

Project Name
User Acceptance Testing

for
Customer Name

Prepared by
Company Name

Document Date

Sunday, 29 May 2016

Document Author

Shane Hoey

Document Status

Release

Project Details

Project	Project Name
Prepared for	Customer Name
Prepared by	Company Name
Document Date	Sunday, 29 May 2016
Document Status	Release
Document Author	Shane Hoey

Version Control

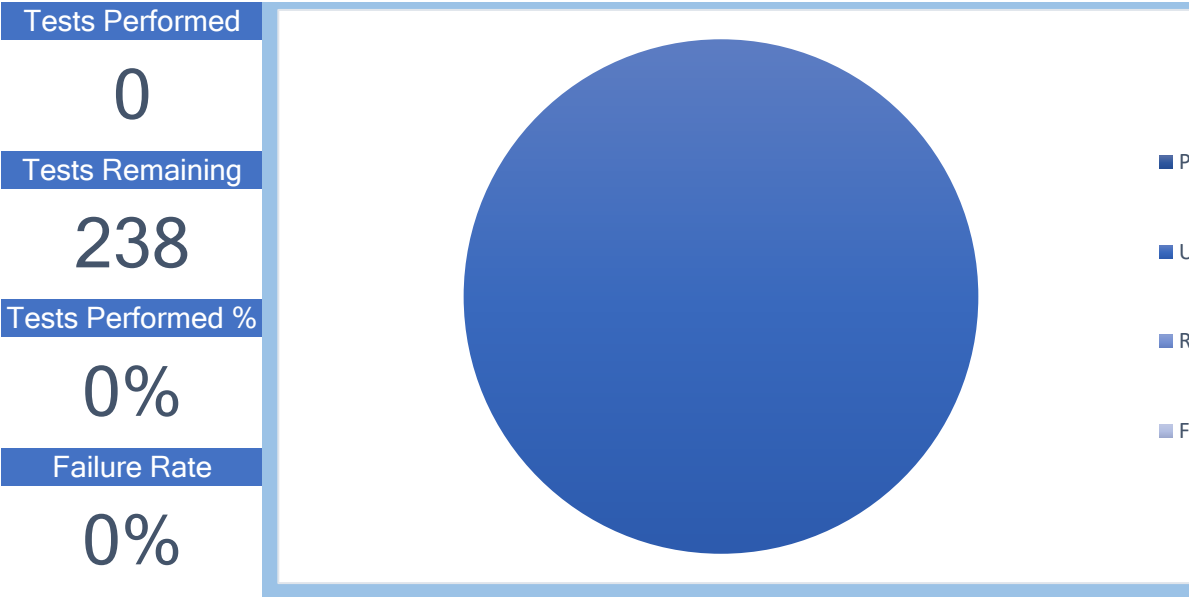
Version	Type	Date	Comments
	Internal Draft		

Project Team

Name	Position	Email Address
Shane Hoey	Skype Infrastructure Engineer	

Quick UAT Overview

Passed	Untested	Re-test	Failed	N/A
0	238	0	0	0





/A

)

Passed

Intested

Re-test

Failed

Client Automatic Logon	From External	From Internal
Skype for Business	Untested	Untested
Handsets	Untested	Untested
Pin Authentication	Untested	Untested
BtoE	Untested	Untested
Username/Password	Untested	Untested
Mobile Device	Untested	Untested

Contacts & Presence	From External	From Internal
Search for a Contact from Address Book	Untested	Untested
Search for a Skype Consumer Contact	Untested	Untested
Add an Internal/Federated/Skype contact to the Contact Group	Untested	Untested
Add a Distribution Group to the Contact List	Untested	Untested
Expand Distribution List	Untested	Untested

Instant Messaging (IM)	From External	From Internal
Send an IM to Internal Contact	Untested	Untested
Send an IM to External Contact	Untested	Untested
Send an IM to a Federated Contact	Untested	Untested
Send an IM to a Skype Contact	Untested	Untested
Send an IM to all members of a distribution group	Untested	Untested

