



# Shannon Hicks

WEB DEVELOPER

## Contact Details

Cell: 606-226-9274  
shannonehiccups@gmail.com  
Bowling Green, KY

[shannonehiccups.github.io](https://github.com/shannonehiccups)

## Education

Commonwealth Coders  
Web Development  
anticipated completion 12/21

Coursework: HTML5, CSS3, SASS,  
Bootstrap, JavaScript, Chrome Dev  
Tools, React, Git, and Terminal

B.S. Hospitality Management,  
concentration in Nutrition and  
Dietetics  
Western Kentucky University 2009

## Skills and Abilities

- Detail oriented
- Curiosity and Creativity
- HTML, CSS, JavaScript
- Visionary for future success of projects
- Strong commitment to teamwork and team development
- Proactive and innovative approach to problem solving
- Adaptability and Organization
- Commitment to high customer satisfaction, simplification of processes, and delivering on time commitments

## Work Experience

WKU Catering (Aramark)

2008-Present

- Catering Director
- Oversee all functions of the catering department including hiring, training, performance management, sales and execution of a variety of events (ranging from intimate private gatherings, gala style events, and picnics for 5,000+ guests), commitment to a safe workplace, and dedication to food safety.
- Experience with scheduling, data entry, and inventory management systems.

## About Me

I am seeking a web development position where technology and hospitality merge to help provide a seamless guest experience and allow hospitality businesses to thrive.

I am a creative and hard-working person. I love the satisfaction of tackling problems with innovative solutions and moving on to the next challenge.