

Ami  
302443  
**SONALIKA**

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Md Rubel Forazi
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-54	JobCard No	2700036-9476B7-2023-44	Chassis No	JYASR1093625S3
Tractor Model	DI 35 RX 2WD	Engine No	3100FL14H1087950	Job Card Date	24-Nov-2022
Date	24-Nov-2022	Last Service Date		Date of Failure	24-Nov-2022
Date of Sale	10-Sep-2022	Hours Worked	25.00	Invoice No	3602802968
Last Service Hours		Customer Complaint	BONNET COULD NOT CLOSE PROPERLY.		
Invoice Date	21-Aug-2021	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
30-Aug-2021							

### Complaint Details

Data not available.

### Part Details

Complaint Code	Failure Type	Part No	Part Name	Qty	Bill Type	SE Analysis
	CULPRIT PART NO	10070082AF	BONNET LOCK	1.00	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10070082AF	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT BONNET LOCK WAS FAULTY.		Complaint status Close
Dealer Action Taken			

Padma

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Md Rubel Forraazi
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-53	JobCard No	2700036-9476B7-2023-43	Chassis No	JYASR1093625S3
Tractor Model	DI 35 RX 2WD	Engine No	3100FL14H1087950	Job Card Date	24-Nov-2022
Date	24-Nov-2022	Last Service Date		Date of Failure	24-Nov-2022
Date of Sale	10-Sep-2022	Hours Worked	25.00	Invoice No	3602802968
Last Service Hours		Customer Complaint	RIGHT SIDE INDICATOR LIGHT WAS NOT WORKING.		
Invoice Date	21-Aug-2021	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
30-Aug-2021							

### Complaint Details

Data not available.

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10027175AC	COMBINATION SWITCH	1.00	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10027175AC	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COMBINATION SWITCH WAS DEFECTIVE		Complaint status
	Dealer Action Taken		Close

Redu