

ACI Motor Ltd.
WARRANTY CLAIM FORM (New Machinery)

Customer Informations

Name: Abdur Rahim Talukdar/ Md. Nannu
Customer Code: D01682
Mobile: 01716-719487
Upazila: Sunamganj Sadar
District: Sunamganj

Harvester Details

Warranty Number: HAR/WRT/1490
Product: Harvester
Model: Yanmar AG500A
Engine No: 11465A
Chassis No: C60B500015
Delivery Date: 07-Apr-2022
Working Hour: 434.00

Complain Details

Customer's Complaint: Engine doesn't start.

SE Analysis: Customer complain was engine doesn't start. We checked & found that there is a internal fault on Primary ECU & error code(28 00099 9) showing on meter board. The secondary ECU also faulty because as soon as we connect the ECU reaping motor fuse 30A cut off. But no short circuit in wires. Solution: Need to Replace the Primary & Secondary ECU.

Parts Details

SL No.	Parts Description	Parts Code	Quantity	Amount
1	(Y-129967-75010) ECU	H607	1	55000
2	(Y-1E6B92-80800) ECU, 3.5 MOTOR SERVICE	S095	1	50000
Total Amount				105000

MQR Number: 00
MQR Date: 29/10/2022

Job Card No: 00
Job Card Date: 29/10/2022

Proposed By

আব্দুর রহিম তালুকদার

SE/Sr.SE/TMS

Checked By

Rubel
SCE/Sr.SCE/AMS

Recommended By

11/12/22
Manager/Sr.Manager Service

Approved By

Director (S & PD)