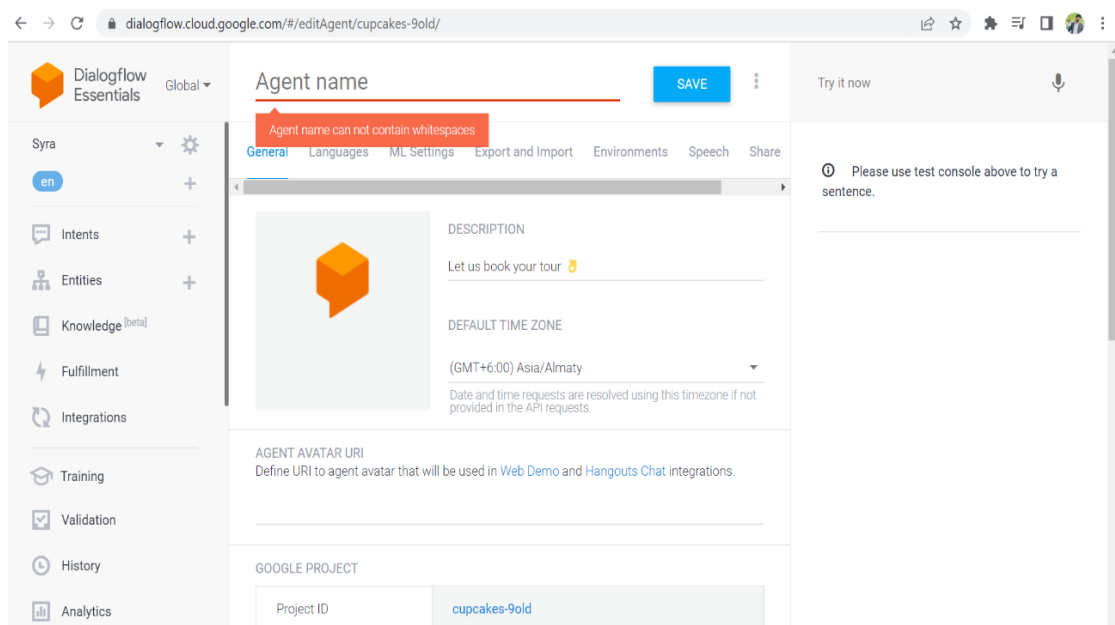## Overview:

The use of chatbots evolved rapidly in numerous fields in recent years, including Marketing, Supporting Systems, Education, Health Care, Cultural Heritage, and Entertainment.

I have created a chatbot called syra and this is an attempt to create a no-code chatbot for Booking Bus tickets using Google Dialog flow. Syra is a virtual agent that allows you to book bus tickets through Google Dialog flow.
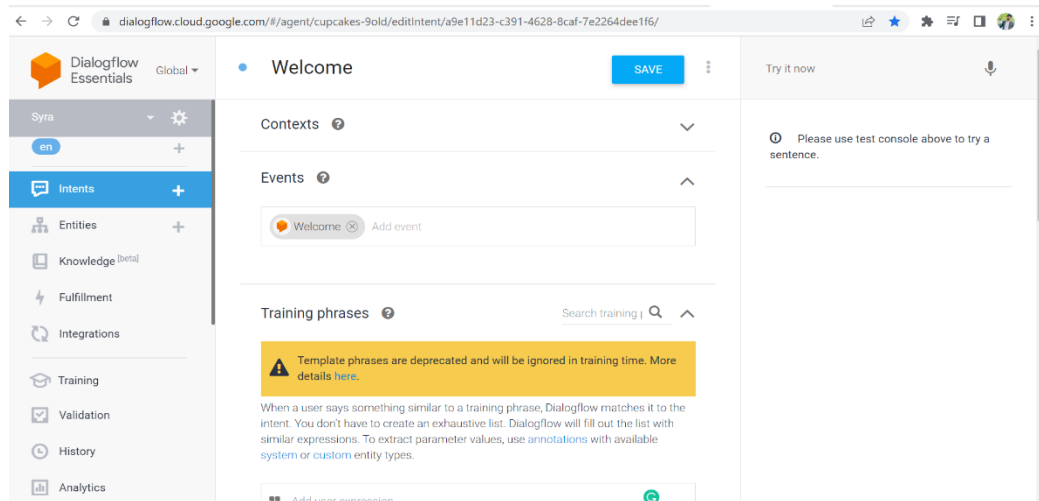
How to build your first chatbot?

