

26/11/22
No 3915

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md. Jahangir Alom (Damurhoda)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-46	JobCard No	2700036-9476B6-2023-33	Chassis No	AXCDJ1137992S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24C1148446	Job Card Date	27-Oct-2022
Date	27-Oct-2022	Last Service Date		Date of Failure	27-Oct-2022
Date of Sale	25-Jul-2022	Hours Worked	229.00	Invoice No	3602808553
Last Service Hours		Customer Complaint	ROTA VATOR COULD NOT RAISING UPWARD.		
Invoice Date	23-Mar-2022	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
06-Apr-2022							
Complaint Details							
Aggregates		Sub Aggregates		Complaint Code		Complaint Desc	
HYDRAULIC				HY15		HYDRAULIC-FEATHERING VALVE STICKY	
Part Details							
Complaint Code	Failure Type	Part No	Part Description		Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10012651AB	FEATHERING VALVE ASSY		1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10012651AB	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT FEATHERING VALVE HAS DAMAGED.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	03-Nov-2022	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By		Status	PENDING FOR APPROVAL	Date of Upload	02-Nov-2022
Payment					
Payment Done By					
Warranty Claim Date	02-Nov-2022				