

Shane Keith Curtis

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EDUCATION

Bachelor of Science in Computer Science Honors (ABET Accredited)

Central Connecticut State University • New Britain, CT • May 2023 • 3.4 GPA

Notable Coursework: Software Engineering, Mobile Development, Web Programming, Software Testing & QA, Algorithms, Design Patterns, Data and File Structures, Cryptography & Computer Security

Honors: Dean's List Fall '21, Spring '22 & '23

SKILLS

Front-end: Swift (UIKit)/SwiftUI, Dart, Obj-C, HTML/CSS, XML

Back-end: Swift, Java, Kotlin, Python, C#, JavaScript, APIs, SQL

Technologies: Git, AWS S3/Amplify/Lambdas, iOS, macOS, visionOS, Android, Flutter, TestFlight, Firebase, JUnit

Other: Scrum/Agile, UI/UX Design, QA & Test Coverage Methodology

EXPERIENCE

IT Helpdesk Technician & Developer

Invaio

June 2023 - Present

- Engage in the full software development lifecycle, working with an Agile Software Engineering team.
- Develop and maintain features for a Flutter-based mobile app that facilitates multimodal data collection in bio-scientific field trials, used by both internal and external end-users.
- Acknowledged for consistently exceeding expectations in performance reviews.
- Lead trainings for 150+ employees to become more familiar with internal systems.
- Provide efficient and timely global help desk support, troubleshooting hardware and software issues for end-users both onsite & remote.
- Ensure seamless operations of IT systems, resolving technical issues to minimize downtime.

iOS Developer

Self Employed

June 2015 - Present

- Achieved a total of 200,000+ downloads on a single app.
- Solely design UX/UI, develop, test and deploy iOS apps onto Apple's App Store.
- Gained experience with native iOS development tools, frameworks & technologies.
- Currently expanding knowledge into visionOS development & spatial computing.

Technical Specialist (Genius Bar)

Apple

March 2023 - June 2023

- Cultivated and maintained up-to-date industry knowledge to best serve customers with technical solutions.
- Provided outstanding technical support and customer service while multitasking multiple appointments and walk-ins.
- Worked both individually and with a team to collaborate on solving complex issues.

Specialist

Apple

June 2022 - March 2023

- Delivered technical support to clients by offering solutions based on specific problems and concerns.
- Thrived in a team environment while pursuing success in innovation and results.
- Retained product, service and company policy knowledge to serve as resource for both coworkers and customers.
- Generated over \$100,000 in sales in a single quarter.

Emergency Medical Technician

American Medical Response

July 2019 - June 2022

- Performed in a high stress, high intensity, fast-paced environment both individually and with a team.
- Developed expertise in objective documentation, writing auditable reports for complex emergency medical treatments
- Demonstrated dedication to providing quality care through continued training, education, and mentoring.
- Developed strong rapport with other medical professionals to foster quality and efficient patient care.

INVOLVEMENT

The Brazen Blue Devils

Central Connecticut State University • Vice President • August 2021 - May 2023

- Organized, facilitated, and volunteered at campus engagement events to promote camaraderie and social development.
- Led a team of 25-30 people with a goal of providing an outstanding campus climate.
- Operated and organized school spirit activities at sports events & pep rallies.