

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Abu Hanif
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-65	JobCard No	2700036-9476B1-2023-58	Chassis No	DZGDJ122030653
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH2411220476	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	31-Oct-2022	Hours Worked	222.00	Invoice No	3802813208
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE ENGINE.		
Invoice Date	29-Sep-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
10-Oct-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Filing Type	SE Analysis
	CONSEQUENTIAL PARTS	703401087A	CYLINDER LINER SEALING (Ø105)	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	11000540AAEX	Maxima Engine Oil 8.5 L	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	703405057G	GASKET CYL. HEAD (NA)	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	203003074A	Big-End Liner Set Ø64(3Cyl.)6pcs Std._Cu	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	803403014J	CONNECTING ROD ASSY. (common)	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	203403056A	PISTON RING SET (Ø105) FM	1.00	WARRANTY	
	CULPRIT PART NO	803007060A	SUCTION STRAINER (2 & 3 CYL)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	803007060A	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT SUCTION STRAINER HAS BEEN BROKEN INSIDE AND SO OIL COULD NOT CIRCULATE PROPERLY AS A RESULT CONNECTING ROD AND OTHERS CONSEQUENTIAL PARTS HAS DAMAGED		Dealer Action Taken	Complaint status	Close

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