



**INTERNATIONAL TRACTORS LIMITED**  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

**Warranty Claim**

**PRINT**

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Mst. Kazal Begum
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-31	Job Card No	2700036-9476B1-2023-24	Chassis No	JXCDR1088597S1
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14H1083670	Job Card Date	19-Jul-2022
Date	19-Jul-2022	Last Service Date		Date of Failure	19-Jul-2022
Date of Sale	12-Sep-2021	Hours Worked	1331.00	Invoice No	3602802807
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD PROPERLY		
Invoice Date	14-Aug-2021	Buyer Ref No			

**PDI & Service Details**

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
23-Aug-2021							

**Complaint Details**

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN117	ENGINE-PISTON RINGS BROKEN

**Part Details**

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	203403060A	PISTON RING SET Assy (Ø100-L/W) FM	4	WARRANTY	

**Labour Detail(B)**

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

**Consumables C**

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

**Outside Job (D)**

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

**Claim Summary**

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	203403060A	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PISTON RING HAS DAMAGED.		Dealer Action Taken	Complaint status
Acknowledgement	Yes	Acknowledgement Date	25-Jul-2022	Remarks
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks
Approval		Payment Date		Remarks
Approval Done By				
Payment				

*Rebinder 2*