

Dinajpur
502889

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinajpur	CUSTOMER NAME	Safirul Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-27	JobCard No	2700036-9476B5-2023-14	Chassis No	GZDDJ1164047S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24D1159578	Job Card Date	10-Jul-2022
Date	10-Jul-2022	Last Service Date		Date of Failure	10-Jul-2022
Date of Sale	15-Jun-2022	Hours Worked	284.00	Invoice No	3602809248
Last Service Hours		Customer Complaint	PTO SHAFT HAS BROKEN.		
Invoice Date	22-Apr-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
10-May-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		PT01	PTO - COVER PTO SHAFT BROKEN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10027925AD	PTO SHAFT	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
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Data not available.

Consumables C

Complaint Code	Description	Qty	Rate	Amount
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Data not available.

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
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Data not available.

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10027925AD	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PTO SHAFT HAS DAMAGED.	Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	17-Jul-2022	Remarks
Acknowledge Done By	DIPTENDU ROY	Approved Date	18-Jul-2022	Remarks
Approval	Approved	Payment Date		Remarks
Approval Done By	SUMESH KUMAR			
Payment				
Payment Done By				
Warranty Claim Date	14-Jul-2022	Status	PENDING FOR PAYMENT	Date of Upload
				14-Jul-2022

Service Engineer remarks PTO SHAFT SHEAR OFF