



INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Md. Ramin Khan
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-50	JobCard No	2700036-9476B2-2023-16	Chassis No	DYASR1107205S3
Tractor Model	35 SUPREME	Engine No	3100FL1411102336	Job Card Date	23-Jul-2022
Date	23-Jul-2022	Last Service Date		Date of Failure	23-Jul-2022
Date of Sale	30-Jun-2022	Hours Worked	88.00	Invoice No	3602803892
Last Service Hours		Customer Complaint	ENGINE SUDDENLY STOPPED WITH A BAD NOISE		
Invoice Date	22-Sep-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
03-Nov-2021							

Complaint Details

ENGINE	EN109	ENGINE OIL PUMP DRIVE SHAFT BROKEN
--------	-------	------------------------------------

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE
	CONSEQUENTIAL PARTS	803403014J	CONNECTING ROD ASSY. (common)	1	WARRANTY	
	CONSEQUENTIAL PARTS	203003074A	Big-End Liner Set 064(3Cyl.)6pcs Std. Cu	1	WARRANTY	
	CONSEQUENTIAL PARTS	903003040J	Crank Shaft 3cyl. INTG.-FL(common) 39Cr5	1	WARRANTY	
	CONSEQUENTIAL PARTS	703405057G	GASKET CYL. HEAD (NA)	4	WARRANTY	
	CONSEQUENTIAL PARTS	203403060A	PISTON RING SET Assy (Ø100-L/W) FM	3	WARRANTY	
	CONSEQUENTIAL PARTS	203001034A	Main Brg. Kit Ø76 3cyl. 8pcs (STD) cu	1	WARRANTY	
	CULPRIT PART NO	803007004B	OIL PUMP ASSY (3 CYL)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part (A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	803007004B	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT OIL PUMP SEIZED AND	Dealer Action Taken	
		Complaint status	Close

Rabin