

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md.Shariful Islam (Singra)
CUSTOMER ADDRESS					

EZDDH942584S3

Warranty Claim No	2700036-9476B3-2022-231	JobCard No	2700036-9476B3-2023-178	Chassis No	DXCDR110181683
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL1411099762	Job Card Date	12-Dec-2022
Date	12-Dec-2022	Last Service Date		Date of Failure	12-Dec-2022
Date of Sale	28-Oct-2021	Hours Worked	1488.00	Invoice No	3602803789
Last Service Hours		Customer Complaint	WHEELS WERE NOT MOVING LEFT SIDE WHILE STEERING.		
Invoice Date	17-Sep-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
26-Sep-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST21	STEERING -POWER STG MOTOR NOT WORKING

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10029269AA	POWER STEERING UNIT (80CC)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E)	22850

Culprit Part No	10029269AA	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND THAT POWER STEERING UNIT COULD NOT BUILD PRESSURE.	Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	24-Dec-2022	Remarks PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks
Approval		Payment Date		Remarks
Approval Done By				
Payment				
Payment Done By				