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SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md. Robul (Jhenaidha)
CUSTOMER ADDRESS					

AZDDE40587253

Warranty Claim No	2700036-9476B6-2023-25	JobCard No	2700036-9476B6-2024-7	Chassis No	02000421876288
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL2411211939	Job Card Date	19-Apr-2023
Date	19-Apr-2023	Last Service Date		Date of Failure	19-Apr-2023
Date of Sale	15-Nov-2022	Hours Worked	603.00	Invoice No	3602812617
Last Service Hours		Customer Complaint	DIFFERENTIAL HOUSING CRACKED.		
Invoice Date	08-Sep-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
21-Sep-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
REAR AXLE		RA14	REAR AXLE-DIFF CASE HOUSING CRACKED

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10022283DG	DIFFERENTIAL HSG (OPTION-4) 2WD WITH DIF	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10009899BA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT BULL GEAR TEETH CORRODED, LOOSEN NUT HIT THE HOUSING AND DIFFERENTIAL HOUSING CRACKED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	28-Apr-2023	Remarks	PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By					
Payment					
Payment Done By					