

Faridpur  
N03730  
SONALIKA  
INTERNATIONAL

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Faridul Islam (Boailmari)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2022-62	JobCard No	2700036-9476B9-2023-42	Chassis No	LZDDR1134127S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14L1129133	Job Card Date	23-Jul-2022
Date	23-Jul-2022	Last Service Date		Date of Failure	23-Jul-2022
Date of Sale	12-Mar-2022	Hours Worked	412 00	Invoice No	3602806087
Last Service Hours		Customer Complaint	ROTAVATOR DOWNS VERY SLOWLY		
Invoice Date	16-Dec-2021	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
06-Jan-2022							

### Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY06	HYDRAULIC-CONTROL VALVE SETTING WRONG

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Apply is
	CULPRIT PART NO	10012651AB	FEATHERING VALVE ASSY	1	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10012651AB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT FEATHERING VALVE HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	FEATHERING VALVE FAILURE
Acknowledge Done By	DIPTENDU ROY				

*Radwan*