

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Mst. Nasima Begum
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-247	Job Card No	2700036-9476B3-2023-194	Chassis No	HZDDR1066257S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14F1061115	Job Card Date	27-Dec-2022
Date	27-Dec-2022	Last Service Date		Date of Failure	27-Dec-2022
Date of Sale	06-Feb-2022	Hours Worked	1404.00	Invoice No	3602801267
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	09-Jun-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
18-Jun-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SEA Policy
	CULPRIT PART NO	10006728BB	GEAR SHIFTER ROD (1ST/REV)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10006728BB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT GEAR SHIFTER ROD (1ST/REV) HAS BROKEN.		Complaint status Close
	Dealer Action Taken		

Radwan