

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

| | | | | | |
|------------------|---------------------|----------------|---------|---------------|---------------|
| COUNTRY NAME | BANGLADESH | DBR NAME | ACI LTD | DBR CODE | 2700036 |
| DEALER NAME | ACI COMILLA COMILLA | DEALER ADDRESS | Comilla | CUSTOMER NAME | Md Soleman |
| CUSTOMER ADDRESS | | | | | |

| | | | | | |
|--------------------|------------------------|--------------------|-------------------------------------|-----------------|----------------|
| Warranty Claim No | 2700036-9476B7-2022-29 | JobCard No | 2700036-9476B7-2023-19 | Chassis No | CZGDR1128824S3 |
| Tractor Model | DI 50 RX 2WD | Engine No | 3105NH14K1123651 | Job Card Date | 12-Aug-2022 |
| Date | 12-Aug-2022 | Last Service Date | | Date of Failure | 12-Aug-2022 |
| Date of Sale | 10-May-2022 | Hours Worked | 240.00 | Invoice No | 3602805607 |
| Last Service Hours | | Customer Complaint | DASHBOARD METER WAS NOT WORKING. | | |
| Invoice Date | 25-Nov-2021 | Buyer Ref No | | | |

PDI & Service Details

| PDI | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 02-Jan-2022 | | | | | | | |
| | | | | | | | |

Complaint Details

| Aggregates | Sub Aggregates | Complaint Code | Complaint Desc |
|-------------|----------------|----------------|--|
| ELECTRICALS | | IN15 | INSTRUMENT-RPM METER NEEDLE VIBRATING |

Part Details

| Complaint Code | Failure Type | Part No | Part Description | Quantity | Billing Type | SE A |
|----------------|-----------------|------------|-----------------------------|----------|--------------|------|
| | CULPRIT PART NO | 300119183A | CLUSTER ASSY 3CYL ENGINE RX | 1 | WARRANTY | |

Labour Detail(B)

| Complaint Code | Action Taken | Labour Code | Labour Hours | Labour Charge |
|---------------------|--------------|-------------|--------------|---------------|
| Data not available. | | | | |

Consumables C

| Complaint Code | Description | Qty | Rate | Amount |
|---------------------|-------------|-----|------|--------|
| Data not available. | | | | |

Outside Job (D)

| Complaint Code | Details of Job | BillNo | Date | Amount |
|---------------------|----------------|--------|------|--------|
| Data not available. | | | | |

Claim Summary

| | | |
|-----------------|--------------|------------------|
| Part(A) | Labour (B) | Consumables (C) |
| Outside Job (D) | Sale Tax (E) | Total(A+B+C+D+E) |
| | 0 | 22850 |

| | | | |
|-----------------|---|-------------------|------------------|
| Culprit Part No | 300119183A | Culprit Part Name | |
| Dealer Analysis | AFTER INSPECTION WE FOUND THAT CLUSTER ASSY HAS DAMAGED | | Complaint status |
| | Dealer Action Taken | | Close |

| | | | | | |
|---------------------|--------------|----------------------|-------------|---------|-------------------------|
| Acknowledgement | Yes | Acknowledgement Date | 18-Aug-2022 | Remarks | NEEDLE GOT STUCK. |
| Acknowledge Done By | DIPTENDU ROY | Approved Date | | Remarks | |
| Approval | | | | | |