

Bogra
PO 4067

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

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|------------------|-----------------|----------------|---------|---------------|-------------------|
| COUNTRY NAME | BANGLADESH | DBR NAME | ACI LTD | DBR CODE | 2700036 |
| DEALER NAME | ACI BOGRA BOGRA | DEALER ADDRESS | Bogra | CUSTOMER NAME | Md. Amdadul Hoque |
| CUSTOMER ADDRESS | | | | | |

| | | | | | |
|--------------------|-------------------------|--------------------|---------------------------------------|-----------------|----------------|
| Warranty Claim No | 2700036-9476B3-2022-224 | Job Card No | 2700036-9476B3-2023-171 | Chassis No | FZG0J1172688S3 |
| Tractor Model | DI 50 RX SUPREME 2WD | Engine No | 3105NH24E1165298 | Job Card Date | 04-Dec-2022 |
| Date | 04-Dec-2022 | Last Service Date | | Date of Failure | 04-Dec-2022 |
| Date of Sale | 06-Jul-2022 | Hours Worked | 461.00 | Invoice No | 3602810009 |
| Last Service Hours | | Customer Complaint | BAD NOISE WAS COMING FROM THE ENGINE. | | |
| Invoice Date | 26-May-2022 | Buyer Ref No | | | |

| | | | | | | | |
|-----------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| PDI & Service Details | | | | | | | |
| PDI | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
| 02-Aug-2022 | | | | | | | |

| | | | |
|-------------------|----------------|----------------|-----------------------------------|
| Complaint Details | | | |
| Aggregates | Sub Aggregates | Complaint Code | Complaint Desc |
| ENGINE | | EN30 | ENGINE-CYLINDER HEAD GASKET BLOWN |

| | | | | | | |
|----------------|-----------------|------------|-----------------------|----------|--------------|-------------|
| Part Details | | | | | | |
| Complaint Code | Failure Type | Part No | Part Description | Quantity | Billing Type | SE Analysis |
| | CULPRIT PART NO | 703405057G | GASKET CYL. HEAD (NA) | 3.00 | WARRANTY | |

Labour Detail(B)

| | | | | |
|---------------------|--------------|-------------|--------------|---------------|
| Complaint Code | Action Taken | Labour Code | Labour Hours | Labour Charge |
| Data not available. | | | | |

Consumables C

| | | | | |
|---------------------|-------------|-----|------|--------|
| Complaint Code | Description | Qty | Rate | Amount |
| Data not available. | | | | |

Outside Job (D)

| | | | | |
|---------------------|----------------|---------|------|--------|
| Complaint Code | Details of Job | Bill No | Date | Amount |
| Data not available. | | | | |

Claim Summary

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|-----------------|----------------|------------------------|
| Part(A) | Labour (B) | Consumables (C) |
| Outside Job (D) | Sale Tax (E) 0 | Total(A+B+C+D+E) 22850 |

| | | | |
|---------------------|---|----------------------|------------------------|
| Culprit Part No | 703405057G | Culprit Part Name | |
| Dealer Analysis | AFTER INSPECTION WE FOUND CRACK MARK ON GASKET. | Dealer Action Taken | Complaint status Close |
| Acknowledgement | Yes | Acknowledgement Date | 12-Dec-2022 |
| Acknowledge Done By | DIPTENDU ROY | Remarks | PLEASE SETTLE. |
| Approval | | Approved Date | Remarks |
| Approval Done By | | Payment Date | Remarks |
| Payment | | Status | PENDING FOR APPROVAL |
| Payment Done By | | Date of Upload | 10-Dec-2022 |
| Warranty Claim Date | 10-Dec-2022 | | |