SHANE TROYAN

EDUCATION

Oakland University – Rochester, MI
September 2017 – Present
B.S. Computer Science
GPA: 2.65
[It's okay to brag about your GPA, awards, and honors. Feel free to summarize your coursework too.]

Oakland Community College – Auburn Hills, MI
September 2019 - Present
Associate's Degree – General Studies

WORK EXPERIENCE

Ally Financial
Detroit, MI
Direct Lending Business System Developer Intern
06/2020-08/2020

Met with team leader, mentor and other team members that were part of the Direct Lending department (weekly basis)
Coded and executed SQL queries on Oracle Enterprise Database Mgmt. Systems to retrieve specific sets of data in the dB
Improved software production testing by writing macros in VBA that generated and submitted raw xml files which were mock loan applications to the pre-production environment

CompTech Services LLC
Sterling Heights, MI
Computer Repair Technician
Sales Associate
05/2019 - 06/2020

Improved company's exposure by listing wholesale products on the company's eBay seller page
Diagnosed, troubleshooted, and repaired PCs for clients if cost-effective by conducting technical tests
Managed company's POS and facilitated by helping sell merchandise to customers
Performed service calls to local businesses and clients

Kruse and Muer on Main
Rochester, MI
Busser
Dishwasher
Food Runner
06/2019 - 01/2020

Max Tech Support
Shelby Township, MI
Web Developer
Technical Intern
06/2016-10/2018

Kroger Inc
Shelby Township, MI
Courtesy Clerk
09/2015 – 04/2016

SKILLS

Skill	
Teamwork	80%
Customer Service	80%
Problem Solving	75%
Organization	100%