

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Runa Laila
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-48	JobCard No	2700036-9476B7-2023-38	Chassis No	H2GDR1068748S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14F1063914	Job Card Date	18-Oct-2022
Date	18-Oct-2022	Last Service Date		Date of Failure	18-Oct-2022
Date of Sale	30-Sep-2021	Hours Worked	1184.00	Invoice No	3602801678
Last Service Hours		Customer Complaint	ROTAVATOR JUDDERING.		
Invoice Date	28-Jun-2021	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
15-Jul-2021							

Complaint Details	Sub Aggregates	Complaint Code	Complaint Desc
Aggregates			
HYDRAULIC		HY05	HYDRAULIC-CHECK VALVE FAULTY

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
		CULPRIT PART NO	10023986CA	COMPOSITE VALVE ASSY.	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10023986CA	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COMPOSITE VALVE HAS DAMAGED.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	03-Nov-2022	Remarks	PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By		Status	PENDING FOR APPROVAL	Date of Upload	31-Oct-2022
Payment					
Payment Done By					
Warranty Claim Date	31-Oct-2022				