

Comilla  
Bo 2280



# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Md. Monirujjaman
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-26	JobCard No	2700036-9476B7-2023-16	Chassis No	DZVDR1107404S3
Tractor Model	DI 47 RX SUPREME	Engine No	3105ELU14I1101765	Job Card Date	10-Jul-2022
Date	10-Jul-2022	Last Service Date		Date of Failure	10-Jul-2022
Date of Sale	10-Jun-2022	Hours Worked	47.00	Invoice No	3602803904
Last Service Hours		Customer Complaint	FUEL METER WAS NOT SHOWING PROPER READING.		
Invoice Date	23-Sep-2021	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
02-Nov-2021							

Complaint Details	Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ELECTRICALS			IN13	INSTRUMENT-OIL PRESSURE INDICATOR NOT WORKING

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
		CULPRIT PART NO	10025127CA	OIL PRESSURE SENSOR ( ELECTRICAL )	1	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10025127CA	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT OIL PRESSURE SENSOR HAS DAMAGED.		Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	17-Jul-2022	Remarks	WRONG OIL PRESSURE READING SHOWS .
Acknowledge Done By	DIPTENDU ROY	Approved Date	18-Jul-2022	Remarks	90012116
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR	Status	PENDING FOR PAYMENT	Date of Upload	14-Jul-2022
Payment					
Payment Done By					
Warranty Claim Date	14-Jul-2022				