



INTERNATIONAL TRACTORS LIMITED  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Military Farm
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2022-68	JobCard No	2700036-9476B9-2023-48	Chassis No	FYYDH929010MS
Tractor Model	WT 90 4WD	Engine No	4105TL04E924221	Job Card Date	20-Aug-2022
Date	20-Aug-2022	Last Service Date		Date of Failure	20-Aug-2022
Date of Sale	29-Sep-2020	Hours Worked	814.00	Invoice No	3602808481
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE REAR AXLE.		
Invoice Date	29-May-2020	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
21-Jul-2020							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
REAR AXLE		RA06	REAR AXLE-BULL GEAR TEETH BROKEN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10065073AE	SUN GEAR SHAFT Z14 FOR HEAVY DUTY MST	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10065073AE	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT SUN GEAR SHAFT Z-14 HAS DAMAGED.		Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	25-Aug-2022	Remarks	PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date	26-Aug-2022	Remarks	90012875
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR	Status	PENDING FOR PAYMENT	Date of Upload	25-Aug-2022
Payment					
Payment Done By					
Warranty Claim Date	25-Aug-2022				

*Redu*

Service Engineer remarks

TEETH GOT PITTED