



Intensive Chinese Classes

Terms of Cooperation

By registering for the Mandarin Bridge Intensive Chinese Classes the applicant agrees to the terms of cooperation between him or her and Mandarin Bridge and/or its partner institutions as these terms are listed on the following pages of this document.

In the event of any infringement by the applicant Mandarin Bridge reserves the right whether or not to ban him or her from all programs of Mandarin Bridge itself, its partner agencies, its partner universities and other partner institutions in future. Additionally the applicant will be charged with all costs resulting from his or her infringement - upon presentation of the relevant receipts.

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Duties of Mandarin Bridge

1. Program Clarification

On its website Mandarin Bridge will carefully explain the circumstances and conditions

of the Mandarin Bridge Intensive Chinese Classes to the applicant as well as provide important information for download. Should any further questions arise on the applicant's side, Mandarin Bridge will answer those with the same care.

2. Timely Reporting

Mandarin Bridge will timely report back to the applicant the outcome of his or her application. If the application can be accepted without discussion or need for corrections, it may be that Mandarin Bridge's partner in China will contact the applicant directly. However, the applicant should feel free to contact the responsible program coordinator at Mandarin Bridge at any time.

3. Auditing and Mediation

Mandarin Bridge ensures the applicant, that all its partner agencies have been personally

audited by Mandarin Bridge employees. In the event of a dispute between the applicant and a partner agency Mandarin Bridge will mediate to reach a satisfying outcome for all parties involved.

4. Disclaimer

Mandarin Bridge cannot be held liable for the results of any omissions or mistakes made

by the applicant him- or herself and/or its partner institutions.



Duties of the Applicant

1. Honesty

The applicant ensures that during the application and following program all information from his or her side has been provided truthfully.

2. Timely Notification

Should the applicant wish to withdraw from the program or should the underlying facts of the information provided by the applicant change, he or she must inform Mandarin Bridge and its partner agency, which is responsible for the applicant, immediately.

3. Feedback

Should any problems arise the applicant must contact his program coordinator in China as soon as possible; so a satisfying solution can be found together.

4. Other Duties

Other duties may arise from the conditions of other agreements between the applicant and the partner agency which is responsible for him.



Regulations in the Event of Program Termination

1. Cancellation

Should the applicant wish to terminate the program he or she will inform Mandarin Bridge and its partner agency immediately.

2. Refund of paid deposits and program fees

In general neither deposit nor program fee are refundable.

3. Further Regulations

Further regulations may derive from the intern contract and/or other agreements between the applicant and the partner agency.