



Gatekeeper Preferred Provider Organization (PPO) Medical Plan

Schedule of Benefits

If this is an ERISA plan, you have certain rights under this plan. Please contact your employer for additional information.

Prepared exclusively for:

Employer	J.Crew Group Inc.
Contract number:	479184
	Schedule of Benefits 5A
Plan issue date:	January 8, 2018
Plan revision effective date:	January 1, 2018

These benefits are not insured with Aetna but will be paid from the Employer's funds. Aetna will provide certain administrative services under the Aetna medical benefits plan.

Schedule of benefits

This schedule of benefits lists the **deductibles** and **copayments/payment percentage**, if any, that apply to the services you receive under this plan. You should review this schedule to become familiar with your **deductibles** and **copayments/payment percentage** and any limits that apply to the services.

How to read your schedule of benefits

- When we say:
 - “In-network coverage”, we mean you get care from a **network provider**.
 - “Out-of-network coverage”, we mean you can get care from **providers** who are not **network providers**.
- The **deductibles** and **copayments/payment percentage** listed in the schedule of benefits below reflect the **deductibles** and **copayment/payment percentage** amounts under your plan.
- Any **payment percentage** listed in the schedule of benefits reflects the plan **payment percentage**. This is the amount the Plan pays. You are responsible to pay any **deductibles**, **copayments**, and the remaining **payment percentage**.
- You are responsible for full payment of any health care services you receive that are not a **covered benefit**.
- This plan has maximums for specific **covered benefits**. For example, these could be visit, day or dollar maximums. They are combined maximums between **network providers** and **out-of-network providers** unless we state otherwise.
- At the end of this schedule you will find detailed explanations about your:
 - **Deductible**
 - **Maximum out-of-pocket limits**
 - **Maximums**

Important note:

All **covered benefits** are subject to the Calendar Year **deductible** and **copayment/payment percentage** unless otherwise noted in the schedule of benefits below.

We are here to answer any questions. Contact Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or at the toll-free number on your ID card.

This schedule of benefits replaces any schedule of benefits previously in effect under your plan of benefits. Keep this schedule of benefits with your booklet.

Plan features	Deductible/Maximums	
	In-network coverage*	Out-of-network coverage*
Deductible		
You have to meet your Calendar Year deductible before this plan pays for benefits.		
Individual	\$1,750 per Calendar Year	\$3,500 per Calendar Year
Family	\$3,500 per Calendar Year	\$7,000 per Calendar Year
Deductible waiver		
The Calendar Year in-network deductible is waived for all of the following eligible health services :		
<ul style="list-style-type: none"> • Preventive care and wellness • Family planning services - female contraceptives 		
Maximum out-of-pocket limit		
Maximum out-of-pocket limit per Calendar Year.		
Individual	\$3,000 per Calendar Year	\$6,000 per Calendar Year
Family	\$6,000 per Calendar Year	\$12,000 per Calendar Year

*See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Eligible health services	In-network coverage*	Out-of-network coverage*
Preventive care and wellness		
Routine physical exams		
Performed at a physician's, PCP office	100% per visit No deductible applies	60% (of the recognized charge) per visit
Covered persons through age 21:	Subject to any age and visit limits provided for in the comprehensive guidelines supported by the American Academy of Pediatrics/Bright Futures/Health Resources and Services Administration guidelines for children and adolescents. For details, contact your physician or Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or calling the number on your ID card.	Subject to any age and visit limits provided for in the comprehensive guidelines supported by the American Academy of Pediatrics/Bright Futures/Health Resources and Services Administration guidelines for children and adolescents. For details, contact your physician or Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or calling the number on your ID card.
Covered persons age 22 and over but less than 65: Maximum visits per Calendar Year	1 visit	1 visit
Covered persons age 65 and over: Maximum visits per Calendar Year	1 visit	1 visit
Preventive care immunizations		
Performed in a facility or at a physician's office	100% per visit No deductible applies	60% (of the recognized charge) per visit
	Subject to any age limits provided for in the comprehensive guidelines supported by Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention. For details, contact your physician or Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or calling the number on your ID card.	Subject to any age limits provided for in the comprehensive guidelines supported by Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention. For details, contact your physician or Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or calling the number on your ID card.