Transferring Files	From External	From Internal
Send a file to a contact (testfile.docx)	Untested	Untested
Send a restricted file to a internal Contact (testfile.vbs) (Expected result is failure)	Untested	Untested

Audio & Video Calls	From External	From Internal
Make an Audio Call to Internal contact	Untested	Untested
Add Video	Untested	Untested
Make a Audio Call to External contact	Untested	Untested
Add Video	Untested	Untested
Make a Audio Call to Federated contact	Untested	Untested
Add Video	Untested	Untested
Make a Audio Call to Skype contact	Untested	Untested
Add Video	Untested	Untested
Receive an Audio Call from Internal contact	Untested	Untested
Add Video	Untested	Untested
Receive an Audio Call from External contact	Untested	Untested
Add Video	Untested	Untested
Receive an Audio Call to Federated Contact	Untested	Untested
Add Video	Untested	Untested
Receive an Audio Call from a Skype Contact	Untested	Untested
Add Video	Untested	Untested

Enterprise Voice Calls	From External	From Internal
Call Emergency Number 000 ----- IMPORTANT Only conduct on final UAT test	Untested	Untested
Call an internal extension	Untested	Untested
Call a Local Telephone Number 8/9/10	Untested	Untested
Call a 1300/13/1800/18 number	Untested	Untested
Call a International Number	Untested	Untested
Call an E.164 telephone number (local & International)	Untested	Untested
Receive a call from an External Caller	Untested	Untested
Receive a call and Adhoc Forward to Mobile Number	Untested	Untested
Receive a call and Adhoc Forward to Contact	Untested	Untested
Receive a call, don't answer call, and return call	Untested	Untested
Receive a call from an Anonymous Caller	Untested	Untested
and Adhoc Forward to Mobile Number	Untested	Untested
and Adhoc Forward to Contact	Untested	Untested
Receive a call from an International Caller	Untested	Untested
Adhoc Forward to Mobile Number	Untested	Untested
Adhoc Forward to contact	Untested	Untested
Receive a skype call and Forward to Mobile Number	Untested	Untested
Put a call on Hold, transfer to Internal contact	Untested	Untested
Put a call on Hold, Transfer to local Number	Untested	Untested
Put a call on Hold, Transfer to Mobile Number	Untested	Untested
Put a call on Hold, Transfer to 13/18 Number (Expected Result Failure)	Untested	Untested
Put a call on Hold, Transfer to International (Expected Result Failure)	Untested	Untested
Park a call and pick up on another device	Untested	Untested
Park a call and let it time out	Untested	Untested
Configure Unanswered Calls	Untested	Untested
Configure Call Forwarding to a Mobile	Untested	Untested
Forward Call to a National Number	Untested	Untested
Forward Call to 1300/13/1800/18 number (expected result is failed call)	Untested	Untested
Forward Call to International number (expected result is failed call)	Untested	Untested
Simultaneously Call a Mobile Number	Untested	Untested
Caller ID on Mobile call is calling Party	Untested	Untested
Receive multiple inbound calls	Untested	Untested
Setup Team-Call Group, and test incoming call	Untested	Untested
Setup Delegates, and test incoming call	Untested	Untested

