

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Atowar Hossain
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-6	JobCard No	2700036-9476B3-2023-200	Chassis No	DZDDJ1219584S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24I1213435	Job Card Date	03-Jan-2023
Date	03-Jan-2023	Last Service Date		Date of Failure	03-Jan-2023
Date of Sale	31-Oct-2022	Hours Worked	315.00	Invoice No	3602812620
Last Service Hours		Customer Complaint	CLUTCH NOT ENGAGING.		
Invoice Date	08-Sep-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
21-Sep-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10003225AA	LEVER ASSY.MAIN [LUK] 2615P0200	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
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Data not available.

Consumables C

Complaint Code	Description	Qty	Rate	Amount
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Data not available.

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
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Data not available.

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10003225AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT LEVER ASSY FINGER BROKEN.	Dealer Action Taken	Complaint status Close