# **Hallucinations of LLMs**

Estimated time: 30 minutes

Welcome to the Hallucinations of LLMs.

#### Learning objectives

After completing this lab, you will be able to:

- · Identify hallucinations of text generation through LLMs
- · Identify hallucinations of image generation through LLMs
- Investigate the impact of modifying prompts as a potential strategy for reducing hallucinations

### Introduction

Hallucinations in LLMs refer to generating output that is bizarre or irrelevant to the context. This can manifest in various forms, including text, code, and images. Generative AI models produce output based on patterns learned from vast amounts of training data, but they might struggle to maintain relevancy, especially with ambiguous or complex prompts.

Addressing hallucinations in LLMs often involves refining the training process, improving the quality and diversity of the training data, adjusting the model architecture, and implementing various techniques to enhance the robustness of the model and its generalization capabilities.

In this lab, you'll work with Hugging Face - a popular multi-modal open-source tool and ChatGPT - a Chabot developed by OpenAI to identify instances of hallucinations of text, image, and code-generating LLMs.

- · Hugging Face is an open-source artificial intelligence platform that offers various machine-learning tools for generating text, images, audio, and video.
- ChatGPT is an AI chatbot of OpenAI based on GPT's large language models.

## **Exercise 1: Hallucinations of Text Generating LLMs**

Text hallucinations involve producing sentences without logical connections, creating imaginary scenarios, or generating content unrelated to the input prompts.

### Step 1: Access Hugging Face and navigate to the Models pane

1. Click <u>Hugging Face - The AI community building the future</u> to launch the Hugging Face platform.

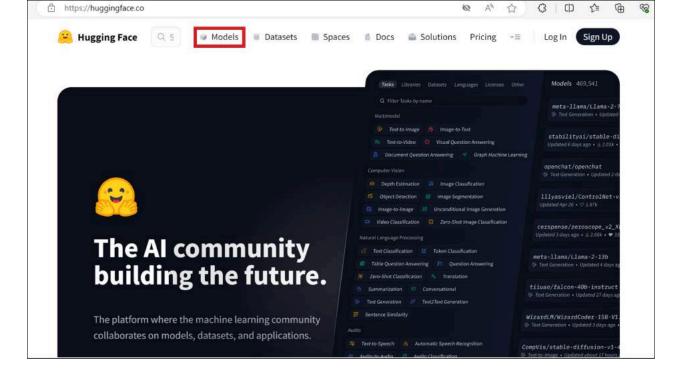
Note: If you cannot access Hugging Face by clicking on the link, copy the following URL and paste it in a browser.

- 1. 1
- 1. https://huggingface.co/

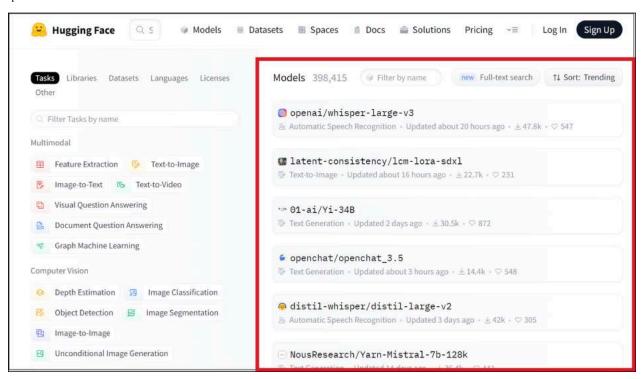
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Although you can use the platform without logging in, we recommend logging in for the best experience.

