

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Hadul Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-44	JobCard No	2700036-9476B2-2023-10	Chassis No	BYASH910728S3
Tractor Model	DI 35 RX 2WD	Engine No	3100FL04B908163	Job Card Date	26-Jun-2022
Date	26-Jun-2022	Last Service Date		Date of Failure	26-Jun-2022
Date of Sale	30-Aug-2020	Hours Worked	1340.00	Invoice No	3602807631
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	31-Jan-2020	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
07-Jul-2020							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10009337AA	DOG CLUTCH GEAR ASSY Z-37	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
----------------	--------------	-------------	--------------	---------------

Data not available.

Consumables C

Complaint Code	Description	Qty	Rate	Amount
----------------	-------------	-----	------	--------

Data not available.

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
----------------	----------------	--------	------	--------

Data not available.

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10009337AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DOG CLUTCH GEAR Z-37	Dealer Action Taken	
		Complaint status	Close

Redu-2