

ITOM 6265: Database Design Project

Liquor Inventory Management System

By:

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PUBLISHED LINK

https://shankern.shinyapps.io/Group11 InventoryManagement/ (Would require SMU VPN to view this)

BACKGROUND

Brown Forman Corp, one of the world's largest liquor businesses, intends to optimize inventory and demand management. This will assist them in operating distribution with fewer disruptions and save costs. The project's purpose is to create an Inventory Management System, which is a real-time database of information capable of connecting many retail outlets across the country. With the use of analytics in the supply chain eco-system, the goal is to eliminate the human work of tracking and inventory maintenance.

3-A VISION (GOAL)

- Assist distribution with fewer disruptions, save costs and human work elimination
- A real-time database of information capable of connecting retail outlets across the country
- Accurately handle the product inventory and track the order and shipment status

FOCUS AREAS (SCOPE)

- Record: Creating a record-keeping structure DBMS for each product (alcohol item)
- Maintain: The product information for each item in the inventory
- Track: To keep notes of order and shipment statuses and address OOS issue
- Produce: interactive sales and stock recommendation reports
- Update: Information and reduction of product obsolescence and decay

ANTICIPATED OUTCOMES

- Save 30% time on inventory management
- Save 20% time in producing reports based on order and completion dates
- Reduce human error by 70%
- Save 35% time on tracking shipments and order statuses
- Save 50% cost on wages

APP USERS

- Inventory Managers: Receiving and recording new goods when it is delivered or shipped out by examining various suppliers, logging daily deliveries, and assessing new shipments
- Inventory Workers: Keeping track of purchases and assessing new shipments/deliveries
- Store Managers: Control Stock and Sales at the Store Level (Retailers)

CONCEPTUAL & LOGICAL ER DIAGRAM

During the early phases of conception, the following entities were the primary owners of the inventory management system: product, manufacturer, order, category, stock, stores, shipments, and location. While there is a clear link between these groups, some have shown to be more crucial than others in terms of implementation. Scoping out a specific set of functionality revealed that distinct entities for location and category were unnecessary. Phase 0 represents the idealization era of project design in the diagrams below, whereas Phase 1 represents the actualization period.

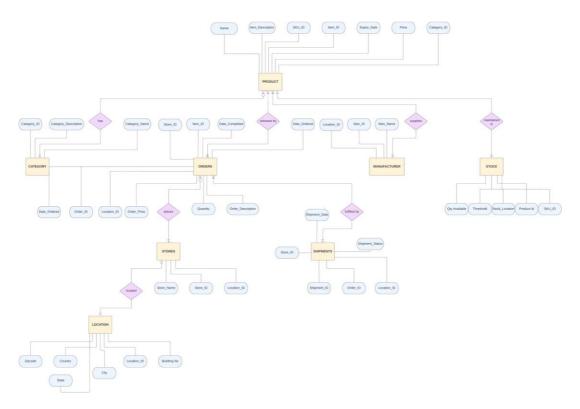


Fig A - Phase 0: ER Diagram during the idealization era (CONCEPTUAL)

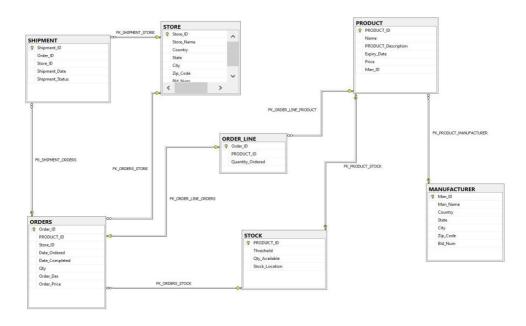


Fig B - Phase 1: ER Diagram during the actualization era (LOGICAL - NORMALIZED)

SHINY WORKFLOW

For user ease and enhanced accessibility, the shiny app had the following tabs and functions associated: (See Appendix C. for detailed step-by-step flow)

PRODUCT	To Add, Search, Update or Delete a particular product from the central Database
STATUS	To glance at the shipment situation by searching using order_id or order status
REPORT	To search by Date Type and Range
STORE MAP	To search stores and retailers by geolocation on interactive maps
ANALYTICS	Produce monthly sales reports for each category and stock status

FUTURE SCOPE

- Reports on product-by-product sales can also be created in the future. This will provide users with a better understanding of which items are selling well and which are not
- For optimal processes, functionality that monitors the supply chain from the manufacturer to the corporate warehouse can also be implemented
- The app may be created with global retails in mind for scalability

APPENDIX

A. ENTITY RELATIONSHIPS – BUSINESS RULES

- Each manufacturer supplies one to many products
- Each product is supplied by one manufacturer
- Every order contains one product
- One **product** is released by one **order**
- Each order is shipped to one store
- Each store places zero to many orders
- Each shipment contains one to many orders
- Each **order** is fulfilled by <u>one</u> **shipment**
- Each product is maintained in one stock
- One stock maintains one to many products

B. DATA DICTIONARY

The entity table below shows the various groups and basic definitions for user understanding.

