

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

SONALIKA

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Syed Shah Mahmud
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-47	JobCard No	2700036-9476B3-2023-243	Chassis No	KXCDR1117960S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL14J1113154	Job Card Date	15-Mar-2023
Date	15-Mar-2023	Last Service Date		Date of Failure	15-Mar-2023
Date of Sale	01-May-2022	Hours Worked	624.00	Invoice No	3602804589
Last Service Hours		Customer Complaint	OIL WAS COMING FROM THE PIPE FROM STEERING UNIT LEFT TO STEERING CYLINDER.		
Invoice Date	17-Oct-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
05-Jan-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST18	STEERING -PIPE JOINTS LEAKAGE

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysts
	CULPRIT PART NO	10039471AB	PIPE FROM STEERING UNIT L TO STEERING CY	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10039471AB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PIPE FROM STEERING UNIT LEFT TO STEERING CYLINDER HAS LEAKAGE.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	23-Mar-2023	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By				Remarks	
Payment				Remarks	
Payment Done By				Remarks	