

- **Heart Disease**
- Coronary Artery Disease
- Angina
- Congestive Heart Failure
- Acute Myocardial Infarction
- Peripheral Arterial Disease
- Asthma
- Chronic Obstructive Pulmonary Disease (Emphysema and Chronic Bronchitis)
- Diabetes Type 1
- Diabetes Type 2
- Metabolic Syndrome/Weight Complications
- Osteoarthritis
- Low Back Pain
- Anxietv
- Bipolar Disorder
- Depression

Definitions

Coinsurance - After you've reached your deductible, you and your plan share some of your medical costs. The portion of covered expenses you are responsible for is called Coinsurance.

Copay - A flat fee you pay for certain covered services such as doctor's visits or prescriptions.

Deductible - A flat dollar amount you must pay out of your own pocket before your plan begins to pay for covered services.

Out-of-Pocket Maximum - Specific limits for the total amount you will pay out of your own pocket before your plan coinsurance percentage no longer applies. Once you meet these maximums, your plan then pays 100 percent of the "Maximum Reimbursable Charges" or negotiated fees for covered services.

Place of service - Your plan pays based on where you receive services. For example, for hospital stays, your coverage is paid at the inpatient level.

Prescription Drug List - The list of prescription brand and generic drugs covered by your pharmacy plan.

Professional Services - Services performed by Surgeons, Assistant Surgeons, Hospital Based Physicians, Radiologists, Pathologists and Anesthesiologists Transition of Care - Provides in-network health coverage to new customers when the customer's doctor is not part of the Cigna network and there are approved clinical reasons why the customer should continue to see the same doctor.

Exclusions

What's Not Covered (not all-inclusive):

Your plan provides for most medically necessary services. The complete list of exclusions is provided in your Certificate or Summary Plan Description. To the extent there may be differences, the terms of the Certificate or Summary Plan Description control. Examples of things your plan does not cover, unless required by law or covered under the pharmacy benefit, include (but aren't limited to):

- Care for health conditions that are required by state or local law to be treated in a public facility.
- Care required by state or federal law to be supplied by a public school system or school district.
- Care for military service disabilities treatable through governmental services if you are legally entitled to such treatment and facilities are reasonably available.

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Exclusions

- Treatment of an Injury or Sickness which is due to war, declared, or undeclared, riot or insurrection.
- Charges which you are not obligated to pay or for which you are not billed or for which you would not have been billed except that they were covered under this plan. For example, if Cigna determines that a provider or pharmacy is or has waived, reduced, or forgiven any portion of its charges and/or any portion of copayment, deductible, and/or coinsurance amount(s) you are required to pay for a Covered Expense (as shown on The Schedule) without Cigna's express consent, then Cigna in its sole discretion shall have the right to deny the payment of benefits in connection with the Covered Expense, or reduce the benefits in proportion to the amount of the copayment, deductible, and/or coinsurance amounts waived, forgiven or reduced, regardless of whether the provider represents that you remain responsible for any amounts that your plan does not cover. In the exercise of that discretion, Cigna shall have the right to require you to provide proof sufficient to Cigna that you have made your required cost share payment(s) prior to the payment of any benefits by Cigna. This exclusion includes, but is not limited to, charges of a non-Participating Provider who has agreed to charge you or charged you at an in-network benefits level or some other benefits level not otherwise applicable to the services received. Provided further, if you use a coupon provided by a pharmaceutical manufacturer or other third party that discounts the cost of a prescription medication or other product, Cigna may, in its sole discretion, reduce the benefits provided under the plan in proportion to the amount of the Copayment, Deductible, and/or Coinsurance amounts to which the value of the coupon has been applied by the Pharmacy or other third party, and/or exclude from accumulation toward any plan Deductible or Out-of-Pocket Maximum the value of any coupon applied to any Copayment, Deductible and/or Coinsurance you are required to pay.
- Charges arising out of or relating to any violation of a healthcare-related state or federal law or which themselves are a violation of a healthcare-related state or federal law.
- Assistance in the activities of daily living, including but not limited to eating, bathing, dressing or other Custodial Services or self-care activities, homemaker services and services primarily for rest, domiciliary or convalescent care.
- For or in connection with experimental, investigational or unproven services.
- Experimental, investigational and unproven services are medical, surgical, diagnostic, psychiatric, substance use disorder or other health care technologies, supplies, treatments, procedures, drug or Biologic therapies or devices that are determined by the utilization review Physician to be:
 - o Not approved by the U.S. Food and Drug Administration (FDA) or other appropriate regulatory agency to be lawfully marketed;
 - o Not demonstrated, through existing peer-reviewed, evidence-based, scientific literature to be safe and effective for treating or diagnosing the condition or Sickness for which its use is proposed;
 - o The subject of review or approval by an Institutional Review Board for the proposed use except as provided in the "Clinical Trials" sections of this plan; or
 - The subject of an ongoing phase I, II or III clinical trial, except for routine patient care costs related to qualified clinical trials as provided in the "Clinical Trials" sections of this plan.
- In determining whether drug or Biologic therapies are experimental, investigational and unproven, the utilization review Physician may review, without limitation, U.S. Food and Drug Administration-approved labeling, the standard medical reference compendia and peer-reviewed, evidence-based scientific literature.
- Cosmetic surgery and therapies. Cosmetic surgery or therapy is defined as surgery or therapy performed to improve or alter appearance or self-esteem.
- The following services are excluded from coverage regardless of clinical indications: Macromastia or Gynecomastia Surgeries; Abdominoplasty; Panniculectomy; Rhinoplasty; Blepharoplasty; Redundant skin surgery; Removal of skin tags; Acupressure; Craniosacral/cranial therapy; Dance therapy, Movement therapy; Applied kinesiology; Rolfing; Prolotherapy; and Extracorporeal shock wave lithotripsy (ESWL) for musculoskeletal and orthopedic conditions.
- Dental treatment of the teeth, gums or structures directly supporting the teeth, including dental X-rays, examinations, repairs, orthodontics, periodontics, casts, splints and services for dental malocclusion, for any condition. Charges made for services or supplies provided for or in connection with an accidental Injury to teeth are covered provided a continuous course of dental treatment is started within six months of an accident.
- Medical and surgical services, initial and repeat, intended for the treatment or control of obesity, except for treatment of clinically severe (morbid) obesity as

