

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md.Akhas (Sirajganj)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-219	JobCard No	2700036-9476B3-2023-166	Chassis No	BXCDR1016369S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14A1013985	Job Card Date	24-Nov-2022
Date	24-Nov-2022	Last Service Date		Date of Failure	24-Nov-2022
Date of Sale	28-Feb-2021	Hours Worked	1488.00	Invoice No	3602811448
Last Service Hours		Customer Complaint	WHEELS WERE NOT MOVING WHILE STEERING.		
Invoice Date	29-Jan-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
08-Feb-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10029269AA	POWER STEERING UNIT (80CC)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10029269AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STEERING CCC UNIT NOT BUILDING PRESSURE.	Dealer Action Taken	Complaint status Close

Redeem