2. Once launched, click Models in the top menu bar.



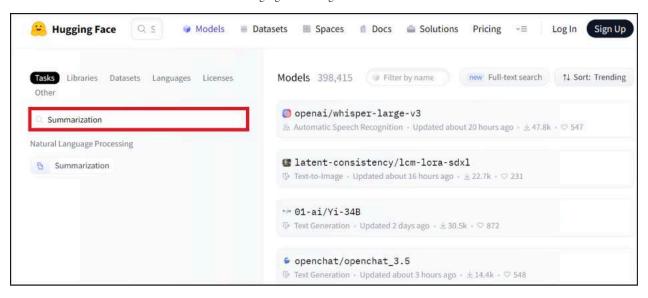
3. You will get a list of models in the Models pane.



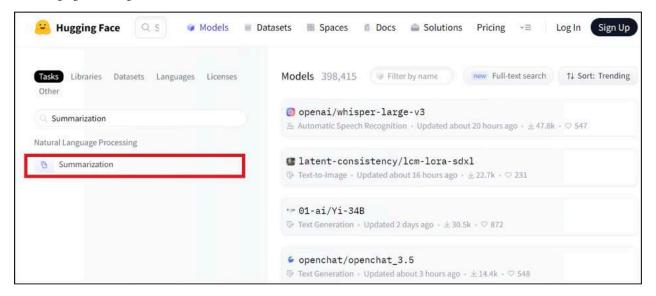
Hugging Face hosts several models designed for a range of machine learning (ML) tasks. The Models page has two panes. On the left pane, you'll find six quick access tabs: Tasks, Libraries, Datasets, Languages, Licenses, and Other. Each tab has a filter to help you quickly find what you want. The right pane displays the list of all available models and a filter bar.

### **Step 2: Generate summary**

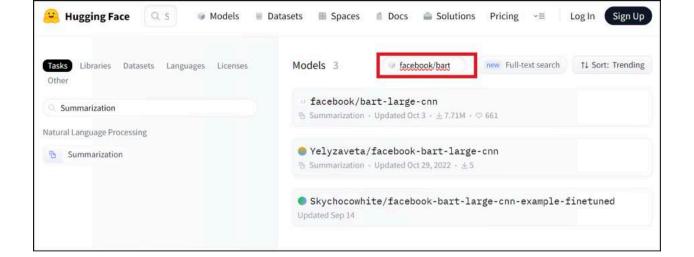
1. Type Summarization under the Task field. This will list the task Summarization under Natural Language Processing.



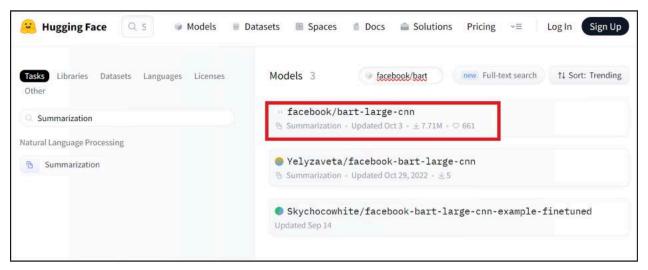
2. Click on the Summarization task under Natural Language Processing.



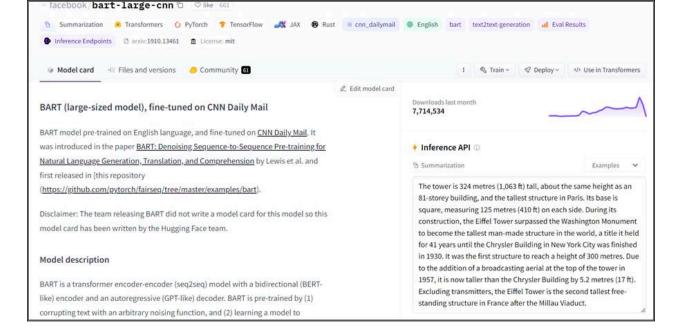
3. Next, you need to select a model say, facebook/bart-large-cnn from the list of models in the right panel. So, type facebook/bart-large-cnn in the Filter by name box.



