

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Mokaddes Fakir
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2022-77	JobCard No	2700036-9476B9-2023-57	Chassis No	JZDDR1088663S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14H1084083	Job Card Date	26-Nov-2022
Date	26-Nov-2022	Last Service Date		Date of Failure	26-Nov-2022
Date of Sale	29-Sep-2021	Hours Worked	906.00	Invoice No	3602802808
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING		
Invoice Date	14-Aug-2021	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
23-Aug-2021							

Complaint Details	Sub-Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		GB40	GEAR BOX-GEARS HUMMING NOISE

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
		CULPRIT PART NO	10037042AA	LEVER ASSY PTO (CLUTCH ASSY - 10004686AB)	1.00	WARRANTY	
		CULPRIT PART NO	10014555AA	LEVER KIT (CLUTCH ASSY - 10004686AB)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10014555AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PTO FINGER OF LEVER ASSY HAS BROKEN.		Complaint status
	Dealer Action Taken		Close

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