



INTERNATIONAL TRACTORS LIMITED  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Abdul Lotif Sarker (Sujanagar)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-171	Job Card No	2700036-9476B3-2023-118	Chassis No	EZDDR1081930S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14G1077415	Job Card Date	17-Aug-2022
Date	17-Aug-2022	Last Service Date		Date of Failure	17-Aug-2022
Date of Sale	24-Sep-2021	Hours Worked	845.00	Invoice No	3602802394
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	27-Jul-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
17-Aug-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details						
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1138		Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	24-Aug-2022	Remarks PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date	26-Aug-2022	Remarks 90012860
Approval	Approved	Payment Date		Remarks
Approval Done By	SUMESH KUMAR			
Payment				
Payment Done By				
Warranty Claim Date	22-Aug-2022	Status	PENDING FOR PAYMENT	Date of Upload 22-Aug-2022

Service Engineer remarks

PRE MODIFIED FAILURE OF PA