

ACI Motor Ltd.
WARRANTY CLAIM FORM (New Machinery)

Customer Informations

Name	Rabiul
Customer Code	B02536
Mobile	01314650547
Upazila	Nabinagar
District	Brahmanbaria

Harvester Details

Warranty Number	HAR/WRT/1509
Product	Harvester
Model	AG600
Engine No	12667A
Chassis No	C60B-500428
Delivery Date	31-Oct-2022
Working Hour	6 00

Complain Details

Customer's Complaint The Harvester Forward & Reverse Gears didn't work properly When trying to cross a little high ground, I was hoping for a long run. Now on flat land, the harvester does not go back and forward

SE Analysis * After inspection, we found the HST Assy problem when we changed the HST Assy the Harvester is work properly *

Parts Details

SL No	Parts Description	Parts Code	Quantity	Amount
1	HST Assy. MT-30UD1PR-	J165	1	320000
Total Amount				320000
MQR Number	Cum-0005	Job Card No	24506	
MQR Date	14/11/2022	Job Card Date	14/11/2022	

Proposed By



SE/Sr.SE/TMS

Checked By



SCE/Sr.SCE/AMS

Recommended By



Manager/Sr.Manager Service

Approved By



Director (S & PD)