

Planik  
MO 3711  
SOL

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	MD. Sajib Mia
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-76	JobCard No	2700036-9476B2-2023-43	Chassis No	DZGDJ1219697S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24I1214951	Job Card Date	22-Dec-2022
Date	22-Dec-2022	Last Service Date		Date of Failure	22-Dec-2022
Date of Sale	31-Oct-2022	Hours Worked	241.00	Invoice No	3602812867
Last Service Hours		Customer Complaint	ENGINE STOPPED SUDDENLY WITH A LOUD NOISE.		
Invoice Date	21-Sep-2022	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
30-Sep-2022							

Complaint Details			
Aggregate	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN01	ENGINE-ABNORMAL NOISE FROM ENGINE

Part Details						
Original Cost	Failure Type	Part No.	Part Description	Quantity	Billing Type	SF Analysis
CULPRIT PART NO		803007060A	SUCTION STRAINER (2 & 3 CYL)	1.00	WARRANTY	

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C				
Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary				
Part(A)	Labour (B)		Consumables (C)	
Outside Job (D)	Sale Tax (E)	0	Total(A+B+C+D+E)	22850

Culprit Part No	803007060A	Culprit Part Name		Complaint status	Close
Dealer Analysis	AFTER INSPECTION WE FOUND THAT SUCTION STRAINER CRACKED AND SUCTION PIPE FOUND ON OIL SUMP, DUE TO LACK OF LUBRICATION CRANK SHAFT.	Dealer Action Taken	<i>Redo 2</i>		