Arend Co.

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT 2700036 BANGLADESH DBR NAME ACI LTD DBR CODE COUNTRY NAME Md.Shakil ACI RANGPUR Rangpur **CUSTOMER NAME** DEALER NAME DEALER ADDRESS Rangpur islam **CUSTOMER ADDRESS** 2700036-9476B5-2023-12 Warranty Claim No JobCard No 2700036-9476B5-2023-66 Chassis No DZGDJ1220259S3 DI 50 RX 2WD Tractor Model Job Card Date 01-Mar-2023 Engine No 3105NH24I1219896 01-Mar-2023 Date Date of Failure 01-Mar-2023 Last Service Date Date of Sale 15-Nov-2022 Hours Worked Invoice No 3602813206 BUBBLES WERE COMING FROM THE UPPER SIDE OF Last Service Hours **Customer Complaint** THE RADIATOR. Invoice Date 29-Sep-2022 Buyer Ref No PDI & Service Details PDI 1st Service 2nd Service 3rd Service 4th Service 5th Service 6th Service 7th Service 15-Oct-2022 Complaint Details Data not available. Part Details implaint Code SE Analysis CONSEQUENTIAL PARTS 803413016C THERMOSTAT ASSY.74 Deg 1.00 WARRANTY CULPRIT PART NO 800413003A RADIATOR ASSY. (180 TUBES) FE 1.00 WARRANTY Labour Detail(B) Complaint Code Action Taken Labour Code **Labour Hours** Labour Charge Data not available. Consumables C Complaint Code Description Qty Rate Amount Data not available. OutsideJob (D) Complaint Code Details of Job BillNo Date Amount Data not available. Claim Summary Part(A) Labour (B) Consumables (C) Outside Job (D) Sale Tax (E) 0 Total(A+B+C+D+E) 22850 Culprit Part No. 800413003A Culprit Part Name AFTER INSPECTION WE FOUND THAT THERMOSTAT ASSY Dealer Analysis Dealer Action Taken DEFECTIVE AND RADIATOR HAS Complaint status Close LEAKAGE.



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INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

				Warrant	y Cic	4 4 5 5 1					
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COUNTRY NAME	BANGLADESH			DBR NAME		ACILTD		DE	DBR CODE		2700036
DEALER NAME	ACI RANGPUR Rangpur			DEALER ADDRESS			Rangpur		CUSTOMER NAME		Md.Shakil
CUSTOMER ADDRESS											islam
CUSTOMER ADDRESS											
Warranty Claim No	270003	6-9476B5-2023-11		JobCard No		2700036-94	76B5-2023-65	Chassis	No	DZGDJ	12202598
Tractor Model	DI 50 RX 2WD			Engine No							-2023
Date	01-Mar-2023			Last Service Date				Date of		01-Mar	-2023
Date of Sale	15-Nov	-2022		Hours Worked		789.00	U D NOT THE	Invoice I	No	360281	3206
ast Service Hours				Customer Compl	aint	LOAD PROF	OULD NOT TAKE PERLY.	-			
Invoice Date	29-Sep	-2022		Buyer Ref No							
COLO Consider Details											
PDI & Service Details	1st Service	2nd Service	3rd S	ervice	4th Servi		5th Service	Sth S	Service	7th Serv	lan
15-Oct-2022	131 0011100	Zild Service	310 30	ervice	4th Servi	ce	Stil Service	oth	Service	7th Serv	Ce
15-001-2022											
Complaint Details				-							
Data not available.											
Jata not avanable.											
art Details											
Complaint Code	Failure Type		0								
Genipianit Code	CONSEQUENTI		Part No 203403056A	PISTON RIN	-	Description		Quantity	Billing Type	SE	Analysis
	CONSEQUENTI		703401087A			ALING (Ø105		3.00 15.00	WARRANTY WARRANTY	_	
	CONSEQUENTI		703405042A	VALVE OIL		ALINO (DIO		12.00	WARRANTY	_	
	CULPRIT PART		703401098C	CYLINDER	A THEORY AND PERSONS ASSESSMENT	105)		5.00	WARRANTY	_	
	CULPRIT PART	NO	703405057G	GASKET CY				12.00	WARRANTY	_	
omplaint Code	Actio	n Taken			abour C	ode		abour Hours			
Data not available.								adour riours		Lab	our Char
onsumables C											
Complaint Code	Description		Qt		y Rate		ite	Amount			
Data not available.											
utsideJob (D)											
Complaint Code	Details of Job		BillNo			0-	Date An		mount		
Data not available.							De		Amo	unt	
laim Summary											
art(A)			-1		-						
lutside Job (D)			abour (B)	_		Consumables (C)					
		3	Sale Tax (E)	0			Total()	A+B+C+D+E	22850		
ulprit Part No	702404	50570									
ealer Analysis	703405057G AFTER INSPECTION WE FOUND DEEP SCORING MARK INSIDE THE LINER AND GASKET CYLINDER HEAD FREQUENTLY CRACKED IN THIS TRACTOR. THIS IS A SPECIAL CASE THAT CUSTOMER FACED			Culprit Part Na							
Analysis				Dealer Action 1	Taken			C	Complaint status	Cle	050