

Bogura
604139

INTERNATIONAL TRACTORS LIMITED

SONALIKA

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Sazzadur (Khetlal)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-58	JobCard No	2700036-9476B3-2024-6	Chassis No	DZDDJ1231562S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24J1226669	Job Card Date	01-Apr-2023
Date	01-Apr-2023	Last Service Date		Date of Failure	01-Apr-2023
Date of Sale	30-Oct-2022	Hours Worked	656.00	Invoice No	3602813372
Last Service Hours		Customer Complaint	ROTAVATOR AUTO LIFTS BUT DOES NOT GO DOWNWARD.		
Invoice Date	30-Sep-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
21-Oct-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY05	HYDRAULIC-CHECK VALVE FAULTY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10027182AC	COMPOSITE VALVE ASSY	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culpnt Part No	10027182AC	Culpnt Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COMPOSITE VALVE COULD NOT BUILD PRESSURE.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	06-Apr-2023	Remarks	PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY				

Redacted