

Before you commence your academic journey with RP, you will need to prepare your laptop for use in RP. Our recommendation is for you to perform the following and seek Help-IT assistance if requires before the start of your lesson.

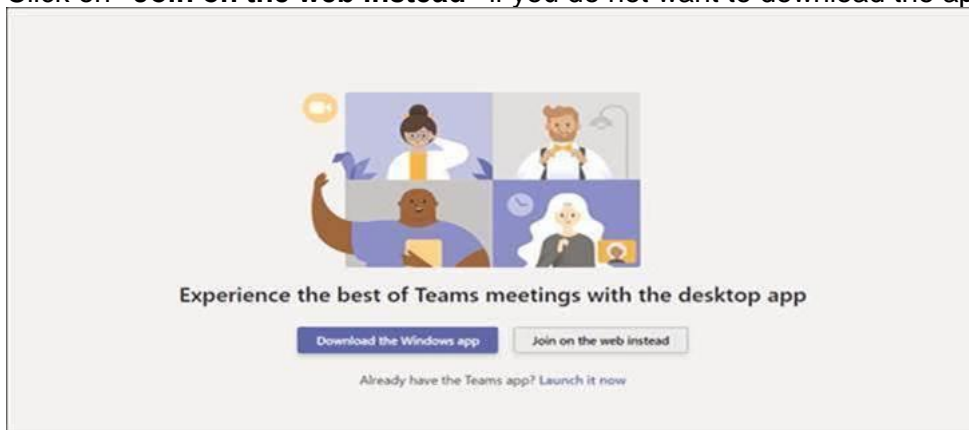
If you encounter issues connecting to the Microsoft Teams, you may contact **Help-IT** at [help-it@rp.edu.sg](mailto:help-it@rp.edu.sg) or **66971500** on Mon – Fri 8am to 12am or Weekends and Public Holidays 8am to 6pm.

### **Network Connectivity Test**

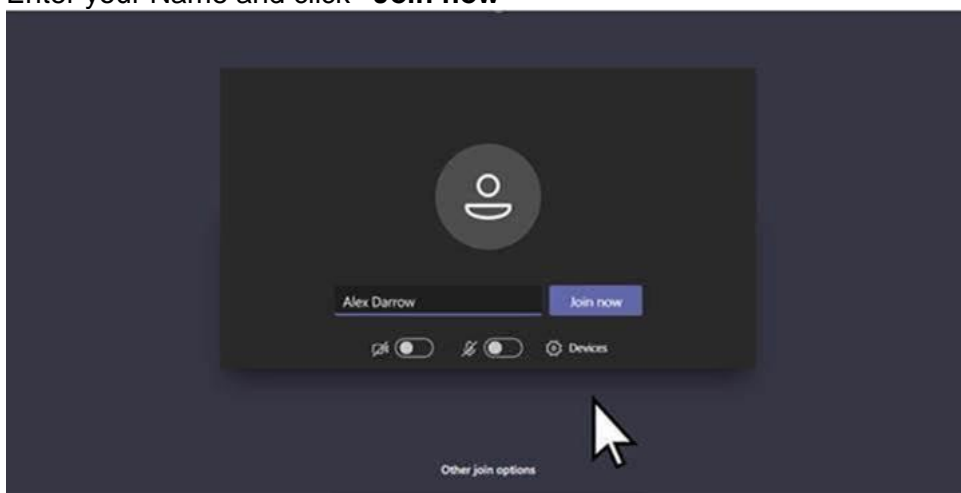
- 1) Go to <https://www.speedtest.net/>
- 2) Click on “GO”
- 3) View your test results and ensure you have a stable network connection (preferably 10 Mbps for download speed)

### **Microsoft Teams Connectivity**

- 1) On your laptop or computer, go to [Microsoft Teams Link](#) (this is only a test meeting session, please check your email for the actual lesson link)
- 2) Click on “**Join on the web instead**” if you do not want to download the application



- 3) Enter your Name and click “**Join now**”



- 4) Once you are able to join the session, your connection has been successfully established.