

Surigam
604102

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md. Anisur Rahman
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2023-12	JobCard No	2700036-9476B4-2023-43	Chassis No	GXCDJ1164011S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24D1159241	Job Card Date	15-Mar-2023
Date	15-Mar-2023	Last Service Date		Date of Failure	15-Mar-2023
Date of Sale	10-Jul-2022	Hours Worked	1207.00	Invoice No	3602809239
Last Service Hours		Customer Complaint	STEERING OIL WAS COMING FROM STEERING COLUMN.		
Invoice Date	22-Apr-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
10-May-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST18	STEERING -PIPE JOINTS LEAKAGE

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	40000741AA	CCC STEERING UNIT	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	40000741AA	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT POWER STEERING SEAL HAS LEAKED.		Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	23-Mar-2023	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By		Status	PENDING FOR APPROVAL	Date of Upload	22-Mar-2023
Payment					
Payment Done By					
Warranty Claim Date	22-Mar-2023				