

Rangpur
G 03270
SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md.Nurul Amin mondol
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2022-30	JobCard No	2700036-9476B4-2023-23	Chassis No	JZJSS866728S3
Tractor Model	DI 35 2WD	Engine No	3100FLU93H863798	Job Card Date	23-Nov-2022
Date	23-Nov-2022	Last Service Date		Date of Failure	23-Nov-2022
Date of Sale	12-Jan-2021	Hours Worked	1337.00	Invoice No	3602806135
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD PROPERLY.		
Invoice Date	30-Aug-2019	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
11-Jun-2020							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No.	Description	Qty	Warranty	Remarks
	CONSEQUENTIAL PARTS	603403002A	30NN ROD SMALL END BUSH (FOR Q95 100.102)	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	203403060A	PISTON RING SET Assy (Ø100-L/W) FM	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	203003074A	Big-End Liner Set Ø94(3Cyl) 6pcs Std. Cu	1.00	WARRANTY	
	CULPRIT PART NO	703401032H	CYLINDER LINER (Ø100 FE)	3.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	703401032H	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND DEEP SCORING MARK INSIDE THE LINER AND CONSEQUENTIAL PARTS HAS DEPRECIATED.		
Dealer Action Taken		Complaint status	Close

Return