Manufacturer	Another company that may provide items to the Brown Forman Corp warehouse Examples: Rolfson, Crown Royal, Titos Handmade etc.
Store	A retailer that has ordered or might order products Examples: Hamil Howe, Hickle – Konopelski, Bailey Inc., etc.
Order	The transaction is associated with the sale of one or more products to a store and is identified by an order_id from sales or accounting. Examples: 4001, 4011, 4026
Shipment	The transaction is associated with the sale of one or more orders from the warehouse outward and is identified by a shipment_id by accounting. Examples: 10006, 100011
Product	A type of liquor or wine or beer in the warehouse that may be ordered by stores or supplied by suppliers. It has a product_id associated with it too. Example: Coors Light Beer (200101)
Stock	Record different products and their location and threshold in the warehouse.

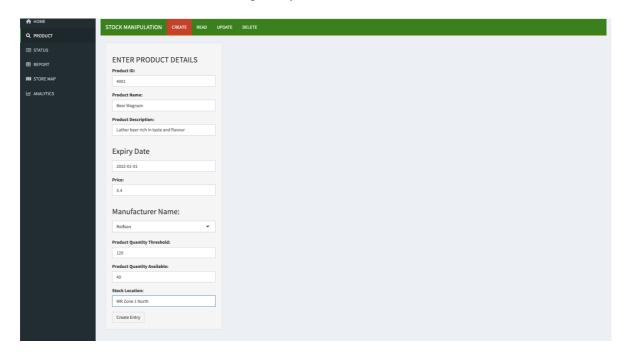
C. SHINY USER INTERFACE

The following write-up shows in full the step-by-step process of the shiny app that was designed to ensure the success of this project.

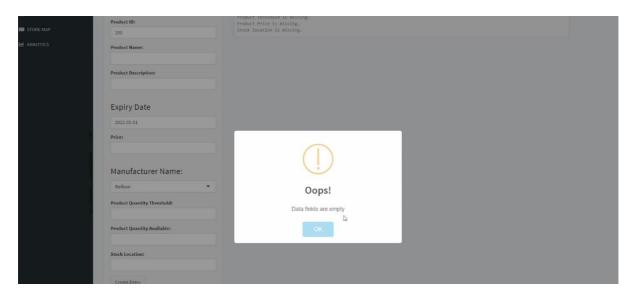
When the app is started, it displays a landing page with information about the analysts who created it, the goal of the project, and the firm to which it applies "Brown Forman Corporation."



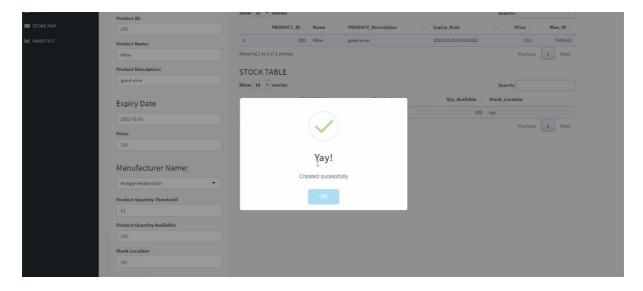
The first item on the left pane, "PRODUCT", has four capabilities, the first of which allows any user to **CREATE** a product entry into the database. An entry may be made by inputting basic information such as the product ID, product name, product information, expiry date, price per unit, manufacturer name, threshold, quantity available, and stock location.



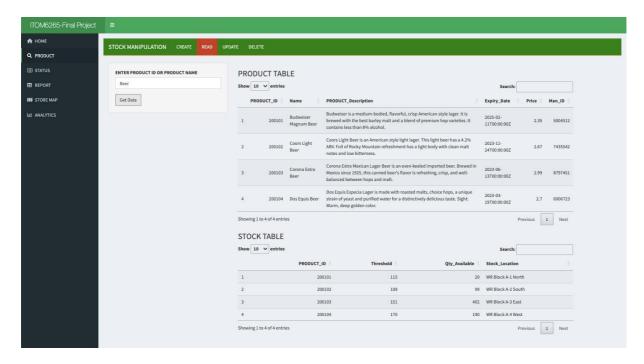
Failing to enter all required data fields will result in throwing an error pop-up on the screen. The image below is a small example of what is explained:



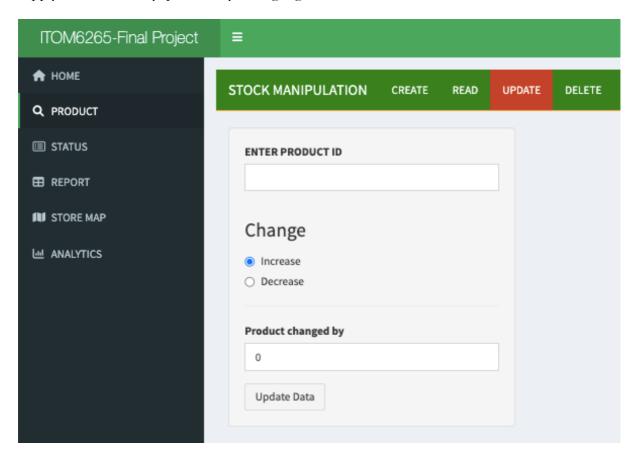
Once all data fields are essentially entered. A success message pops up on the screen.



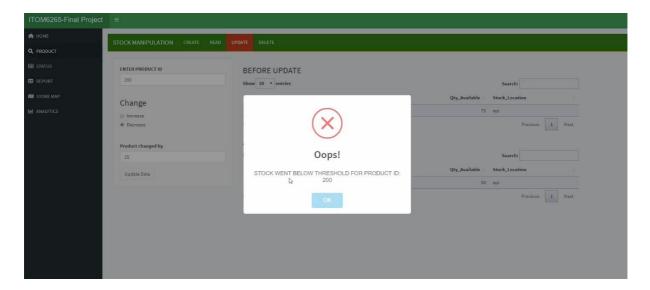
The second capability on the same screen, "PRODUCT," allows the user to **READ** the default data of all stock or data on any specific product or category (beer/wine/whiskey, for example) by entering key search terms.



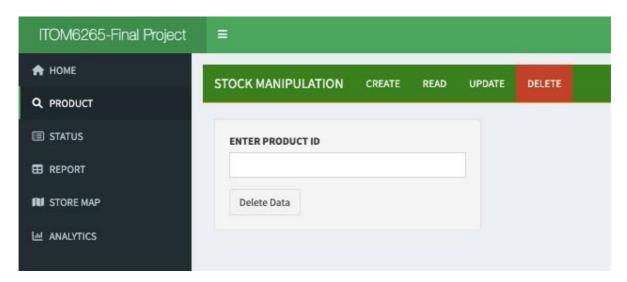
The next capability on the same tab allows the user to **UPDATE** stock threshold information by raising or reducing the amount or critical item restriction. This use case aids in the monitoring of supply chain efficiency, particularly during high and low sales seasons.



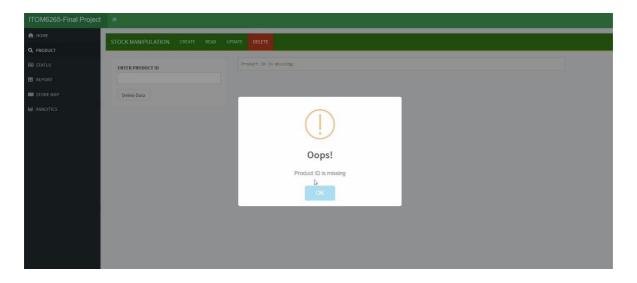
Having changed the available quantity to a number which is below the threshold a warning message would display on the screen to alert the app user.



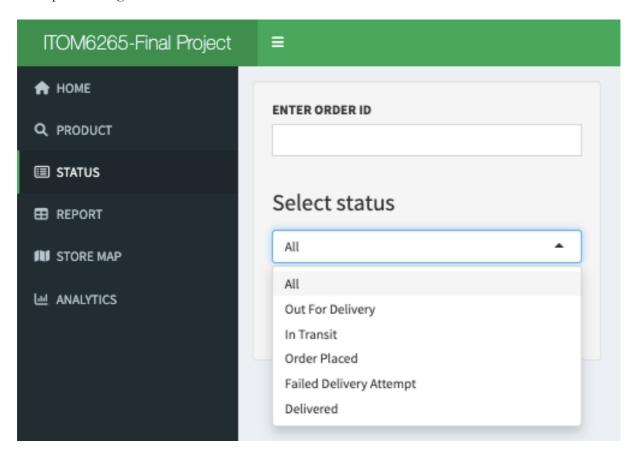
The last feature on the "PRODUCT" page simply allows the user to **DELETE** a specific product from the database due to obsolescence.



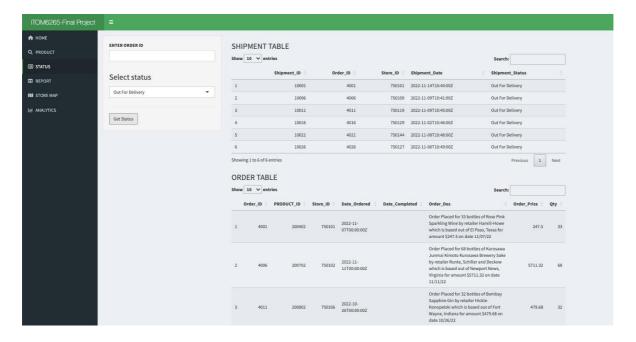
If by any chance the app user forgets to enter the product ID, an error message pops up on the screen as shown below.