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Exclusions

shown in Covered Expenses, including: medical and surgical services to alter appearance or physical changes that are the result of any surgery performed for the management of obesity or clinically severe (morbid) obesity; and weight loss programs or treatments, whether prescribed or recommended by a Physician or under medical supervision.

- Unless otherwise covered in this plan, for reports, evaluations, physical examinations, or hospitalization not required for health reasons including, but not limited to, employment, insurance or government licenses, and court-ordered, forensic or custodial evaluations.
- Court-ordered treatment or hospitalization, unless such treatment is prescribed by a Physician and listed as covered in this plan.
- Any medications, drugs, services or supplies for the treatment of male or female sexual dysfunction such as, but not limited to, treatment of erectile dysfunction (including penile implants), anorgasmy, and premature ejaculation.
- Medical and Hospital care and costs for the infant child of a Dependent, unless this infant child is otherwise eligible under this plan.
- Non-medical counseling and/or ancillary services including, but not limited to, Custodial Services, educational services, vocational counseling, training and rehabilitation services, behavioral training, biofeedback, neurofeedback, hypnosis, sleep therapy, return to work services, work hardening programs and driver safety courses.
- Therapy or treatment intended primarily to improve or maintain general physical condition or for the purpose of enhancing job, school, athletic or recreational performance, including but not limited to routine, long term, or maintenance care which is provided after the resolution of the acute medical problem and when significant therapeutic improvement is not expected.
- Consumable medical supplies other than ostomy supplies and urinary catheters. Excluded supplies include, but are not limited to bandages and other disposable medical supplies, skin preparations and test strips, except as specified in the "Home Health Services" or "Breast Reconstruction and Breast Prostheses" sections of this plan.
- Private Hospital rooms and/or private duty nursing except as provided under the Home Health Services provision.
- Personal or comfort items such as personal care kits provided on admission to a Hospital, television, telephone, newborn infant photographs, complimentary meals, birth announcements, and other articles which are not for the specific treatment of an Injury or Sickness.
- Artificial aids including, but not limited to, corrective orthopedic shoes, arch supports, elastic stockings, garter belts, corsets, dentures and wigs.
- Aids or devices that assist with non-verbal communications, including but not limited to communication boards, prerecorded speech devices, laptop computers, desktop computers, Personal Digital Assistants (PDAs), Braille typewriters, visual alert systems for the deaf and memory books.
- Eveglass lenses and frames and contact lenses (except for the first pair of contact lenses for treatment of keratoconus or post cataract surgery).
- Routine refractions, eye exercises and surgical treatment for the correction of a refractive error, including radial keratotomy.
- All non-injectable prescription drugs, unless Physician administration or oversight is required, injectable prescription drugs to the extent they do not require Physician supervision and are typically considered self-administered drugs, non-prescription drugs, and investigational and experimental drugs, except as provided in this plan.
- Routine foot care, including the paring and removing of corns and calluses or trimming of nails. However, services associated with foot care for diabetes and peripheral vascular disease are covered when Medically Necessary.
- Membership costs or fees associated with health clubs, weight loss programs and smoking cessation programs.
- Genetic screening or pre-implantations genetic screening. General population-based genetic screening is a testing method performed in the absence of any symptoms or any significant, proven risk factors for genetically linked inheritable disease.
- Dental implants for any condition.
- Fees associated with the collection or donation of blood or blood products, except for autologous donation in anticipation of scheduled services where in the utilization review Physician's opinion the likelihood of excess blood loss is such that transfusion is an expected adjunct to surgery.
- Blood administration for the purpose of general improvement in physical condition.
- Cost of biologicals that are immunizations or medications for the purpose of travel, or to protect against occupational hazards and risks.
- Cosmetics, dietary supplements and health and beauty aids.

