

Sylhet  
D01806

**SONALIKA**

**INTERNATIONAL TRACTORS LIMITED**

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

**Warranty Claim**

**PRINT**

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI SYLHET Sylhet	DEALER ADDRESS	Sylhet	CUSTOMER NAME	Md Saber Ahmed Chowdhury
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B8-2022-7	JobCard No	2700036-9476B8-2023-5	Chassis No	FZGDJ1173039S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH24E1168629	Job Card Date	12-Oct-2022
Date	12-Oct-2022	Last Service Date		Date of Failure	12-Oct-2022
Date of Sale	14-Jul-2022	Hours Worked	372.00	Invoice No	3602810013
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE FRONT AXLE.		
Invoice Date	26-May-2022	Buyer Ref No			

**PDI & Service Details**

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
13-Jul-2022							

**Complaint Details**

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
FRONT AXLE		FA06	FRONT AXLE- FRONT WHEEL BRG WORN OUT

**Part Details**

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	20003513AB	MUD BLOCK (50X80X10.5)	1.00	WARRANTY	
	CULPRIT PART NO	20003258AA	BEARING 32206	1.00	WARRANTY	

**Labour Detail(B)**

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

**Consumables C**

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

**Outside Job (D)**

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

**Claim Summary**

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	20003258AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT FRONT AXLE BEARING 32206 HAS WORN OUT.		Complaint status
	Dealer Action Taken		Close

*Redwan*