

## Contact Information

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## Skills

JavaScript frameworks including React, Angular and Vue.JS

JQuery plugins, Java 8 Enterprise edition, Python,

.Net technologies including C#, ASP.Net, and TypeScript,

PHP, HTML, and CSS, Node.JS

MS SQL, MySQL, PostgreSQL, and Oracle

Linux, Apache, Nginx, Amazon Webservices, Cloudflare, CPanel

Salesforce, SuiteCRM, SugarCRM, MS Dynamics, CodeIgniter, Laravel, and Wordpress

## Tools

Visual Studio

Visual Studio Code

PowerShell/Bash

Oracle SQL Developer & SQL Workbench

MS Project, WBS Pro

VSTS, Git, svn

npm, angular-cli, gulp, grunt, bower, babel, webpack, composer, maven

# Shannon Sands

Mid-level full-stack developer holding a degree in Software Engineering and certification as a Salesforce Certified Platform Developer with skills in a wide range of technologies and hands-on experience with development of software solutions. Experience in the use of NodeJS, front end Javascript development, and a range of other common programming languages and technologies.

## Technologies Snapshot

Technology	Competency
Javascript (ES5, ES6, ES7 Dialects)	☒☒☒☐☐
NodeJS (including NPM, Yarn)	☒☒☒☐☐
Node Web Dev tools (including Express & Webpack & Babel)	☒☒☒☐☐
React & tools (eg Redux)	☒☒☒☐☐
AngularJS, Angular2+	☒☒☐☐☐
Vue.js	☒☒☐☐☐
Typescript	☒☒☒☐☐
Rust & Cargo	☒☒☐☐☐
C & C++	☒☒☐☐☐
PHP and common frameworks (eg. Wordpress, Codeigniter, Laravel)	☒☒☒☐☐
SQL-based Database technologies (eg MySQL, MSSQL, PostgreSQL and Oracle)	☒☒☒☐☐
NoSQL Databases, eg MongoDB & Neo4j.	☒☒☐☐☐
C# & .Net related technologies	☒☒☐☐☐
Linux & typical LAMP-stack based Web hosting	☒☒☒☐☐
CRM Technologies (Salesforce, SuiteCRM, SugarCRM)	☒☒☒☐☐
Common Development tools (VS, Eclipse, Git, SVN)	☒☒☒☐☐
Python (2.7 & 3.5)	☒☒☒☐☐

## Experience

### Foresters Community

#### Finance

Brisbane, QLD

February 2017

Current

### Contract analyst programmer

Developed a SuiteCRM-based personal loan management system and customer facing website migration from CPanel shared webhost to Amazon Webservices.

- SuiteCRM and custom plugin development
- Third-party API integration
- Amazon Webservices
- Git version control
- Interviewing business users

	<ul style="list-style-type: none"> <li>Formulating information requirements</li> <li>Developing data flow diagrams</li> </ul>
<b>WebCert Pty Ltd</b> Southport, QLD November 2017 Current	<b>Contract analyst programmer</b> Modification of an existing CodeIgniter-based project management web application having sole responsibility for business analysis, systems analysis, design and development. <ul style="list-style-type: none"> <li>JavaScript and jQuery</li> <li>PHP, HTML, and CSS</li> <li>MySQL</li> <li>Laravel Forge</li> <li>Git version control</li> <li>Interviewing business users</li> <li>Formulating information requirements</li> <li>Developing data flow diagrams</li> </ul>
<b>Cloud Agency</b> Southport, QLD August 2016 July 2017	<b>Contract analyst programmer</b> Salesforce developer, developing various Salesforce solutions for customers in the small business and personal loan market. <ul style="list-style-type: none"> <li>Salesforce technologies including APEX, Visual Force, Lightning, and SOQL</li> <li>Process builder and Visual workflow, Workflows, Sites, Reporting, Calculated fields and triggers</li> <li>JavaScript, HTML, and CSS,</li> <li>Third-party API integration</li> <li>Interviewing business users</li> <li>Formulating information requirements</li> <li>Developing data flow diagrams</li> </ul>
<b>All Phone Recyclers</b> Nerang, QLD January 2015 July 2017	<b>Contract IT support and development</b> IT & Hardware support, network & router configuration & testing, PABX configuration, some Web development. <ul style="list-style-type: none"> <li>Cisco, VOIP Phone configuration, and PABX repair</li> <li>Network and server administration, PHP development</li> <li>IT and technical support including software and hardware repair</li> <li>After sales customer service</li> </ul>
<b>IBM</b> Brisbane, QLD November 2010 December 2014	<b>Contract helpdesk and technical support</b> <ul style="list-style-type: none"> <li>First level troubleshooting and support for hardware, software and network issues of the Apple Mac range of desktop and portable computers</li> <li>Assistance with customers account related enquiries, billing disputes and investigating possible instances of fraudulent activity on customer's accounts</li> </ul>

## Qualifications and Certifications

### RMIT University

Bachelor of Information (Computing Studies)

Field of Study: Software Engineering

Grade: Distinction

Graduation: 2016

### Salesforce

Salesforce Certified Platform Developer

Graduation: 2017

### **Agile Development Methodology**

Scrum methodology (short course) 2017

### **TAFE**

Cert 3 in Information Technology

Field of Study: IT Helpdesk, Microsoft application suite

Graduation: 1996

## References

Available on request.

## Earlier experience

Available on request.