

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Sakhawat Hossen
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-195	JobCard No	2700036-9476B3-2023-142	Chassis No	DZDDH964432S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL04I961699	Job Card Date	11-Oct-2022
Date	11-Oct-2022	Last Service Date		Date of Failure	11-Oct-2022
Date of Sale	02-May-2021	Hours Worked	1597.00	Invoice No	3602809660
Last Service Hours		Customer Complaint	ROTAVATOR COULD NOT HOLD IN UPWARD POSITION.		
Invoice Date	19-Sep-2020	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
06-Jan-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY05	HYDRAULIC-CHECK VALVE FAULTY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10023986CA	COMPOSITE VALVE ASSY.	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10023986CA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COMPOSITE VALVE HAS DAMAGED.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	18-Oct-2022
		Remarks	CHECK VALVE SEAT

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