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100613

# INTERNATIONAL TRACTORS LIMITED

**SONALIKA**

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Sentu
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-2	JobCard No	2700036-9476B3-2023-196	Chassis No	DXCDJ1228889S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24J1225762	Job Card Date	03-Jan-2023
Date	03-Jan-2023	Last Service Date		Date of Failure	03-Jan-2023
Date of Sale	31-Oct-2022	Hours Worked	241.00	Invoice No	3602813199
Last Service Hours		Customer Complaint	STEERING OIL IS LEAKED SO STEERING NOT WORKING.		
Invoice Date	29-Sep-2022	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
15-Oct-2022							

### Complaint Details

Data not available.

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	40000741AA	CCC STEERING UNIT	1.00	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	40000741AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT SEAL HAS LEAKAGE OF POWER STEERING UNIT.	Dealer Action Taken	Complaint status Close