

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Abul Kasem
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-172	JobCard No	2700036-9476B3-2023-119	Chassis No	EXCDR1083890S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14G1078223	Job Card Date	18-Aug-2022
Date	18-Aug-2022	Last Service Date		Date of Failure	18-Aug-2022
Date of Sale	06-Sep-2021	Hours Worked	1152.00	Invoice No	3602802408
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	27-Jul-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
14-Aug-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details

Part Code	Part Name	Quantity	Billing Type	SE Analysis
CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	24-Aug-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	PRE MODIFIED FAILURE
Approval	Approved	Approved Date	26-Aug-2022
Approval Done By	SUMESH KUMAR	Remarks	90012559
Payment		Payment Date	Remarks
Payment Done By			
Warranty Claim Date	24-Aug-2022	Status	PENDING FOR PAYMENT
		Date of Upload	24-Aug-2022

Service Engineer remarks PRE MODIFIED FAILURE OF PA