# **Certified Kubernetes Administrator**

# **TECHNOLOGY**

**Troubleshooting and Kubernetes Case Studies** 



### **Learning Objectives**

By the end of this lesson, you will be able to:

- Present an overview of Troubleshooting a Kubernetes Cluster
- List options in Kubernetes Cluster Logging Architecture
- Discuss Cluster, Node-level, and Container logs
- Debug applications
- Examine application performance

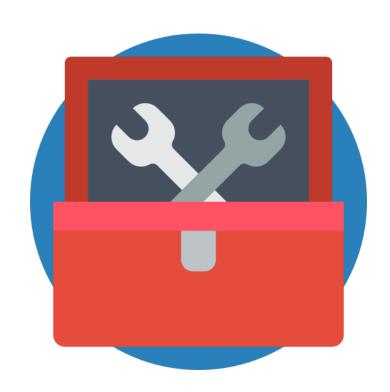


# **TECHNOLOGY**

### Overview of Troubleshooting in Kubernetes

### **Troubleshooting**

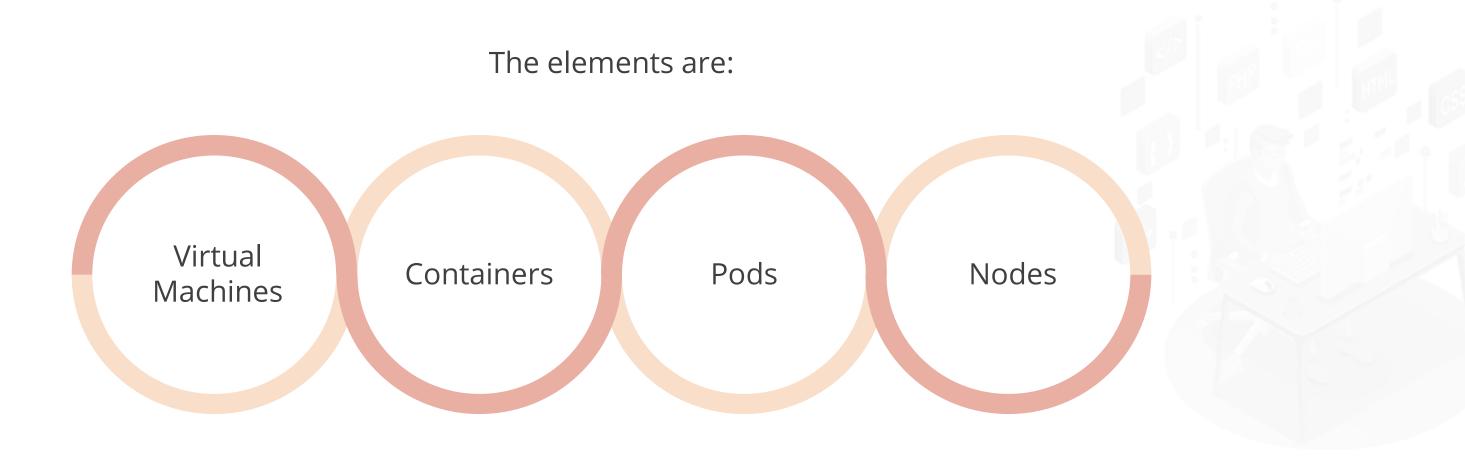
Troubleshooting in Kubernetes involves finding the root cause of a failure and taking specific steps to recover from the failure. There could be issues in any layer or component of Kubernetes.





### **Elements for Troubleshooting**

In the Kubernetes environment, there are different elements, each of which supports debugging and troubleshooting for the administrators to analyze and understand issues.



### **List a Cluster**

To debug a Cluster, the first thing to do is to check whether all the Nodes are registered correctly. Ensure that all the Nodes are present in the "Ready" state.

```
# to check if your nodes are registered correctly
kubectl get nodes
```



### **Check Health of the Cluster**

The health of the Cluster can be checked by running the following command:

```
# to get a detailed information about the health of your cluster
kubectl cluster-info dump
```



### **Locations of Log Files on Master Node**

A thorough investigation of issues in the Cluster will require analyzing the log files in the relevant machines.

/var/log/kube-apiserver.log

API server is responsible for serving the API

/var/log/kube-scheduler.log

Scheduler is responsible for making scheduling decisions

/var/log/kube-controllermanager.log

Controller manages Replication Controllers



### **Locations of Log Files on Worker Nodes**

/var/log/kubelet.log

Kubelet is responsible for running Containers on the Node

/var/log/kube-proxy.log

Kube Proxy is responsible for Service Load Balancing



### **Root Causes of Cluster Failures**

Shutdown of VMs

Network partition within the Cluster or between the Cluster and users

Crashes in Kubernetes software

Operator error

Data loss or unavailability of persistent storage



### **Specific Cluster Failure Scenarios**

1 API server crashes
4 Individual Node shutdown

2 APE backing storage lost
5 Network Partition

3 Supporting services crash
6 Kubelet software fault

7 Cluster operator error

### **Mitigations for Cluster Failures**

Use laaS provider's automatic VM restarting feature

Use laaS provider's reliable storage

Must use high availability configuration

Snapshot apiserver PDs or EBS volumes periodically

Use Replication Controller and Services

Design apps to tolerate unexpected restarts

# **Troubleshooting Kubernetes Cluster**



**Problem Statement**: Troubleshoot K8S Cluster in Kubernetes.

### **Assisted Practice: Guidelines**

### **Steps to demonstrate Troubleshooting K8S Cluster in Kubernetes:**

- 1. Getting to know the Cluster info
- 2. Troubleshooting via dumps
- 3. Getting help on dumps
- 4. Getting Cluster-info dump on the specific namespace
- 5. Getting errors and warnings



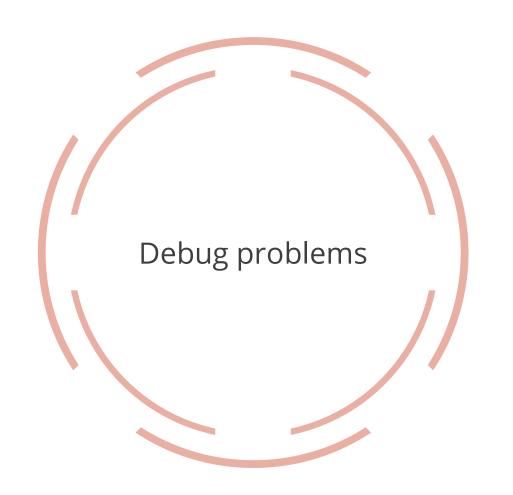
# **TECHNOLOGY**

### **Kubernetes Cluster Logging Architecture**

### **Application Logs**

Application logs help understand the inside of an application.

