

INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Md. Abdul Kalam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-54	Job Card No	2700036-9476B2-2023-20	Chassis No	DYASR110163753
Tractor Model	35 SUPREME	Engine No	3100FL1411097333	Job Card Date	20-Aug-2022
Date	20-Aug-2022	Last Service Date		Date of Failure	20-Aug-2022
Date of Sale	13-Apr-2022	Hours Worked	210.00	Invoice No	3602803577
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE REAR AXLE.		
Invoice Date	07-Sep-2021	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
21-Sep-2021							

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
REAR AXLE		RA02	REAR AXLE-AXLE SHAFT BEARING WORN

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10007204AC	COVER (FOR TRUMPET HSG.)	1	WARRANTY	
	CULPRIT PART NO	20003761AA	TAPPER ROLLER BEARING 3982/3920	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	20003761AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TAPPER ROLLER BEARING HAS BROKEN.	Dealer Action Taken	
Acknowledgement	Yes	Acknowledgement Date	25-Aug-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	PLEASE SETTLE.
Approval	Approved	Approved Date	26-Aug-2022
Approval Done By	SUMESH KUMAR	Remarks	90012857
Payment		Payment Date	
Payment Done By		Remarks	
Warranty Claim Date	25-Aug-2022	Status	PENDING FOR PAYMENT
		Date of Upload	25-Aug-2022

Service Engineer remarks

ORBIT BEARING GOT BROKEN AND CONSEQUENTIALLY DAMAGED HOUSING.