Shane Ryan Menezes

Address Mumbai, Maharashtra, 401202

Phone +91-7875329339

E-mail shane.ryan.menezes@gmail.com

Resume shanemenezes.com

LinkedIn https://www.linkedin.com/in/shane-menezes/

As an accomplished Oracle Database Administrator, I bring a unique blend of technical expertise to drive organizational success. With a solid foundation in database installation, configuration, and maintenance, I thrive in dynamic environments where precision and efficiency are paramount. My commitment to staying at the forefront of Oracle technologies, coupled with my ability to collaborate seamlessly with diverse teams, has consistently translated into successful database management solutions.

Work History

July 2019 - April 2020

Oracle Database Administrator (Primary Role)

SK International, Mumbai, MAH

- Installation and Configuration of Oracle 12c and 19c on LINUX and Windows
- environment.
- Implemented and configured Oracle 12c and 19c Physical Standby Databases for High Availability and Disaster Recovery, Single DR, and Cascade DR.
- Experience in upgrading 12c to 19c using DBCA and Oracle Data pump Utility
- Experience in Database Patching using opatch.
- Experience in Data Pump at various levels: Full Backup, Schema level, Tablespace, Tables, and Metadata.
- Implemented Backup and recovery strategies using recovery manager RMAN. Cloning of Database using RMAN.
- Experience in maintaining Database Roles, Users, and Security Compliance Auditing as per client requirements.
- Performed Database maintenance tasks monthly (Tablespace Size, User Expiry, Rebuilding Indexes).
- Provided technical assistance and troubleshooting for database-related issues to application developers and end-users.
- Experience in generating AWR, ADDM reports, and Basic analysis.
- Experience in performing Disaster Recover Drills every month as per the Client's requirement.
- Implemented and Configured Oracle Failsafe on Windows Cluster environment.
- **Our Clients:**
    - Bank of Nova Scotia
    - First Abu Dhabi Bank (FAB)
    - Mizuho Bank Ltd.
    - Bandhan Bank.
    - FINO Bank.
    - ESSAF Bank.
    - Australia and New Zealand Bank (ANZ)
    - Barclays Bank (Assisted in Database Upgrade from 12c to 19c)

MongoDB Database Administrator (Secondary Role)

- Implementation of MongoDB on Linux and Windows Based operating Systems.
- Implementation and Configuration of Ops Manager.
- Creating Replica Sets and Sharding.
- Experience in MongoDB Atlas.

| June 2019 - April 2022 | **Self-employed (IT Services and Networking)** |
| | Covid-19 Pandemic Phase |

| July 2019 - April 2020 | **Network Support Engineer L1** |

Microsense Networks Pvt. Ltd., Mumbai, MAH
Client - Taj Mahal Palace and Towers, Colaba

- Network Monitoring on PRTG Network Monitor
- Network troubleshooting | Network setup for Business Meetings (video conferences) and banquet events.
- Coordination with Video Conference Setup team.
- Cisco Switch | MikroTik Access Point Configuration.
- LAN Cabling & Testing. Assisting Hotel Guest WiFi Queries and Technical Support.
- Weekly checks and reports of the Guest Rooms, suite & Banquets. AP Tracker/Daily call report and guest call logs.
- PR with all other departments of the hotel to ensure smooth operations.

| Oct 2014 - Aug 2017 | **Executive Flight Operations Support** |

IndiGo - InterGlobe Aviation Ltd., Mumbai, MAH

Responsibilities as an Executive - Flight Operations Support

- Revision Update of Airbus FlySmart & Jeppesen FD Pro.
- Carry out Quality Checks of aircraft documents and report the deficiencies, discrepancies, and SOP deviations if any, found onboard the aircraft.
- Sending reports to DGCA about any Flight Safety related issues. Representing the company in "Flight Safety" and "Ramp safety" meets conducted by DGCA/MIAL.
- Plan and dispatch the revision documents to various stations across India and International Sectors. Preparing Aircraft reports and maintaining a fleet database.
- Follow a strict deadline in regards to fleet documentation updates. Responsible for Updating aircraft and Library documents Eg.: FCOM's, Jeppesen, & QRH (Quick Reference Handbook) Updates.

| Dec 2012 - Oct 2014 | **Customer Service Officer** |

IndiGo - InterGlobe Aviation Ltd., Mumbai, MAH

Responsibilities as a Customer Service Officer

- Assisting the customers with their inquiries providing Customer service, information to ensure customer satisfaction.
- To provide all necessary information to passengers and make their journey easier and comfortable.
- Welcome Passengers and Handling help desk counter or reservation counter.
- Duties are not limited to the above-mentioned.

Responsibilities as a Dispatch Coordinator.

- To accurately provide the crew of base departures their Flight Release Certificate and Flight Plan on time.
- Updating the Resource Allocation sheet for all the parking stands for every arrival and departure of every Flight.
- Coordination with Baggage Makeup Area the Ramp Staff and Boarding Gate with ETA's of every flight and to make sure operations are smooth.
- To update FIC/ADC (Flight Info. Circular/Air Defense Clearance) and send the list of corresponding departures from the present base.

Education

| Oct 2013 | **Bachelor in Commerce** |
| | *Bhartiya Shiksha Prasad (Correspondence)* |

| Oct 2008 | **Higher Secondary Education** |
| | *St. Xaviers ICSE School Vasai* |

Certifications

Jul 2019	**Masters in Network Administration (JK-MNA)** *Jetking Learning Center, Vasai - MAH*
Sep 2020	**MySQL Mastery Course** *Code with Mosh*
Feb 2022	**Oracle Database Administrator** *QuickXpert Infotech*

Accomplishments

Volunteered for the 15th Asian Games DOHA, Qatar 2006

Technical Skills

- OS Installation of Windows 10/11 and Linux distributions.
- Good knowledge on Hardware and Networking.
- Troubleshooting Hardware and software Issues.
- Upgrading operating system, Applications and Hard disk data recovery*.
- Troubleshooting network and connection issues.
- Troubleshooting through remote connections using Team Viewer, VNC Connect or Windows RDP.
- Configuring Windows Server Clustering for High Availability. Creating Roles and Adding Nodes to the Cluster.
- OS Installation of Mac OS High Sierra, Mojave and BigSur.

Other Technologies

- Docker
- Kubernetes
- MongoDB
- Amazon AWS
- Google GCP

Networking Skills
- WiFi Access point installation & Configuration.
- Cat 6A cabling & crimping.
- Network rack installation
- Router Configuration
- Network Switch Configuration using PuTTY (SSH)
- Network storage setup using TrueNAS (NAS).

Cloud Computing
- Hands on experience with Google Cloud Console, AWS Oralce Cloud Infrastructure and Digital Ocean.
- Creating a VPS Instance.
- Connecting to Instance using SSH.
- Configuration of Virtual Cloud Network for ingress rules

All experiences listed above are to the best of my knowledge and reflect my hands-on expertise in the respective fields.