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**SONALIKA**

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Abdul Razzak
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-66	JobCard No	2700036-9476B2-2023-32	Chassis No	JXCDR1093664S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14H1088396	Job Card Date	25-Oct-2022
Date	25-Oct-2022	Last Service Date		Date of Failure	25-Oct-2022
Date of Sale	21-Jun-2022	Hours Worked	197.00	Invoice No	3602802971
Last Service Hours		Customer Complaint	ROTAVATOR GOES DOWN SLOWLY AND MAKE A BAD NOISE.		
Invoice Date	21-Aug-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
03-Sep-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY29	HYDRAULIC-HYD LIFT RAM CYLINDER INTERNALLY LEAKAGE

Part Details						
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10025605AA	GLYDE RING	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10025604AA	RUBBER RING	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10025600AA	GUIDING RING	2.00	WARRANTY	
	CULPRIT PART NO	10028944AD	RELIEF VALVE ASSY	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10028944AD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT RAM CYLINDER SEAL AND RELIEF VALVE HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	03-Nov-2022	Remarks	PLEASE SETTLE
Acknowledged By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By					
Payment					