

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

SONALIKA

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md.Shohagh Hossen
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-199	JobCard No	2700036-9476B3-2023-146	Chassis No	BZDDR1016355S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14A1011628	Job Card Date	12-Oct-2022
Date	12-Oct-2022	Last Service Date		Date of Failure	12-Oct-2022
Date of Sale	30-Apr-2021	Hours Worked	1309.00	Invoice No	3602811438
Last Service Hours		Customer Complaint	WHEELS WERE MOVING VERY SLOWLY WHILE STEERING.		
Invoice Date	29-Jan-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
09-Feb-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST21	STEERING -POWER STG MOTOR NOT WORKING

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	40000741AA	CCC STEERING UNIT	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	40000741AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STEERING CCC UNIT HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	18-Oct-2022	Remarks	DANFOSS MADE CCC
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