

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MYMENSINGH	DEALER ADDRESS	Digharkanda, Chatrapara Aamlitola, Mymensingh	CUSTOMER NAME	Md. Shafiqul Bapary
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-54	JobCard No	2700036-9476B1-2023-47	Chassis No	FXCDJ1172671S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24E1166010	Job Card Date	24-Nov-2022
Date	24-Nov-2022	Last Service Date		Date of Failure	24-Nov-2022
Date of Sale	10-Aug-2022	Hours Worked	118.00	Invoice No	3602810001
Last Service Hours		Customer Complaint	ROTAVATOR DOWNS AUTOMATICALLY WITH NOISE.		
Invoice Date	26-May-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
06-Jul-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Name	Qty	Billng Type	SE Analysis
	CONSEQUENTIAL PARTS	10025605AA	GLYDE RING	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10025604AA	RUBBER RING	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10025600AA	GUIDING RING	2.00	WARRANTY	
	CULPRIT PART NO	10025399AD	PISTON	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10025399AD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PISTON NICKEL CORRODED.	Dealer Action Taken	Complaint status Close

Edwin