# **Shantanu Dongre**

 $Rajasthan \ , \ India \ \bullet \ \, dongreshantanu 2612@gmail.com \ \bullet \ \, +91-9950061169 \ \, \bullet \ \, \frac{linkedin.com/in/shantanu-dongre-336b9a194}{github.com/shantanu 2612dongre}$ 

Salesforce admin certified aspiring Full-Stack developer with 2 years of experience in software testing and development. Skilled in Python, Django, ReactJS, NodeJS, and end-to-end web application development. Proficient in implementing scalable solutions, leveraging a strong foundation in software quality assurance to ensure high-performing products.

#### **WORK EXPERIENCE**

Technical Consultant Jan 2022 - Nov 2023

# Makepositive software solutions limited India

India

- 1. Collaborated with developers to enhance product quality and efficiency by using Agile Scrum methodologies, resulting in a 20% reduction in development time and a 15% increase in customer satisfaction.
- 2. Conducted comprehensive manual testing on Sales Cloud, Service Cloud, and Marketing Cloud, achieving a 60% increase in system efficiency and ensuring seamless user experiences.
- 3. Identified and resolved complex defects using JIRA, automating recurring bug reporting tasks to reduce bug resolution time by 30%.
- 4. Led bug triage processes, prioritizing critical issues effectively and streamlining defect resolution workflows, cutting resolution time by 20%
- 5. Engineered robust test cases with an emphasis on automation, leading to a remarkable decrease in total testing duration by 40%, streamlining the quality assurance process for faster deployment of features.
- 6. Mentored junior QA team members, fostering knowledge sharing and driving consistency in testing practices.
- 7. Partnered with cross-functional teams to ensure alignment on testing goals, contributing to a 25% improvement in overall project delivery timelines.

Trainee Associate Engineer Oct 2021 - Dec 2021
Wipro Limited India

- 1. Designed architecture diagrams for project pipelines, increasing efficiency by 40%.
- 2. Collaborated on ETL tasks, achieving a 99% pipeline stability rate.
- 3. Partnered with global teams to launch three product lines, driving a 20% increase in sales.

#### **EDUCATION**

MBA Aug 2024 - Aug 2026

Manipal University

Pursuing online MBA in data analytics

### **Bachelor of Technology: Information And Technology**

Jul 2017 - Sep 2021

GPA: 3.4 of 5.0

Swami Keshvanand Institute of Technology

- Developed strong analytical and problem-solving skills through challenging projects and coursework.
- Collaborated with peers on team projects, demonstrating effective communication and teamwork abilities.
- Completed a major project on Bus Reservation System Ezbus
- · Participated in robotics club , hackerrank , and organised college fest programs

High School Diploma Apr 2016 - Apr 2017

Bhartiya Public School

GPA: 3.2 of 5.0

- Participated in The National Science Olympiad
- Played as a key member of the school's cricket team in inter-school tournaments

# **PROJECTS**

# Bus Reservation System - Ezbus ( - Website Development Intern)

- Developed a full-stack web application enabling users to book, cancel, and query tickets online, demonstrating expertise in both front-end and back-end development.
- Designed the front-end using HTML, CSS, and JavaScript, ensuring an intuitive and responsive user interface for seamless navigation.
- Implemented the back-end logic using Python and Java, integrating dynamic server-side functionality for efficient data processing.
- Managed data storage and retrieval using MySQL, optimizing database queries for faster performance.
- Conducted both manual and automated testing with Selenium and validating system functionality.
- Streamlined the ticket booking process, reducing transaction time by 30% and increasing user adoption by 25% through an intuitive interface and efficient back-end system, leading to enhanced customer satisfaction and operational efficiency.

## **Cloud Kitchen Website**

Built a dynamic e-learning platform with interactive modules and assessments, showcasing strong problem-solving and design skills.

- Utilized HTML, CSS, and JavaScript to create a user-friendly, visually engaging front-end that enhanced user engagement and accessibility.
- Developed robust back-end features using Django, including user authentication, course tracking, and quiz management, ensuring secure and scalable application performance.
- Managed data handling and troubleshooting processes to deliver a smooth user experience, highlighting proficiency in full-stack development workflows.
- Received positive feedback from users for the platform's intuitive design, that improved learning outcomes and knowledge retention.
- Enhanced order accuracy and reduced processing time by 40% through the implementation of a streamlined 'Add to Cart' and checkout system, improving user satisfaction and operational efficiency.

#### **SKILLS**

Tech Stack: Jenkins, Zephyr , Testrail , Confluence , GitHub , Postman , Selenium , Jupyter Notebook, Tosca

Web Framework: Django, Flask, Express. Js

Programming Languages: Python, JavaScript (ReactJS, NodeJS), HTML, CSS, Java, C++

**Web Frameworks:** Django, Flask, Express.js **Databases:** MySQL, NoSQL, MongoDB

Development Practices: Agile Methodologies, Functional Testing, API Testing, UAT

Cloud Platforms: Amazon Web Service

#### **CERTIFICATIONS**

Salesforce Admin Certification (Credential ID: 3458362) by salesforce	Jun 2023
DevOps beginner to advanced by Coursera	Nov 2022
Python Basics and Python Data Structures by Coursera	Jan 2021
Machine Learning Foundation: Study Approach by Coursera	Dec 2020
Getting started with python by Coursera	Jul 2020
Full Stack Development by Physics-Wallah	

## **AWARDS**

## Mountain Mover by Makepositive Software Solutions Limited

Jun 2023

Achieved the 'Mountain Mover' award for exceptional contributions as a Test Analyst by driving the successful completion of UAT under tight deadlines, resolving critical defects, collaborating with development teams to ensure quality standards, and facilitating a seamless transition to live deployment, resulting in on-time project delivery and client satisfaction

## **LANGUAGES**

Hindi (Native proficiency) • English (Full professional proficiency)