

Mymensingh
E00058



INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MYMENSINGH	DEALER ADDRESS	Digharkanda, Chatrapara Aamlitola, Mymensingh	CUSTOMER NAME	Abu Taha Sadi
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-30	JobCard No	2700036-9476B1-2023-23	Chassis No	HXCDR1066028S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14F1060847	Job Card Date	30-Jun-2022
Date	30-Jun-2022	Last Service Date		Date of Failure	30-Jun-2022
Date of Sale	30-Jul-2021	Hours Worked	818.00	Invoice No	3602801264
Last Service Hours		Customer Complaint	TRAILER NOT RAISING UP.		
Invoice Date	09-Jun-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
17-Jun-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY108	DCV NOT WORKING

Part Details						
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10038764AA	1 DOUBLE ACTING DCV	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10038764AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DOUBLE ACTING DCV HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	17-Jul-2022	Remarks	NO OUT PUT SUPPLY FROM DCV.
Acknowledge Done By	DIPTENDU ROY	Approved Date	18-Jul-2022	Remarks	90012120
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR	Status	PENDING FOR PAYMENT	Date of Upload	04-Jul- 2022
Payment					
Payment Done By					
Warranty Claim Date	04-Jul-2022				

Service Engineer remarks THERE IS NO OUT PUT SUPPLY FROM DCV