

# Shane Pinnell

## *Chief Technology Officer*

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## Summary of Qualifications

Experienced leader of Information Technology teams that focus on service and support in advancing the organization's mission and goals. Well rounded knowledge of Information Technology stemming from over fifteen years of experience leveraging a diverse skill set including, but not limited to, the following:

- Networking
- Programming/Coding
- Database Administration
- Mobile Device Management
- Server Management
- Cyber Security
- Directory Services
- Virtualization
- Application Support
- VoIP Administration
- Client Support
- SaaS/PaaS

Thrives on the unique challenges, breadth of required skills, and pace of developments in the Information Technology field. Provides pragmatic approaches to problem-solving. Finds innovative solutions while valuing standards.

## Professional Experience

### **Chief Technology Officer 05/2019 - Present**

Colton Joint Unified School District, Colton CA

Worked to improve cyber-security posture. Managed the deployment of over 18,000 devices to students and the transition to remote work for over 2,500 staff in response to the COVID-19 pandemic, including the deployment of multiple video-conferencing systems and tools to ensure the impact of the transition was minimized for staff and students. Developed a device refresh plan to consolidate District purchases in an effort to reduce costs and normalize budgeting over multiple years. Provided professional development opportunities for assigned staff and promoted their personal growth towards career goals.

### **Director of Information Technology 08/2017 - 05/2019**

Colton Joint Unified School District, Colton CA

Worked collaboratively with all levels of staff and management to promote the effective use of technology. Collaborated with leaders in education and industry groups to help foster technology innovation and growth. Focused on improving cybersecurity to help prevent malware and ransomware attacks. Enabled the support of multiple client operating systems. Researched new trends and solutions to ensure safe, reliable, equitable access to information to promote learning objectives in support of the District's mission and vision. Recommended, implemented, and managed the transition from an aged on-premise email system (MS Exchange) to a cloud-based system (Gmail) significantly improving the security and collaboration of teachers, staff, and students.

## **Assistant Director of Technology 09/2015 - 08/2017**

Perris Union High School District, Perris CA

Worked with leaders in education and participated in local, regional, and state groups to help foster technology innovation and growth. Researched new trends and solutions to ensure safe, reliable, and equitable access to information to promote learning objectives in support of the District's mission and vision.

## **IT Supervisor 04/2014 - 09/2015**

Perris Union High School District, Perris CA

Managed the operations of and supported a 1:1 program for over 10,000 students. Ensured infrastructure was maintained and continuously improved. Implemented a WAN with redundant fiber optic links, disaster recovery, and campus wide WiFi. Provided training for IT staff to grow and develop professionally. Acted as a bridge between the demands of education and the technical complexities of IT.

## **Network Engineer 06/2013 - 04/2014**

Perris Union High School District, Perris CA

Instrumental in the successful implementation of a district-wide 1:1 program providing Chromebooks and WiFi to over 10,000 students. Improved access, reliability, and security of network resources. Responsible for configuring, deploying, managing, and maintaining WAN/LAN networking hardware, domain controllers, email servers, application servers, virtual servers, SAN equipment, end-user workstations, and VOIP systems. Provided technical support, customer service guidance, and resources to helpdesk and site-based technicians.

## **IT Tech I 06/2006 - 06/2013**

Perris Union High School District, Perris CA

Managed and maintained WAN/LAN networking hardware, domain controllers, email and, application servers, virtualization, SAN, workstations, and VOIP systems. Configured, and administered web-based content management systems for teacher and student communication. Continually improved the availability, accessibility, security, and ease of use of various network resources to enhance instruction and business processes.

## **Functional Systems Administrator 11/1997 - 7/2002**

USAF, Hickam AFB, HI

Ensured Contracting Squadron's workstations were functional with minimal downtime. Performed server maintenance, report generation, and backups. Provided extensive user training on enterprise applications and MS Office productivity suite. Played an integral role in the successful deployment of a Department of Defense procurement system in the Pacific Air Forces.

# **Education**

**Azusa Pacific University, Azusa CA**

B.S. Management Information Systems

**Perris High School, Perris CA**

High School Diploma