

INTERNATIONAL TRACTORS LIMITED  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Mst.Zane Khatun
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2022-27	JobCard No	2700036-9476B4-2023-20	Chassis No	M2GDJ1137148S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24B1144841	Job Card Date	11-Aug-2022
Date	11-Aug-2022	Last Service Date		Date of Failure	11-Aug-2022
Date of Sale	22-May-2022	Hours Worked	478.00	Invoice No	3602808123
Last Service Hours		Customer Complaint	WATER WAS COMING OUT FROM THE WATER PUMP.		
Invoice Date	28-Feb-2022	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
15-Mar-2022							

Complaint Details	Sub-Category	Complaint Desc
ENGINE	ENG7	ENGINE-LEAKAGE FROM WATER PUMP

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	803406066C	WATER PUMP ASSY_V-Ø103-NA (MWP)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	803406066C	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT WATER PUMP HAS LEAKAGE.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	24-Aug-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	COOLANT LEAKAGE FROM VENT PLUG
Approval	Approved	Approved Date	26-Aug-2022
Approval Done By	SUMESH KUMAR	Remarks	90012871
Payment		Payment Date	
Payment Done By		Remarks	
Warranty Claim Date	22-Aug-2022	Status	PENDING FOR PAYMENT
		Date of Upload	22-Aug-2022

Service Engineer remarks COOLANT LEAKAGE FROM VENT PLUG.