

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BARISAL Barisal	DEALER ADDRESS	Barisal	CUSTOMER NAME	Md.Sobuj (Bhola)
CUSTOMER ADDRESS					

2700036-9476B9-2022-76

Warranty Claim No	2700036-9476B9-2022-76	JobCard No	2700036-9476B9-2022-56	Chassis No	MZGDR106640308
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14F1063125	Job Card Date	19-Oct-2022
Date	19-Oct-2022	Last Service Date		Date of Failure	19-Oct-2022
Date of Sale	31-Jul-2021	Hours Worked	1410.00	Invoice No	3602801669
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	28-Jun-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
15-Jul-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		GB59	GEAR BOX-SHIFTING RAIL BROKEN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Shifting Type	SE Analysis
	CULPRIT PART NO	10006728BB	GEAR SHIFTER ROD (1ST REV)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10006728BB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT GEAR SHIFTER ROD (1ST/REV) HAS BROKEN.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	25-Oct-2022	Remarks	PRE MODIFIED FAILURE OF 1ST AND REV. SHIFTER RAIL.
Acknowledge Done By	DIPTENDU ROY	Approved Date	31-Oct-2022	Remarks	90013764
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR				
Payment					