# **Shane Miller**

Experienced full-stack software developer

#### **EXPERIENCE**

# **S&P Global** Boulder, CO

Tier 2 Software Engineer February 2018 - February 2024

As a versatile troubleshooter with expertise in software, server, and both frontend and backend technologies, I excel in swiftly diagnosing and resolving issues across the entire technology stack. With hands-on experience, I possess a comprehensive understanding of internal systems, allowing me to identify root causes and implement effective solutions. From frontend user interface glitches to backend server issues, my troubleshooting skills span the full spectrum, ensuring optimal performance and user satisfaction.

# Web Developer, Client-Facing Team August 2016 - February 2018

Recruited to one of the biggest client teams as the lead developer of enhancements & maintenance. Developed and maintained several high-traffic, first-class, live-streaming, financial applications thousands of users trusted to maintain their stock portfolios. Supported new and legacy code bases for French and English clients, coordinated & executed the Agile methodology using the Jira platform. Worked with clients, project managers, engineering teams, and quality assurance analysts to ensure delivery of a top-quality end product.

## Web Developer, POC Team November 2014 - August 2016

Part of a three-person production engineering team, I had exposure to 100+ clients, different code bases that had many challenges. Quickly developed skills working on many different code issues, implementing multitudes of solutions to fix them. Responsible for all client sites monitoring using Dotcom & Sitescope.

### **EDUCATION**

IHS Markit Dev U Boulder, CO October 2014 - November 2014 Completed a rigorous five-week training program in mid-tier development techniques leveraging HTML5, CSS, JavaScript, jQuery, C#, ASP.NET, and the MVC framework. Learned practical techniques from industry professionals in lectures, practicum, and code reviews.

**General Assembly San Francisco, CA** December 2013 - July 2014 Web Dev Immersive Course: Taught by industry leaders in current leading technologies. Focus on full-stack web development. Front End Development Course: program focusing on HTML5, CSS3, javascript, jQuery and retrieving data from APIs.

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#### **SKILLS**

C#, .NET MVC, SQL, Ruby on Rails, ASP Classic, NodeJS, Angular, Javascript, drinking beer, CSS/Less/SASS, HTML5, jQuery, F2, Bootstrap, Razor, JIRA, Stash, Bitbucket, TeamCity, SBM, SVN, Git, Sourcetree, Visual Studio, Visual Studio Code, Sublime, Notepad++, Having fun, Dotcom, Sitescope, Kibana

#### **STRENGTHS**

Advanced Analytical Thinking, Problem-Solving Skills, Technical Proficiency, Attention to Detail, Adaptability, Communication Skills, Persistence, Resourcefulness, Team Collaboration, Critical Thinking, Fast Learner, Prioritization, Customer-Focused, Time Management, Versatility, Continuous Learning, Team Leadership, Independence, Flexibility, Documentation, Full-Stack Proficiency