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Well woman preventive visits routine gynecological exams (including pap smears)		
Performed at a physician's, PCP, obstetrician (OB), gynecologist (GYN) or OB/GYN office	100% per visit No deductible applies	60% (of the recognized charge) per visit
Maximums	Subject to any age limits provided for in the comprehensive guidelines supported by the Health Resources and Services Administration.	Subject to any age limits provided for in the comprehensive guidelines supported by the Health Resources and Services Administration.
Maximum visits per Calendar Year	1 visit	1 visit
Preventive screening and counseling services		
Office visits <ul style="list-style-type: none"> • Obesity and/or healthy diet counseling • Misuse of alcohol and/or drugs • Use of tobacco products • Sexually transmitted infection counseling • Genetic risk counseling for breast and ovarian cancer 	100% per visit No deductible applies	60% (of the recognized charge) per visit
Obesity and/or healthy diet counseling maximums:		
Maximum visits per 12 months (This maximum applies only to covered persons age 22 and older.)	26 visits (however, of these, only 10 visits will be allowed under the plan for healthy diet counseling provided in connection with Hyperlipidemia (high cholesterol) and other known risk factors for cardiovascular and diet-related chronic disease)*	26 visits (however, of these, only 10 visits will be allowed under the plan for healthy diet counseling provided in connection with Hyperlipidemia (high cholesterol) and other known risk factors for cardiovascular and diet-related chronic disease)*
*Note: In figuring the maximum visits, each session of up to 60 minutes is equal to one visit.		
Misuse of alcohol and/or drugs maximums:		
Maximum visits per 12 months	5 visits*	5 visits*
*Note: In figuring the maximum visits, each session of up to 60 minutes is equal to one visit.		

*See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Use of tobacco products maximums:		
Maximum visits per 12 months	8 visits*	8 visits*
*Note: In figuring the maximum visits, each session of up to 60 minutes is equal to one visit.		
Sexually transmitted infection counseling maximums:		
Maximum visits per 12 months	2 visits*	2 visits*
*Note: In figuring the maximum visits, each session of up to 30 minutes is equal to one visit.		
Genetic risk counseling for breast and ovarian cancer maximums:		
Genetic risk counseling for breast and ovarian cancer	Not subject to any age or frequency limitations	Not subject to any age or frequency limitations
Routine cancer screenings (applies whether performed at a physician's, PCP, specialist office or facility)		
Routine cancer screenings	100% per visit No deductible applies	60% (of the recognized charge) per visit
Maximums	Subject to any age, family history, and frequency guidelines as set forth in the most current: <ul style="list-style-type: none"> Evidence-based items that have in effect a rating of A or B in the current recommendations of the United States Preventive Services Task Force; and The comprehensive guidelines supported by the Health Resources and Services Administration. For details, contact your physician or Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or calling the number on your ID card.	Subject to any age, family history, and frequency guidelines as set forth in the most current: <ul style="list-style-type: none"> Evidence-based items that have in effect a rating of A or B in the current recommendations of the United States Preventive Services Task Force; and The comprehensive guidelines supported by the Health Resources and Services Administration. For details, contact your physician or Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or calling the number on your ID card.
Lung cancer screening maximums	1 screening every 12 months*	1 screening every 12 months*
*Important note: Any lung cancer screenings that exceed the lung cancer screening maximum above are covered under the <i>Outpatient diagnostic testing</i> section.		

