

RAJASRI BISWAL
PLOT NO-231,BDA DUPLEX,BARAMUNDA
KHURDHA
BHUBANESHWAR - 751003
ORISSA
CIOU Code : MPRI10070
Your Reliance Mobile No. 9861729278

Relationship No. :200139223028
Bill Period :25-05-2016 to 24-06-2016
Bill Date :25-Jun-16
Bill No. :372791891464
Tariff Plan Name :3GRTDATA_VOICE
Credit Limit :Rs. 1000/-



000000002001392230280616

INSTANT PAY

Click here



Previous Dues	Payments	Adjustments	Current Charges	Total Amount Due	Due Date	Amount Payable After Due Date
1174.67	- 460.00	+ 0.00	+ 1853.60	= 2568.00	13-Jul-16	2668.00

Summary of Current Charges	Amount(Rs.)
1. Monthly Rental	445.16
2. Voice Call Charges	0.00
3. SMS Charges	0.00
4. Data and Value Added Services(VAS)	1,079.71
5. Roaming Charges	0.00
Subtotal	1,524.87
6. Taxes	228.72
Subtotal	1,753.59
7. Late Payment Charges	100.00
Total Current Charges	1,853.60

Dear Reliance Customer,

Service Tax Notice

As per the Govt. of India Order, Krishi Kalyan Cess (KKC) of 0.50% will be applied on all plans w.e.f 01-June-2016

The Service tax will now be revised from 14.50% to 15.00%

Switch to E-Bill
Save paper. Save the planet.

This statement has been issued by Reliance Web Store Ltd. (Service tax Registration No. AABCR6947HST001) for its dues and services provided to you by Reliance Telecom Ltd. Thane Belapur Road, Koparkhairane, Navi Mumbai 400 710 (Service Tax Registration No. AAACR2658EST012) Service Tax Category - Telecommunication Service.

Your Nearest Payment Locations

- 1520/5133,Soubhagya Nagar,Barmunda,, , Bhubaneswar, ORISSA-751003
- Plot No-19 A,Bapuji Nagar,, , Bhubaneswar, ORISSA-751009
- Plot No-231/2012 ,Damna Haat ,Chadrashekharpur,, , Bhubaneswar, ORISSA-751017

Other Bill Payment Options (Please click on Icon to make online payment)

- Pay online instantly without registering on rcom.co.in
- Register for Instant Credit Card Standing Instruction
- Pay instantly through InstaCare Mobile App
- Login to 'My Services' to pay online and to manage your account.
- To sign up for ECS, visit any Reliance outlet



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Your payment slip (Please attach this payment slip along with your payment)

PAYMENT SLIP			
Relationship No : 200139223028		Bill No : 372791891464	Due Date : 13-Jul-16
RAJASRI BISWAL Your Reliance 3G Mobile Broadband No. 9861729278		Total Amt Due: 2568.00	Amount payable after due date is : 2668.00
Cash <input type="checkbox"/>	Cheque <input type="checkbox"/>	Demand Draft <input type="checkbox"/>	Cheque/D.D. No : Date : Amount :
Drawn on			

Crossed Cheque/DD Payable at Par in favour of RWSL A/C 200139223028

*Outstation cheque not accepted

Regd. Off. : Reliance Telecom Limited, H Block,1st Floor, Dhirubhai Ambani Knowledge City, Navi Mumbai 400710, Maharashtra, India

RAJASRI BISWAL
Your Reliance Mobile No. 9861729278

Voice Plan : 3GRTDATA_VOICE
RWorld Plan : LO
Reliance Netconnect Plan : 3G_3GBUNLTD_400

*** Addon Pack rates overrides Plan call rates.

Payments	Date	Amount
E-Recharge Payment	23/06/2016	460.00
Total		460.00

Tariff Plan 3GRTDATA_VOICE - Call Rates **

Call Types	RTL Mobile	Reliance CDMA	Reliance FW/Fixed	Offnet Mobile	Offnet Fixed
Pulse Rate 1 sec					
Local	0.01	0.01	0.01	0.01	0.01
STD	0.01	0.01	0.01	0.01	0.01
Local Video	0.05	-	-	0.05	-
Roaming Incoming	0.05	-	-	-	-
Pulse Rate 60 sec					
Roaming Incoming	0.45	-	-	-	-
Local Roaming	0.80	0.80	0.80	0.80	0.80
STD Roaming	1.15	1.15	1.15	1.15	1.15

Tariff Plan 3GRTDATA_VOICE - SMS Rates **

SMS Types	RTL Mobile	Reliance CDMA	Reliance FW/Fixed	Offnet Mobile	Offnet Fixed
Local SMS	0.50	0.50	0.50	0.50	0.50
STD SMS	0.50	0.50	0.50	0.50	0.50
ISD SMS	-	-	-	5.00	5.00