4. Select **facebook/bart-large-cnn** from the list of displayed models.



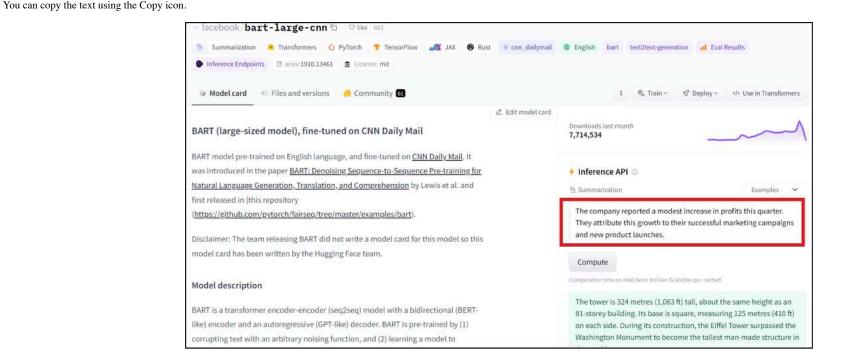
5. The specific model page opens. You can see an example of a summary in the Inference API section.



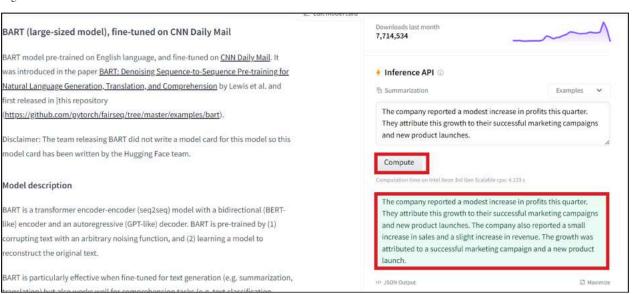
- 6. Delete the existing text under the input field and paste the following text lines:
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1. The company reported a modest increase in profits this quarter. They attribute this growth to their successful marketing campaigns and new product launches.



7. Then click on **Compute**. A summary will be generated.



In this example, the desired summary should accurately reflect the information in the original text. However, the hallucinated summary exaggerates the information like, **The company also reported a small increase in sales and a slight increase in revenue. The growth was attributed to a successful marketing campaign and a new product launch.** This information is not consistent with the source text. This is an example of hallucination in text summarization, where the summary contains information not supported by the source content.

## **Exercise 2: Hallucination of Image Generating LLMs**

Image hallucination models produce visuals that are either distorted, surreal, or unrealistic. These images contain strange patterns or meaningless combinations of objects.

### **Step 1: Access Hugging Face and navigate to the Models pane**

1. Click <u>Hugging Face - The AI community building the future</u> to launch the Hugging Face platform.

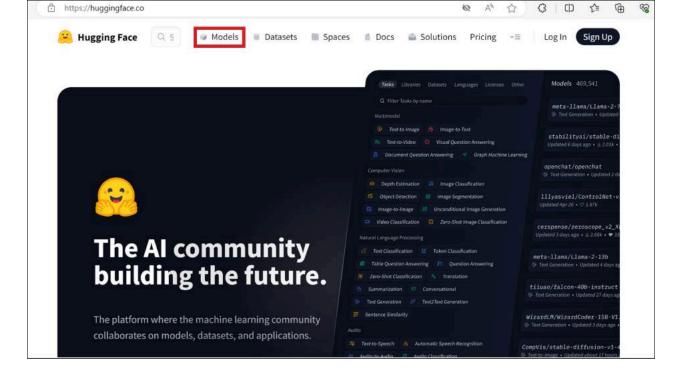
Note: If you cannot access Hugging Face by clicking on the link, copy the following URL and paste it in a browser.

