

Automating Fashion Tagging with GPT-4o:

A Scalable AI Solution

(Project in collaboration with The Webster)

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Introduction



THE WEBSTER

The Webster is a U.S. luxury fashion retailer offering curated designer collections through boutiques and an online store.

Eg:




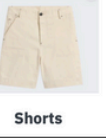
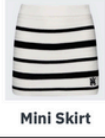
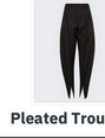
Example 1	Example 2	Example 3	?
			
Evening Gown	Jumpsuit	Mini Day Dress	

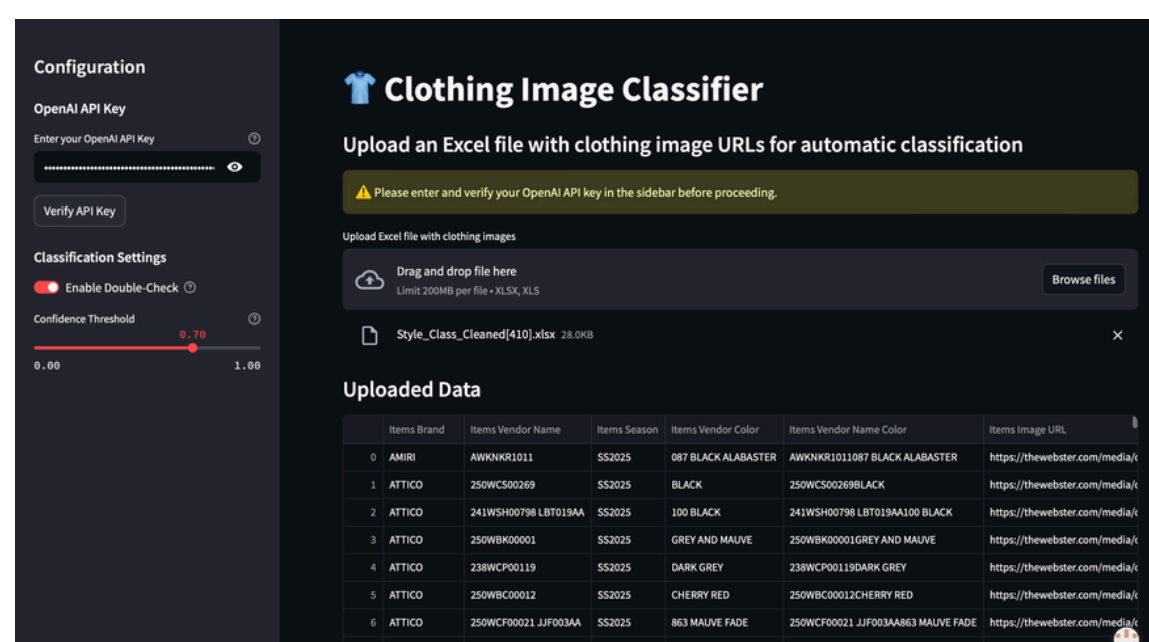
Model learns from labeled products to tag new, unseen items.

- Manual tagging was slow and inconsistent, causing search errors and poor user experience.
- We built a GPT-4o-powered system to automate tagging with speed, accuracy, and scale.

Data Preparation & Category Design

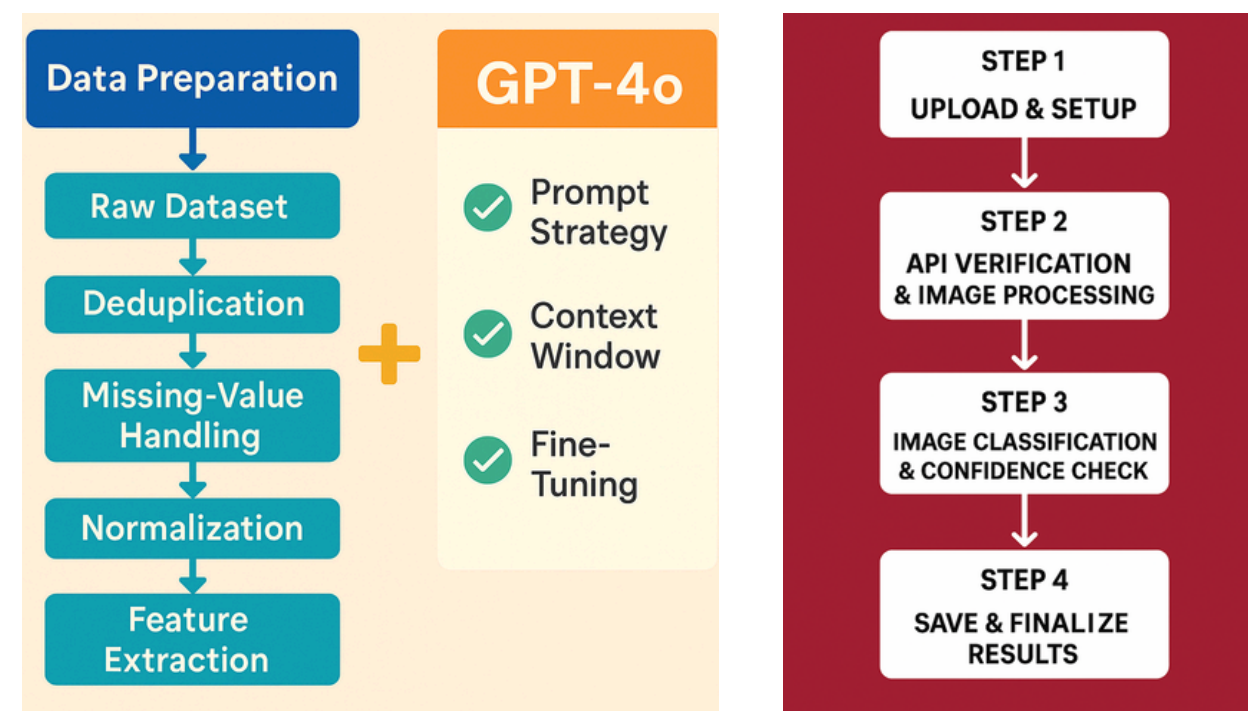
- Merged 94 noisy categories into 10 clean, business-friendly classes
- Cleaned data: removed duplicates & filled missing values
- Extracted features:
 - Text → TF-IDF
 - Image → ResNet-50
 - Metadata → one-hot (brand, price, color)

94 categories were very specific	Example 1	Example 2	Example 3
Outerwear & Jackets			
Bottoms			



GPT-4o Integration & Tagging Pipeline

- Used GPT-4o with 5-shot in-context prompting
- Pipeline: Clean data → Vectors → GPT-4o → Predicted tags
- No fine-tuning needed — zero-shot generalization worked effectively



Results

Accuracy ↑ and manual effort ↓ across tagging

Method	Accuracy	High	Medium	Low
Manual	76%	76%	24%	0%
Early ML Models	23%	34%	16%	50%
GPT-4o (Final)	84.5%	84.6%	11.6%	3.8%

Desired Result (low manual effort)

Needs Improvement (high manual effort)

Conclusion & What's Next

Key Outcomes

- 84.5% accuracy with GPT-4o
- 50% reduction in tagging time
- \$0.45 per 75 items
- 150% ROI in 3 years

What's Next

- Add human reviewers for low-confidence outputs
- Enable batch tagging for seasonal surges
- Use few-shot learning for new categories