

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinaipur	CUSTOMER NAME	Md. Fahim Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-29	JobCard No	2700036-9476B5-2023-16	Chassis No	AZGDJ1138149S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24C1149916	Job Card Date	10-Jul-2022
Date	10-Jul-2022	Last Service Date		Date of Failure	10-Jul-2022
Date of Sale	07-Jun-2022	Hours Worked	43.00	Invoice No	3602808766
Last Service Hours		Customer Complaint	RPM METER WAS NOT WORKING		
Invoice Date	29-Mar-2022	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
12-Apr-2022							

Complaint Details	Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ELECTRICALS			IN15	INSTRUMENT-RPM METER NEEDLE VIBRATING

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
		CULPRIT PART NO	10010591AA	RPM METER (MINDA CLUSTER)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10010591AA	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT RPM ASSY HAS DAMAGED.	Dealer Action Taken		Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	17-Jul-2022	Remarks	RPM NEEDLE GOT STUCK.
Acknowledge Done By	DIPTENDU ROY				
Approval	Approved	Approved Date	18-Jul-2022	Remarks	90012112
Approval Done By	SUMESH KUMAR				
Payment		Payment Date		Remarks	
Payment Done By					
Warranty Claim Date	14-Jul-2022	Status	PENDING FOR PAYMENT	Date of Upload	14-Jul-2022

Service Engineer remarks NEEDLE GOT STUCK.