Project Design Phase-II
Customer Journey Map

Date	03 October 2022
Team ID	PNT2022TMID51836
Project Name	Project - Emerging Methods for Early Detection of Forest Fires
Maximum Marks	4 Marks

Online Search   Online Form Submission

CUSTOMER

Internal Discussion

Negotiation

Service Installation   Alert message

FRONT OFFICE

Initial Contact   Client Meeting

Client contact keeping informed of process.

BACK OFFICE

Resource Allocation

Long-Term Support & Maintenance

| PRE ENGAGEMENT | COMMERCIAL | CONSULTATION | INITIATION | COORDINATION | COMPLETION |