

Call Center Dashboard

User Rating

2.76

Quarter

- ☐ Qtr 1
- ☐ Qtr 2

Topic

- ☐ Admin Support
- ☐ Contract related
- ☐ Payment related
- ☐ Streaming
- ☐ Technical Support

Agent

- ☐ Becky
- ☐ Dan
- ☐ Diane
- ☐ Greg
- ☐ Jim
- ☐ Joe
- ☐ Martha
- ☐ Stewart

Total Call Id

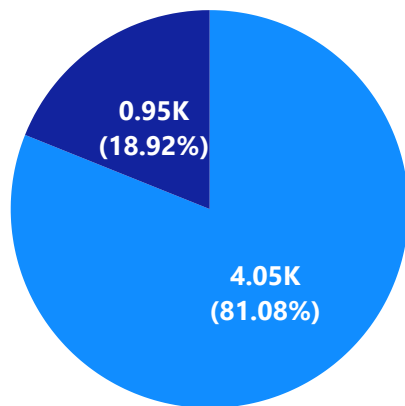
5000

Avg. Speed answer

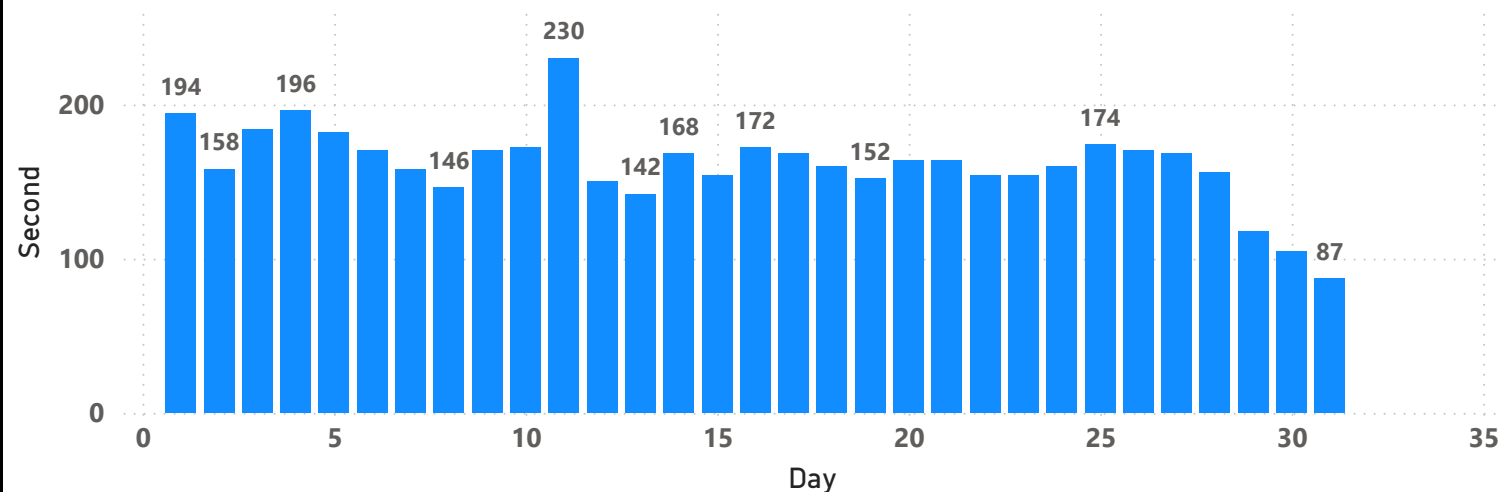
54.75

Call Answered/Abandoned

● Y ● N



Answer Speed in Second by Day



Talk_Duration In Seconds by Agent