Legacy Voice Calls	From External	From Internal
Call a Legacy Extension	Untested	Untested
Receive a call from Legacy PABX	Untested	Untested
Put a call on Hold, Transfer to Legacy contact	Untested	Untested
Outlook/Exchange/Office 365 Integration	From External	From Internal
Call Voicemail & Record Greeting	Untested	Untested
Call Internal Contact and record voice mail	Untested	Untested
Receive Internal Call and receive voicemail	Untested	Untested
Receive External Call and receive voicemail	Untested	Untested
Receive Internal Call (no voicemail) receive missed call	Untested	Untested
Receive External Call (no voicemail) receive missed call	Untested	Untested
Turn on "Out of Office" replies in Outlook, and Confirm visibility in contact list	Untested	Untested
Call Exchange UM Voicemail Access Number from PSTN	Untested	Untested
Call Exchange UM Voicemail from Skype Client	Untested	Untested
Call Exchange UM Voicemail from Handset	Untested	Untested
Confirm IM Conversations saved in outlook conversation history	Untested	Untested
Confirm Call logs in outlook conversation history	Untested	Untested
Confirm Call logs and voice mail available in skype client	Untested	Untested
Conferencing	From External	From Internal
Promote an IM Conversation to a 3-way IM Conference	Untested	Untested
Promote an Audio call to a Conference Call by adding a Internal contact	Untested	Untested
Add a Federated contact	Untested	Untested
Add Video	Untested	Untested
Use "Meet Now" to create an ado Meeting using Skype Audio	Untested	Untested
Join the meeting via the telephone	Untested	Untested
Create a Scheduled Meeting Invite from Outlook	Untested	Untested
Join Scheduled Meeting	Untested	Untested
Join the meeting with a Federated Contact	Untested	Untested
Join the meeting with an Anonymous User	Untested	Untested
Record the Meeting	Untested	Untested
Mute & un-mute Participants	Untested	Untested
Promote & Demote Participants to Presenters	Untested	Untested
Dial out from Conference Call	Untested	Untested
Add Video from Multiple Sources, and view video	Untested	Untested
Present Desktop	Untested	Untested
Present Programs	Untested	Untested
Present PowerPoint	Untested	Untested
Add Attachments	Untested	Untested
Whiteboard	Untested	Untested

Mobility (from mobile client)	From External	From Internal
Receive Push Notification	Untested	Untested
Send/Receive IM to Internal Contact	Untested	Untested
Make a Audio Call to Internal Contact	Untested	Untested
Add Video	Untested	Untested
Make a Audio Call to External Contact	Untested	Untested
Add Video	Untested	Untested
Make a Audio Call to Federated Contact	Untested	Untested
Add Video	Untested	Untested
Make a Audio Call to Skype Contact	Untested	Untested
Add Video	Untested	Untested
Receive a Audio Call from Internal Contact	Untested	Untested
Add Video	Untested	Untested
Add Additional Contact	Untested	Untested
Receive a Audio Call from a External Contact	Untested	Untested
Add Video	Untested	Untested

Client Automatic Logon	From External	From Internal
Lync 2010 Client	Untested	Untested
Lync 2013 Client	Untested	Untested
Skype for Business	Untested	Untested
Handsets	Untested	Untested
Pin Authentication	Untested	Untested
BtoE	Untested	Untested
Username/Password	Untested	Untested
Windows Phone	Untested	Untested
iPhone	Untested	Untested
iPad	Untested	Untested
Android Phone	Untested	Untested
Android Tablet	Untested	Untested
3rd Party Hardware/Software (Add as Appropriate)	Untested	Untested

Contacts & Presence	From External	From Internal
Search for an Internal Contact from Address Book	Untested	Untested
Search for a Federated Contact from Outlook Address Book	Untested	Untested
Search for a Telephone Contact from Outlook Address Book	Untested	Untested
Search for a Skype Consumer Contact	Untested	Untested
Search for a Skype Contact from Outlook Address Book (**Not Supported if not in Contact list)	Untested	Untested
Add a Internal contact to the Contact list	Untested	Untested
Add a Federated contact to the Contact list	Untested	Untested
Add a Skype contact to the Contact list	Untested	Untested
Create a Contact Group	Untested	Untested
Add an Internal/Federated/Skype contact to the Contact Group	Untested	Untested
Add a Distribution Group to the Contact List	Untested	Untested
Expand Distribution List	Untested	Untested
Tag a contact & Verify it works	Untested	Untested
Add/Remove Status Notes & Test	Untested	Untested