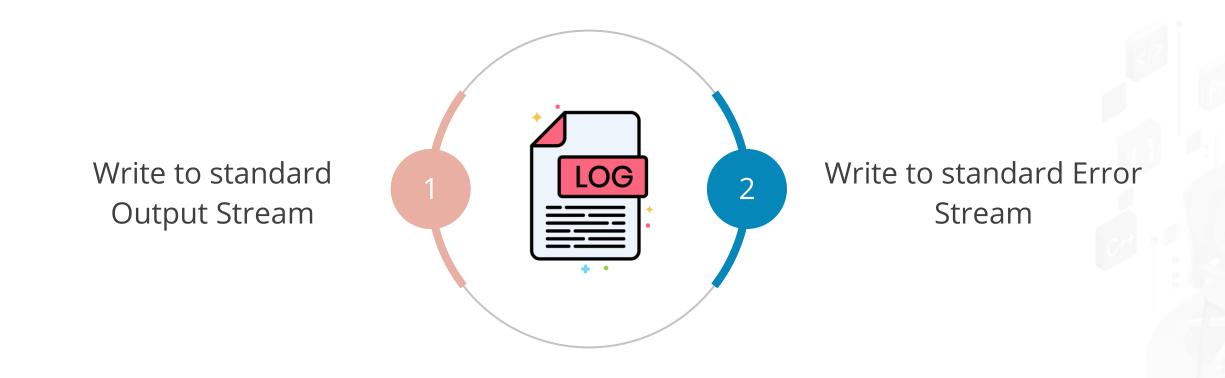
Most modern applications have a logging mechanism that help to:





### **Methods for Logging**

The most commonly used logging methods for applications that use Containers are:



### **Cluster-Level Logging**

When logs have a separate storage that is independent of Containers, Pods, or Nodes in a Cluster, it is known as Cluster-level logging.

Cluster-level logging architectures:



Enable access to application logs even if a Node dies, a Pod gets evicted, or a Container crashes



Require a separate backend to store, analyze, and query logs

### **Basic Logging in Kubernetes**

The example shown here uses a Pod specification with a Container to write text to the standard Output Stream once every second:

```
apiVersion: v1
   Kind: pod
      name: counter
    - name: count
      image: busybox
      args : [/bin/sh, -c,
            'i=0; while true; do echo "$i: $(date)"; i=$((i+1)); sleep 1;
done']
```



### **Basic Logging in Kubernetes**

To run the Pod for writing text to the standard Output Stream, use the following command:

```
Demo
# to write text to the standard output stream once per second
kubectl apply -f https://k8s.io/examples/debug/counter-pod.yaml
Output:
pod/counter created
```



### **Fetch Logs in Kubernetes**

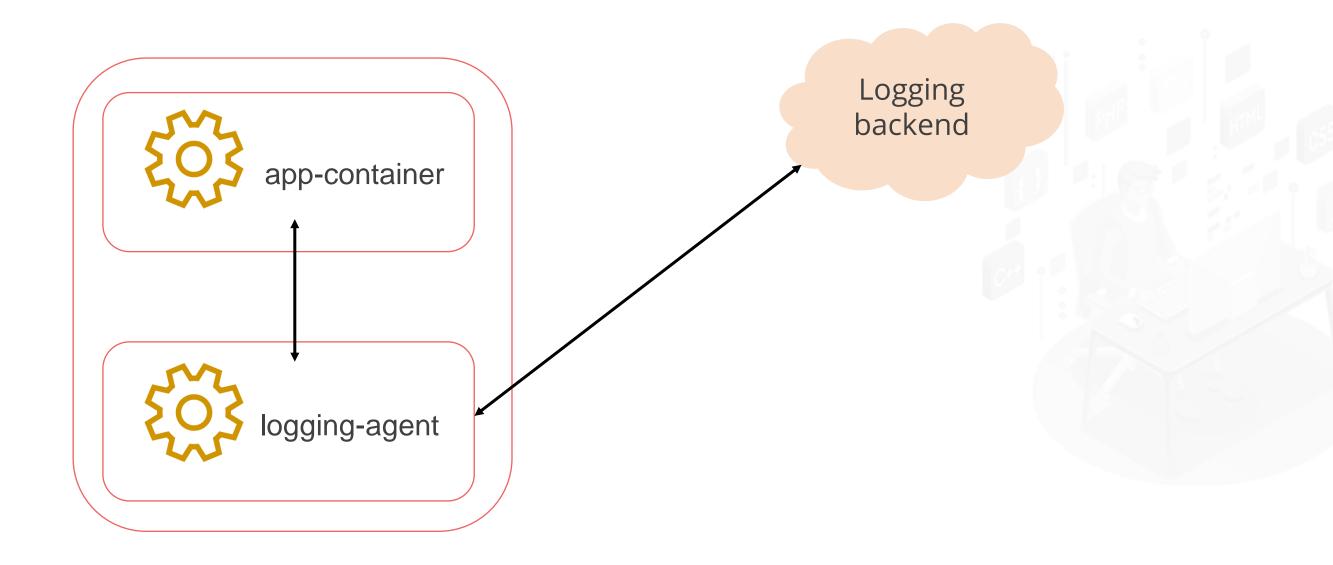
To fetch logs and retrieve them from a previous instantiation of a Container, use the following commands:

```
# command to fetch the logs
kubectl logs counter
Output:
0: Mon Feb 7 00:00:00 UTC 2001
1: Mon Feb 7 00:00:01 UTC 2001
2: Mon Feb 7 00:00:02 UTC 2001
kubectl logs --previous
```



### **Side Container with a Logging Agent**

A side Container with a separate logging agent can be configured to run with the application if the Node-level logging agent is not flexible.



### **Configuration Files to Implement Sidecar Container**

Here is a configuration file to implement a sidecar Container with a logging agent:

```
Demo
apiVersion: v1
kind: ConfigMap
metadata:
 name: fluentd-config
data:
 fluentd.conf: |
   <source>
     type tail
     format none
     path /var/log/1.log
     pos file /var/log/1.log.pos
     tag count.format1
   </source>
```

```
csource>
    type tail
    format none
    path /var/log/2.log
    pos_file /var/log/2.log.pos
    tag count.format2

</source>

<match **>
    type google_cloud
```

### **Configuration Files to Implement Sidecar Container**

The second configuration file describes a Pod that has a sidecar Container running fluentd.

