



INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	SS Agro
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-49	JobCard No	2700036-9476B2-2023-15	Chassis No	EZDDR1084045S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14G1078489	Job Card Date	21-Jul-2022
Date	21-Jul-2022	Last Service Date		Date of Failure	21-Jul-2022
Date of Sale	31-Aug-2021	Hours Worked	664.00	Invoice No	3602802412
Last Service Hours		Customer Complaint	WHEELS WERE MOVING VERY SLOWLY WHILE STEERING.		
Invoice Date	27-Jul-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
14-Aug-2021							

Complaint Details				
STEERING SYSTEM		ST21		STEERING POWER STG MOTOR NOT WORKING

Part Details						
	Failure Type		Part Name	Quantity	Unit Type	
	CULPRIT PART NO	40000741AA	CCC STEERING UNIT	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Parts(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	40000741AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STEERING CCC UNIT HAS DAMAGED.		Complaint status
	Dealer Action Taken		Close

Acknowledgement	Yes	Acknowledgement Date	06-Aug-2022	Remarks	NO PRESSURE FLOW FROM CCC
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