

Bogra
FOY155

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Saiful Islam (Khetlail)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-32	JobCard No	2700036-9476B3-2023-228	Chassis No	DZGDJ1220310S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH2411220471	Job Card Date	10-Feb-2023
Date	10-Feb-2023	Last Service Date		Date of Failure	10-Feb-2023
Date of Sale	19-Oct-2022	Hours Worked	388.00	Invoice No	3602813208
Last Service Hours		Customer Complaint	ENGINE STOPPED WITH A LOUD NOISE.		
Invoice Date	29-Sep-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
10-Oct-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN43	ENGINE-ENGINE SEIZURE

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	903003040J	Crank Shaft 3cyl. INTG.-FL(common) 39Cr5	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	200403055A	PISTON SET ASSY - P' type (Ø105)	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	703401098C	CYLINDER LINER (Ø105)	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	203403056A	PISTON RING SET (Ø105) FM	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	203001008B	Main Bearing Set Ø75 8pcs (Std.)118s	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	203003022A	BIG-END LINER KIT Ø64 (6pcs) 0.30u/s-	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	803403014J	CONNECTING ROD ASSY. (common)	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	603403002A	3ONN ROD SMALL END BUSH(FOR Ø95,100,102)	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	703405057G	GASKET CYL. HEAD (NA)	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	703401087A	CYLINDER LINER SEALING (Ø105)	9.00	WARRANTY	
	CONSEQUENTIAL PARTS	803007004B	OIL PUMP ASSY (3 CYL.)	1.00	WARRANTY	
	CULPRIT PART NO	803007060A	SUCTION STRAINER (2 & 3 CYL)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	803007060A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT SUCTION STRAINER CRACKED, DUE TO LACK OF	Dealer Action Taken	
		Complaint status	Close

Kadour