Fluentd can be replaced with any logging agent.

```
Demo
apiVersion: v1
kind: Pod
metadata:
 name: counter
spec:
 containers:
 - name: count
    image: busybox
   args:
    - /bin/sh
i=0;
     while true;
       echo "$i: $(date)" >> /var/log/1.log;
       echo "$(date) INFO $i" >> /var/log/2.log;
       i=$((i+1));
       sleep 1;
      done
```

```
Demo
VolumeMounts:
   - name: varlog
     mountPath: /var/log
 - name: count-agent
   image: k8s.gcr.io/fluentd-gcp:1.30
   - name: FLUENTD ARGS
     value: -c /etc/fluentd-config/fluentd.conf
volumeMounts:
   - name: varlog
     mountPath: /var/log
   - name: config-volume
     mountPath: /etc/fluentd-config
 volumes:
 - name: varlog
   emptyDir: {}
 - name: config-volume
   configMap:
     name: fluentd-config
```

### **Understanding Kubernetes Cluster Logging Architecture**



**Problem Statement**: Understand the working of Cluster Logging Architecture in Kubernetes.

### **Assisted Practice: Guidelines**

### **Steps to demonstrate Cluster Logging Architecture in Kubernetes:**

- 1. Getting help on Logging
- 2. Conducting experiments with BusyBox
- 3. Logging Pods
- 4. Logging Deployments
- 5. Logging Options and Switches

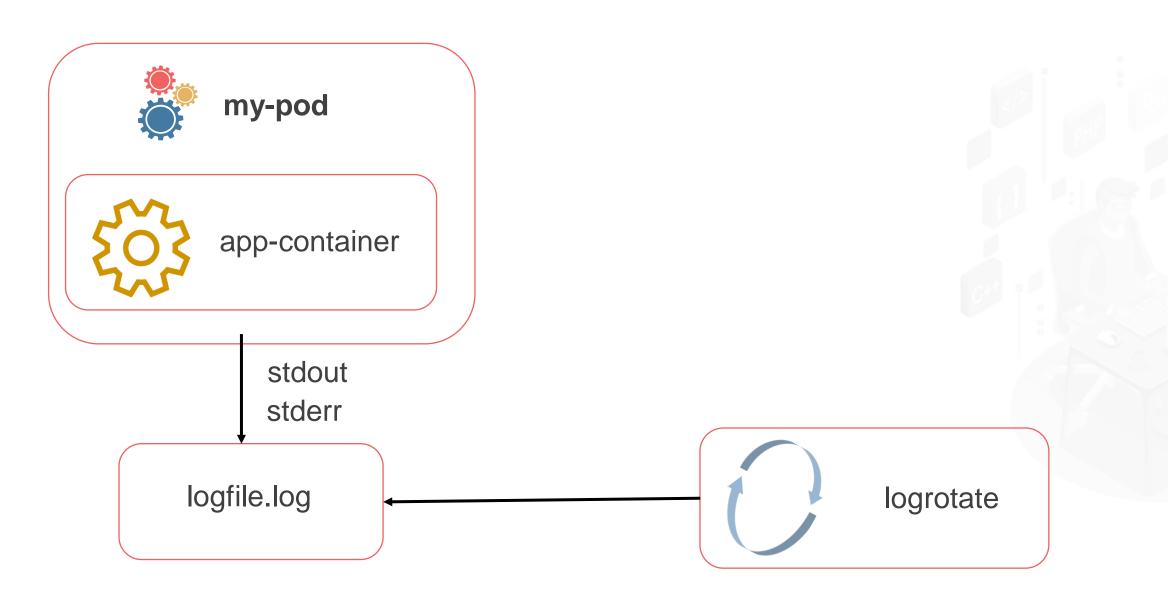


# **TECHNOLOGY**

## **Cluster and Node Logs**

### **Node-Level Logging**

A Container engine manages and redirects any output to the application's stdout and stderr streams. A Deployment tool must be setup to implement log rotation.



### **CRI Container Runtime**

The kubelet is responsible for managing the logging directory structure, and rotating the logs while using a CRI Container runtime.

There are two kubelet flags that can be used:



container-log-max-size to set the maximum size for each log file



container-log-max-files to set the maximum number of files allowed for each Container

### **System Component Logs**

There are two types of system components:

Those that run a Container

Those that do not run a Container

Example: Kubernetes Scheduler and kube-proxy

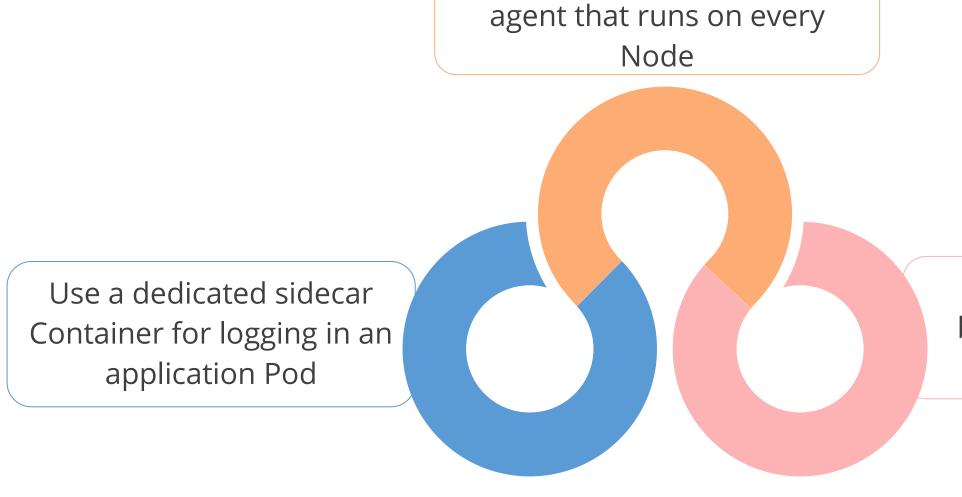
Example: Kubelet and Container runtime



### **Methods of Cluster-Level Logging**

Let us examine some methods that can be considered for Cluster-level logging:

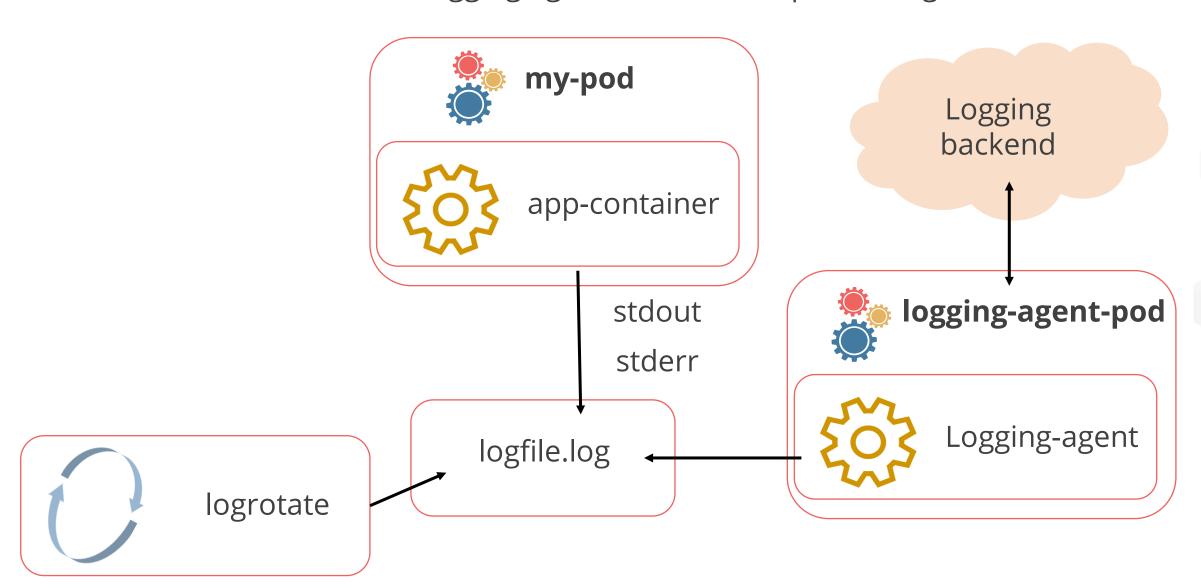
Use a Node-level logging



Push logs directly to a backend from within an application

### **Usage of Node Logging Agent**

Cluster-level logging may be implemented by including a Node-level logging agent on each Node. The logging agent is a tool that pushes logs to a backend.



