

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Abdul Aziz Mirza
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-198	JobCard No	2700036-9476B3-2023-145	Chassis No	DXCDH961281S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL041959186	Job Card Date	12-Oct-2022
Date	12-Oct-2022	Last Service Date		Date of Failure	12-Oct-2022
Date of Sale	30-Nov-2020	Hours Worked	1340.00	Invoice No	3602809677
Last Service Hours		Customer Complaint	WHEELS ARE MOVING VERY SLOWLY WHILE STEERING.		
Invoice Date	24-Sep-2020	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
19-Oct-2020							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST17	STEERING -POWER STEERING PUMP SEIZED

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CULPRIT PART NO	803402048A	HYD. PUMP ASSY.-spline shaft(12cc)2mtg.	1.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	803402048A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT HYDRAULIC PUMP OF POWER STEERING HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	18-Oct-2022	Remarks	PLEASE SETTLE.
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Rudra