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SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md Nazrul Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2023-16	JobCard No	2700036-9476B7-2023-76	Chassis No	EXQDR1085037S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU14G1080060	Job Card Date	15-Mar-2023
Date	15-Mar-2023	Last Service Date		Date of Failure	15-Mar-2023
Date of Sale	12-Apr-2022	Hours Worked	1139.00	Invoice No	3602802408
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	27-Jul-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
01-Sep-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		GB06	GEAR BOX-CLUSTER GEAR TO COUNTER SHAFT SPLINES WORN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	20003304AA	EXTERNAL CIRCLIP A-47(HEAVY DUTY) 2.5MM	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	04000725052	TAPPER ROLLER BRG 30205 (DIA25*52*16.25)	1.00	WARRANTY	
	CULPRIT PART NO	300137031A	INTERMEDIATE SHAFT (Z-26) ASSY.	1.00	WARRANTY	
	CULPRIT PART NO	10037893AB	GEAR REV. Z-33 (WITH SHOT PEENING NO.)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10037893AB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT INTERMEDIATE SHAFT AND GEAR Z-33 TEETH HAS CORRODED.	Dealer Action Taken	Complaint status
			Close
Acknowledgement	Yes	Acknowledgement Date	23-Mar-2023
Acknowledge Done By	DIPTENDU ROY	Remarks	PLEASE SETTLE
Approval		Approved Date	Remarks
Approval Done By		Payment Date	Remarks
Payment			