

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Md. Abdul Salam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-64	JobCard No	2700036-9476B2-2023-30	Chassis No	JZDDR1093735S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14H1088384	Job Card Date	18-Oct-2022
Date	18-Oct-2022	Last Service Date		Date of Failure	18-Oct-2022
Date of Sale	22-Nov-2021	Hours Worked	895.00	Invoice No	3602803103
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	26-Aug-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
03-Sep-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1486		
	Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	23-Oct-2022
		Remarks	PRE MODIFIED FAILURE OF PA, ACTION

Redover