



INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Zahid Hossain (Satkhira)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-41	JobCard No	2700036-9476B6-2023-28	Chassis No	AXCDJ1137991S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24C1148456	Job Card Date	11-Sep-2022
Date	11-Sep-2022	Last Service Date		Date of Failure	11-Sep-2022
Date of Sale	10-Aug-2022	Hours Worked	48.00	Invoice No	3602808553
Last Service Hours		Customer Complaint	CULTIVATOR IS FALLING DOWN.		
Invoice Date	23-Mar-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
06-Apr-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY15	HYDRAULIC-FEATHERING VALVE STICKY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10023980AC	PIPE ASSEMBLY COMPOSITE (OIB) 3 CYL	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10028944AD	RELIEF VALVE ASSY.	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10028960AD	RELEASE VALVE ASSY.	1.00	WARRANTY	
	CULPRIT PART NO	10023986CA	COMPOSITE VALVE ASSY.	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10023986CA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COMPOSITE VALVE HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	15-Sep-2022	Remarks	PLEASE SETTLE.
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