

INTERNATIONAL TRACTORS LIMITED  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Md. Mobarak Hossen
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-53	JobCard No	2700036-9476B2-2023-19	Chassis No	JXQDR1088696S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU14H1084616	Job Card Date	17-Aug-2022
Date	17-Aug-2022	Last Service Date		Date of Failure	17-Aug-2022
Date of Sale	15-Sep-2021	Hours Worked	1175.00	Invoice No	3602802807
Last Service Hours		Customer Complaint	FRONT AXLE BKT HAS CRACKED.		
Invoice Date	14-Aug-2021	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
23-Aug-2021							

Aggregates	Sub Aggregates	Original Cost	Complaint Desc
FRONT AXLE		FA16	FRONT AXLE -SUPPORT BROKEN

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10070250EA	INTEGRAL FRONT AXLE BKT	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10070250EA	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND CRACK MARK ON FRONT AXLE BKT.	Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	24-Aug-2022	Remarks
Acknowledge Done By	DIPTENDU ROY			PLEASE SETTLE
Approval	Approved	Approved Date	26-Aug-2022	Remarks
Approval Done By	SUMESH KUMAR			90012887
Payment		Payment Date		Remarks
Payment Done By				
Warranty Claim Date	22-Aug-2022	Status	PENDING FOR PAYMENT	Date of Upload
				22-Aug-2022

Service Engineer remarks FABRICATION FRONT AXLE BRACKET, CRACKED DUE TO STRESSED DEVELOPED IN UNEVEN ROAD