



INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md.Mozafor Hosen (Ullahpara)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-190	JobCard No	2700036-9476B3-2023-137	Chassis No	KZDDR1122342S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14J1117022	Job Card Date	22-Sep-2022
Date	22-Sep-2022	Last Service Date		Date of Failure	22-Sep-2022
Date of Sale	22-Nov-2021	Hours Worked	995.00	Invoice No	3602804879
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	27-Oct-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
11-Nov-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details						
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1359	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	29-Sep-2022	Remarks	PITTING MARKS OBSERVED ON FIP, CAM, INTERMEDIATE GEARS.
Acknowledge Done By	DIPTENDU ROY				

Radwan