

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MYMENSINGH	DEALER ADDRESS	Digharkanda, Chatrapara Aamitola, Mymensingh	CUSTOMER NAME	Md. Aminul Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-56	JobCard No	2700036-9476B1-2023-49	Chassis No	JXCDR1093749S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14H1089356	Job Card Date	01-Dec-2022
Date	01-Dec-2022	Last Service Date		Date of Failure	01-Dec-2022
Date of Sale	31-Oct-2021	Hours Worked	1345.00	Invoice No	3602803107
Last Service Hours		Customer Complaint	GEAR OIL WAS COMING FROM THE HYDRAULIC PIPE.		
Invoice Date	26-Aug-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
03-Sep-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Description
HYDRAULIC		HY41	HYDRAULIC-LEAKAGE FROM HYD DELIVERY PIPE

Part Details						
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10038703AD	INTERMEDIATE PIPE FROM PUMP TO DCV P	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10038703AD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT INTERMEDIATE PIPE OF HYDRAULIC PUMP TO DCV HAS LEAKAGE.		Complaint status
	Dealer Action Taken		Close

*Redown*