

Rangpur
G04639

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md.Saiful Lslam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2023-9	JobCard No	2700036-9476B4-2023-40	Chassis No	DXCDJ1219963S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL2411217827	Job Card Date	14-Mar-2023
Date	14-Mar-2023	Last Service Date		Date of Failure	14-Mar-2023
Date of Sale	10-Feb-2023	Hours Worked	124.00	Invoice No	3602812880
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE HOUSING.		
Invoice Date	21-Sep-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
13-Oct-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Description
REAR AXLE		RA10	REAR AXLE-CROWN WHEEL TAPER ROLLER BEARING WORN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	20003760AB	TAPPER ROLLER BEARING 32309	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	20003760AB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TAPPER ROLLER BEARING 32309 HAS CRACKED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	21-Mar-2023	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Payment		Status	PENDING FOR APPROVAL	Date of Upload	21-Mar- 2023
Payment Done By					
Warranty Claim Date	21-Mar-2023				