

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Mst. Momotaz Begum
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-55	JobCard No	2700036-9476B1-2023-48	Chassis No	DZGDR1107282S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105EL1411101464	Job Card Date	24-Nov-2022
Date	24-Nov-2022	Last Service Date		Date of Failure	24-Nov-2022
Date of Sale	20-Nov-2021	Hours Worked	1142.00	Invoice No	3602803897
Last Service Hours		Customer Complaint	TRUMPET HOUSING CRACKED.		
Invoice Date	22-Sep-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
05-Oct-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
REAR AXLE		RA01	REAR AXLE-AXLE HSG BROKEN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	300053761A	TRUMPET HOUSING	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	300053761A	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND CRACK MARK ON TRUMPET HOUSING.		Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	01-Dec-2022	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Payment		Status	PENDING FOR APPROVAL	Date of Upload	30-Nov-2022
Payment Done By					
Warranty Claim Date	30-Nov-2022				