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**SONALIKA**

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Aman Ullah Aman (1)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-216	JobCard No	2700036-9476B3-2023-163	Chassis No	DZDDH966521S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL04I962657	Job Card Date	23-Nov-2022
Date	23-Nov-2022	Last Service Date		Date of Failure	23-Nov-2022
Date of Sale	30-Nov-2020	Hours Worked	1895.00	Invoice No	3602809690
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING WHILE GEAR SHIFT.		
Invoice Date	24-Sep-2020	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
20-Oct-2020							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10028141AC	COUPLING SLEEVE	1.00	WARRANTY	
	CULPRIT PART NO	10028450BD	CONNECTING SHAFT ASSY	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10028450BD	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT CONNECTING SHAFT AND COUPLING TEETH GOT PITTED.		Dealer Action Taken	Complaint status	Close

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