

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

SONALIKA

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Md Kholil
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-47	JobCard No	2700036-9476B7-2023-37	Chassis No	EZGDJ1194073S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24G1186846	Job Card Date	17-Oct-2022
Date	17-Oct-2022	Last Service Date		Date of Failure	17-Oct-2022
Date of Sale	10-Sep-2022	Hours Worked	15.00	Invoice No	3602811428
Last Service Hours		Customer Complaint	FUEL TANK CAP LOCK DAMAGED.		
Invoice Date	28-Jul-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
08-Aug-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
VEHICLE		SM23	SHEET- FUEL TANK CAP LEAKAGE

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071015AC	FUEL TANK CAP WITH KEY	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10071015AC	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT FUEL TANK CAP LOCK HAS DAMAGED.	Dealer Action Taken	Complaint status Close

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