

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md. Abdul Karim
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2022-35	JobCard No	2700036-9476B4-2023-29	Chassis No	KZGDR1115286S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14J1110502	Job Card Date	21-Dec-2022
Date	21-Dec-2022	Last Service Date		Date of Failure	21-Dec-2022
Date of Sale	12-Apr-2022	Hours Worked	1291.00	Invoice No	3602804617
Last Service Hours		Customer Complaint	ROTAVATOR DOWNS SLOWLY		
Invoice Date	18-Oct-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
03-Nov-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10023986CA	COMPOSITE VALVE ASSY.	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10023986CA	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COMPOSITE VALVE NOT BUILDING PRESSURE.		Dealer Action Taken	Complaint status	Close

Adnan