Shane Miller

Software Developer

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EXPERIENCE

S&P Global Boulder, CO — *Tier 2 Software Engineer*

February 2022 - February 2024

As a versatile troubleshooter with expertise in software, server, and both frontend and backend technologies, I excel in swiftly diagnosing and resolving issues across the entire technology stack. With hands-on experience, I possess a comprehensive understanding of internal systems, allowing me to identify root causes and implement effective solutions. From frontend user interface glitches to backend server issues, my troubleshooting skills span the full spectrum, ensuring optimal performance and user satisfaction.

IHS Markit Boulder, CO — *Dedicated team Web Developer*

August 2016 - February 2022

Recruited to one of the biggest client teams as the lead developer of enhancements & maintenance. Developed and maintained several high-traffic, first-class, live-streaming, financial applications thousands of users trusted to maintain their stock portfolios. Supported new and legacy code bases for French and English clients, coordinated & executed the Agile methodology using the Jira platform. Worked with clients, project managers, engineering teams, and quality assurance analysts to ensure delivery of a top-quality end product.

IHS Markit Boulder, CO — *Web developer POC Team*

November 2014 - August 2016

Part of a three-person production engineering team, I had exposure to 100+ clients, different code bases that had many challenges. Quickly learned and developed skills from working on many different code issues and a multitude of solutions to fix them. Responsible for all client sites monitoring using Dotcom & Sitescope.

EDUCATION

IHS Markit Dev U Boulder, CO

October 2014 - November 2014

- Completed a rigorous five-week training program in mid-tier development techniques leveraging HTML5, CSS, JavaScript, jQuery, C#, ASP.NET, and the MVC framework. Learned practical techniques from industry professionals in lectures, practicum, and code reviews

SKILLS

C#, .NET MVC, SQL, Ruby on Rails, ASP Classic, NodeJS, Angular, Javascript, drinking beer, CSS/Less/SASS, HTML5, jQuery, F2, Bootstrap, Razor, JIRA, Stash, Bitbucket, TeamCity, SBM, SVN, Git, Sourcetree, Visual Studio, Visual Studio Code, Sublime, Notepad++, Having fun, Dotcom, Sitescope, Kibana

STRENGTHS

Advanced analytical problem solving, Customer focused, attention to detail, quick learner, results-driven, clear communications, goal-oriented, organized, honest, reliable, team player

General Assembly San Francisco, CA

December 2013 - July 2014

- Web Dev Immersive Course: Taught by industry leaders in current leading technologies. Focus on full stack web development

- Front End Development Course: program focusing on HTML5, CSS3, javascript, jQuery and retrieving data from APIs