

00908
Jamaika

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

| | | | | | |
|------------------|----------------|----------------|--|---------------|---------------------|
| COUNTRY NAME | BANGLADESH | DBR NAME | ACI LTD | DBR CODE | 2700036 |
| DEALER NAME | ACI MYMENSINGH | DEALER ADDRESS | Digharkanda, Chatrapara Aamlitola, Mymensingh | CUSTOMER NAME | Md. Nazrul Islam |
| CUSTOMER ADDRESS | | | | | |

| | | | | | |
|--------------------|---------------------------|--------------------|---|-----------------|----------------|
| Warranty Claim No | 2700036-2000036B11-2023-9 | JobCard No | 2700036-2000036B11-2024-1 | Chassis No | FXCDJ1172712S3 |
| Tractor Model | ALL ROUNDER 55 SUPREME | Engine No | 4100FL24E1165289 | Job Card Date | 01-Apr-2023 |
| Date | 01-Apr-2023 | Last Service Date | | Date of Failure | 01-Apr-2023 |
| Date of Sale | 10-Aug-2022 | Hours Worked | 827.00 | Invoice No | 3602810002 |
| Last Service Hours | | Customer Complaint | BAD NOISE WAS COMING FROM THE DIFFERENTIAL HOUSING. | | |
| Invoice Date | 26-May-2022 | Buyer Ref No | | | |

PDI & Service Details

| PDI | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 14-Jul-2022 | | | | | | | |
| | | | | | | | |

Complaint Details

| Aggregates | Sub Aggregates | Complaint Code | Complaint Desc |
|------------|----------------|----------------|---------------------------------|
| REAR AXLE | | RA16 | REAR AXLE-DIFF CASE SPIDER WORN |

Part Details

| Complaint Code | Failure Type | Part No | Part Description | Quantity | Billing Type | SE Analysis |
|----------------|---------------------|------------|-------------------------------------|----------|--------------|-------------|
| | CONSEQUENTIAL PARTS | 10027147AA | THRUST WASHER | 4.00 | WARRANTY | |
| | CONSEQUENTIAL PARTS | 10027664AA | THRUST WASHER LEFT (DIFF LOCK) | 1.00 | WARRANTY | |
| | CONSEQUENTIAL PARTS | 10027663AA | THRUST WAHSE | 1.00 | WARRANTY | |
| | CULPRIT PART NO | 10027195AD | SPIDER KIT SET (10X18) (DIFF. LOCK) | 1.00 | WARRANTY | |
| | CULPRIT PART NO | 10004958AB | CROSS (DIA 22) | 1.00 | WARRANTY | |

Labour Detail(B)

| Complaint Code | Action Taken | Labour Code | Labour Hours | Labour Charge |
|---------------------|--------------|-------------|--------------|---------------|
| Data not available. | | | | |

Consumables C

| Complaint Code | Description | Qty | Rate | Amount |
|---------------------|-------------|-----|------|--------|
| Data not available. | | | | |

Outside Job (D)

| Complaint Code | Details of Job | BillNo | Date | Amount |
|---------------------|----------------|--------|------|--------|
| Data not available. | | | | |

Claim Summary

| | | | |
|-----------------|--------------|------------------|-------|
| Part(A) | Labour (B) | Consumables (C) | |
| Outside Job (D) | Sale Tax (E) | Total(A+B+C+D+E) | 22850 |

| | | | |
|-----------------|--|---------------------|------------------------|
| Culprit Part No | 10004958AB | Culprit Part Name | |
| Dealer Analysis | AFTER INSPECTION WE FOUND THAT SPIDER KIT & CROSS DIA HAS DECAYED. | Dealer Action Taken | Complaint status Close |

| | | | | | |
|---------------------|--------------|----------------------|-------------|---------|-------------------|
| Acknowledgement | Yes | Acknowledgement Date | 06-Apr-2023 | Remarks | PLEASE SETTLE. |
| Acknowledge Done By | DIPTENDU ROY | Approved Date | | Remarks | |
| Approval | | Payment Date | | Remarks | |
| Approval Done By | | | | | |
| Payment | | | | | |

Radwan