

Chandana
No 3248

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Mst Hamida Khatun (Daulatpur)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-49	JobCard No	2700036-9476B6-2023-36	Chassis No	EZDDR1084048S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14F1070197	Job Card Date	08-Nov-2022
Date	08-Nov-2022	Last Service Date		Date of Failure	08-Nov-2022
Date of Sale	31-Aug-2021	Hours Worked	1447.00	Invoice No	3602802409
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	27-Jul-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
14-Aug-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		GB39	GEAR BOX-GEAR TEETHES UPROOT

Part Details						
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10008776AB	GEAR Z-35	1.00	WARRANTY	
	CULPRIT PART NO	10008829AA	DOG GEAR ASSY Z-36	1.00	WARRANTY	
	CULPRIT PART NO	10006487BF	DOG. GEAR ASSY Z-41 (FOR DI 60)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10006487BF	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DOG GEAR ASSY Z-35,36,41 TEETH HAS CORRODED.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	21-Nov-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	please settle
Approval		Approved Date	Remarks
Approval Done By		Payment Date	Remarks
Payment			