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**SONALIKA**

**INTERNATIONAL TRACTORS LIMITED**

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

**Warranty Claim**

**PRINT**

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md. Mandar Ali (Chuadanga)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2023-10	JobCard No	2700036-9476B6-2023-56	Chassis No	AZDDJ1138330S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24C1150183	Job Card Date	16-Jan-2023
Date	16-Jan-2023	Last Service Date		Date of Failure	16-Jan-2023
Date of Sale	09-Jun-2022	Hours Worked	597.00	Invoice No	3602808759
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	29-Mar-2022	Buyer Ref No			

**PDI & Service Details**

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
12-Apr-2022							

**Complaint Details**

Data not available.

**Part Details**

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

**Labour Detail(B)**

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

**Consumables C**

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

**OutsideJob (D)**

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

**Claim Summary**

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2023-158	Dealer Action Taken	Complaint status Close

Radwan