

Jamailpur  
£ 00815

**SONALIKA**

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MYMENSINGH	DEALER ADDRESS	Digharkanda, Chatrapara Aamlitola, Mymensingh	CUSTOMER NAME	Md.Saiful Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-2000036B11-2023-2	JobCard No	2700036-2000036B11-2023-7	Chassis No	BZDDJ1135498S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24A1135829	Job Card Date	15-Mar-2023
Date	15-Mar-2023	Last Service Date		Date of Failure	15-Mar-2023
Date of Sale	25-May-2022	Hours Worked	1046.00	Invoice No	3602806985
Last Service Hours		Customer Complaint	RATTLING NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	21-Jan-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
02-Mar-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	23-Mar-2023	Remarks	MINDA MAKE TANK UNIT, PRE MODIFIED FAILURE, PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Payment Done By		Status	PENDING FOR APPROVAL	Date of Upload	
Warranty Claim Date	22-Mar-2023				