Instant Messaging (IM)	From External	From Internal
Send an IM to Internal Contact	Untested	Untested
Send an IM to External Contact	Untested	Untested
Send an IM to a Federated Contact	Untested	Untested
Send an IM to a Skype Contact	Untested	Untested
Send an IM with High Importance	Untested	Untested
Send an IM to all members of a distribution group	Untested	Untested
Send an IM to selected members of a distribution group	Untested	Untested
Send an IM to selected members in the Contacts list	Untested	Untested
Invite Internal Contact to join an IM conversation that is in progress	Untested	Untested

Transferring Files	From External	From Internal
Send a file to a contact (testfile.docx)	Untested	Untested
Send a restricted file to a internal Contact (testfile.vbs) (Expected result is failure)	Untested	Untested
Receive a restricted file from an internal contact (testfile.vbs) (Expected result is failure)	Untested	Untested
Receive a restricted file from an external contact (testfile.vbs) (Expected result is failure)	Untested	Untested
Receive a restricted file from a federated contact (testfile.vbs) (Expected result is failure)	Untested	Untested
Receive a restricted file from a Skype contact (testfile.vbs) (Expected result is failure)	Untested	Untested

Audio & Video Calls	From External	From Internal
Make an Audio Call to Internal contact	Untested	Untested
Add Video	Untested	Untested
Make a Audio Call to External contact	Untested	Untested
Add Video	Untested	Untested
Make a Audio Call to Federated contact	Untested	Untested
Add Video	Untested	Untested
Make a Audio Call to Skype contact	Untested	Untested
Add Video	Untested	Untested
Receive an Audio Call from Internal contact	Untested	Untested
Add Video	Untested	Untested
Receive an Audio Call from External contact	Untested	Untested
Add Video	Untested	Untested
Receive an Audio Call to Federated Contact	Untested	Untested
Add Video	Untested	Untested
Receive an Audio Call from a Skype Contact	Untested	Untested
Add Video	Untested	Untested

Enterprise Voice Calls	From External	From Internal
Call Emergency Number 000 ---- IMPORTANT Only conduct on final UAT test	Untested	Untested
Call an internal extension	Untested	Untested
Check that the presence status changes to "In a call"	Untested	Untested
Call a Local Telephone Number 8/9/10	Untested	Untested
Call a 1300/13/1800/18 number	Untested	Untested
Call a International Number	Untested	Untested
Call an E.164 telephone number (local & International)	Untested	Untested
Receive a call from an External Caller	Untested	Untested
Receive a call and Adhoc Forward to Mobile Number	Untested	Untested
Receive a call and Adhoc Forward to Contact	Untested	Untested
Receive a call, don't answer call, and return call	Untested	Untested
Receive a call from an Anonymous Caller	Untested	Untested
and Adhoc Forward to Mobile Number	Untested	Untested
and Adhoc Forward to Contact	Untested	Untested
Receive a call from an International Caller	Untested	Untested
Adhoc Forward to Mobile Number	Untested	Untested
Adhoc Forward to contact	Untested	Untested
Receive a skype call and Forward to Mobile Number	Untested	Untested
Put a call on Hold, transfer to Internal contact	Untested	Untested
Put a call on Hold, Transfer to local Number	Untested	Untested
Put a call on Hold, Transfer to Mobile Number	Untested	Untested
Put a call on Hold, Transfer to 13/18 Number (Expected Result Failure)	Untested	Untested
Put a call on Hold, Transfer to International (Expected Result Failure)	Untested	Untested
Park a call and pick up on another device	Untested	Untested
Park a call and let it time out	Untested	Untested
Configure Unanswered Calls	Untested	Untested
Configure settings to apply during work hours in outlook & test	Untested	Untested
Configure Call Forwarding to a Mobile	Untested	Untested
Caller ID on Mobile call is calling Party	Untested	Untested
Change Call timeout to 10/30/60 and test	Untested	Untested
Logout and test call Forwarding while logged Off	Untested	Untested
Forward Call to a National Number	Untested	Untested
Forward Call to 1300/13/1800/18 number (expected result is failed call)	Untested	Untested

