

Handwritten: 26/04/2023
No 3849
SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

| | | | | | |
|------------------|---------------------|----------------|---------|---------------|------------------------------|
| COUNTRY NAME | BANGLADESH | DBR NAME | ACI LTD | DBR CODE | 2700036 |
| DEALER NAME | ACI JESSORE JESSORE | DEALER ADDRESS | Jessore | CUSTOMER NAME | Md. Jinarul Islam (Meherpur) |
| CUSTOMER ADDRESS | | | | | |

| | | | | | |
|--------------------|------------------------|--------------------|---------------------------------------|-----------------|----------------|
| Warranty Claim No | 2700036-9476B6-2023-17 | JobCard No | 2700036-9476B6-2023-63 | Chassis No | AXCDJ1137989S3 |
| Tractor Model | ALL ROUNDER 55 SUPREME | Engine No | 4100FL24B1145048 | Job Card Date | 02-Mar-2023 |
| Date | 02-Mar-2023 | Last Service Date | | Date of Failure | 02-Mar-2023 |
| Date of Sale | 28-May-2022 | Hours Worked | 882.00 | Invoice No | 3602808554 |
| Last Service Hours | | Customer Complaint | WATER WAS COMING FROM THE WATER PUMP. | | |
| Invoice Date | 23-Mar-2022 | Buyer Ref No | | | |

PDI & Service Details

| PDI | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 05-Apr-2022 | | | | | | | |

Complaint Details

Data not available.

Part Details

| Complaint Code | Failure Type | Part No | Part Description | Quantity | Billing Type | SE Analysis |
|----------------|-----------------|------------|---------------------------------|----------|--------------|-------------|
| | CULPRIT PART NO | 803406065C | WATER PUMP ASSY_V-0103-TC (MWP) | 1.00 | WARRANTY | |

Labour Detail(B)

| Complaint Code | Action Taken | Labour Code | Labour Hours | Labour Charge |
|---------------------|--------------|-------------|--------------|---------------|
| Data not available. | | | | |

Consumables C

| Complaint Code | Description | Qty | Rate | Amount |
|---------------------|-------------|-----|------|--------|
| Data not available. | | | | |

Outside Job (D)

| Complaint Code | Details of Job | BillNo | Date | Amount |
|---------------------|----------------|--------|------|--------|
| Data not available. | | | | |

Claim Summary

| | | | |
|-----------------|--------------|------------------|-------|
| Part(A) | Labour (B) | Consumables (C) | |
| Outside Job (D) | Sale Tax (E) | Total(A+B+C+D+E) | 22850 |

| | | | |
|-----------------|--|-------------------|-------|
| Culprit Part No | 803406065C | Culprit Part Name | |
| Dealer Analysis | AFTER INSPECTION WE FOUND THAT WATER PUMP HAS LEAKAGE. PREVIOUSLY CLAIMED BUT UNFORTUNATELY BILLING TYPE PAID SELECTED. SCR-2700036-2023-348 | | |
| | Dealer Action Taken | Complaint status | Close |

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