### **Usage of Sidecar Container**

A sidecar Container can be used for Cluster-level logging in either of the following ways:

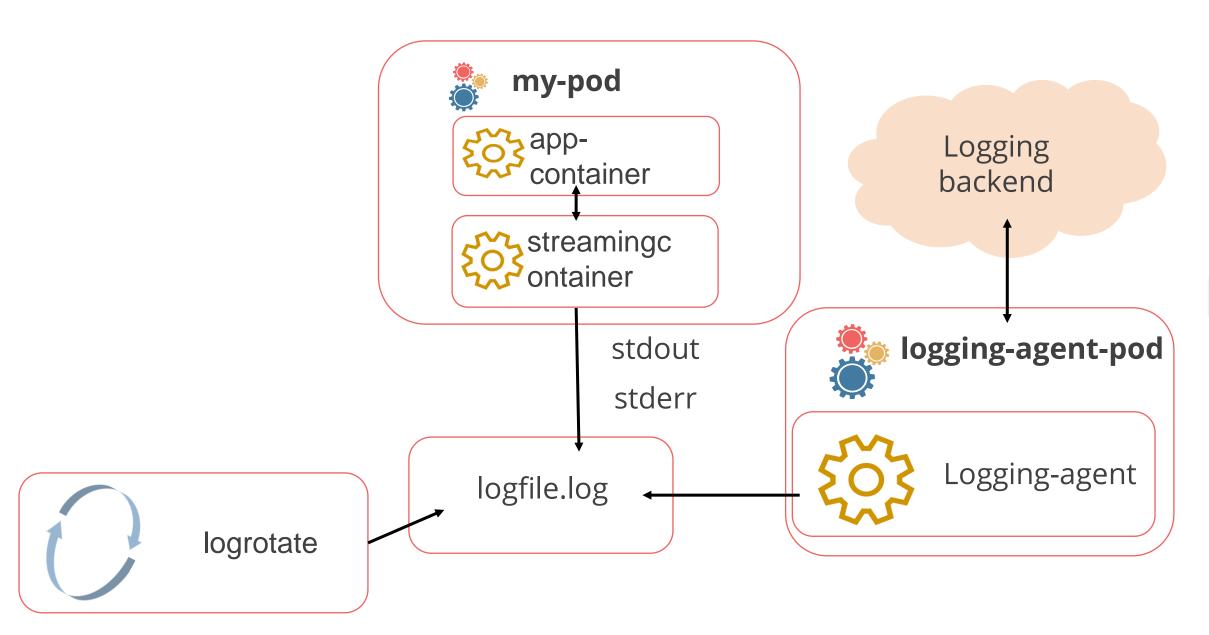
Stream application logs to its own stdout

Run a logging agent that is configured to pick up logs from an application Container



### **Usage of Sidecar Container with a Logging Agent**

A sidecar Container prints logs to its own stdout or stderr stream.



### **Pod with a Single Container**

Here's a configuration file for a Pod with a single Container:

```
Demo
apiVersion: v1
kind: Pod
metadata:
 name: counter
spec:
  containers:
 - name: count
   image: busybox
   args:
   - /bin/sh
i=0;
   while true;
     echo "$i: $(date)" >> /var/log/1.log;
     echo "$(date) INFO $i" >> /var/log/2.log;
     i=$((i+1));
     sleep 1;
   done
```

```
Demo
VolumeMounts:
   - name: varlog
     mountPath: /var/log
 - name: count-agent
   image: k8s.gcr.io/fluentd-gcp:1.30
   env:
   - name: FLUENTD ARGS
     value: -c /etc/fluentd-config/fluentd.conf
volumeMounts:
   - name: varlog
    mountPath: /var/log
   - name: config-volume
     mountPath: /etc/fluentd-config
 volumes:
 - name: varlog
   emptyDir: {}
 - name: config-volume
   configMap:
     name: fluentd-config
```

#### **Pod with Two Sidecar Containers**

Here's a configuration file for a Pod that has two sidecar Containers:

```
apiVersion: v1
kind: Pod
metadata:
 name: counter
spec:
 Containers:
 - name: count
   image: busybox
   args:
   - /bin/sh
i=0;
  while true;
     echo "$i: $(date)" >> /var/log/1.log;
     echo "$(date) INFO $i" >> /var/log/2.log;
     i=$((i+1));
     sleep 1;
   done
```



#### **Pod with Two Sidecar Containers**

```
volumeMounts:
   - name: varlog
     mountPath: /var/log
 - name: count-log-1
   image: busybox
   args: [/bin/sh, -c, 'tail -n+1 -f /var/log/1.log']
volumeMounts:
   - name: varlog
     mountPath: /var/log
 - name: count-log-2
   image: busybox
   args: [/bin/sh, -c, 'tail -n+1 -f /var/log/2.log']
   volumeMounts:
   - name: varlog
     mountPath: /var/log
 volumes:
 - name: varlog
   emptyDir: {}
```



#### **Access Log Streams**

When you run the Pod, each log Stream can be accessed separately by running the following command:

```
# to access each log stream separately use this command:
kubectl logs counter count-log-1
Output:
0: Mon Feb 7 00:00:00 UTC 2001
1: Mon Feb 7 00:00:01 UTC 2001
2: Mon Feb 7 00:00:02 UTC 2001
kubectl logs counter count-log-2
Output:
Mon Jan 1 00:00:00 UTC 2001 INFO 0
Mon Jan 1 00:00:01 UTC 2001 INFO 1
Mon Jan 1 00:00:02 UTC 2001 INFO 2
```



## **Understanding Cluster and Node Logs**



**Problem Statement**: Understand the working of Cluster and Node logs in Kubernetes.

#### **Assisted Practice: Guidelines**

#### **Steps to demonstrate Cluster and Node Logs in Kubernetes:**

1. Create Sidecar Container



# **TECHNOLOGY**

## **Container Logs**

## **Fetch Container Logs**

Problems in a Cluster can happen at the Container level. Kubectl provides the following command to print the logs for a Container in a Pod:

kubectl logs [-f] [-p] POD [-c CONTAINER]

If there are many Containers in a single Pod, the names of the Containers should be specified in the command.



