



INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Azmol Hosen
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-180	JobCard No	2700036-9476B3-2023-127	Chassis No	AXCDR1047316S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14D1044427	Job Card Date	11-Sep-2022
Date	11-Sep-2022	Last Service Date		Date of Failure	11-Sep-2022
Date of Sale	31-May-2021	Hours Worked	1282.00	Invoice No	3602812529
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING WHILE STEERING.		
Invoice Date	31-Mar-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
04-May-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST17	STEERING -POWER STEERING PUMP SEIZED

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CULPRIT PART NO	803402027A	HYD. PUMP ASSY.(9.5cc) 2 mtg. P.Steering	1.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	803402027A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT HYDRAULIC PUMP OF POWER STEERING'S SHAFT HAS BROKEN.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	15-Sep-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	SHAFT SHEAR OFF.

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