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INTERNATIONAL TRACTORS LIMITED  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Sree Pranto Kumar
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-133	JobCard No	2700036-9476B3-2023-80	Chassis No	JZGDR1090032S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14H1084917	Job Card Date	02-Jul-2022
Date	02-Jul-2022	Last Service Date		Date of Failure	02-Jul-2022
Date of Sale	14-Nov-2021	Hours Worked	587.00	Invoice No	3602802823
Last Service Hours		Customer Complaint	GEAR OIL WAS COMING FROM THE CLUTCH HOUSING.		
Invoice Date	14-Aug-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
30-Aug-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		GB14	GEAR BOX-DRIVE SHAFT SPLINE WORN OUT

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10006050AF	DRIVE SHAFT Z-18	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10006050AF	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DRIVE SHAFT Z-18 HAS DAMAGED.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	17-Jul-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	SCORING MARK OBSERVED ON INPUT SHAFT.
Approval	Approved	Approved Date	18-Jul-2022
Approval Done By	SUMESH KUMAR	Remarks	90012118
Payment		Payment Date	Remarks
Payment Done By			
Warranty Claim Date	07-Jul-2022	Status	PENDING FOR PAYMENT
		Date of Upload	07-Jul-2022