# **Shannon Lu**

http://shannon-lu.me shannon.lu162@gmail.com 908.255.3385

# **Education**

## **Carnegie Mellon University**

B.S. in Information Systems and Statistics & Machine Learning Minor in Human Computer Interaction Expected Graduation May 2020 GPA: 3.78 / 4.00

# Leadership

## **TEDxCMU - Webmaster**

Fall 2017 - Spring 2019

Improved the TEDxCMU website by incorporating analytics to better understand our site audience. Since its re-launch in September 2018, received 13.7k+ pageviews and 6.1k+ visitors. Constantly adapted my role to support the larger TEDxCMU team in pulling off our annual \$22,000 event.

# CMU Residential Education - Community Advisor

Fall 2017 - Fall 2018 (RA), Spring 2019 (CA) Led a team of 5 Resident Assistants to develop a strong sense of community among 140+ residents by fostering an environment that contributes to personal and academic success.

## **Skills**

Python Data Analysis
SQL Statistical Inference
Java Regression

HTML/CSS Data Visualization
Ruby Database Management

R

## **Activities**

Alpha Kappa Psi Business Fraternity alpha Kappa Delta Phi Sorority National University of Singapore -Exchange Fall 2019

# **Experience**

## **Deloitte - Analytics Intern**

June 2019 - August 2019 | New York, NY

Worked within the Regulatory & Operational Risk department of the Risk and Financial Advisory practice and performed data remediation on a Bank's regulatory reporting. Process involved detailed system assessments, logic transformation review, and quality assurance on all workstreams.

#### **Viacom - Audience Science Intern**

June 2018 - August 2018 | New York, NY

Operated within the Analytics & Insights team and produced weekly performance reports on digital advertising campaigns for TV Land and Comedy Central shows that provided understanding of how marketing efforts drive tune-in and brand awareness.

## 1Digital Agency - Digital Marketing Intern

July 2017 - August 2017 | Philadelphia, PA

Created original content to optimize customer conversion on eCommerce sites. Organized social media marketing campaign and analyzed customer engagement using the AgoraPulse software.

# **Projects**

## **Black & Veatch Incident Data Research**

September 2018 - December 2018

Collaborated with 3 other students in a partnership with Black & Veatch to analyze their historical data on recorded incidents, injuries, and property damage cases. Awarded third place at Meeting of the Minds, Carnegie Mellon's annual Research Symposium.

## **CMU Academic Development Coaching Assessments**

February 2019 - May 2019

Built a reporting dashboard to visualize responses to Pre- and Postassessments of students' study habits and attitudes to better evaluate the Academic Coaching program.

## **APOGEE Radial Velocity Data Research**

February 2018 - May 2018

Performed supervised and unsupervised learning analysis on APOGEE Radial Velocity data from the Sloan Digital Sky Survey to better understand the proportion of multiple star systems in the Milky Way.