

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md Abu Shaeid (Chaudhary)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-38	JobCard No	2700036-9476B6-2023-25	Chassis No	LZDDH1000149S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL04L999758	Job Card Date	30-Jul-2022
Date	30-Jul-2022	Last Service Date		Date of Failure	30-Jul-2022
Date of Sale	14-Feb-2021	Hours Worked	1397.00	Invoice No	3602810981
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING		
Invoice Date	29-Dec-2020	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
11-Jan-2021							

### Complaint Details

Complaint Code	Sub Aggregates	Complaint Code	Complaint Detail
TRANSMISSION		GB38	GEAR BOX-GEAR TEETH PITTED

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Warranty Type	SE
	CONSEQUENTIAL PARTS	10008806AB	HUB (FOR HI-LOW INTERMEDIATE SHAFT)	1	WARRANTY	
	CULPRIT PART NO	10008829AA	DOG GEAR ASSY Z-36	1	WARRANTY	
	CULPRIT PART NO	10009993AD	DOG CLUTCH GEAR ASSY Z-29	1	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

### Claim Summary

Part (A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total (A+B+C+D+E)
	0	22050

Culprit Part No	10009993AD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DOG CLUTCH GEAR Z-29, Z-36 HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	05-Aug-2022	Remarks	TEETH GOT PITTED
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*Radwan*