

## Ashanti Travis

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### EDUCATION

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**Florida Agricultural Mechanical University**, Tallahassee, FL

*Business Administration*

Expected Graduation 2024

### WORK EXPERIENCE

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**Giant Eagle**, *Bakery clerk*

December 2016 – August 2021

- Served customers in an energetic welcoming way for any baked goods that were needed.
- Set out displays of baked goods in a way that would be intriguing for the customers.
- Took orders of any baked goods that were wanted by a customer.
- Handed out any orders that a customer requested.
- If there ever was a problem with an order, I would make sure to cater to the customers needs that way they would always leave satisfied.
- I often handed out samples that a customer would request.
- Was able to explain any baked goods from memorizing what was being sold in the bakery.
- Made sure to thoroughly clean the floors and tables at the end of every shift.
- Answered phone calls.

### WORK EXPERIENCE

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**Indigo Hotel\* R&R EATERY**, *server and hostess*

July 2022– November 2023

- Greeted customers with a warm and positive attitude as I lead them to their table.
- Made sure to buss tables in between serving and hosting.
- Polished silverware and glasses at the end of every shift as well as during downtime.
- Insured the server station was clean and organized while working.
- Took room service orders as well as set them up and delivered them to the customer's room.
- Was able to answer any questions a customer had about a food item or alcoholic beverage on the menu.
- Was able to manage the entire restaurant when working alone on nights and mornings.
- If a customer did not enjoy their food, I made sure to make accommodations to ensure that they left the restaurant satisfied.
- Answered phone calls for to-go orders, room service, or just simply questions.

- Made sure to serve tables in an energetic way to ensure the customers felt comfortable and welcomed.

## **HIGHLIGHTS**

- Serving customers
- Practiced organization
- Demonstrated knowledge through memorizing items in the bakery and restaurant menu
- Demonstrated time management and working at a fast productive pace
- Sanitization of the work environment
- Always welcoming and kept a positive attitude

## **ACCOMPLISHMENTS**

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- Would often get gift cards from the company for receiving compliments from customers.
- Was employee of the month for the department I was working in from receiving a specific amount of compliments.
- Customers wrote good reviews about my service.
- Customers requested me as their server.