*See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Prenatal care		
Prenatal care services (provided by an obstetrician (OB), gynecologist (GYN), and/or OB/GYN)		
Preventive care services only	100% per visit No deductible applies	60% (of the recognized charge) per visit
Important note: You should review the <i>Maternity and related newborn care</i> sections. They will give you more information on coverage levels for maternity care under this plan.		
Comprehensive lactation support and counseling services		
Lactation counseling services – facility or office visits	100% per visit No deductible applies	60% (of the recognized charge) per visit
Lactation counseling services maximum visits per 12 months either in a group or individual setting	6 visits*	6 visits*
*Important note: Any visits that exceed the lactation counseling services maximum are covered under physician services office visits.		
Breast feeding durable medical equipment		
Breast pump supplies and accessories	100% per item No deductible applies	60% (of the recognized charge) per item
Important note: See the <i>Breast feeding durable medical equipment</i> section of the booklet for limitations on breast pump and supplies.		
Family planning services – female contraceptives		
Counseling services		
Female contraceptive counseling services office visit	100% per visit No deductible applies	60% (of the recognized charge) per visit
Contraceptive counseling services maximum visits per 12 months either in a group or individual setting	2 visits*	2 visits*
*Important note: Any visits that exceed the contraceptive counseling services maximum are covered under physician services office visits.		

*See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Devices		
Female contraceptive device provided, administered, or removed, by a physician during an office visit	100% per item No deductible applies	60% (of the recognized charge) per item
Female voluntary sterilization		
Inpatient	100% per admission No deductible applies	60% (of the recognized charge) per admission
Outpatient	100% per visit No deductible applies	60% (of the recognized charge) per visit
Eligible health services	In-network coverage*	Out-of-network coverage*
Physicians and other health professionals		
Physicians and specialists office visits (non-surgical)		
Physician services		
Office hours visits (non-surgical) non preventive care	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Complex imaging services, lab work and radiological services performed during a physician's office visit	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Immunizations that are not considered Preventive Care		
Immunizations that are not considered Preventive Care	Covered according to the type of benefit and the place where the service is received.	Covered according to the type of benefit and the place where the service is received.
Specialist		
Specialist office visits		
Office hours visits (non-surgical)	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Complex imaging services, lab work and radiological services performed during a specialist office visit	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit

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Physician surgical services		
Physicians and specialists office visits		
Performed at a physician's, PCP office	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Performed at a specialist's office	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Alternatives to physician office visits		
Walk-in clinic visits		
Preventive Care Services		
Immunizations	100% per visit	60% (of the recognized charge) per visit
	No deductible applies	
	Subject to any age limits provided for in the comprehensive guidelines supported by Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention. For details, contact your physician or Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or calling the number on your ID card.	Subject to any age limits provided for in the comprehensive guidelines supported by Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention. For details, contact your physician or Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or calling the number on your ID card.
All non preventive care services for which cost sharing is not shown above		
All other services	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit

*See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Eligible health services	In-network coverage*	Out-of-network coverage*
Hospital and other facility care		
Hospital care		
Inpatient hospital	80% (of the negotiated charge) per admission	60% (of the recognized charge) per admission
Alternatives to hospital stays		
Outpatient surgery and physician surgical services		
	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Home health care		
Outpatient	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Maximum visits per Calendar Year	100	100
Hospice care		
Inpatient facility	80% (of the negotiated charge) per admission	60% (of the recognized charge) per admission
Maximum days per lifetime	Unlimited	Unlimited
Hospice care		
Outpatient	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Outpatient private duty nursing		
Outpatient private duty nursing	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Maximum visits/shifts per Calendar Year	70 shifts Up to eight hours equal one shift.	70 shifts Up to eight hours equal one shift.
Skilled nursing facility		
Inpatient facility	80% (of the negotiated charge) per admission	60% (of the recognized charge) per admission
Maximum days per Calendar Year	90	90

*See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Eligible health services	In-network coverage*	Out-of-network coverage*
Emergency services and urgent care		
Emergency services		
Hospital emergency room	80% (of the negotiated charge) per visit	Paid the same as in-network coverage
Non-emergency care in a hospital emergency room	Not covered	Not covered
Important Note: As out-of-network providers do not have a contract with us the provider may not accept payment of your cost share, (deductible, copayment, and payment percentage , as payment in full. You may receive a bill for the difference between the amount billed by the provider and the amount paid by this plan. If the provider bills you for an amount above your cost share, you are not responsible for paying that amount. You should send the bill to the address listed on the back of your ID card, and we will resolve any payment dispute with the provider over that amount. Make sure the member's ID number is on the bill.		
Urgent care		
Urgent medical care (at a non- hospital free standing facility)	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit

