

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Rustam Ali (Singra)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-217	JobCard No	2700036-9476B3-2023-164	Chassis No	BXCDJ1136004S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24A1139097	Job Card Date	24-Nov-2022
Date	24-Nov-2022	Last Service Date		Date of Failure	24-Nov-2022
Date of Sale	08-Jun-2022	Hours Worked	594.00	Invoice No	3602807269
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING WHILE CHANGING THE GEAR.		
Invoice Date	30-Jan-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
09-Feb-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10028450BD	CONNECTING SHAFT ASSY	1.00	WARRANTY	
	CULPRIT PART NO	10028141AC	COUPLING SLEEVE	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10028141AC	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT CONNECTING SHAFT AND COUPLING SLEEVE TEETH HAS PITTED.		
	Dealer Action Taken	Complaint status	Close

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