### **Commands to Fetch Container Logs**

The logs of a Container can be fetched using any of the following options:

kubectl logs nginx

To get the snapshot logs from pod nginx with only one Container

kubectl logs –p –c ruby web-1

To get a snapshot of ruby Container logs that were terminated earlier

kubectl logs –f –c ruby web-1

To start streaming the logs of the ruby Container in a Pod called web-1



## **Commands to Fetch Container Logs**

kubectl logs --tail=20 nginx

To show the most recent 20 lines of output in pod nginx

kubectl logs –since=1h nginx

To display all the logs from the pod nginx written in the last one hour

## **Fetch Docker Container Logs**

The Docker logs command retrieves logs present at the time of executing the command.

\$ docker logs [OPTIONS] CONTAINER



## **Docker Container Command Options**

Name	Description		
details	Show extra details provided to logs		
follow,f	Follow log output		
since	Display logs since timestamp 20%		
tail –n	Number of lines to show from the end of the logs		
until	Show logs before a timestamp		



**Problem Statement**: Understand the working of Container Logs in Kubernetes.

#### **Assisted Practice: Guidelines**

#### **Steps to demonstrate Container Logs in Kubernetes:**

- 1. Create Docker Container Logs
- 2. Create Kubernetes Container Logs



# **TECHNOLOGY**

## **Application Troubleshooting**

## **Diagnose Problem**

The first step in diagnosing a problem in the application is to identify where the problem is located. It could be in any of the following components:

Pods

Services

Replication Controller



## **Debug Pods**

The first step in debugging a Pod is to check its current state and recent events with the following command:

```
# to check the current state of the Pod and recent events
kubectl describe pods ${POD_NAME}
```



## **Pods in Pending State**

If a Pod gets stuck in Pending state, it means that it cannot be scheduled into a Node. There could be two reasons for this:

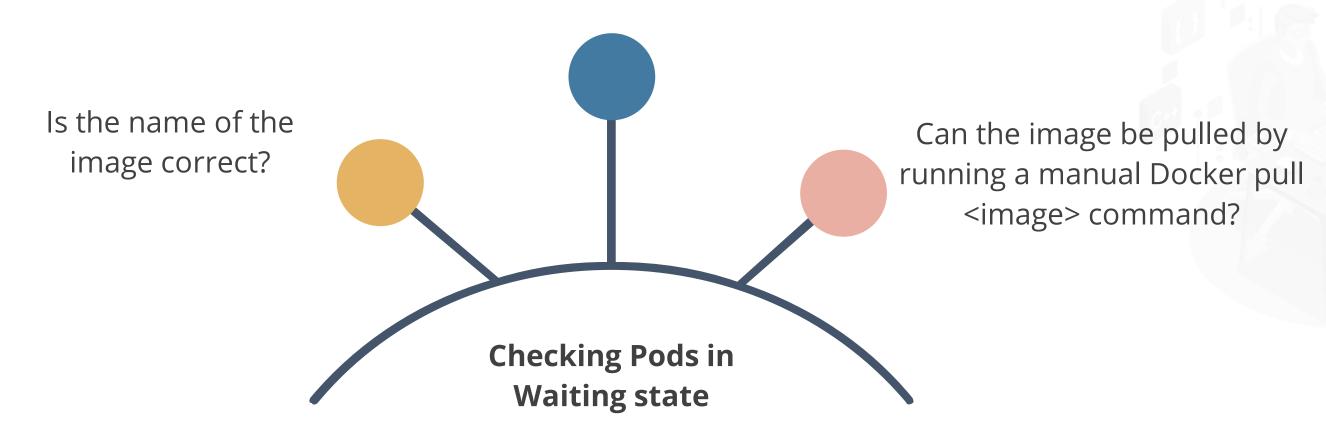
There are not enough resources—supply of CPU and memory in the Cluster is depleted.

If the Pod is bound to a hostport—in this case, there are only a few places where the Pod can be scheduled.

### **Pods in Waiting State**

Failure to pull the image is one of the most common causes of Waiting Pods. In such a scenario, there are three things that need to be checked:

Has the image been pushed to the Repository?



## **Pods Not Behaving as Expected**

If the Pod is not behaving as expected, there could be two reasons:

An error in the Pod description was ignored during Pod creation.

A section of the Pod description is nested incorrectly or a keyname is typed incorrectly.

### **Debug Services**

Services perform the function of providing Load Balancing across a set of Pods. Service problems could be debugged in the following ways:

Check whether Endpoints are available for the service

Ensure that Endpoints match the number of Pods that are expected to be members of the service

List Pods using Labels that the Service uses



## **Command for Debugging Services**

The Endpoints should match the number of Pods. To check whether Endpoints are available for the Service, use the following command:

```
# command to view the endpoints
kubectl get endpoints ${SERVICE_NAME}
```



## **Understanding Application Troubleshooting**



**Problem Statement**: Try troubleshooting applications in Kubernetes.

#### **Assisted Practice: Guidelines**

#### **Steps to demonstrate Application Troubleshooting in Kubernetes:**

- 1. Find pods that are not in the running state
- 2. Describe a Pod that is not in the running state
- 3. Edit the nginx version in the pod configuration
- 4. Apply the changes
- 5. Type sudo kubectl get pods -n test

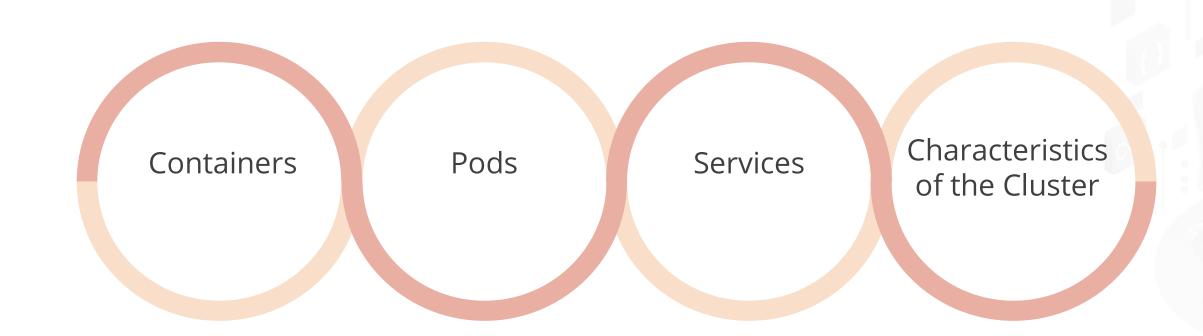


# **TECHNOLOGY**

## **Monitoring Tools**

## **Elements for Monitoring Resources**

Kubernetes gives detailed information about the resource usage of an application. Check the performance of the application in a Kubernetes Cluster by examining the following:



## **Resource Metrics Pipeline**

The Resource Metrics pipeline provides a set of metrics related to Cluster components and collected by the metrics server.

