

Chandigarh
NO 3211

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md Sujon Ali (Gangni)
CUSTOMER ADDRESS					

CUSTOMER ADDRESS					
Warranty Claim No	2700036-9476B6-2022-51	JobCard No	2700036-9476B6-2023-38	Chassis No	FZDDR1057625S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14E1056118	Job Card Date	09-Nov-2022
Date	09-Nov-2022	Last Service Date		Date of Failure	09-Nov-2022
Date of Sale	18-Jul-2021	Hours Worked	987.00	Invoice No	3602800940
Last Service Hours		Customer Complaint	RPM METER WAS NOT WORKING.		
Invoice Date	28-May-2021	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
08-Jun-2021							

Complaint Details	Sub Aggregates	Complaint Code	Complaint Desc
ELECTRICALS		IN15	INSTRUMENT-RPM METER NEEDLE VIBRATING

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
		CULPRIT PART NO	10070825BC	INSTRUMENT CLUSTER RX	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10070825BC	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT INSTRUMENT CLUSTER ASSY FAULTY.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	16-Nov-2022	Remarks	PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Payment		Status	PENDING FOR APPROVAL	Date of Upload	14-Nov-2022
Warranty Claim Date	14-Nov-2022				