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**SONALIKA**

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Fazlul Bari Monol ( Khetlal )
CUSTOMER ADDRESS					Cash

HZGDR107471253

Warranty Claim No	2700036-9476B3-2023-26	JobCard No	2700036-9476B3-2023-222	Chassis No	KZGDR111519993
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14I1100017	Job Card Date	08-Feb-2023
Date	08-Feb-2023	Last Service Date		Date of Failure	08-Feb-2023
Date of Sale	30-Nov-2021	Hours Worked	1358.00	Invoice No	3602804513
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD PROPERLY.		
Invoice Date	11-Oct-2021	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
25-Oct-2021							

Complaint Details
Data not available.

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	203403056A	PISTON RING SET (Ø105) FM	3.00	WARRANTY	
	CULPRIT PART NO	200403055A	PISTON SET ASSY. 'P' type (Ø105)	3.00	WARRANTY	
	CULPRIT PART NO	703401098C	CYLINDER LINER (Ø105)	3.00	WARRANTY	

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge

Consumables C
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Complaint Code	Description	Qty	Rate	Amount

Outside Job (D)
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Complaint Code	Details of Job	BillNo	Date	Amount

Claim Summary
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Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	703401098C	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND DEEP SCORING MARK INSIDE THE LINER AND ON THE PISTON.	Dealer Action Taken	Complaint status Close

Part 2