- 1. 1
- 1. https://huggingface.co/

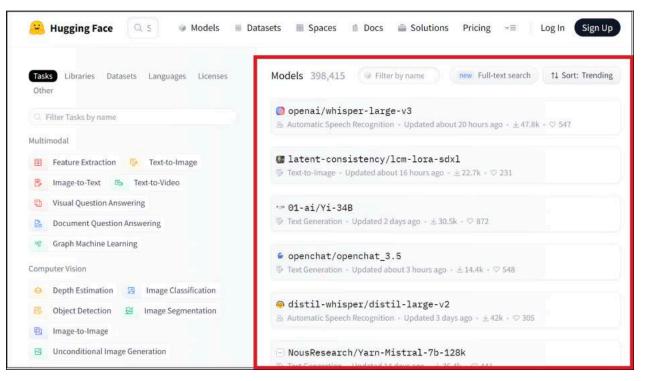
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Although you can use the platform without logging in, we recommend logging in for the best experience.

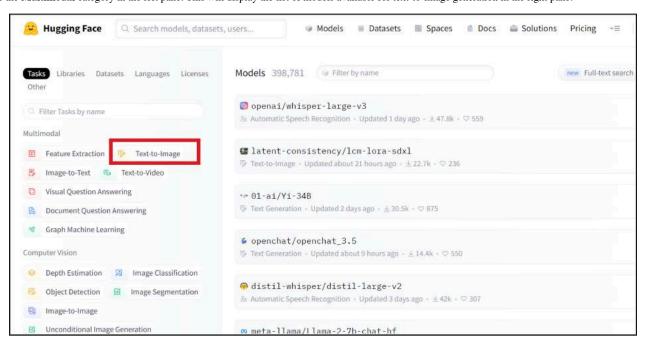
2. Once launched, click **Models** in the top menu bar.



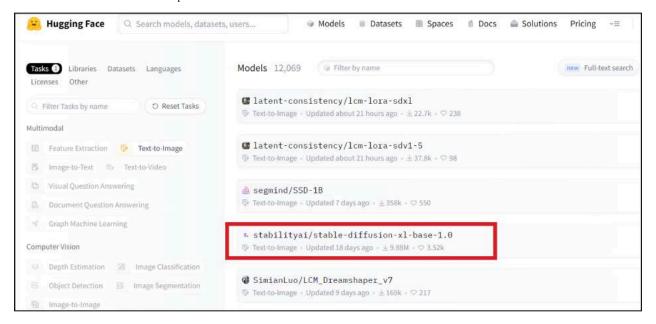
3. You will get a list of models in the Models pane.



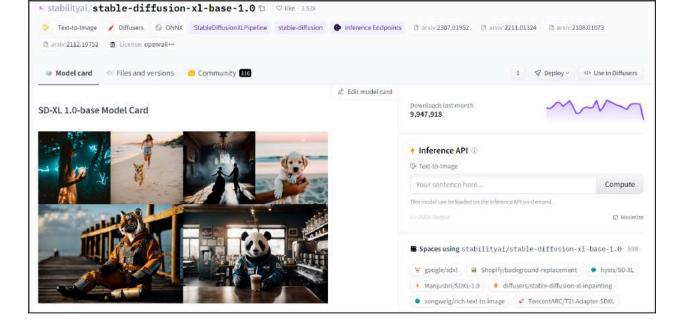
1. Click on the Text-to-Image button under the Multimodal category in the left pane. This will display the list of models available for text-to-image generation in the right pane.



