

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Md. Atik Hasan
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-67	JobCard No	2700036-9476B2-2023-33	Chassis No	FZDDJ1173466S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24E1171130	Job Card Date	26-Oct-2022
Date	26-Oct-2022	Last Service Date		Date of Failure	26-Oct-2022
Date of Sale	31-Aug-2022	Hours Worked	162.00	Invoice No	3602810070
Last Service Hours		Customer Complaint	STEERING OIL WAS COMING FROM THE PIPE OF STEERING UNIT TO STEERING CYLINDER.		
Invoice Date	27-May-2022	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
19-Jul-2022							

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST16	STEERING -POWER STEERING PUMP LEAKAGE

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10039472AB	PIPE FROM STEERING UNIT R TO STEERING CY	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10039472AB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT RIGHT SIDE PIPE FROM STEERING UNIT TO STEERING CYLINDER HAS LEAKED.		
Dealer Action Taken		Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	03-Nov-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	PLEASE SETTLE.
Approval		Approved Date	
Approval Done By		Remarks	
Payment		Payment Date	
Payment Done By		Remarks	