**CHETAN NAIK.**

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**PROFESSIONAL SKILLS**

* Over 5 years of experience in BI operations on telecom domain.
* Knowledge of IBM InfoSphere DataStage, SQL Server, Oracle, Data warehouse concepts and UNIX.
* Experience in creation of campaigns in Chordiant Marketing Director .
* Expertise in Analyzing the Business, Functional, Mapping and technical specification documentation.
* Good knowledge of telecom business process and operations.
* Knowledge in SDLC methodologies and project life cycles.

**TECHNICAL SKILLS**

* IBM WebSphereDataStage 11.3, Tivoli, Netezza
* ETL Star-Schema Modeling, Snowflakes Modeling, (FACT and Dimension Tables)
* Oracle 11g/10g , MS Access 7.0
* Unix Shell scripting, SQL
* MS Office , WinScp, Putty, BMC Remedy tool.

**PROFESSIONAL EXPERIENCE**

**Jan 2018 – Current**

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| **Project: BI- NonUsage** |

**Client Vodafone, India**

**Organization IBM, India**

**Roles and Responsibilities**

* Extracted data from various source systems like Netezza, Oracle, SQL server and flat files as per requirements.
* Loading data by Nzloads and Nzmigrates
* Delivery Channels, Segments and Elements creation as per Business requirement.
* Monitor the performance related agreed SLA.issue like CPU utilization, Application performance , High memory utilization.
* Log all incident – service request details , allocating categorization and prioritation.
* Performance tuned work flows by identifying the bottlenecks in target, sources, mappings, sessions and eliminate them..
* Monitoring datastage job logs using Datastage director.
* Resolve incidents within the specified service level agreement.

**Environment:** Datastage 11.3, Oracle10G, Putty, Netezza

**Feb 2015 – Jan 2018**

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| **Project: BI- Chordiant** |

**Client Vodafone, India**

**Organization IBM, India**

**Roles and Responsibilities**

* Creation of campaigns , troubleshooting and monitoring the campaigns using Chordiant Marketing Director.
* IVR and OBD campaigns creation as per business requirements.
* Dynamic SMS campaigns creation for business use.
* Delivery Channels, Segments and Elements creation as per Business requirement.
* Responsible for Daily and Monthly data loading activities in Chordiant database.
* RFC raising and implementation, as per business plan.
* Resolve user tickets raised in remedy, within the agreed SLA.
* Monitoring and maintenance of Unix servers and database for space issues.
* Monitoring datastage job logs using Datastage director.

**Environment:** Chordiant, Unix, SQL, WinScp, Datastage , Remedy

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| **Project: Bigdata** |

**July 2014 – Jan 2015**

**Client Vodafone, India**

**Organization IBM, India**

**Roles and Responsibilities**

In BigData, we are extracting Data from DWH (Data warehouse) and doing predictive analysis on the data using Apache Pig and Datastage jobs

* Developed DataStage jobs to load reports to the Teradata tables (DWH) and performed several automations.
* Reviewing the ETL jobs,Involved in enhancement of ETL Jobs.
  + Involved in debugging the production issues.
  + Played key Role to streamline the project.
  + Involved in project migrations from Development to production environment Code changes based on the requirement of the customer.
  + Automated all the jobs for pulling data from FTP server.
  + Involved in loading data from UNIX file system to HDFS.
* Scheduling the jobs using UNIX (crontab ).

**Environment:** Hadoop,Unix, Streams, SQL, Datastage 8.x, Biginsight

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| **Project: MICS Dec 2013 – July 2014** |

**Client Vodafone, India**

**Organization IBM, India**

**Roles and Responsibilities**

* Working with Datastage support team to fix the issues in Production servers.
* Monitor the datastage jobs log with using Datastage director.
* Developed and modified the data stage jobs for the purpose of extracting data from flat files as well as database tables.
* Worked on SQL to fetch the data from database.
* Worked on the UNIX scripts to archive the files, once the extraction complete. Send the mail once the batch running was completed.
* Perform the full and as well as incremental extraction of data using Datastage.
* Extensively used Data Stage Director to run and monitor the data stage jobs.
* Use the Transformer Stage to transform the data from one format to another format and for the data validation.
* Change capture stage is used to find the changed data based on key value.

**Environment:** IBM Information Server 8.x(DataStage), Oracle11g, Developer SQL, Windows XP, UNIX, AIX server, Remedy tool, Tivoli scheduler.

**Educational Qualification**

* Bachelor Of Engineering in Information Technology from Pune University with First Class in year 2012
* Diploma in Information Technology from Govt. Polytechnic Jalgaon with Second Class in Year 2008

**Personal Information**

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