Detailed User Acceptance Test

6/07/2016

Forward Call to International number (expected result is failed call)

Simultaneously Call a Mobile Number

Caller ID on Mobile call is calling Party

Receive multiple inbound calls

Respond to an incoming internal voice call with an instant message

Setup Team-Call Group, and test incoming call

Setup Delegates, and test incoming call

[illegible]

Legacy Voice Calls	From External	From Internal
Call a Legacy Extension	Untested	Untested
Receive a call from Legacy PABX	Untested	Untested
Miss a call from Legacy contact & return call	Untested	Untested
Adhoc Forward to Mobile Number	Untested	Untested
Adhoc Forward to contact	Untested	Untested
Put a call on Hold, Transfer to Legacy contact	Untested	Untested
Test DND and Privacy Relationships	From External	From Internal
Block Contact	Untested	Untested
Receive a call from Blocked contact (Expected Result is No call)	Untested	Untested
Unblock Contact	Untested	Untested
Set presense status to DND	Untested	Untested
Receive an IM (expected result is no toast)	Untested	Untested
Receive a Audio Call (expected result is no toast)	Untested	Untested
Send an IM to contact, and receive IM and/or Audio call back	Untested	Untested
Set Privacy to Friends & Friends & test	Untested	Untested
Set Privacy to Workgroup & test	Untested	Untested
Set Privacy to Colleges & test	Untested	Untested
Set Privacy to External contact & test	Untested	Untested
Set Privacy to Blocked Contact & test	Untested	Untested

Outlook/Exchange/Office 365 Integration	From External	From Internal
Call Voicemail & Record Greeting	Untested	Untested
Call Internal Contact and record voice mail	Untested	Untested
Receive Internal Call and receive voicemail	Untested	Untested
Receive External Call and receive voicemail	Untested	Untested
Receive Federated Call and receive voicemail	Untested	Untested
Receive Skype Call and receive voicemail	Untested	Untested
Receive PSTN Call and receive voicemail	Untested	Untested
Receive Internal Call (no voicemail) receive missed call	Untested	Untested
Receive External Call (no voicemail) receive missed call	Untested	Untested
Receive Skype call (no voicemail) receive missed call	Untested	Untested
Receive Federated Call (no voicemail) receive missed call	Untested	Untested
Receive Skype Call (no voicemail) receive missed call	Untested	Untested
Turn on "Out of Office" replies in Outlook, and Confirm visibility in contact list	Untested	Untested
Call Exchange UM Voicemail Access Number from PSTN	Untested	Untested
Call Exchange UM Voicemail from Skype Client	Untested	Untested
Call Exchange UM Voicemail from Handset	Untested	Untested
Confirm IM Conversations saved in outlook conversation history	Untested	Untested
Confirm Call logs in outlook conversation history	Untested	Untested
Confirm Call logs and voice mail available in skype client	Untested	Untested

Using Exchange Unified Messaging	From External	From Internal
Enable contact account for MS Exchange UM	Untested	Untested
Setup contact options on Exchange UM & Test (Check 5 seconds & 55 Seconds)	Untested	Untested
Divert a voice call to Exchange UM	Untested	Untested
Divert a voice call to Exchange UM when your status is Do Not Disturb	Untested	Untested
Check for the voice mail icon	Untested	Untested
Check for voice mail in outlook	Untested	Untested
Test Play on Phone in outlook	Untested	Untested
Call voice mail from Lync Internally	Untested	Untested
Call voice mail from Lync Externally	Untested	Untested
Enable Exchange UM on Mailbox	Untested	Untested
Setup Exchange UM Voicemail	Untested	Untested
Call Exchange UM Voicemail Access Number from Mobile	Untested	Untested
Call Exchange UM Voicemail from Lync Client	Untested	Untested

