

# SHANTEL A. THOMAS

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<https://shantelat.github.io/Resume.html/>

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## OBJECTIVE

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To gain an internship or research opportunity to increase my knowledge and further develop my current skills, such as Problem Solving, Communication, Leadership, and more. An internship or research opportunity will significantly help to increase my potential in the field of computer science and push me towards my goal of becoming a Software Engineer.

## EDUCATION

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**Benedict College** | 2019-2023

Columbia, SC.

Bachelor's Degree in Computer Science

GPA: 4.0/4.0

## WORK EXPERIENCE

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**Portland Cooperative Credit Union**

Port Antonio, Portland, Jamaica

Customer Service Representative | January - September 2016

- Answered queries regarding bank accounts and different types of insurances.
- Created personal accounts and did basic transactions.
- Assisted with filing documents.

**Vistaprint Call Center, Digital Dept.**

Montego Bay, St. James, Jamaica

CARE Specialist | April 2017 to August 2019

- Processed contacts through mediums such, phone, email, and chat.
- Provided customers with help with designing, debugging, and any queries regarding their website.
- Assisted customers with graphic designing, and sale for their products.

## PROJECTS

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### • Online Store

This is an online hair store that allows customers to add different products to their shopping cart, after which they can check out and play their order.

- HTML, CSS , JavaScript

### • JavaScript Game

This is an online game of Rock, Paper Scissors, where you select either rock, paper, or scissors, and the computer will randomly select an option as well, and the page will display who wins.

- HTML, CSS and JavaScript

## EXTRACURRICULAR ACTIVITIES

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- NSBE (National Society for Black Engineers)
- SWE (Society of Women Engineers)
- Benedict International Committee

## TECHNICAL SKILLS

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- HTML,
- CSS,
- JavaScript,
- Python and
- C++

## TOOLS

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GitHub, Google Chrome, Sublime Text and Visual Studio Code

## AWARDS

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**Founders Scholarships** | August 2019 to present  
Scholarship provided to students with a GPA of 3.5 and above on a 4.0 GPA scale.