Shane Varnum

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WORK EXPERIENCE

64labs - *React Developer*
March 2022 - Present | Tampa, FL
- Developing new React code and integrating client apps into the Progressive Web Application framework for Salesforce Commerce Cloud based eCommerce storefronts.
- Maintaining and creating new content for the CMS side of the same applications using Amplience and Figma.

Freelance - *Software Developer/Support Specialist*
November 2021 - Present | Tampa, FL
- Developed React web applications for a boutique law firm, and a yet to be released sauce company.
- Developed Node/eBay API application for seller to enhance inventory tracking/lookups.
- Upskilled and worked towards certifications.

Citi - *Application Developer*
June 2021 - October 2021 | Tampa, FL
- Gathered Client/Ops requirements and maintained entire project throughout the SDLC including testing life cycle.
- Analyzed requirements and developed data mappings, linking strategies, and business rules using SQL and in-house applications.
- Reviewed Java/Groovy code to ensure it matches business rules.
- Analyzed system data with SQL and Python
- Performed CRUD on Domain data sources to ensure data quality for lookup operations.
- Ran checkouts post release and brought all discrepancies to the respective developers attention.
- Provided L3 support for data quality/data transmission issues.

Citi - *Production Support Engineer*
June 2019 – June 2021 | Tampa, FL
- Supported Java and Unix based systems with full scope of system including Gemfire, Hadoop, Kafka, and Oracle.
- Performed log and database analysis to investigate and action poor application performance or unexpected behaviors.
- Automated data intensive tasks such as data cleanup, bulk updates and common SQL report requests with shell scripts.
- Collaborated with development, QA, Business Analyst and infrastructure teams.
- Monitored servers, applications and batch data jobs and actioned any errors/exceptions
- Worked on Spring Boot POC application and monitoring framework
- Deployed production code and maintained application services via uDeploy and shell scripts.
- Triaged issues with web services, server availability, storage capacity, data quality, and analyzed bugs and exceptions.

PWC(Randstad Technologies (Contract)) - *Application Support Specialist*
January 2019 – June 2019 | Tampa, FL
- Performed Level 2 troubleshooting for data loss, application bugs and hardware/software issues.
- Created/updated knowledge base documentation to improve incident resolution time and avoid repeated issues.

Citi - *Technology Analyst Intern*
June 2018 - August 2018 | Tampa, FL
- Shadowed L2 incident triage for C#/.NET based Global Custody Trading applications and learned best practices for change management.
- Redeveloped scripts used to keep track of incoming trade cancellations and new messages (SWIFT) using PowerShell. Displayed data using HTML pages.

Xerox Business Solutions (formally Global Imaging Systems) *- Data Analyst Intern*
October 2017 - June 2018 | Tampa, FL
- Developed a SQL Server database to house unruly Excel spreadsheet data and speed up data retrieval.
- Analyzed lease and buildout data, and utilized SQL Server Data Tools to develop reports.

PROJECTS

Project Portfolio Web Application: https://www.shanevarnum.com/
LinkedIn: https://www.linkedin.com/in/shanevarnum
GitHub: https://github.com/shanevarnum

SKILLS

- Languages/Technologies: Javascript, React, Bash, Java, SQL, MongoDB, HTML, CSS, Git, Netlify, uDeploy, Jira, Confluence
- Exposure to: Docker, AWS, Salesforce Commerce Cloud

EDUCATION

University of South Florida - Bachelor of Science in Management Information Systems
December 2018 | GPA: 3.79 | Tampa, FL

CERTIFICATIONS

Apollo GraphQL Graph Developer: Complete
February 2022

AWS Cloud Practitioner: In-Progress
July 2022