



Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Gius Uddin
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-74	JobCard No	2700036-9476B3-2023-21	Chassis No	AXCDR1038273S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14C1035041	Job Card Date	04-May-2022
Date	04-May-2022	Last Service Date		Date of Failure	04-May-2022
Date of Sale	30-Apr-2021	Hours Worked	1321.00	Invoice No	3602812206
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD PROPERLY.		
Invoice Date	20-Mar-2021	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
19-Apr-2021							

Complaint Details	Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE			EN33	ENGINE-CYLINDER LINER BORE SCORED

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
		CONSEQUENTIAL PARTS	203403060A	PISTON RING SET Assy. (Ø100-LW) FM	4	WARRANTY	
		CULPRIT PART NO	703401032H	CYLINDER LINER (Ø100 FE)	4	WARRANTY	

Labour Detail(B)

Complain: Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	703401032H	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DEEP SCORING MARK INSIDE THE CYLINDER LINER.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	10-May-2022	Remarks	LINERS SCORED.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval					
Approval Done By					

<https://crm.sonalika.com/EMS/Reports/Service/WarrantyClaimPrint.aspx?JobCardID=72645&STATUS=PENDING FOR APPROVAL>

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