

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

SONALIKA

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Dulal Hossen
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-208	JobCard No	2700036-9476B3-2023-155	Chassis No	DXCDR1101434S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL1411098085	Job Card Date	26-Oct-2022
Date	26-Oct-2022	Last Service Date		Date of Failure	26-Oct-2022
Date of Sale	28-Nov-2021	Hours Worked	456.00	Invoice No	3602803745
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM EXHAUST DUCT.		
Invoice Date	16-Sep-2021	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
23-Sep-2021							

Complaint Details	Complaint Code	Complaint Desc
Aggregates	Sub Aggregates	ENGINE-SILENCER NOISY
ENGINE	EN137	

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
		CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1543	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	03-Nov-2022
Acknowledged By	DIPTENDU ROY	Approved Date	
Remarks	PRE MODIFIED FAILURE OF PA. ACTION IS ALREADY TAKEN FROM VENDOR END		