Pengyin (Wendy) Shan

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EDUCATION

Schulich School of Business, York University, Toronto, Ontario, Canada
M.B.A. Candidate, 2020
- Specialization in Business Consulting

College of Engineering, The Ohio State University, Columbus, Ohio, U.S.
B.S., 2013
- Specialization in Computer Science Engineering

EMPLOYMENT EXPERIENCE

Library Applications, University of British Columbia, Vancouver, British Columbia, Canada
Program Analyst, Feb 2018 – Aug 2018
- Led a team of seven to design client test of the Digital Library System containing more than 200,000 digital objects
- Analyzed, prioritized and resolved library IT incidents reported by UBC students and stuff

Communication & Public Affairs, Emory University, Atlanta, Georgia, U.S.
Web Developer, 2015 – 2017
- Met with department headers, analyzed business requirements and designed project-related UML diagrams
- Cooperated with designers to create university websites, such as bobbyjones.emory.edu, integrity.emory.edu

Distance Learning, Florida State University, Tallahassee, U.S.
Application Developer/Designer, 2014 – 2015
- Led a team of four to create the Distance Learning Appointment System for more than 45,000 users in school

International QA, Hyland Software Inc., Westlake, Ohio, U.S.
QA Internship, June 2012 – August 2012
- Designed Macro-Enabled Excel template to deploy automated test methodology in team
- Trained an international team of six to use the automated excel sheets by holding a 2-hour presentation session

Global Business Services, IBM China, Beijing, China
Data Analyst Internship, Aug 2011 – Sep 2011
- Wrote conference record in client meetings, which was chosen later as the draft of the user manual
- Created 155 organized Excel sheets for ERP system of China Power International Holding LTD

LEADERSHIP EXPERIENCE

Buck-I-Serv Volunteer Trips, U.S.
Trip Leader, August 2012 & December 2012
- Led a team of seven to volunteer in One Heartland Center, Minnesota and to Nature Conservancy, Michigan
- Organized trip workflow: planned trip schedule, connected with organization stuff, gathered team members for tasks and organized review session every night

Buck-I-Serv Volunteer Trips, U.S.
Trip Participants, Summer & Winter, 2009 - 2012
- Joined the teams of seven in various volunteer trips: Furkids in Atlanta, GA; Food and Friends in Washington D.C.; Aquarium Reserve, Tampa Bay, FL; God's Love We Deliver, NYC

ADDITIONAL SKILLS

- Proficient at Front-End & Back-End Web Development, Excel and Microsoft Office Applications
- Actively giving speeches in Toastmasters International clubs every week since August 2017
- edX (BerkeleyX) Class Certification of Big Data
- Oracle Certified Associate, Java SE 7 Programmer