Conferencing	From External	From Internal
Promote an IM Conversation to a 3-way IM Conference	Untested	Untested
Promote an Audio call to a Conference Call by adding a Internal contact	Untested	Untested
Promote an Audio call to a Conference Call by adding a Federated contact	Untested	Untested
Promote a Video call to a Conference Call by adding a Federated contact	Untested	Untested
Promote a Video call to a Conference by adding an External Phone Number	Untested	Untested
Promote an Enterprise voice call by adding a Internal contact	Untested	Untested
Promote an Enterprise voice call by adding a Legacy PABX contact	Untested	Untested
Use "Meet Now" to create an adhoc Meeting using Skype Audio	Untested	Untested
Join the meeting via the telephone	Untested	Untested
Create a Scheduled Meeting Invite from Outlook	Untested	Untested
Join Scheduled Meeting	Untested	Untested
Join the meeting with a Federated Contact	Untested	Untested
Join the meeting with an Anonymous User	Untested	Untested
Record the Meeting	Untested	Untested
Unable to record the Meeting with Federated/Anonymous	Untested	Untested
Mute & unmute Participants	Untested	Untested
Promote & Demote Participants to Presenters	Untested	Untested
Dial out from Conference Call	Untested	Untested
Unable to dial out with Anonymous and Federated Accounts	Untested	Untested
Add Video from Multiple Sources, and view video	Untested	Untested
Present Desktop	Untested	Untested
Take Control of Desktop	Untested	Untested
Unable to take control of desktop with Federated/Anonymous Contact	Untested	Untested
Present Programs	Untested	Untested
Present PowerPoint	Untested	Untested
Add Attachments	Untested	Untested
Add Shared Notebook	Untested	Untested
My Notes	Untested	Untested
Whiteboard	Untested	Untested
Q&A	Untested	Untested
Polls	Untested	Untested

Mobility (from mobile client)	From External	From Internal
Receive Push Notification (iPhone)	Untested	Untested
Receive Push Notification (android)	Untested	Untested
Receive Push Notification (windows Phone)	Untested	Untested
Send/Receive IM to Internal Contact	Untested	Untested
Send/Receive IM from Mobile Device to External Contact	Untested	Untested
Send/Receive IM from Mobile Device to Federated Contact	Untested	Untested
Send/Receive IM from Mobile Device to Skype Contact	Untested	Untested
Make a Audio Call to Internal Contact	Untested	Untested
Add Video	Untested	Untested
Add Additional Contact	Untested	Untested
Make a Audio Call to External Contact	Untested	Untested
Add Video	Untested	Untested
Add Additional Contact	Untested	Untested
Make a Audio Call to Federated Contact	Untested	Untested
Add Video	Untested	Untested
Add Additional Contact	Untested	Untested
Make a Audio Call to Skype Contact	Untested	Untested
Add Video	Untested	Untested
Add Additional Contact	Untested	Untested
Receive a Audio Call from Internal Contact	Untested	Untested
Add Video	Untested	Untested
Add Additional Contact	Untested	Untested
Receive a Audio Call from a External Contact	Untested	Untested
Add Video	Untested	Untested
Add Additional Contact	Untested	Untested
Receive a Audio Call from a Federated Contact	Untested	Untested
Add Video	Untested	Untested
Add Additional Contact	Untested	Untested
Receive a Audio Call from a Skype Contact	Untested	Untested
Add Video	Untested	Untested
Use Call via Work	Untested	Untested

DR Testing

Coming Soon

Project Details

Project	Project Name
Prepared for	Customer Name
Prepared by	Company Name

Document Date	Sunday, 29 May 2016
Document Status	Release
Document Author	Shane Hoey

Version Control

Version	Type	Date	Comments
	Internal Draft		

Project Team

Name	Position	Email Address
Shane Hoey	Skype Infrastructure Engineer	