

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MYMENSINGH	DEALER ADDRESS	Digharkanda, Chatrapara Aamlitola, Mymensingh	CUSTOMER NAME	Jonied Mahamud Sohag
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2023-1	Job Card No	2700036-9476B1-2023-65	Chassis No	JXQDJ1206726S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU24H1202319	Job Card Date	03-Jan-2023
Date	03-Jan-2023	Last Service Date		Date of Failure	03-Jan-2023
Date of Sale	31-Oct-2022	Hours Worked	121.00	Invoice No	3602811991
Last Service Hours		Customer Complaint	COOLANT WAS COMING FROM THE RADIATOR.		
Invoice Date	23-Aug-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
07-Sep-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	803413072A	RADIATOR ASSY_RX (ALMN.)80TUBE CORE-48MM	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	803413072A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT RADIATOR HAS LEAKAGE.	Dealer Action Taken	Complaint status
			Close