

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Md. Sahed Ali
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-38	JobCard No	2700036-9476B1-2023-31	Chassis No	KXCDH985014S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL04J969433	Job Card Date	17-Aug-2022
Date	17-Aug-2022	Last Service Date		Date of Failure	17-Aug-2022
Date of Sale	31-Dec-2020	Hours Worked	1387.00	Invoice No	3602810355
Last Service Hours		Customer Complaint	WHEELS WERE MOVING VERY SLOWLY WHILE STEERING.		
Invoice Date	31-Oct-2020	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
20-Nov-2020							

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST21	STEERING -POWER STG MOTOR NOT WORKING

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	St. Analysis
	CULPRIT PART NO	10029269AA	POWER STEERING UNIT (80CC)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10029269AA	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STEERING CCC UNIT HAS DAMAGED.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	24-Aug-2022	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date	26-Aug-2022	Remarks	90012868
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR	Status	PENDING FOR PAYMENT	Date of Upload	22-Aug-2022
Payment					
Payment Done By					
Warranty Claim Date	22-Aug-2022				

Service Engineer remarks

RANE CCC STEERING UNIT FAILURE SCR UNDER ANALYSIS.