

**INTERNATIONAL TRACTORS LIMITED**  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

**PRINT**

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Md. Shahin Mia
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-37	Job Card No	2700036-9476B1-2023-30	Chassis No	H2TDS85683453
Tractor Model	DI 50 RX 2WD	Engine No	3105NH93F 853609F 29	Job Card Date	04-Aug-2022
Date	04-Aug-2022	Last Service Date		Date of Failure	04-Aug-2022
Date of Sale	12-Aug-2021	Hours Worked	1387.00	Invoice No	3602805696
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD PROPERLY		
Invoice Date	11-Jul-2019	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
09-Aug-2019							

Complaint Details				Complaint Desc
ENGINE		EN33		ENGINE-CYLINDER LINER BORE SCORED

Part Details						
Complaint Code	Failure Type	Part No	Description	Qty	Part Cost	Warranty
	CULPRIT PART NO	203003074A	Big End Liner Set 064(3Cyl) 16pcs Std. Cu	1		WARRANTY
	CULPRIT PART NO	203015035A	ENGINE OVERHAUL KIT DIA 105 P 3 Cylinder (3105)	1		WARRANTY

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	203015035A	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DEEP SCORING MARK INSIDE THE LINER AND ON THE PISTON AND CONSEQUENTIAL PARTS HAS DAMAGED.		Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	12-Aug-2022	Remarks
				2ND COMPRESSION RING DAMAGED

*Radhika*