- lick on Create Agent in the left navigation and fill in the fields.
- Give a name and set a language to your agent. Then, click the Save button.
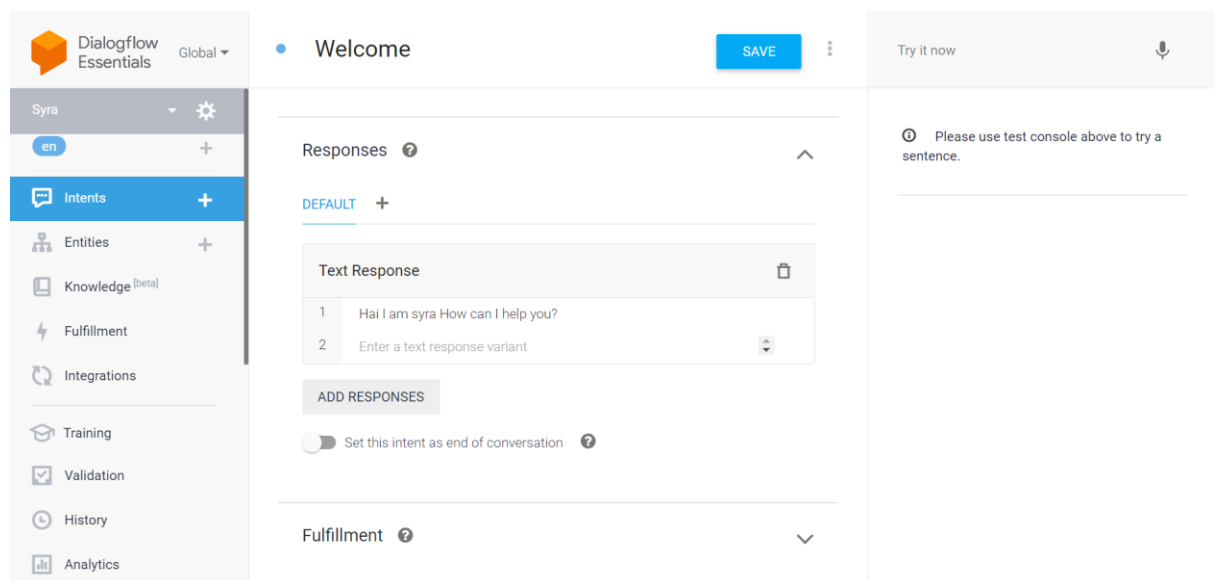
Create an intent

- Click on the plus icon add next to Intents. You will notice some default intents are already in your agent. Just leave them be for now.

- After giving user prompts, the following text responses were also fed to the chatbot as part of the training phrases:

- In the Training Phrases section, enter examples of what you might expect a user to ask for.

- The following actions and parameters were added which include Name, location, boarding, destination, pricing, date, gender, bus type, mobilenumber.

This is the bot response after taking the required information from the user:

Create Entity: Defines the type of information you want to extract from user input. For example, BusType could be the name of an entity type.

Entity entry: For each entity type, there are many entity entries. Each entity entry provides a set of words or phrases that are considered equivalent. In the above fig, if BusType is an entity type, you could define these fivr entity entries:

