

Shannon Sullivan

6010 Valley Forge Drive
Coopersburg, PA 18036

shansul26@gmail.com
(973)-768-7063

Relevant Experience

Lutron Electronics

Coopersburg, PA

Quantum Vue User Experience (UX) Team

September 2013 - Present

Team Lead. Gathers requirements from product management and coordinates with development team to create a synchronized project timeline. Assigns UX tasks to team members and works with them through the review process to ensure that specs meet requirements, quality goals, and established deadlines. Onboards new team members and assists in their professional development. Increased team's ability to hit deadlines by streamlining the review process for new features. Supervised master's-level co-op for the summer of 2015.

Team Member. Creates functional specifications for new features by gathering user needs from key stakeholders, conducting usability tests, and creating wireframes. Communicates feature requirements, answers questions, and provides design feedback to visual designers to convert wireframes into visual specifications. Reviews software implementation to ensure that it adheres to the functional and visual specifications. Conducts peer reviews of other team members' user specifications. Visits customers to train clients about Quantum Vue software and gather feedback.

Quantum Vue Development Team

June 2013 - August 2014

Team Member. Fixed user interface defects using HTML, JavaScript, and CSS. Designed and implemented support for new features in Lutron's server-client communication protocol (LEAP). Reviewed additions to LEAP protocol and ensured consistency across products in weekly governance meetings.

Education

Lafayette College

Bachelor of Science, Computer Science; Minor in Psychology
GPA: 3.67

Easton, PA

May 2013

Honors/Awards

Cum Laude

Upsilon Pi Epsilon (Spring 2012)

Dean's List (Fall 2009, Spring 2010, Fall 2010, Spring 2011, Fall 2011)

Skills

User Experience

User Interface Design, Paper Prototyping, Usability Testing, Functional Specification Documents

Software

Adobe Illustrator, Adobe InDesign, Microsoft Visio

Programming Languages

Proficient in HTML, CSS, JavaScript, C#
Prior experience with Python, Java, C++, Ruby on Rails