

Comilla
302416
SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Mina Akter
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-57	JobCard No	2700036-9476B7-2023-47	Chassis No	AZVDJ1138324S3
Tractor Model	DI 47 RX SUPREME	Engine No	3105ELU24C1149895	Job Card Date	26-Nov-2022
Date	26-Nov-2022	Last Service Date		Date of Failure	26-Nov-2022
Date of Sale	10-Aug-2022	Hours Worked	470.00	Invoice No	3602808764
Last Service Hours		Customer Complaint	WATER WAS COMING FROM THE WATER PUMP.		
Invoice Date	29-Mar-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
13-Apr-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint No	Complaint Desc
ENGINE		EN97	ENGINE-LEAKAGE FROM WATER PUMP

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing type	St. Analysis
	CULPRIT PART NO	803406066C	WATER PUMP ASSY_V-0103-NA (MWP)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	803406066C	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND THAT WATER PUMP HAS LEAKAGE.	Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	03-Dec-2022	Remarks
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks
Approval		Payment Date		Remarks
Approval Done By				
Payment				
Payment Done By				
Warranty Claim Date	01-Dec-2022	Status	PENDING FOR APPROVAL	Date of Upload