

Gazipur E 01338  
SONALIKA

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MYMENSINGH	DEALER ADDRESS	Digharkanda, Chatrapara Aamlitola, Mymensingh	CUSTOMER NAME	Shafiqul Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2023-13	JobCard No	2700036-9476B2-2023-64	Chassis No	KXCDJ1234067S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24J1227726	Job Card Date	15-Mar-2023
Date	15-Mar-2023	Last Service Date		Date of Failure	15-Mar-2023
Date of Sale	15-Nov-2022	Hours Worked	328.00	Invoice No	3602813619
Last Service Hours		Customer Complaint	CLUTCH SLIPS.		
Invoice Date	16-Oct-2022	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
28-Oct-2022							

### Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		CL07	CLUTCH-NOISY

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	703403316C	FLY-WHEEL_DC (For R. Gear_329)	1.00	WARRANTY	
	CULPRIT PART NO	11000456AA	PRESSURE PLATE FOR PTO CLUTCH	1.00	WARRANTY	
	CULPRIT PART NO	300121550A	CLUTCH DISC (TRANSMISSION SIDE)_L-03028-0PT2-02	1.00	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	300121550A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND SCORING MARK ON CLUTCH PLATE AND PRESSURE PLATE.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	23-Mar-2023
Acknowledge Done By	DIPTENDU ROY	Approved Date	Remarks
Approval		Payment Date	Remarks
Approval Done By		Status	PENDING FOR APPROVAL
Payment		Date of Upload	22-Mar-2023
Payment Done By			
Warranty Claim Date	22-Mar-2023		