



## Syarifah Hannani

082225423914

shannanig696@gmail.com

### About Me

Enthusiastic project manager eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of product/project management and creating conversational flow design and experienced in evaluating features. Motivated to learn, grow and excel in Tech or AI industry.

#### Skills

Scrum Methodology, Story Planning, Project Organization, Team Management, Project Management, Supervision, Creative Writing, Copywriting, Content Writing, English



Syarifah Hannani



hannanong



hannanong.blogspot.com

## Employment History

### Project Manager– Rolling Glory (July 2021- Present)

- Managing various website and design projects at the same time
- Coordinating task for developers
- Creating and documenting timeline, task, and weekly report for clients
- Monitoring project developments
- Creating report mandays usage for each project
- Testing and making sure the development matches the requirement needed
- Delivering project on time and on budget with premium quality

### Product Owner – Widya Wicara (August 2019-June 2021)

- Owned and prioritized product backlog.
- Led a development team in delivery of projects, resulting in features of smart speakers.
- Developed team communications and information for daily or weekly meetings.
- Coordinated with software developers to create custom applications to achieve client goals.
- Collaborated with development team on various services and tasks.
- Managed implementation of new features by outlining plans and specifications such as how, where and when each component would work.

### Customer Service Representative – Teleperformance (Jan-June 2019)

- Responded to customer requests for products, services and company information.
- Educated customers on promotions to enhance sales.
- Answered constant flow of customer chats with up to 5 chats in queue per minute

## Education

### English Literature – Universitas Negeri Yogyakarta Sep '14-May '18

- Majored in Linguistics
- Graduated cum laude 3.65 GPA
- Awarded The Best Graduate Majoring in English Literature on 2nd Period May 2018
- Elected Vice President of EMAC (English Movie Appreciation Community) from 2015-2016
- Member of EMAC (English Movie Appreciation Community) from 2014-2016
- Member of EDSA (English Department Student Association) from 2014-2016

### Product Management Bootcamp – Binar Academy (Jan-May '21)

- Learning Product Management from scratch
- Got a 4.8/5 for hard skill competence and 4.7/5 for soft skill competence