

Bogra
604043



INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Shadot Hosain (Dupchanchia)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-136	JobCard No	2700036-9476B3-2023-83	Chassis No	EZDDR1081880S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14G1076811	Job Card Date	10-Jul-2022
Date	10-Jul-2022	Last Service Date		Date of Failure	10-Jul-2022
Date of Sale	12-Jun-2022	Hours Worked	37.00	Invoice No	3602802393
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	27-Jul-2021	Buyer Ref No			

PDJ & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
18-Aug-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY.	Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	17-Jul-2022	Remarks
Acknowledge Done By	DIPTENDU ROY	Approved Date	18-Jul-2022	Remarks
Approval	Approved	Payment Date		Remarks
Approval Done By	SUMESH KUMAR			
Payment				
Payment Done By				
Warranty Claim Date	14-Jul-2022	Status	PENDING FOR PAYMENT	Date of Upload

Service Engineer remarks PRE MODIFIED FAILURE