*See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Eligible health services	In-network coverage*	Out-of-network coverage*
Specific conditions		
Birth center		
Inpatient	80% (of the negotiated charge) per admission	60% (of the recognized charge) per admission
Family planning services - other		
Voluntary sterilization for males		
Outpatient	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Voluntary termination of pregnancy		
Outpatient	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Maternity and related newborn care		
Inpatient	80% (of the negotiated charge) per admission	60% (of the recognized charge) per admission
Delivery services and postpartum care services		
Performed in a facility or at a physician's office	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Other prenatal care services	Covered according to the type of benefit and the place where the service is received.	Covered according to the type of benefit and the place where the service is received.
Mental health treatment - inpatient		
Inpatient mental health treatment	80% (of the negotiated charge) per admission	60% (of the recognized charge) per admission
Inpatient residential treatment facility		
Coverage is provided under the same terms, conditions as any other illness.		
Mental health treatment - outpatient		
Outpatient mental health treatment visits to a physician or	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit

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behavioral health provider (includes skilled behavioral health services in the home) Partial hospitalization treatment (at least 4 hours, but less than 24 hours per day of clinical treatment) Intensive Outpatient Program (at least 2 hours per day and at least 6 hours per week of clinical treatment) Coverage is provided under the same terms, conditions as any other illness .		
Other outpatient mental health treatment	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Substance related disorders treatment - inpatient		
Inpatient substance abuse detoxification during a hospital confinement Inpatient substance abuse rehabilitation during a hospital confinement Inpatient residential treatment facility during a hospital confinement Coverage is provided under the same terms, conditions as any other illness .	80% (of the negotiated charge) per admission	60% (of the recognized charge) per admission
Substance related disorders treatment - outpatient: detoxification and rehabilitation		
Outpatient substance abuse visits to a physician or behavioral	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit

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health provider Partial hospitalization treatment (at least 4 hours, but less than 24 hours per day of clinical treatment) Intensive Outpatient Program (at least 2 hours per day and at least 6 hours per week of clinical treatment) Coverage is provided under the same terms, conditions as any other illness.		
Other outpatient substance abuse services	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Obesity surgery		
Inpatient hospital (includes surgical procedure and acute hospital services)	80% (of the negotiated charge) per admission	Not covered
Outpatient obesity surgery		
	80% (of the negotiated charge) per visit	Not covered
Maximum per lifetime*	\$25,000	Not covered
*As used for this benefit, "lifetime" is defined to include covered benefits paid under this plan or another plan underwritten and/or administered by Aetna or any Aetna affiliate, with the same customer.		

Oral and maxillofacial treatment (mouth, jaws and teeth)		
Oral and maxillofacial treatment (mouth, jaws and teeth)	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Reconstructive breast surgery		
Reconstructive breast surgery	Covered according to the type of benefit and the place where the service is received.	Covered according to the type of benefit and the place where the service is received.

*See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Reconstructive surgery and supplies		
Reconstructive surgery	Covered according to the type of benefit and the place where the service is received.	Covered according to the type of benefit and the place where the service is received.

Eligible health services	Network (IOE facility)	Network (Non-IOE facility)	Out-of-network coverage*
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Transplant services facility and non-facility			
Inpatient hospital transplant services	80% (of the negotiated charge) per transplant	60% (of the negotiated charge) per transplant	60% (of the recognized charge) per transplant
Physician services including office visits	Covered according to the type of benefit and the place where the service is received.	Covered according to the type of benefit and the place where the service is received.	Covered according to the type of benefit and the place where the service is received.

