



INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Nurujjaman
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-187	JobCard No	2700036-9476B3-2023-134	Chassis No	CXCDR1128946S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL14K1124488	Job Card Date	22-Sep-2022
Date	22-Sep-2022	Last Service Date		Date of Failure	22-Sep-2022
Date of Sale	31-Dec-2021	Hours Worked	1485.00	Invoice No	3602805598
Last Service Hours		Customer Complaint	PTO SHAFT HAS CORRODED.		
Invoice Date	25-Nov-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
06-Dec-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		PT09	PTO - SHAFT BROKEN

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CULPRIT PART NO	10027925AD	PTO SHAFT	1.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E)	22850

Culprit Part No	10027925AD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PTO SHAFT HAS DAMAGED.	Dealer Action Taken	
		Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	29-Sep-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	PTO SHAFT GOT TWISTED.
Approval		Approved Date	
Approval Done By		Remarks	

Rakam