

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Md. Mohibbul Haque
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-58	JobCard No	2700036-9476B2-2023-24	Chassis No	JXQDR1088697S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU14H1084609	Job Card Date	11-Sep-2022
Date	11-Sep-2022	Last Service Date		Date of Failure	11-Sep-2022
Date of Sale	01-Oct-2021	Hours Worked	1213.00	Invoice No	3602802806
Last Service Hours		Customer Complaint	FRONT AXLE BKT HAS CRACKED.		
Invoice Date	14-Aug-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
24-Aug-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
FRONT AXLE		FA16	FRONT AXLE -SUPPORT BROKEN

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CULPRIT PART NO	10070250EA	INTEGRAL FRONT AXLE BKT	1.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10070250EA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND CRACK MARK ON INTEGRAL FRONT AXLE BKT.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	15-Sep-2022	Remarks	FABRICATED FRONT AXLE BRACKET WELDING JOINT GOT CRACKED
-----------------	-----	----------------------	-------------	---------	---

Redu