

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Md. Delwar Hossen
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2023-5	JobCard No	2700036-9476B1-2023-69	Chassis No	DYBSR1101487S3
Tractor Model	DI 45 RX 2WD	Engine No	3100ELI1411096873	Job Card Date	17-Jan-2023
Date	17-Jan-2023	Last Service Date		Date of Failure	17-Jan-2023
Date of Sale	10-Jun-2022	Hours Worked	385.00	Invoice No	3602803575
Last Service Hours		Customer Complaint	CLUTCH SLIPS.		
Invoice Date	07-Sep-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
13-Oct-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		CL07	CLUTCH-NOISY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10004431AA	PRESSURE PLATE ASSY.	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10004431AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND SCORING MARK ON PRESSURE PLATE.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	23-Jan-2023	Remarks	PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY				
Approval		Approved Date		Remarks	

Redover