

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Md Josim Uddin
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2023-3	JobCard No	2700036-9476B7-2023-63	Chassis No	JXQDJ1215627S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU24H1207491	Job Card Date	16-Jan-2023
Date	16-Jan-2023	Last Service Date		Date of Failure	16-Jan-2023
Date of Sale	15-Nov-2022	Hours Worked	445.00	Invoice No	3602812261
Last Service Hours		Customer Complaint	GEAR OIL WAS COMING FROM THE GEAR BOX.		
Invoice Date	29-Aug-2022	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
21-Sep-2022							

## Complaint Details

Data not available.

## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10006050AF	DRIVE SHAFT Z-18	1.00	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10006050AF	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DRIVE SHAFT Z-18 HAS CORRODED.	Dealer Action Taken	Complaint status Close

Redones