

SHANIA THOMAS

SKILLS

- SQL (MySQL, Hive)
- Excel
- PowerBI and Tableau
- Jira and Agile Methodologies
- Python and assorted libraries including the PyData Stack
- Supervised and Unsupervised Machine Learning
- Natural Language Processing (NLP)
- Adaptability
- Storytelling
- Reductionism

PROJECTS

Natural Language Processing and Binary Classification

Using an API, scraped posts from two different subreddits and classified where they came from with 94% accuracy.
https://github.com/shaniathomas894/NLP_Binary_Class

Time Series Predictive Modeling

Determined which time series model is best to predict number of COVID-19 infections.
https://github.com/shaniathomas894/COVID-19_Preds

Natural Language Processing and Latent Dirichlet Allocation

Using LDA, topic modeled the anti-work subreddit to visualize workplace concerns.
<https://git.generalassemb.ly/shaniathomas894/capstone.git>

EDUCATION

Jan 2022–April 2022

DATA SCIENCE IMMERSIVE
Certificate of Completion

Aug 2014– May 2019

CALIFORNIA STATE UNIVERSITY, CHANNEL ISLANDS
Bachelor of Science, Biological Sciences

Personable and collaborative data enthusiast with education and leadership experience. Skilled in identifying opportunities of growth, forging pathways to success, and fostering a fun and effective environment in tandem. Flexibility leads my thought process when navigating a problem because I believe every problem has a solution.

PROFESSIONAL EXPERIENCE

Oct 2022–Present

Charter Communications, Austin, TX

DATA ANALYST III

- Promoted to Level III in June 2023
- Liaise with stakeholders to design analytic projects combining audio analysis, transcript mining, and call center KPI's to meet business needs using Agile frameworks
- Devise reusable Python and SQL scripts reducing turnaround time by 15% on average
- Design, develop and maintain Tableau dashboards utilizing the SDLC
- Produce infographics for data journalism projects using Adobe Illustrator to supplement presentations of analytic findings
- Spearhead and evaluate team wide labs and trainings for professional development in SQL and Tableau
- Create presentations and dashboards to communicate and visualize results for senior leaders and executives

July 2022–Oct 2022

Google provided by Vaco, Austin, TX

DATA SPECIALIST

- Developed ETL pipelines to deliver data to Google's Knowledge Graph
- Constructed ETL pipelines to provide accurate results to Google Search users
- Monitored pre-existing data pipelines to ensure proper information delivery
- Launched SQL training programs attended by 20+ employees reducing time required to acquire data by 30%

May 2022–Present

General Assembly, Remote

DATA ANALYTICS/SCIENCE INSTRUCTIONAL ASSOCIATE

- Partner with Fortune 500 companies to coach their employees towards comprehension and application of advanced skills in Excel, SQL, PowerBI, Tableau and Python
- Assess student efforts in deriving meaningful insights from large data sets
- Designed and implemented operational procedures that conserved 25% of instructional time contributing to an increase in NPS from 92 to 95

July 2020–Dec 2021

IDEA Brackenridge College Prep, San Antonio, TX

PRE-AP SCIENCE TEACHER

- Served as team liaison and thought leader for the 8th grade education team
- Conducted daily team building stand-ups and biweekly professional development meetings for operational excellence
- Established campus wide data-directed metrics for daily and monthly student success increasing grades by 12%

Nov 2017–July 2020

Sunglass Hut, Camarillo, CA

SUPERVISOR/STORE MANAGER

- Designed and implemented evidence-based performance growth plans on an individual and store level
- Grossed an overall 20% sales increase by implementing data-driven protocols concerning our main KPI's
- Promoted from Supervisor to Store Manager in Nov 2019

June 2019–Nov 2019

Gensun Biopharma, Inc., Newbury Park, CA

RESEARCH ASSOCIATE

- Orchestrated centralized methods for multiple operations that increased company efficiency
- Performed unsupervised molecular biology experiments and presented findings and next steps
- Evolved best practices and SOP's to align with company goals