Eligible health services	In-network coverage*	Out-of-network coverage*
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Treatment of infertility

Basic infertility

Basic infertility	Covered according to the type of benefit and the place where the service is received.	Covered according to the type of benefit and the place where the service is received.
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Eligible health services	In-network coverage*	Out-of-network coverage*
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Specific therapies and tests

Outpatient diagnostic testing

Diagnostic complex imaging services

	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
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Diagnostic lab work

	80% (of the negotiated charge) per visit.	60% (of the recognized charge) per visit.
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Diagnostic radiological services

	80% of the negotiated charge per visit.	60% of the recognized charge per visit.
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Chemotherapy

	Covered according to the type of benefit and the place where the service is received.	Covered according to the type of benefit and the place where the service is received.
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*See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Outpatient infusion therapy		
	Covered according to the type of benefit and the place where the service is received.	Covered according to the type of benefit and the place where the service is received.
Outpatient radiation therapy		
	Covered according to the type of benefit and the place where the service is received.	Covered according to the type of benefit and the place where the service is received.
Short-term rehabilitation services		
Short-term rehabilitation services (outpatient physical, occupational, speech therapies) combined with Habilitation therapy services (outpatient physical, occupational, speech therapies)		
	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Outpatient Physical Therapies Maximum		
Maximum visits per Calendar Year	60 visits	60 visits
Outpatient Occupational Therapies Maximum		
Maximum visits per Calendar Year	20 visits	20 visits
Outpatient Speech Therapy Maximum		
Maximum visits per Calendar Year	20 visits	20 visits

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Eligible health services	In-network coverage*	Out-of-network coverage*
Other services		

Ambulance service		
Ground, air or water ambulance	80% (of the negotiated charge) per trip	80% (of the recognized charge) per trip

Clinical trial therapies (experimental or investigational)		
Clinical trial therapies	Covered according to the type of benefit and the place where the service is received.	Covered according to the type of benefit and the place where the service is received.

Clinical trials (routine patient costs)		
Clinical trial (routine patient costs)	Covered according to the type of benefit and the place where the service is received.	Covered according to the type of benefit and the place where the service is received.

Durable medical equipment (DME)		
DME	80% (of the negotiated charge) per item	60% (of the recognized charge) per item

Hearing exams		
Hearing exams	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit

To age 26	One exam in any 12 consecutive month period.	
Age 26 and after	One exam in any 24 consecutive month period.	

Hearing aids		
Hearing aids	80% (of the negotiated charge) per item	60% (of the recognized charge) per item

Hearing aids	One per ear every 24 month consecutive period	One per ear every 24 months month consecutive period
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Prosthetic devices		
Prosthetic devices	80% (of the negotiated charge) per item	60% (of the recognized charge) per item

*See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Spinal manipulation		
Spinal manipulation	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Maximum visits per Calendar Year	30	30

Nutritional Counseling		
Nutritional Counseling	80% (of the negotiated charge) per visit	60% (of the recognized charge) per visit
Maximum visits per Calendar Year	3	3

*See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Eligible health services*	
Outpatient prescription drugs	
Prescription drugs	100% (of the recognized charge) prescription or refill No deductible applies
Family planning services - female contraceptives	
Female contraceptives that are generic prescription drugs <ul style="list-style-type: none"> • Oral drugs • Injectable drugs • Vaginal rings • Transdermal contraceptive patches 	100% per prescription or refill No deductible applies
Female contraceptive devices	100% per prescription or refill No deductible applies
Preventive care drugs and supplements	
Preventive care drugs and supplements filled at a pharmacy	100% per prescription or refill No deductible applies
Risk reducing breast cancer prescription drugs	
Risk reducing breast cancer prescription drugs filled at a pharmacy	100% per prescription or refill No deductible applies
Maximums:	Coverage will be subject to any sex, age, medical condition, family history, and frequency guidelines in the recommendations of the United States Preventive Services Task Force. For details on the guidelines and the current list of covered preventive care drugs and supplements, contact Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or calling the number on the back of your ID card.

