

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Md. Razu Ahamed
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-33	JobCard No	2700036-9476B1-2023-26	Chassis No	KXCDR1118303S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL14J1115041	Job Card Date	04-Aug-2022
Date	04-Aug-2022	Last Service Date		Date of Failure	04-Aug-2022
Date of Sale	20-Dec-2021	Hours Worked	588.00	Invoice No	3602804873
Last Service Hours		Customer Complaint	FUEL METER WAS NOT SHOWING PROPER READING		
Invoice Date	27-Oct-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
12-Nov-2021							

Complaint Details

Complaint Code	Complaint Description	Complaint Status
ELECTRICALS	IN06	INSTRUMENT-FUEL METER NOT WORKING

Part Details

Part Code	Part Name	Part No	Part Type	Part Qty	Part Price	Part Total
	CULPRIT PART NO	10022398AA	TANK UNIT	1		WARRANTY

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part (A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total (A+B+C+D+E)
	0	22850

Complaint Part No	10022398AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TANK UNIT HAS DAMAGED.	Dealer Action Taken	Complaint status

Acknowledgement	Yes	Acknowledgement Date	12-Aug-2022	Remarks	one modified failure of tank unit
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*Redwan*