

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Raton Shaha
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-150	JobCard No	2700036-9476B3-2023-97	Chassis No	LZDDR1134096S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14L1129125	Job Card Date	22-Jul-2022
Date	22-Jul-2022	Last Service Date		Date of Failure	22-Jul-2022
Date of Sale	23-May-2022	Hours Worked	238.00	Invoice No	3602806091
Last Service Hours		Customer Complaint	FUEL METER WAS NOT SHOWING PROPER READING		
Invoice Date	16-Dec-2021	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
30-Dec-2021							

Complaint Details	Sub Aggregates	Complaint Code	Complaint Desc
Aggregates			
ELECTRICALS		IN06	INSTRUMENT-FUEL METER NOT WORKING

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
		CULPRIT PART NO	10022398AA	TANK UNIT	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10022398AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TANK UNIT HAS DAMAGED. SCR RAISED SCR-2700036-2022-998	Dealer Action Taken	Complaint status
			Close

Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date	30-Jul-2022	Remarks	90012363
Approval	Approved				

Redman