

INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Monir Hossain
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-56	JobCard No	2700036-9476B2-2023-22	Chassis No	GXQDJ1163895S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU24D1158243	Job Card Date	20-Aug-2022
Date	20-Aug-2022	Last Service Date		Date of Failure	20-Aug-2022
Date of Sale	12-Jun-2022	Hours Worked	89.00	Invoice No	3602809239
Last Service Hours		Customer Complaint	PTO GEAR COULD NOT BE ENGAGED.		
Invoice Date	22-Apr-2022	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
10-May-2022							

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		GB28	GEAR BOX-GEAR CHANGE LEVER TIP WORN OUT

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10007808AE	LEVER ASSY (2-WD)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10007808AE	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT LEVER ASSY JOINT HAS DISPLACED	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	25-Aug-2022	Remarks	LEVER TIP PITTED
Acknowledge Done By	DIPTENDU ROY	Approved Date	26-Aug-2022	Remarks	90012864
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR	Status	PENDING FOR PAYMENT	Date of Upload	25-Aug-2022
Payment					
Payment Done By					
Warranty Claim Date	25-Aug-2022				

Service Engineer remarks

LEVER TIP PITTED.