

Dinaipur
502736

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinaipur	CUSTOMER NAME	Md. Mojahidur Rahaman
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2023-1	JobCard No	2700036-9476B5-2023-53	Chassis No	JZGDR1093819S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14H1090470	Job Card Date	03-Jan-2023
Date	03-Jan-2023	Last Service Date		Date of Failure	03-Jan-2023
Date of Sale	22-Nov-2021	Hours Worked	1344.00	Invoice No	3602803111
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	26-Aug-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
03-Sep-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10038032AB	DOG CLUTCH GEAR REV Z-33 ASSY	1.00	WARRANTY	
	CULPRIT PART NO	10037888AA	GEAR REV. Z-32 (WITH SHOT PEENING NO.)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10037888AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT GEAR Z-32, Z-33 TEETH HAS CORRODED.	Dealer Action Taken	Complaint status Close