

Dinaipur
502601



INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinaipur	CUSTOMER NAME	Md. Sanaullah Sarkar
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-28	JobCard No	2700036-9476B5-2023-15	Chassis No	BZGDR1016297S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14A1013077	Job Card Date	10-Jul-2022
Date	10-Jul-2022	Last Service Date		Date of Failure	10-Jul-2022
Date of Sale	30-Apr-2021	Hours Worked	1155.00	Invoice No	3602811453
Last Service Hours		Customer Complaint	ROTAVATOR COULD NOT RAISE UP PROPERLY.		
Invoice Date	29-Jan-2021	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
08-Feb-2021							

Complaint Details	Complaint Code	Complaint Desc
Aggregates	HY39	HYDRAULIC-HYD PUMP OVER HEATING
HYDRAULIC		

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
		CULPRIT PART NO	800402020B	HYD. PUMP ASSY. (12cc) 4 mtg. Lift	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	800402020B	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT HYDRAULIC PUMP HAS DAMAGED.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	17-Jul-2022	Remarks	NO SUPPLY FROM HYDRAULIC PUMP.
Acknowledge Done By	DIPTENDU ROY	Approved Date	18-Jul-2022	Remarks	90012111
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR	Status	PENDING FOR PAYMENT	Date of Upload	14-Jul-2022
Payment					
Payment Done By					
Warranty Claim Date	14-Jul-2022				

Service Engineer remarks NO SUPPLY FROM HYDRAULIC PUMP.