

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Md Sha Alam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-55	JobCard No	2700036-9476B7-2023-45	Chassis No	JYASR1093626S3
Tractor Model	DI 35 RX 2WD	Engine No	3100FL14H1087949	Job Card Date	24-Nov-2022
Date	24-Nov-2022	Last Service Date		Date of Failure	24-Nov-2022
Date of Sale	10-Jul-2022	Hours Worked	211.00	Invoice No	3602802967
Last Service Hours		Customer Complaint	CLUTCH SLIPS.		
Invoice Date	21-Aug-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
03-Sep-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10023830AA	CLUTCH COVER ASSY.	1.00	WARRANTY	
	CULPRIT PART NO	10023831AA	CLUTCH DISC ASSY (DIA 310)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10023831AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT CLUTCH PLATE HAS DEPRECIATED.	Dealer Action Taken	Complaint status Close

Produce