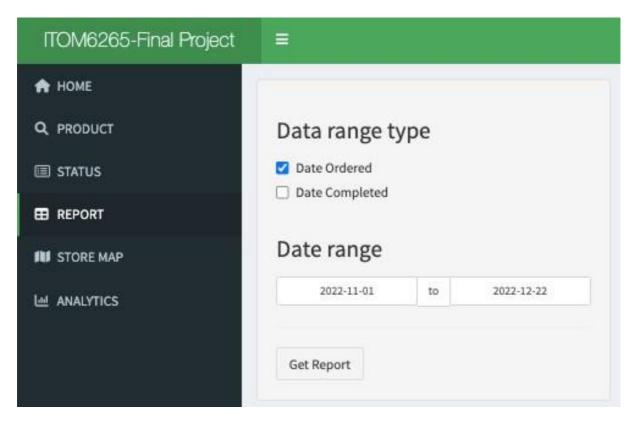
When you click on the next tab, "STATUS," you may get a quick report on the shipping status of the order from the database by either entering the exact order id or categorizing the search to look at all orders that are either out for delivery, in transit, delivered, an order placed, failed delivery attempt or all together.



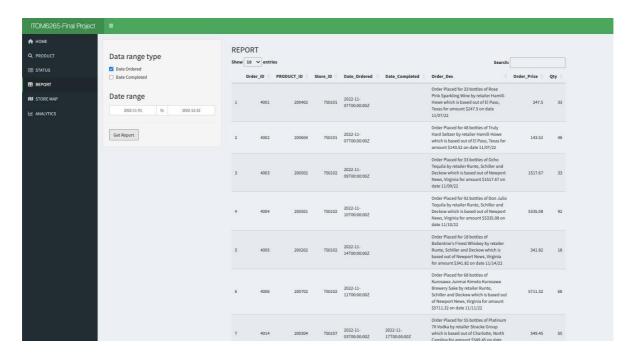
The following image is an extension of what may be seen on the screen after doing a certain search. In this example, you are viewing all orders that are out for delivery.



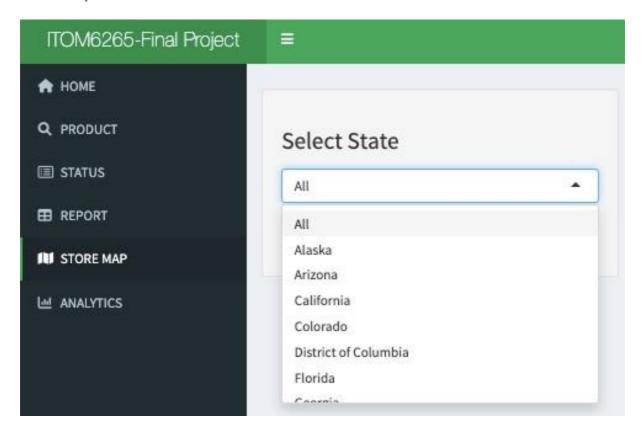
The next tab on the App is "REPORT," which is a simplified version of the "STATUS" tab. It simply retrieves information on all orders that were either ordered or fulfilled within a date period specified by the user.



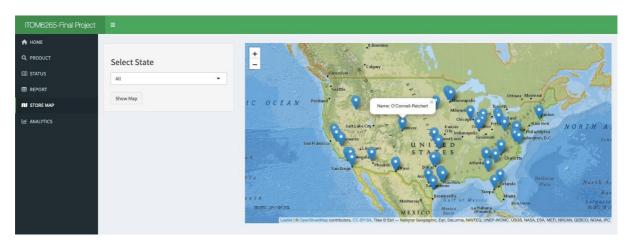
The graphic and sample below show all orders placed between the dates of November 1st, 2022, and December 12th, 2022. If necessary, a little search box on the top right can be used to extract a certain order from the list.



It is vital to have a visual representation of all merchants with which Brown Forman Corporation deals. The "STORE MAP" option right here offers the user a fast overview of all the stores around the country.



The search can also be done by the state. When the cursor hovers over a certain teardrop, the retail store name appears for accessibility.



Our app's final tab is "ANALYTICS," which has two functions. The first stage is to provide a sales trend report of sales by category (wine/beer/gin/whiskey, etc.) to determine which products are performing well and which are not.



Next feature aids in the monitoring of stock and threshold levels at the product and category levels. This information is crucial in preventing hoarding and missed sales. Red signifies emergency restocking requirements, yellow serves as a warning, while green shows adequate supply.