- AC
- Luxury
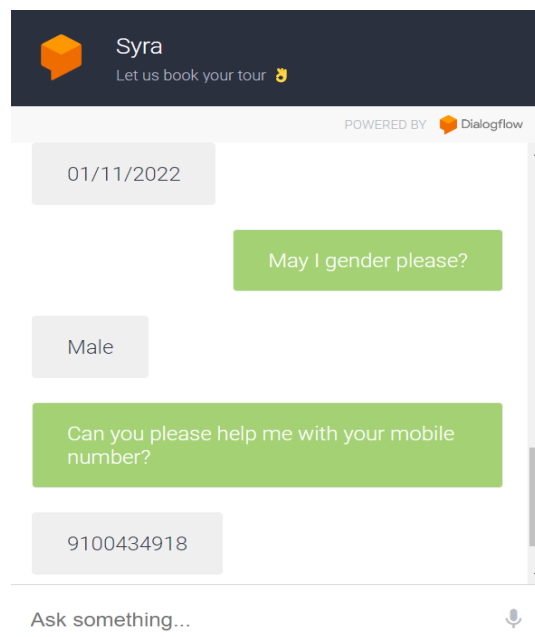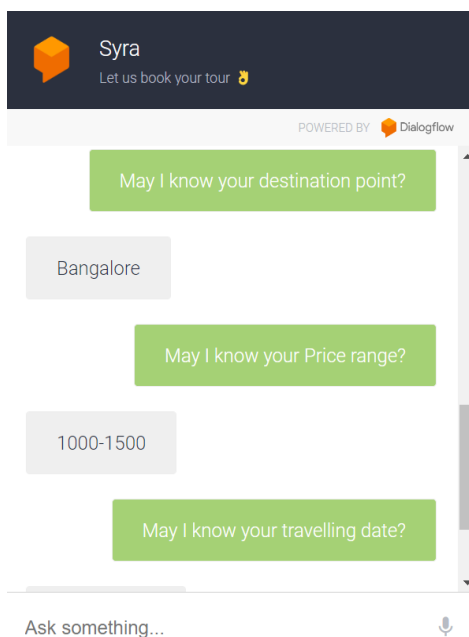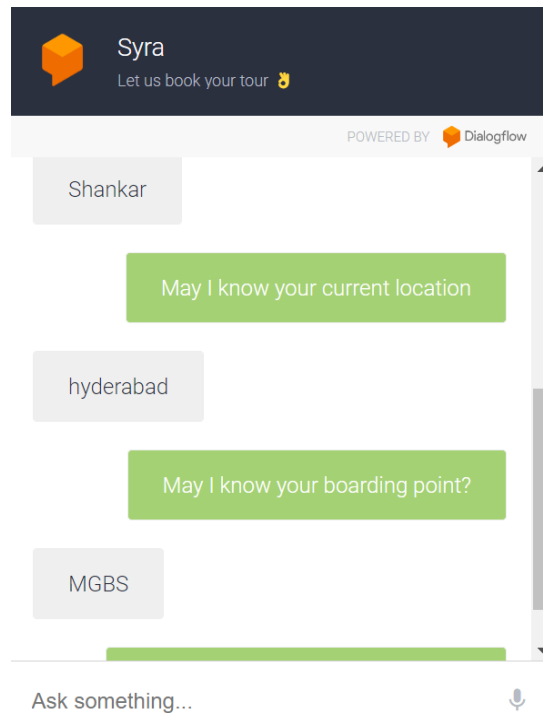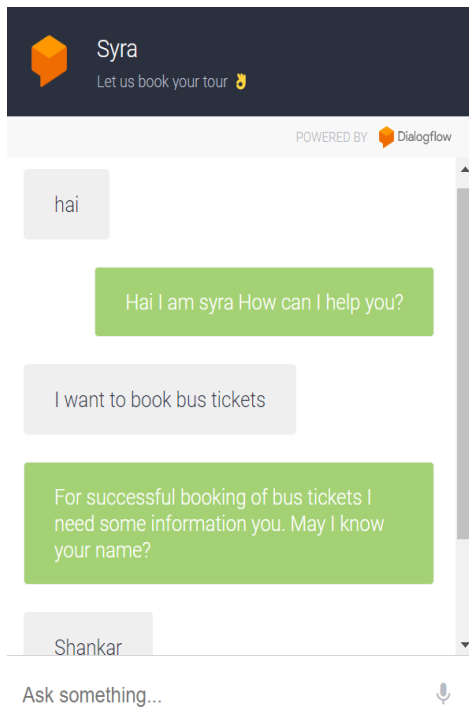- Ordinary
- Sleeper
- Semi Sleeper

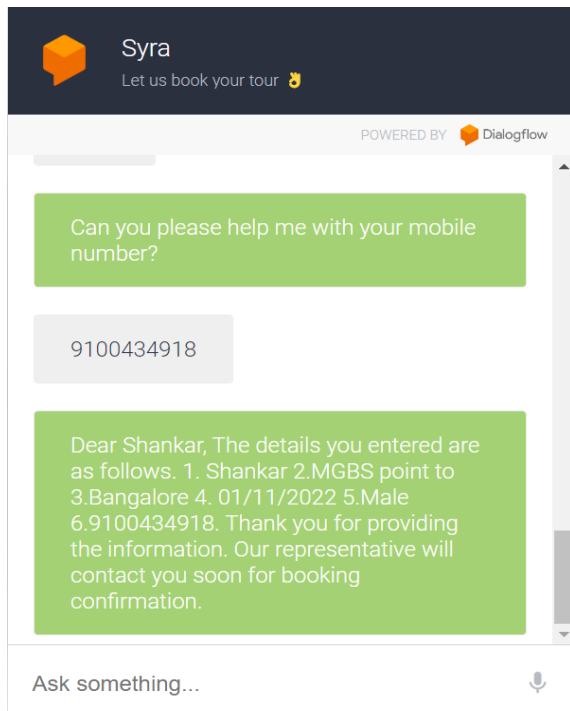The following intent will end up the conversation. Add the user expression and respo

- Then go to integration> web demo> there you can a see a link where we can check weather the chatbot is working on the given inputs or not

After training the bot by giving all the expected inputs and outputs. Here is the result.

Syra
Let us book your tour 👌

POWERED BY Dialogflow

Can you please help me with your mobile number?

9100434918

Dear Shankar, The details you entered are as follows. 1. Shankar 2.MGBS point to 3.Bangalore 4. 01/11/2022 5.Male 6.9100434918. Thank you for providing the information. Our representative will contact you soon for booking confirmation.

Ask something...

Chatbot link: https://bot.dialogflow.com/eb619161-4f7f-4441-b971-19ab8021d309