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Exclusions

- All nutritional supplements and formulae except for infant formula needed for the treatment of inborn errors of metabolism.
- Medical treatment for a person age 65 or older, who is covered under this plan as a retiree, or their Dependent, when payment is denied by the Medicare plan because treatment was received from a non-Participating Provider.
- Medical treatment when payment is denied by a Primary Plan because treatment was received from a non-Participating Provider.
- For or in connection with an Injury or Sickness arising out of, or in the course of, any employment for wage or profit.
- Charges for the delivery of medical and health-related services via telecommunications technologies, including telephone and internet, unless provided as specifically described under the benefit section.
- Massage therapy.

These are only the highlights

This summary outlines the highlights of your plan. For a complete list of both covered and not covered services, including benefits required by your state, see your employer's insurance certificate or summary plan description -- the official plan documents. If there are any differences between this summary and the plan documents, the information in the plan documents takes precedence. This summary provides additional information not provided in the Summary of Benefits and Coverage document required by the Federal Government.

All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company, Connecticut General Life Insurance Company, Cigna Behavioral Health, Inc., Tel-Drug, Inc., Tel-Drug of Pennsylvania, L.L.C. and HMO or service company subsidiaries of Cigna Health Corporation. "Cigna Home Delivery Pharmacy" refers to Tel-Drug, Inc. and Tel-Drug of Pennsylvania, L.L.C. The Cigna name, logo, and other Cigna marks are owned by Cigna Intellectual Property, Inc.

EHB State: UT

DISCRIMINATION IS AGAINST THE LAW

Medical coverage

Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Cigna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact customer service at the toll-free number shown on your ID card, and ask a Customer Service Associate for assistance.

If you believe that Cigna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by sending an email to ACAGrievance@Cigna.com or by writing to the following address:

Cigna

Nondiscrimination Complaint Coordinator

PO Box 188016

Chattanooga, TN 37422

If you need assistance filing a written grievance, please call the number on the back of your ID card or send an email to ACAGrievance@Cigna.com. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, DC 20201 1.800.368.1019, 800.537.7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company, Connecticut General Life Insurance Company, Cigna Behavioral Health, Inc., Cigna Health Management, Inc., and HMO or service company subsidiaries of Cigna Health Corporation and Cigna Dental Health, Inc. The Cigna name, logos, and other Cigna marks are owned by Cigna Intellectual Property, Inc. ATTENTION: If you speak languages other than English, language assistance services, free of charge are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.800.244.6224 (TTY: Dial 711). ATENCIÓN: Si usted habla un idioma que no sea inglés, tiene a su disposición servicios gratuitos de asistencia lingüística. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.800.244.6224 (los usuarios de TTY deben llamar al 711).

Proficiency of Language Assistance Services

English - ATTENTION: Language assistance services, free of charge, are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.800.244.6224 (TTY: Dial 711).

Spanish - ATENCIÓN: Hay servicios de asistencia de idiomas, sin cargo, a su disposición. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.800.244.6224 (los usuarios de TTY deben llamar al 711).

