

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Mizanur Rahman
CUSTOMER ADDRESS	DHAKA				

Warranty Claim No	2700036-9476B2-2022-77	JobCard No	2700036-9476B2-2023-44	Chassis No	JXCDJ1207180S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24H1205392	Job Card Date	21-Dec-2022
Date	21-Dec-2022	Last Service Date		Date of Failure	21-Dec-2022
Date of Sale	15-Nov-2022	Hours Worked	324.00	Invoice No	3602812014
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	23-Aug-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
21-Sep-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Filing Type	SE Analysis
	CONSEQUENTIAL PARTS	10012360AB	DOG CLUTCH GEAR Z-42	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10028141AC	COUPLING SLEEVE	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10008806AB	HUB (FOR HI-LOW INTERMEDIATE SHAFT)	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	04000750090	TAPPER ROLLER BRG 30210 (DIA50*90*21.75)	1.00	WARRANTY	
	CULPRIT PART NO	10028450BD	CONNECTING SHAFT ASSY	1.00	WARRANTY	
	CULPRIT PART NO	300137037A	INTERMEDIATE SHAFT (Z-25) ASSY	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10028450BD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT INTERMEDIATE AND CONNECTING SHAFT TEETH HAS	Dealer Action Taken	Complaint status Close

Phakur