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204125
SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

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|------------------|-----------------|----------------|---------|---------------|------------------------------|
| COUNTRY NAME | BANGLADESH | DBR NAME | ACI LTD | DBR CODE | 2700036 |
| DEALER NAME | ACI BOGRA BOGRA | DEALER ADDRESS | Bogra | CUSTOMER NAME | Md. Saiful Islam / Md. Zaker |
| CUSTOMER ADDRESS | | | | | |

| | | | | | |
|--------------------|-----------------------|--------------------|--|-----------------|----------------|
| Warranty Claim No | 2700036-9476B3-2023-9 | JobCard No | 2700036-9476B3-2023-203 | Chassis No | JZDDJ1206494S3 |
| Tractor Model | 60 RX SUPREME 2WD | Engine No | 4100FL24H1199695 | Job Card Date | 05-Jan-2023 |
| Date | 05-Jan-2023 | Last Service Date | | Date of Failure | 05-Jan-2023 |
| Date of Sale | 11-Sep-2022 | Hours Worked | 386.00 | Invoice No | 3602811976 |
| Last Service Hours | | Customer Complaint | HYDRAULIC SYSTEM NOT WORKING PROPERLY. | | |
| Invoice Date | 23-Aug-2022 | Buyer Ref No | | | |

PDI & Service Details

| PDI | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 05-Sep-2022 | | | | | | | |
| | | | | | | | |

Complaint Details

Data not available.

Part Details

| Complaint Code | Failure Type | Part No | Part Description | Quantity | Billing Type | SE Analysis |
|----------------|-----------------|------------|----------------------|----------|--------------|-------------|
| | CULPRIT PART NO | 20002253AA | STRAINER-160 MICRONS | 1.00 | WARRANTY | |

Labour Detail(B)

| Complaint Code | Action Taken | Labour Code | Labour Hours | Labour Charge |
|----------------|--------------|-------------|--------------|---------------|
|----------------|--------------|-------------|--------------|---------------|

Data not available.

Consumables C

| Complaint Code | Description | Qty | Rate | Amount |
|----------------|-------------|-----|------|--------|
|----------------|-------------|-----|------|--------|

Data not available.

OutsideJob (D)

| Complaint Code | Details of Job | BillNo | Date | Amount |
|----------------|----------------|--------|------|--------|
|----------------|----------------|--------|------|--------|

Data not available.

Claim Summary

| | | |
|-----------------|----------------|------------------------|
| Part(A) | Labour (B) | Consumables (C) |
| Outside Job (D) | Sale Tax (E) 0 | Total(A+B+C+D+E) 22850 |

✓ 

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|-----------------|--|---------------------|------------------------|
| Culprit Part No | 20002253AA | Culprit Part Name | |
| Dealer Analysis | AFTER INSPECTION WE FOUND FOREIGN PARTICLES IN THE STRAINER. | Dealer Action Taken | Complaint status Close |