

Gaibandha
G 03753
SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md. Rayhan Pramanik
CUSTOMER ADDRESS					

37GDR1099753

Warranty Claim No	2700036-9476B4-2022-37	Job Card No	2700036-9476B4-2023-31	Chassis No	KZGDJ429385563
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH24J1227957	Job Card Date	22-Dec-2022
Date	22-Dec-2022	Last Service Date		Date of Failure	22-Dec-2022
Date of Sale	15-Nov-2022	Hours Worked	228.00	Invoice No	3602813650
Last Service Hours		Customer Complaint	PTO NOT WORKING PROPERLY.		
Invoice Date	18-Oct-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
15-Nov-2022							

Complaint Details

Aggregate	Sub Aggregates	Complaint	Remarks
TRANSMISSION		PT04	PTO - LEVER JUMP TO NATURAL WHEN TRY TO ENGAGED

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Bill Type	SF Analysis
	CONSEQUENTIAL PARTS	10028450BD	CONNECTING SHAFT ASSY.	1.00	WARRANTY	
	CULPRIT PART NO	10028141AC	COUPLING SLEEVE	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10028141AC	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COUPLING SLEEVE TEETH HAS CORRODED.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	30-Dec-2022
Acknowledged By	DIPTENDU ROY	Remarks	PLEASE SETTLE

Redman