

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	AI Amin
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-78	JobCard No	2700036-9476B2-2023-45	Chassis No	KZDDH985942S3
Tractor Model	SONALIKA 60 MAXTIGER 2WD	Engine No	OCT20676	Job Card Date	21-Dec-2022
Date	21-Dec-2022	Last Service Date		Date of Failure	21-Dec-2022
Date of Sale	31-Aug-2021	Hours Worked	1118.00	Invoice No	3602810378
Last Service Hours		Customer Complaint	STEERING WORKING HARD WHILE LEFT SIDE STEERING.		
Invoice Date	31-Oct-2020	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
05-Dec-2020							

Complaint Details

Data not available.

Part Details

Component Name	Failure Type	Part No	Description	Qty	Warranty	Remarks
CULPRIT PART NO		803402027A	HYD. PUMP ASSY (9.5cc) 2 mtg. P.Steering	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	803402027A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT HYDRAULIC PUMP OF POWER	Dealer Action Taken	Complaint status Close

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