



INTERNATIONAL TRACTORS LIMITED  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Sagor Hossen
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-165	Job Card No	2700036-9476B3-2023-112	Chassis No	BZGDJ113607053
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24A1139051	Job Card Date	13-Aug-2022
Date	13-Aug-2022	Last Service Date		Date of Failure	13-Aug-2022
Date of Sale	10-May-2022	Hours Worked	441.00	Invoice No	3602807271
Last Service Hours		Customer Complaint	TRACTOR HYDRAULICS COULD NOT WORK PROPERLY		
Invoice Date	30-Jan-2022	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
08-Feb-2022							

Complaint Details	Complaint Desc
HYDRAULIC	HYDRAULIC-HYD PUMP LEAKAGE FROM THE END PLATES

Complaint Code	Failure Type	Part No	Part Name	Qty	Unit Price	Total Price
	CONSEQUENTIAL PARTS	11000540AAEX	Maxima Engine Oil 8.5 L	1		WARRANTY
	CULPRIT PART NO	800402020B	HYD PUMP ASSY (12cc) 4 mtg. Lift	1		WARRANTY

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part A:	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	800402020B	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND THAT HYDRAULIC PUMP SEAL HAS LEAKED AND ENGINE OIL MIXED WITH GEAR OIL		Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	18-Aug-2022	Remarks	TOP SEAL LEAF DAMAGED
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