

# SHANTANU PRAMANIK

SOFTWARE ENGINEER II

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## WORK EXPERIENCE

### **ThoughtSpot Inc.** SOFTWARE ENGINEER II

Bengaluru, India  
Aug 2022 - Present

- **Designed** an actionable and responsive **web-application dashboard** through **React.js**, **HTML5**, **CSS3** and **TypeScript** by collecting failure data from multiple Jenkins pipelines through **REST APIs**, reducing recurring errors by **23%** and **enhancing** the overall pipeline health.
- Implemented **end-to-end workflow-based framework** on **Spring Boot** for Public APIs, **uncovering an average of 3 critical P0 bugs per release** and reducing post-release P1/P2 filings by **30%**.
- **Mentored** Junior developers in front-end technologies, improving overall team skills and increased project delivery speed by **40%**.
- **Reduced the QA testing time** by **17%** through the implementation of **backend automation**, replacing manual testing of a critical feature using Cucumber Framework.
- Achieved an **85% (\$4250) cost savings per month** in Natural Language Analysis, optimising dollars spent on LLMs by introducing core Machine Learning algorithms coupled with smartly pre-processed data.

### **o9 Solutions, Inc.** SOFTWARE ENGINEER II

Bengaluru, India  
Nov 2021 - Jul 2022

- Transitioning C# plugins to PySpark in the o9 platform led to a **36% performance boost**. PySpark's compatibility with **Flask** facilitated seamless integration, enhancing flexibility and reusability.
- Facilitated a **20% improvement** in team productivity by guiding 3 junior engineers on the integration of design trends along with web development best practices during an ad-hoc project.

### **Cisco Systems India Pvt. Ltd.** SOFTWARE ENGINEER I -> II

Bengaluru, India  
Aug 2019 - Nov 2021

- Designed and Developed a platform on **Flask** using **JavaScript** for router's feature tracking with **300+ fields**, achieving **90% internal adoption** and **230+ hits** and **110+ active users daily**. This added with the **95% decrease in rendering time** boosted the user's engagement by **60%** through **template-based personalised dashboards**.
- Brought a **40% surge in productivity** by launching a **Machine Learning platform** over Webex Teams, streamlining multiple portal logins and subsequent actions over a **secure off-VPN access** through **WebHooks**.
- Accelerated the **product shipment timelines by 10%** by automating the full scope of **vulnerability testing** for the router's features within the security team.
- Led a team of 2 and pushed code sustenance by **30%** through strategic project modularisation and refactoring in a **JavaScript** based project, achieving a **2X acceleration** in domain integrations.
- Decreased the time to update release notes for routers by **20%** by introducing a **Flask** powered user-friendly dashboard with multi-threading for a **3X acceleration** in API-driven page loading.
- Introduced a **30% efficiency gain** in onboarding new-hires to the organisation by implementing a **mentorship platform** as a web-application hosted on Flask, loaded with features like **streamlined enrolment**, **wait-listing**, **calendar invites** and **real-time notifications**.

## SKILLS

- Java . Python . JavaScript . TypeScript . HTML5 . CSS3
- React JS . Node JS . Flask . Django . Spring Boot . Bootstrap . Tailwind CSS
- Microservices . Web Development . Jenkins . CI/CD
- Communication . Adaptability . Leadership and Teamwork . Conflict Resolution

## EDUCATION

### **Vellore Institute of Technology**

Vellore, India Jul 2015 - May 2019

### **BACHELOR OF TECHNOLOGY (BTech) IN COMPUTER SCIENCE ENGINEERING**

- GPA: 8.99 / 10

## CERTIFICATIONS

### **MCSA & MCSE - Azure Cloud Platform and Infrastructure**

MICROSOFT May 2018 - Present

## AWARDS & RECOGNITIONS

### **Cisco Connected Recognitions (CRs)**

#### **CISCO SYSTEMS INDIA PVT. LTD.**

- Received a total of **4 CRs** for exceptional performance at work

### **Champion ECN(Early Career Network)er Award**

#### **CISCO SYSTEMS INDIA PVT. LTD.**

- Received the **Best Performer of the Year 2020**