

**INTERNATIONAL TRACTORS LIMITED**

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

**Warranty Claim**

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md Mustakin Ali (Meherpur)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-42	JobCard No	2700036-9476B6-2023-29	Chassis No	JZDDH954782S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL04H950301	Job Card Date	19-Oct-2022
Date	19-Oct-2022	Last Service Date		Date of Failure	19-Oct-2022
Date of Sale	30-Nov-2020	Hours Worked	1577.00	Invoice No	3602809365
Last Service Hours		Customer Complaint	WHEELS WERE NOT MOVING ON RIGHT SIDE WHILE STEERING.		
Invoice Date	29-Aug-2020	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
30-Sep-2020							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST17	STEERING -POWER STEERING PUMP SEIZED

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CULPRIT PART NO	803402027A	HYD PUMP ASSY.(9.5cc) 2 mtg. P Steering	1.00	WARRANTY		

**Labour Detail(B)**

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

**Consumables C**

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

**Outside Job (D)**

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

**Claim Summary**

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	803402027A	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT HYDRAULIC PUMP OF POWER STEERING HAS DAMAGED.		Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	25-Oct-2022	Remarks	THERE IS NO FLOW THROUGH PUMP.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By					
Payment					