

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Mst. Rikta Banu
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-30	JobCard No	2700036-9476B3-2023-226	Chassis No	FZGDJ1172960S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24E1167751	Job Card Date	08-Feb-2023
Date	08-Feb-2023	Last Service Date		Date of Failure	08-Feb-2023
Date of Sale	10-Sep-2022	Hours Worked	335.00	Invoice No	3602810023
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD PROPERLY.		
Invoice Date	26-May-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
07-Jul-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	703405057G	GASKET CYL. HEAD (NA)	3.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	703405057G	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT CYLINDER GASKET CRACKED. SCR RAISED SCR-2700036-2023-243		
	Dealer Action Taken	Complaint status	Close

Padman