

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Mostofa Jaman (Singra)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-13	JobCard No	2700036-9476B3-2023-207	Chassis No	DZDDJ1228903S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL2411224647	Job Card Date	17-Jan-2023
Date	17-Jan-2023	Last Service Date		Date of Failure	17-Jan-2023
Date of Sale	27-Oct-2022	Hours Worked	548.00	Invoice No	3602813128
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD PROPERLY.		
Invoice Date	28-Sep-2022	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
15-Oct-2022							

## Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN112	ENGINE-PISTON RINGS GAPS FOUND IN LINE

## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	203403060A	PISTON RING SET Assy. (Ø100-L/W) FM	4.00	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	203403060A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PISTON RING DEFECTED.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	23-Jan-2023
Acknowledge Done By	DIPTENDU ROY	Remarks	PLEASE SETTLE.

Pudman