2. Select stabilityai/stable-diffusion-xl-base-1.0 from the list of models in the left pane.



3. You have the model card for the stabilityai/stable-diffusion-xl-base-1.0 displayed.

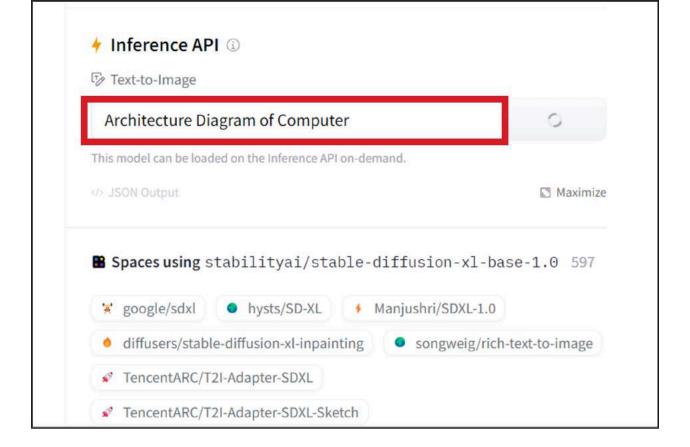


4. Under the Inference API section, provide a text prompt for image generation. Let's enter the following prompt in the **Text-to-Image** field and then click on **Compute**.

1. 1

1. Architecture Diagram of Computer

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5. The following image is generated by the model.



The image generated here is hallucinated, as this is not a labeled representation of the 'Architecture Diagram of a Computer'. This is because the model is not trained on the relevant data required to generate in-context images. Instead, it trained on massive data sets. Therefore, it generated a hallucinated image.

## **Exercise 3: Experimenting with prompts to reduce hallucination**

A common cause of the hallucination of LLMs can relate to the input context. Here, context refers to the information that is given to the models as an input prompt. Context can help guide the model to produce relevant and accurate outputs. However, it can also confuse or mislead the model if it's unclear, inconsistent, or contradictory.

As a user, we can reduce hallucinations in our conversations with LLMs by providing clear and specific prompts. The more precise and detailed the input prompt, the more likely the LLM will generate relevant and accurate outputs. Another way to reduce hallucinations can be through multi-shot prompting, where you can provide examples of the desired output, format, or context.

Let's experiment with ChatGPT (based on GPT 3.5) to understand how LLMs can produce inaccurate or irrelevant output based on the lack of clarity of context and how providing clearer and specific prompts can reduce hallucinations.

Note: The output produced at your end may be different than the output shown in this exercise. The basic idea to comprehend is that the output of a model can be modified by modifying the prompts.

## Step 1: Log in to ChatGPT

1. Launch ChatGPT and sign in.

Note: If you cannot access ChatGPT by clicking on the link, copy the following URL and paste it into a browser.

- 1. 1
- 1. https://chat.openai.com/

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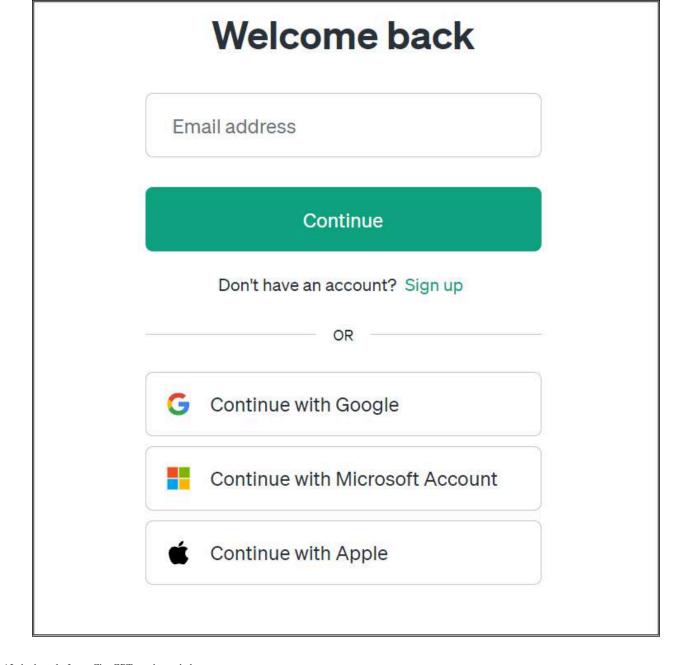
2. Once launched, you must sign up or login.

Note: You can create a free account on ChatGPT and use GPT-3.5 features for free.