Chinese - 注意:我們可為您免費提供語言協助服務。對於 Cigna 的現有客戶,請致電您的 ID 卡背面的號碼。其他客戶請致電 1.800.244.6224 (聽障專線:請撥 711)。

Vietnamese – XIN LƯU Ý: Quý vị được cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Dành cho khách hàng hiện tại của Cigna, vui lòng gọi số ở mặt sau thẻ Hội viên. Các trường hợp khác xin gọi số 1.800.244.6224 (TTY: Quay số 711).

Korean - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 현재 Cigna 가입자님들께서는 ID 카드 뒷면에 있는 전화번호로 연락해주십시오. 기타 다른 경우에는 1.800.244.6224 (TTY: 다이얼 711)번으로 전화해주십시오.

Tagalog - PAUNAWA: Makakakuha ka ng mga serbisyo sa tulong sa wika nang libre. Para sa mga kasalukuyang customer ng Cigna, tawagan ang numero sa likuran ng iyong ID card. O kaya, tumawag sa 1.800.244.6224 (TTY: I-dial ang 711).

Russian – ВНИМАНИЕ: вам могут предоставить бесплатные услуги перевода. Если вы уже участвуете в плане Cigna, позвоните по номеру, указанному на обратной стороне вашей идентификационной карточки участника плана. Если вы не являетесь участником одного из наших планов, позвоните по номеру 1.800.244.6224 (TTY: 711).

Arabic - برجاء الانتباه خدمات الترجمة المجانية متاحة لكم. لعملاء Cigna الحاليين برجاء الاتصال بالرقم المدون علي ظهر بطاقتكم الشخصية. او اتصل ب 711). 1800.244.6224

French Creole - ATANSYON: Gen sèvis èd nan lang ki disponib gratis pou ou. Pou kliyan Cigna yo, rele nimewo ki dèyè kat ID ou. Sinon, rele nimewo 1.800.244.6224 (TTY: Rele 711).

French – ATTENTION: Des services d'aide linguistique vous sont proposés gratuitement. Si vous êtes un client actuel de Cigna, veuillez appeler le numéro indiqué au verso de votre carte d'identité. Sinon, veuillez appeler le numéro 1.800.244.6224 (ATS : composez le numéro 711).

Portuguese - ATENÇÃO: Tem ao seu dispor serviços de assistência linguística, totalmente gratuitos. Para clientes Cigna atuais, ligue para o número que se encontra no verso do seu cartão de identificação. Caso contrário, ligue para 1.800.244.6224 (Dispositivos TTY: marque 711).

Polish – UWAGA: w celu skorzystania z dostępnej, bezpłatnej pomocy językowej, obecni klienci firmy Cigna mogą dzwonić pod numer podany na odwrocie karty identyfikacyjnej. Wszystkie inne osoby prosimy o skorzystanie z numeru 1 800 244 6224 (TTY: wybierz 711).

Japanese - 注意事項:日本語を話される場合、無料の言語支援サービスをご利用いただけます。現在のCignaのお客様は、IDカード裏面の電話番号まで、お電話にてご連絡ください。その他の方は、1.800.244.6224(TTY: 711)まで、お電話にてご連絡ください。

Italian – ATTENZIONE: Sono disponibili servizi di assistenza linguistica gratuiti. Per i clienti Cigna attuali, chiamare il numero sul retro della tessera di identificazione. In caso contrario, chiamare il numero 1.800.244.6224 (utenti TTY: chiamare il numero 711).

German – ACHTUNG: Die Leistungen der Sprachunterstützung stehen Ihnen kostenlos zur Verfügung. Wenn Sie gegenwärtiger Cigna-Kunde sind, rufen Sie bitte die Nummer auf der Rückseite Ihrer Krankenversicherungskarte an. Andernfalls rufen Sie 1.800.244.6224 an (TTY: Wählen Sie 711).

Persian (Farsi) – توجه: خدمات کمک زبانی، به صورت رایگان به شما ارائه می شود. برای مشتریان فعلی Cigna، لطفاً با شماره ای که در پشت کارت شناسایی شماست تماس بگیرید. در غیر اینصورت با شماره 2024.6224 تماس بگیرید (شماره تلفن ویژه ناشنوایان: شماره 711 را شمارهگیری کنید).