



INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Mokaddesh
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-38	JobCard No	2700036-9476B7-2023-28	Chassis No	LZGDR1134187S3
Tractor Model	DI 750 III SUPER 2WD	Engine No	3105ELU14L1129497	Job Card Date	11-Sep-2022
Date	11-Sep-2022	Last Service Date		Date of Failure	11-Sep-2022
Date of Sale	16-Jan-2022	Hours Worked	630.00	Invoice No	3602806373
Last Service Hours		Customer Complaint	WATER WAS COMING FROM THE WATER PUMP.		
Invoice Date	28-Dec-2021	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
12-Jan-2022							

Complaint Details	Complaint Code	Complaint Desc
Aggregates	Sub Aggregates	
ENGINE	EN97	ENGINE-LEAKAGE FROM WATER PUMP

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
		CULPRIT PART NO	803406066C	WATER PUMP ASSY. V-Ø103-NA (MWP)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	803406066C	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND LEAKAGE ON WATER PUMP ASSY.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	15-Sep-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	LEAKAGE FROM VENT HOLE.
Approval		Approved Date	
Approval Done By		Remarks	

Radwan