

Rmj
100719

INTERNATIONAL TRACTORS LIMITED

SONALIKA

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Jahid Hasan
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-64	JobCard No	2700036-9476B3-2024-12	Chassis No	KZDDJ1234113S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24J1227724	Job Card Date	05-Apr-2023
Date	05-Apr-2023	Last Service Date		Date of Failure	05-Apr-2023
Date of Sale	15-Nov-2022	Hours Worked	312.00	Invoice No	3602813621
Last Service Hours		Customer Complaint	ROTAVATOR COULD NOT RAISE UPWARD.		
Invoice Date	16-Oct-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
28-Oct-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10025430AC	CYLINDER Ø90	1.00	WARRANTY	
	CULPRIT PART NO	10025399AD	PISTON	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10025399AD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT RAM CYLINDER AND PISTON HAS CORRODED.	Dealer Action Taken	Complaint status Close

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