

Ne-Hokan
E 00969

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Tania Akter
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-67	JobCard No	2700036-9476B1-2023-60	Chassis No	JXODJ120672733
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU24H1202313	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	30-Sep-2022	Hours Worked	183.00	Invoice No	3602811991
Last Service Hours		Customer Complaint	TRAILER WAS NOT LIFTING.		
Invoice Date	23-Aug-2022	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
07-Sep-2022							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY108	DCV NOT WORKING

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	St. Address	
	CULPRIT PART NO	10036700AA	DIRECTIONAL CONTROL VALVE (SINGLE ACTING)	1.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10036700AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DIRECTIONAL CONTROL VALVE FAULTY.	Dealer Action Taken	Complaint status
			Close
Acknowledgement	Yes	Acknowledgement Date	12-Dec-2022
Acknowledge Done By	DIPTENDU ROY	Approved Date	Remarks
Approval		Payment Date	Remarks
Approval Done By		Status	PENDING FOR APPROVAL
Payment		Date of Upload	10-Dec-2022
Payment Done By			
Warranty Claim Date	10-Dec-2022		

Service Engineer remarks NO OIL FLOW THROUGH DCV