The Metrics server discovers the Nodes in the Cluster and queries each Node's kubelet to get the memory and CPU usage.

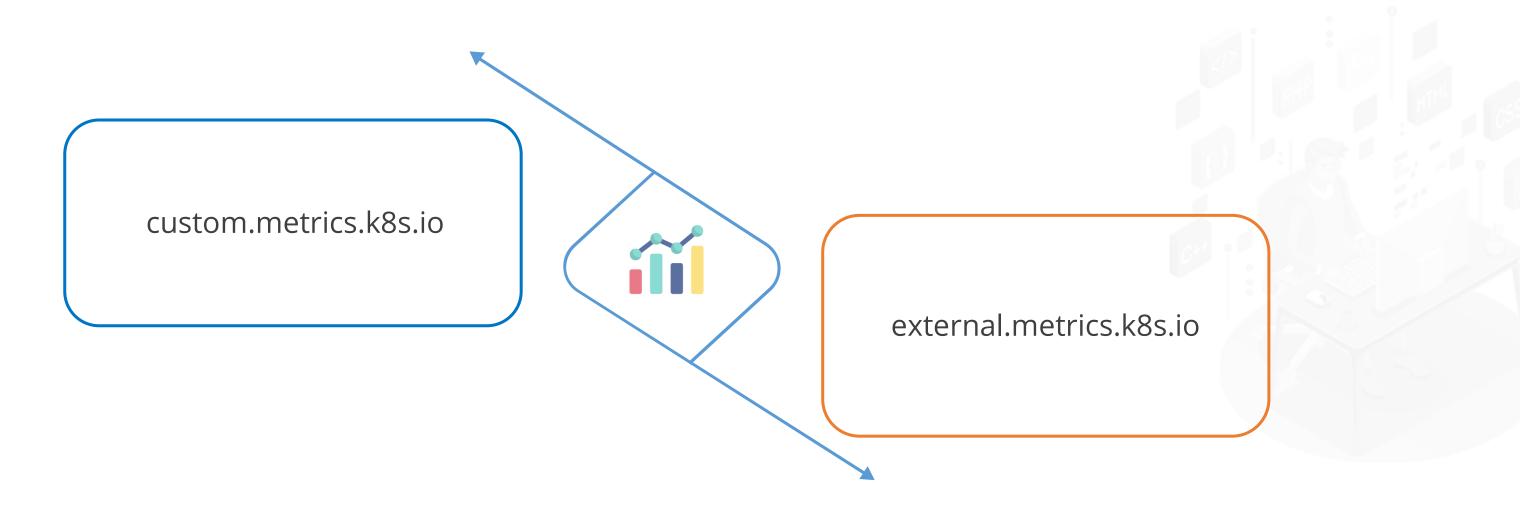
The kubelet is like a bridge between the master and the Nodes. It translates each Pod into its Containers and fetches Container usage statistics.

The kubelet displays the Pod resource usage statistics through the Metrics server API.



## **Full Metrics Pipeline**

Kubernetes responds to metrics by scaling or adapting the cluster based on its current state. The monitoring pipeline collects the metrics from the kubelet and exposes them via an adapter through the following APIs:



#### **Metrics API**

The Metrics API gives the number of resources currently used by a specific Node or Pod.

1

The Metrics API is discoverable through the same Endpoint as other Kubernetes APIs under the path /apis/metrics.k8s.io/

2

It offers security, reliability, and scalability.



#### **Measure Resource Usage**

#### CPU

CPU denotes compute processing and is reported as the average use in CPU cores over a period.

#### Memory

Working set is the memory that is in use and cannot be freed. Memory, measured in bytes, is the working set at the instant the metric was collected.

#### **Metrics Server**

Metrics server is the Cluster-wide aggregator of resource usage data. It collects metrics from the Summary API.





**Problem Statement**: Install Metrics API to get familiar with monitoring tools in Kubernetes.

#### **Assisted Practice: Guidelines**

#### Steps to demonstrate application troubleshooting in Kubernetes:

- 1. Install Metrics API
- 2. Type sudo kubectl apply -f https://github.com/kubernetes-sigs/metricsserver/releases/latest/download/components.yaml



# **TECHNOLOGY**

## **Commands to Debug Networking Issues**

#### Find a Pod's Cluster IP

Run the following command to find the Cluster IP address of a Kubernetes Pod:

```
# to find the cluster IP address of a Kubernetes pod
$kubectl get pod -o wide
Output
NAME
                              READY
                                        STATUS
                                                  RESTARTS
                                                            AGE
ΙP
             NODE
hello-world-5b446dd74b-7c7pk
                                        Running
                                                            22m
10.244.18.4 node-one
hello-world-5b446dd74b-pxtzt 1/1
                                                            22m
                                        Running 0
10.244.3.4
             node-two
```



## **Find Service IP**

Run the following command to find the service IP addresses under the CLUSTER-IP column:

Demo					
# to list all services in all namespaces using kubectl					
\$kubectl get serviceall-namespaces					
Output					
NAMESPACE	NAME		TYPE	CLUSTER-IP	
EXTERNAL-IP	PORT(S)	AGE			
default	kubernetes		ClusterIP	10.32.0.1	
<none></none>	443/TCP	6d			
kube-system	csi-attacher-do	plugin	ClusterIP	10.32.159.128	
<none></none>	12345/TCP	6d			
kube-system	csi-provisioner		ClusterIP	10.32.61.61	
<none></none>	12345/TCP	6d			
kube-system	kube-dns		ClusterIP	10.32.0.10	
<none></none>	53/UDP,53/TCP	6d			
kube-system	kubernetes-dash		ClusterIP	10.32.226.209	
<none></none>	443/TCP	6d			



#### Find and Enter Pod Network Namespaces

For Docker, first list all the Containers running on a Node.

```
# to list the containers running on a node
docker ps
Output
CONTAINER ID
                    IMAGE
                                                            COMMAND
CREATED
                    STATUS
                                        PORTS
                                                            NAMES
                   gcr.io/google-samples/node-hello
173ee46a3926
"/bin/sh -c 'node se..." 9 days ago
                                             Up 9 days
k8s hello-world hello-world-5b446dd74b-pxtzt default 386a9073-7e35-
11e8-8a3d-bae97d2c1afd 0
                    k8s.gcr.io/pause-amd64:3.1
11ad51cb72df
"/pause"
                         9 days ago
                                             Up 9 days
k8s POD hello-world-5b446dd74b-pxtzt default 386a9073-7e35-11e8-
8a3d-bae97d2c1afd 0
```



## Find and Enter Pod Network Namespaces

Next, find out the process ID of the Container in the Pod that needs to be examined.

```
# to get the process ID of either container
docker inspect --format '{{    .State.Pid }}' container-id-or-name
Output
14552
```



# Find and Enter Pod Network Namespaces

Next, the **nsenter** command can be used to run a command in the process's network namespace.

```
# to run a command in that process's network namespace
nsenter -t your-container-pid -n ip addr
```