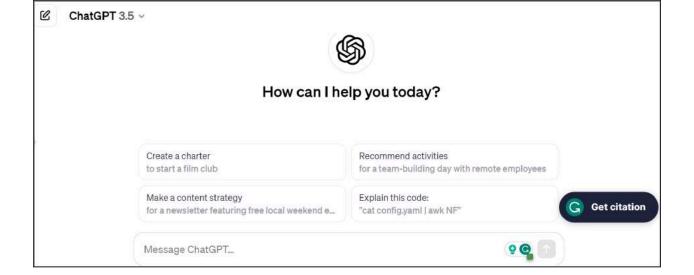


a. To sign up, you will be required to enter your email ID and password. You will receive an automated verification email. After you click verification, you will need to enter your personal details and follow the steps to complete the sign up on your first login.

b. After sign up, you will reach the login page, as shown below.



3. After login, you will view the OpenAI chatbot platform, ChatGPT, as shown below.

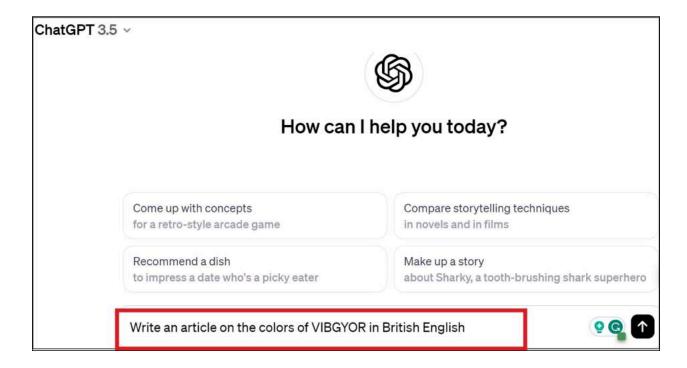


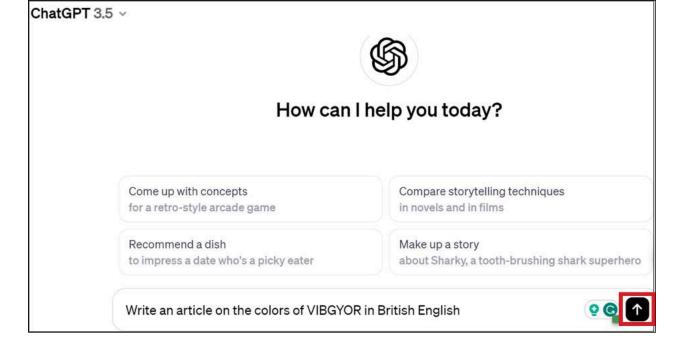
## **Step 2: Generate the text**

In this exercise, our purpose is to generate an article on 'Colors of VIBGYOR' and we want this article to be written in British English (the English language as it is spoken and written in the U.K.)

- 1. Let's enter the following prompt in the Message CharGPT field.
- 1. 1
- 1. Write an article on the colors of VIBGYOR in British English

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3. We received the output shown in the following image.



### ChatGPT

Title: "Exploring the Vibrant Spectrum: The Colours of VIBGYOR in British English"

#### Introduction:

The world of color is a fascinating realm that captures the essence of beauty, diversity, and the sheer wonder of light. One of the ways we perceive this spectrum is through the acronym VIBGYOR, which represents the sequence of colors in a rainbow: Violet, Indigo, Blue, Green, Yellow, Orange, and Red. In this article, we will delve into the distinctive characteristics of each color, exploring their significance and impact in the context of British English.

