

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Asadul Islam (Dhunat)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-235	JobCard No	2700036-9476B3-2023-182	Chassis No	BZDDJ1136100S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24A1139255	Job Card Date	12-Dec-2022
Date	12-Dec-2022	Last Service Date		Date of Failure	12-Dec-2022
Date of Sale	30-May-2022	Hours Worked	11.00	Invoice No	3602807277
Last Service Hours		Customer Complaint	GAP BETWEEN HEADLIGHT FRAME AND HOOD GRILL.		
Invoice Date	30-Jan-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
09-Feb-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Detail
VEHICLE		OT09	OTHER-CRACKS DEVELOPED ON DECAL

Part Details

Complaint Code	Failure Type	Part No	Part Name	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	300147155B	HEAD LAMP FRAME SILVER COLOUR	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	300147155B	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STUD UP ROOTED FROM HEAD LIGHT FRAME. SCR RAISED SCR-2700036-2022-1822		Complaint status
	Dealer Action Taken		Close

Acknowledgement	Yes	Acknowledgement Date	19-Dec-2022	Remarks	LOCKING PIN UPROOTED
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Redeem