Shanti Bharsadiya

📍 Townsville, Australia ✉ shantibharsadiya@gmail.com 📞 474443623 in LinkedIn ○ Github

Driven individual leveraging studies in Master of Information Technology seeks real-world experience as a developer. Offers strong interpersonal and task prioritization skills. Organized and dependable candidate successful at managing multiple priorities with a positive attitude.
Willingness to take on added responsibilities to meet team goals.
Driven indiviual leveraging studies in Master of Information Technology seeking real-world experience as a junior developer. Offers strong interpersonal and task prioritization skills. Organized and dependable candidate successful at managing multiple priorities with a positive attitude.
Willingness to take on added responsibilities to meet team goals.

Professional Experience

06/2020 – present

Customer Service Representative, *NightOwl Convenience*
Developed and actualized customer service initiatives to decrease wait times. Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns Executes excellent sales floor merchandising and selling. Cultivated customer loyalty, promoted repeat customers, and improved sales

Townsville, Australia

01/2021 – 03/2021

Program Assistant (Volunteering), *iVenzu Technologies*
Everyday responsibilities included Helping with office tasks, taking messages and answering phone inquiries.
Supported program leaders with administrative support duties. Provided immediate responses to questions from Customers. Assisting building websites in WordPress

Townsville, Australia

03/2019 – 01/2020

Junior software developer, *ProweSolution*
Responsibility include requirements gathering analysis and design of web appliaction using Html,css and other technologies

Ahmedabad, Gujarat, India

Development skills

Html5	● ● ● ○ ○	
Javascript	● ● ● ○ ○	
CSS3	● ● ● ○ ○	
Aws basics	● ● ○ ○ ○	

Soft Skills

- • **Problem Solving**
- • **Strong Interpersonal and Communication Skills**
- • **Analytical Thinking and Problem Solving**
- • **Avid Learner**
- • **Teamwork and Collaboration**
- • **Time Management and Organization**

Education

03/2020 – 2021	**Master of Information Technology,** *James Cook University* The Master of Information Technology, majoring in Computing & Networking helped me improve skills and knowledge in design, management and maintenance of computer networks, and develops technical skills using advanced technologies. I Studied the foundation and core programming subjects to foster advanced critical analysis skills and comprehensive knowledge of tools and technologies.	Townsville, Australia
06/2016 – 03/2019	**Bachelors of Science in Computer Science,** *Nagindas Khandwla Collede* Learn about the different architectures related to computer networking, operating system, and programming languages	Mumbai Maharashtra, India

Certificates

LinkedIn Full-stack Java script development
Certificate includes
Using modern JavaScript features, Configuring webpack and Babel, Working with native Node modules, Creating an Express server, Working with React components and JSX , Loading and working with test mock data, Fetching data from a remote API, Working with data in MongoDB, Isomorphic rendering on the server, Front-end routing and back-end routing

LinkedIn Express Essential Training
Certificate enabled me in Creating a basic data endpoint, Routing with Express, Adding a static route for file serving, Basic middleware with Express, Built-in middleware and error-handling middleware ,Debugging in an Express application ,Security best practices with Express

Learning NPM the Node Package Manager
Learning objectives include Installing Node and npm, Adding and removing node packages, Updating a package, Working with an NPM cache ,Running an NPM audit ,Introduction to NPX

References

Mahendra Patel, *Software Engineer*, James Cook University
mahendra.patel@jcu.edu.au, 0430589735

Vijay Bharsadia, *Application developer*
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