### Violet:

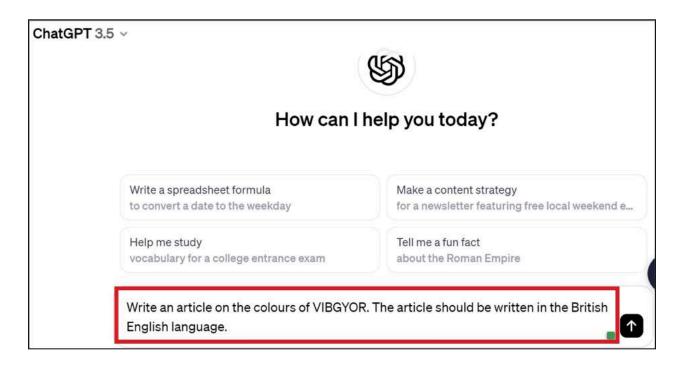
Violet, the first color in the VIBGYOR sequence, is a regal and sophisticated hue. In British English, it is associated with elegance, luxury, and creativity. The term 'violet' itself is derived from the Latin word 'viola,' signifying the violet flower. This color is often linked to royalty, symbolizing power and opulence.

Indigo:

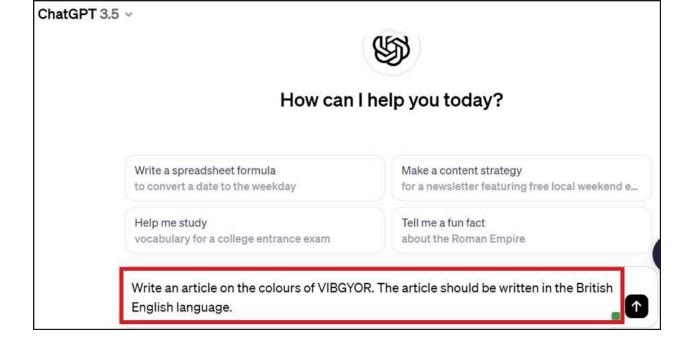
In the response, you can see that instead of providing the article on 'Colors of VIBGYOR' written in the British English language, the system misunderstood the context and has provided the article stating the significance and impact of the colors in VIBGYOR in the 'context of British English'.

- 4. Let's modify the prompt to specify the context in a clearer way. Also, as we want the output to be in British English, let's provide the prompt as well in British English; so, let's change 'colors' to 'colours' in the prompt. In a new session of ChatGPT, let's enter the following prompt.
- 1. 1
- 1. Write an article on the colours of VIBGYOR. The article should be written in British English language.

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5. Click the **Send Message** icon. Based on the modified prompt, we received the output shown in the following image.



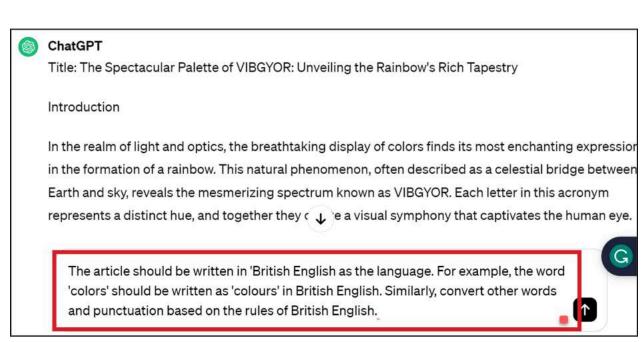
In this output, although the significance and impact of the colors are not specified in the context of 'British English', the output still is not written explicitly in British English. For example, note that the word 'colour' is written as 'color', representing American English.

6. Let's make the prompt more precise and specify an example to help the system understand the context and the required modifications in the previous output. Let's enter the following prompt.

1. 1

1. The article should be written in 'British English as the language. For example, the word 'colors' should be written as 'colours' in British English. Similarly, convert other words and punctuation

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7. Click the **Send Message** icon to generate the output.

## Summary

Congratulations on completing the hands-on lab, Hallucination of LLMs.

In this lab, you explored the popular multi-modal open-source tool Hugging Face to identify instances of hallucinations of text and image-generating LLMs. You also identified how you, as a user of generative Ai, can reduce Hallucinations.

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