#### Find a Pod's Virtual Ethernet Interface

First, run the **nsenter** command to run a command in the process's network namespace.

```
Demo
nsenter -t your-container-pid -n ip addr
Output
1: lo: <LOOPBACK, UP, LOWER UP> mtu 65536 qdisc noqueue state UNKNOWN
group default qlen 1
    link/loopback 00:00:00:00:00:00 brd 00:00:00:00:00
   inet 127.0.0.1/8 scope host lo
       valid lft forever preferred lft forever
10: eth0@if11: <BROADCAST, MULTICAST, UP, LOWER_UP> mtu 1450 qdisc
noqueue state UP group default
    link/ether 02:42:0a:f4:03:04 brd ff:ff:ff:ff:ff:ff link-netnsid
    inet 10.244.3.4/24 brd 10.244.3.255 scope global eth0
       valid lft forever preferred lft forever
```



#### Find a Pod's Virtual Ethernet Interface

Next, run the **ip addr** command in the Pod's network namespace.

```
# command to run in node's default namespace
ip addr
Output
1: lo: <LOOPBACK, UP, LOWER UP> mtu 65536 qdisc noqueue state UNKNOWN
group default qlen 1
    link/loopback 00:00:00:00:00:00 brd 00:00:00:00:00
   inet 127.0.0.1/8 scope host lo
       valid lft forever preferred lft forever
    inet6 ::1/128 scope host
       valid lft forever preferred lft forever
```



#### Find a Pod's Virtual Ethernet Interface

#### Demo

```
7: veth77f2275@if6: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1450 qdisc
noqueue master docker0 state UP group default
    link/ether 26:05:99:58:0d:b9 brd ff:ff:ff:ff:ff:ff link-netnsid 0
    inet6 fe80::2405:99ff:fe58:db9/64 scope link
        valid_lft forever preferred_lft forever
9: vethd36cef3@if8: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1450 qdisc
noqueue master docker0 state UP group default
    link/ether ae:05:21:a2:9a:2b brd ff:ff:ff:ff:ff:ff link-netnsid 1
    inet6 fe80::ac05:21ff:fea2:9a2b/64 scope link
        valid_lft forever preferred_lft forever
11: veth4f7342d@if10: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1450
qdisc noqueue master docker0 state UP group default
    link/ether e6:4d:7b:6f:56:4c brd ff:ff:ff:ff:ff:ff link-netnsid 2
    inet6 fe80::e44d:7bff:fe6f:564c/64 scope link
        valid_lft forever preferred_lft forever
```



## **Inspect IP Table Rules**

To inspect IP table rules, run the **IP table** command:

```
Demo
# to dump all iptables rules on a node
iptables-save
# to list just the Kubernetes Service NAT rules
iptables -t nat -L KUBE-SERVICES
Output
Chain KUBE-SERVICES (2 references)
          prot opt source
                                        destination
target
KUBE-SVC-TCOU7JCQXEZGVUNU udp -- anywhere
                                                       10.32.0.10
/* kube-system/kube-dns:dns cluster IP */ udp dpt:domain
KUBE-SVC-ERIFXISQEP7F7OF4 tcp -- anywhere
                                                       10.32.0.10
/* kube-system/kube-dns:dns-tcp cluster IP */ tcp dpt:domain
KUBE-SVC-XGLOHA7QRQ3V22RZ tcp -- anywhere
10.32.226.209
                    /* kube-system/kubernetes-dashboard: cluster
IP */ tcp dpt:https
```



#### **Examine IPVS Details**

To list the translation table of IPs, use the following command:

```
# to list the translation table of IPs
ipvsadm -Ln
Output
IP Virtual Server version 1.2.1 (size=4096)
Prot LocalAddress:Port Scheduler Flags
                                 Forward Weight ActiveConn
  -> RemoteAddress:Port
InActConn
TCP 100.64.0.1:443 rr
  -> 178.128.226.86:443
                                 Masq
TCP 100.64.0.10:53 rr
  -> 100.96.2.3:53
                                 Masq
  -> 100.96.2.4:53
                                 Masq
UDP 100.64.0.10:53 rr
  -> 100.96.2.3:53
                                 Masq
  -> 100.96.2.4:53
                                 Masq
```



**Problem Statement**: Learn how to handle component failure threshold in Kubernetes.

## **Assisted Practice: Guidelines**

### Steps to demonstrate component threshold failure in Kubernetes:

- 1. List Cluster
- 2. Check Nodes
- 3. Check Cluster health



# **Troubleshooting Networking Issues**



**Problem Statement**: Troubleshoot network issues in Kubernetes.

### **Assisted Practice: Guidelines**

#### **Steps to demonstrate networking issues in Kubernetes:**

- 1. Find a pod's Cluster IP
- 2. Find a service's IP
- 3. Fetch PID of a container in Docker
- 4. Track connection

