

Grounding  
NO 2955

# INTERNATIONAL TRACTORS LIMITED

**SONALIKA**

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md Sona Gain (02) Meherpur
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2023-1	JobCard No	2700036-9476B6-2023-47	Chassis No	CZDDH995151S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL04K991374	Job Card Date	06-Jan-2023
Date	06-Jan-2023	Last Service Date		Date of Failure	06-Jan-2023
Date of Sale	24-Jan-2021	Hours Worked	1672.00	Invoice No	3602810761
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	30-Nov-2020	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
19-Dec-2020							

### Complaint Details

Data not available.

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10028034AB	T.P. & C.W SET (12X38)	1.00	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E)	22850

Culprit Part No	10028034AB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TAIL PINION AND CROWN WHEEL TEETH HAS CORRODED.	Dealer Action Taken	Complaint status Close