** Call Charges to RCOM GSM same as Offnet Mobile, Roaming SMS Rs (LOC 0.25 & STD 0.38, ISD 5).

** For ISD Call Rates / Roaming Rates in Other Operator Network contact *222/Reliance Communications Outlet.

Discounted Usage Summary				
Usage Description	Opening Balance	Discounted Units	Consumed Units	Carry Forward
Mobile Internet Slab 1	0	1,849.81 MB	2,048.00 MB	0
Mobile Internet Slab 2	0	451.61 MB	500.00 MB	0
Mobile Internet Slab 3	0	473.29 MB	524.00 MB	0
Mobile Internet Slab 4	0	6,474.32 MB	826.76 MB	0
Netconnect Usage MB	0	297.29 MB	297.29 MB	0

1.Monthly Rental	Charges for Period	Amount
Reliance Netconnect Rental	25-05-2016 to 21-06-2016	406.45
Reliance Netconnect Rental	22-06-2016 to 24-06-2016	38.71
Total		445.16

2.Data and Value Added Services (VAS)	Units	Amount
Mobile Internet MB	4217	1,079.71
Total		1,079.71

3.Taxes	Amount
Service Tax @14%	213.48
Swachh Bharat Cess (SBC) @ 0.5	7.62
Krishi Kalyan Cess (KKC)@ 0.5	7.62
Total	228.72

Current Charges	Amount
Total	1,753.59

Mobile Internet MB	Units	Amount
Discounted Usage		

Terms & Conditions

- For redressal of your complaints please dial 198(toll free) or *222 for any queries about our products or services from Reliance phone. You can also reach us on 30333333 from any other phone or write us by email at customercare@relianceada.com. For Reliance Netconnect Call on *355(toll free from Reliance MDN)/1800-3000-5555 (tollfree), Email at: Netconnect.broadband@relianceada.com / datacard.support@relianceada.com. For Reliance Blackberry Call on *389(tollfree) from Blackberry phone or 1800-3000-8989 or write us by Email at: Customercare.Blackberry@relianceada.com.
- Our endeavor is to resolve your complaints at your first point of contact, however if you are not satisfied with resolution provided by our Complaint Cell, you can register your appeal with the appellate authority in your circle in writing along with the Complaint number provided by the Complaint cell for resolution. The complaint will be resolved within 33 days from the date of filling written appeal with the Appellate Authority : Mr. Manish Sinha, Reliance Communications Ltd, Chandrasekharapur, Maitri Vihar, Fortune Towers, 6th Floor, Bhubaneswar-751023. Phone : 18602002011. Email : rtlappellateauthority.orissa@relianceada.com, Fax : 067-43031053. From Monday to Saturday between 9.30 a.m to 6.00 p.m (excluding public holidays and national holidays).
- To change your billing address, Please visit your nearest Reliance Outlet to submit request and proof of your new billing address.
- Late Fee :- Payment of bills on time would ensure a good credit rating and continuous services. Please make the payment by due-date to avoid charging of late fee. Late payment Charges will be levied @2.5% per month or Rs. 100/- , whichever is higher.
- Now enjoy quick & easy access to your account information, create & monitor requests / complaints online; all using your personalized login ID & password. To register, login to our website www.rcom.co.in.
- Important Information:
 - No migration fee is chargeable for migration to any Bill Plan.
 - No increase in any item of the tariff for a period of 6 months from the date of enrolment under any tariff plan.
 - No Charges will be levied for any services without your explicit consent.
 - To avoid unwanted telemarketing calls Please register your phone no. in NDNC Registry- call 1909 (tollfree) or SMS START 0 on 1909.
 - Incase of permanent disconnection your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid an interest @ 10% per annum.
 - RTL has full rights to change the terms and conditions applicable to tariff plan from time to time.
 - Reliance GSM does not include calls made to Reliance GSM services in the following states :- Assam, North East (Manipur, Meghalaya, Arunachal Pradesh, Nagaland, Mizoram, Tripura), Bihar, Jharkhand, Madhya Pradesh, Chattisgarh, Himachal Pradesh, Orissa and West Bengal (including Kolkata).
 - 4G Mobile Internet Charges for 4G_PAY plan is 8p/10 KB for first 50MB usage and beyond 50MB, 50p/ 1MB (within one Billing Period).
 - SMS containing more than 160 characters (including space, numbers, special characters etc.) shall be charged more than one SMS. Benefit of any Plan/Pack is applicable upto 3000 SMS per month. All additional SMS will be charged: Local @ Re.1/- , STD @ Rs. 1.5/- and ILD @ Rs. 5/-
 - *222 is chargeable @ 50 paise per 3 minutes only on agent assistance.
 - 4G LTE services are only available in specific towns and cities. Please visit www.rcom.co.in for a complete list of the same



RAJASRI BISWAL
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Netconnect Usage MB	Units	Amount
Netconnect Usage MB	297.29	0.00
Non Discounted Usage		
Mobile Internet	20.81	0.00
Total	319	0.00
Mobile Internet MB	Units	Amount
Discounted Usage		
Mobile Internet	3898.76	1,079.71
Total	3899	1,079.71