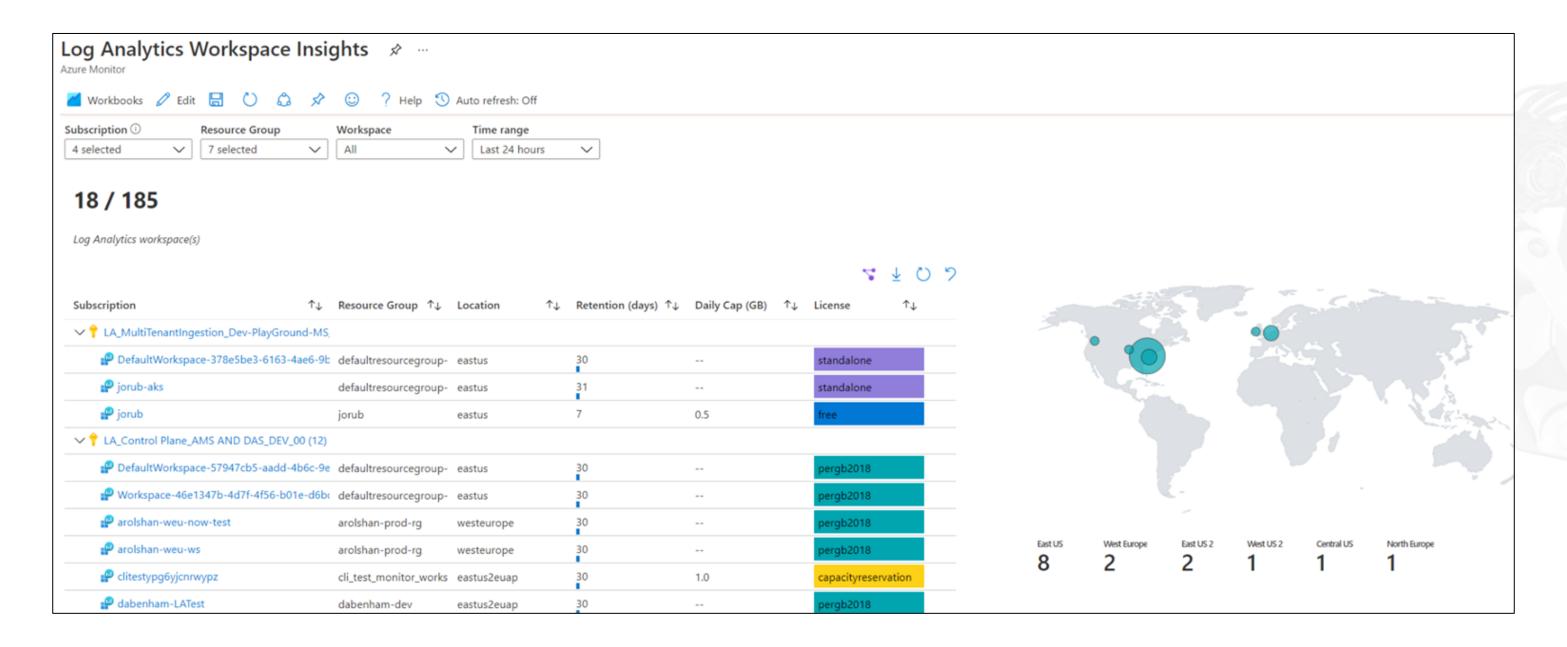


# **TECHNOLOGY**

# **AKS Monitoring and Logging**

# **Log Analytics Workspace**

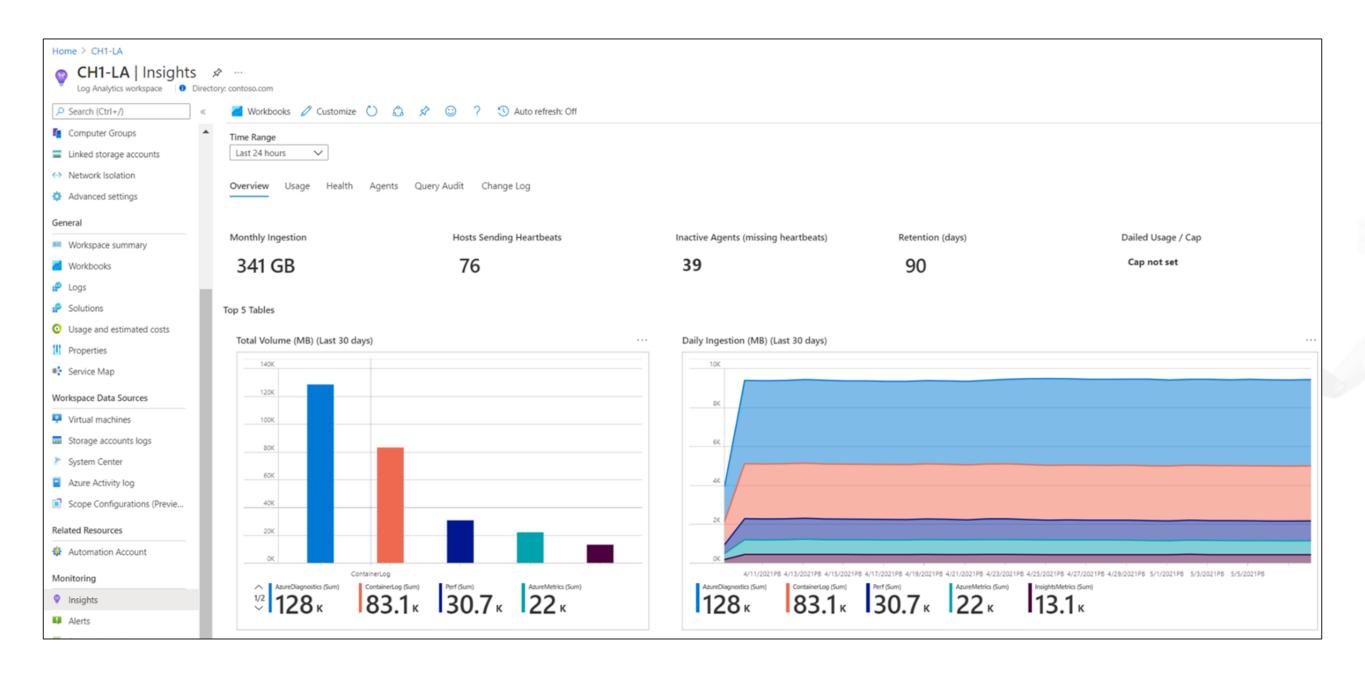
Log Analytics Workspace Insights (preview) provides comprehensive monitoring of your workspaces through a unified view of your workspace usage, performance, health, agent, queries, and change log.





# **Log Analytics Workspace**

It helps manage multiple Clusters/Nodes and also monitor the performance of each of these components.





#### **Azure Monitor**



- Azure Monitor stores log data in a Log Analytics workspace. A workspace is a container that includes data and configuration information.
- Azure Monitor stores the data of all the functioning components of the AKS Cluster.
- It also provides an RBAC to limit access to sensitive data and maintain security.



**Problem Statement**: Monitor health of an AKS cluster and check pod logs for troubleshooting.

### **Assisted Practice: Guidelines**

#### **Steps to monitor and log AKS data:**

- 1. Monitoring cluster health using Azure Monitor
- 2. Checking logs of a running pod using Azure Log Analytics
- 3. Checking logs of a running pod using Azure Cloud Shell



# **TECHNOLOGY**

# **Case Studies**

# **Case Study: ING**

**Location:** Amsterdam, Netherlands

**Industry:** Finance



#### Challenge

After undergoing an Agile transformation, ING realized it needed a standardized platform to support its developers' work.



#### **Solution**

The company's team could build an internal public cloud for its CI/CD pipeline and green-field applications. It can accomplish this by employing Kubernetes for Container Orchestration and Docker for containerization.

# **Case Study: AdForm**

**Location:** Copenhagen, Denmark

**Industry:** AdTech



#### Challenge

Maintenance of virtual machines or VMs led to slowing down technology and new software updates and the self-healing process



#### **Solution**

Adoption of Kubernetes to use new frameworks

# **Case Study: Pinterest**

Location: San Francisco, California, USA

**Industry:** Web and Mobile



#### Challenge

Building the fastest path from an idea to production, without making engineers worry about the underlying infrastructure



#### **Solution**

Moving services to Docker Containers



# **Case Study: Nokia**

**Location:** Espoo, Finland

**Industry:** Telecommunications



#### Challenge

Deliver software to several telecom operators and add the software to their infrastructure



#### **Solution**

A shift to cloud native technologies would help teams to have infrastructure-agonistic behavior in their products

# **Key Takeaways**

- Elements like Virtual Machines, Pods, Containers, and Nodes support troubleshooting in a Kubernetes environment.
- Common logging methods for containerized applications are writing to Standard Output and Error Stream.
- Cluster-level logging enables access to application logs even if a Node dies, a Pod gets evicted, or a Container crashes.
- Monitor logs from Pods, Replication Controller, or Services to troubleshoot the issues in the application.

