



INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

| | | | | | |
|------------------|-----------------|----------------|---------|---------------|--------------------|
| COUNTRY NAME | BANGLADESH | DBR NAME | ACI LTD | DBR CODE | 2700036 |
| DEALER NAME | ACI BOGRA BOGRA | DEALER ADDRESS | Bogra | CUSTOMER NAME | Md. Jahid Hasan 01 |
| CUSTOMER ADDRESS | | | | | |

| | | | | | |
|--------------------|-------------------------|--------------------|---|-----------------|----------------|
| Warranty Claim No | 2700036-9476B3-2022-182 | JobCard No | 2700036-9476B3-2023-129 | Chassis No | DXCDR1107058S3 |
| Tractor Model | ALL ROUNDER 55 SUPREME | Engine No | 4100FL1411101725 | Job Card Date | 13-Sep-2022 |
| Date | 13-Sep-2022 | Last Service Date | | Date of Failure | 13-Sep-2022 |
| Date of Sale | 31-Oct-2021 | Hours Worked | 978.00 | Invoice No | 3602803904 |
| Last Service Hours | | Customer Complaint | BAD NOISE WAS COMING FROM THE SILENCER. | | |
| Invoice Date | 23-Sep-2021 | Buyer Ref No | | | |

| PDI & Service Details | | | | | | | |
|-----------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| PDI | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
| 04-Oct-2021 | | | | | | | |

| Complaint Details | | | |
|-------------------|----------------|----------------|-----------------------|
| Aggregates | Sub Aggregates | Complaint Code | Complaint Desc |
| ENGINE | | EN137 | ENGINE-SILENCER NOISY |

| Part Details | | | | | | | |
|----------------|-----------------|------------|--------------------------|----------|--------------|-------------|--|
| Complaint Code | Failure Type | Part No | Part Description | Quantity | Billing Type | SE Analysis | |
| | CULPRIT PART NO | 10071979AA | EXHAUST DUCT (OVAL TYPE) | 1.00 | WARRANTY | | |

Labour Detail(B)

| Complaint Code | Action Taken | Labour Code | Labour Hours | Labour Charge |
|---------------------|--------------|-------------|--------------|---------------|
| Data not available. | | | | |

Consumables C

| Complaint Code | Description | Qty | Rate | Amount |
|---------------------|-------------|-----|------|--------|
| Data not available. | | | | |

OutsideJob (D)

| Complaint Code | Details of Job | BillNo | Date | Amount |
|---------------------|----------------|--------|------|--------|
| Data not available. | | | | |

Claim Summary

| | | | |
|-----------------|--------------|------------------|-------|
| Part(A) | Labour (B) | Consumables (C) | |
| Outside Job (D) | Sale Tax (E) | Total(A+B+C+D+E) | 22850 |

| | | | |
|-----------------|--|---------------------|------------------------|
| Culprit Part No | 10071979AA | Culprit Part Name | |
| Dealer Analysis | AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1299 | Dealer Action Taken | Complaint status Close |

| | | | | | |
|---------------------|--------------|----------------------|-------------|---------|-----------------------------|
| Acknowledgement | Yes | Acknowledgement Date | 19-Sep-2022 | Remarks | PRE MODIFIED FAILURE OF PA, |
| Acknowledge Done By | DIPTENDU ROY | Approved Date | | Remarks | |