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Tobacco cessation prescription and over-the-counter drugs	
Tobacco cessation prescription drugs and OTC drugs filled at a pharmacy for each 90 day supply	<p>100% per prescription or refill</p> <p>No deductible applies</p>
Maximums:	<p>Coverage is permitted for two 90-day treatment regimens only. Any additional treatment regimens will be subject to the cost sharing in your schedule of benefits below.</p> <p>Coverage will be subject to any sex, age, medical condition, family history, and frequency guidelines in the recommendations of the United States Preventive Services Task Force. For details on the guidelines and the current list of covered tobacco cessation prescription drugs and OTC drugs, contact Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or calling the number on the back of your ID card.</p>

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General coverage provisions

This section provides detailed explanations about the:

- **Deductible**
- **Maximum out-of-pocket limits**
- **Maximums**

that are listed in the first part of this schedule of benefits.

Deductible provisions
Eligible health services applied to the out-of-network deductibles will be applied to satisfy the in-network deductibles . Eligible health services applied to the in-network deductibles will be applied to satisfy the out-of-network deductibles .
The deductible may not apply to certain eligible health services . You must pay any applicable copayments/payment percentage for eligible health services to which the deductible does not apply.

Copayments
Copayment As it applies to in-network coverage, this is a specified dollar amount or percentage that must be paid by you at the time you receive eligible health services from a network provider .

Payment percentage
The specific percentage you have to pay for a health care service listed in the schedule of benefits.

Maximum out-of-pocket limits provisions
Eligible health services applied to the out-of-network maximum out-of-pocket limit will be applied to satisfy the in-network maximum out-of-pocket limit and eligible health services applied to the in-network maximum out-of-pocket limit will be applied to satisfy the out-of-network maximum out-of-pocket limit .
The maximum out-of-pocket limit is the maximum amount you are responsible to pay for payment percentage and deductibles for eligible health services during the calendar year. This plan has an individual and family maximum out of pocket limit .

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For purposes of the following **maximum out-of-pocket limit** provisions:

- The individual **maximum out-of-pocket limit** applies to a person enrolled for self only coverage with no dependents coverage
- The family **maximum out-of-pocket limit** applies to a person enrolled with one or more dependents. The family **maximum out-of-pocket limit** can be met by a combination of family members or by any single individual within the family.

Individual

Once the amount of the **payment percentage** and **deductibles** you have paid during the calendar year for **eligible health services** meet the Individual **maximum out-of-pocket limit** this plan will pay 100% of **covered benefits** that apply toward the limit for you for the remainder of the calendar year.

Family

Once the amount of the **payment percentage** and **deductibles** paid during the calendar year for **eligible health services** meets this family **maximum out-of-pocket limit**, this plan will pay 100% of the family's **covered benefits** that apply toward the limit for the rest of the calendar year.

The **maximum out-of-pocket limit** may not apply to certain **eligible health services**. If the **maximum out-of-pocket limit** does not apply to a covered benefit, your **copayment/payment percentage** for that covered benefit will not count toward satisfying the **maximum out-of-pocket limit** amount.

Costs that you incur that do not apply to your **maximum out-of-pocket limit**

Certain costs that you incur do not apply toward the **maximum out-of-pocket limit**. These include:

- All costs for non-covered services
- All costs for non-emergency use of the emergency room
- Any out of pocket costs incurred for non-urgent use of an **urgent care provider**
- Any out of pocket costs for outpatient **prescription drugs**
- As it applies to out-of-network coverage: Charges, expenses or costs in excess of the **recognized charge**

Maximum provisions

Eligible health services applied to the **out-of-network** maximum will be applied to satisfy the network maximum and **eligible health services** applied to the network maximum will be applied to satisfy the **out-of-network** maximum.

Calculations; determination of recognized charge; determination of benefits provisions

Your financial responsibility for the costs of services will be calculated on the basis of when the service or supply is provided, not when payment is made. Benefits will be pro-rated to account for treatment or portions of stays that occur in more than one Calendar Year. Determinations regarding when benefits are covered are subject to the terms and conditions of the booklet.

*See *How to read your schedule of benefits* at the beginning of this schedule of benefits