

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Mst. Beatuy Akter
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-46	JobCard No	2700036-9476B5-2023-33	Chassis No	CZGDR1126211S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14K1121276	Job Card Date	12-Oct-2022
Date	12-Oct-2022	Last Service Date		Date of Failure	12-Oct-2022
Date of Sale	10-Feb-2022	Hours Worked	989.00	Invoice No	3602805362
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD PROPERLY.		
Invoice Date	17-Nov-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
09-Dec-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN33	ENGINE-CYLINDER LINER BORE SCORED

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CONSEQUENTIAL PARTS	203403056A	PISTON RING SET (Ø105) FM	3.00	WARRANTY		
	CONSEQUENTIAL PARTS	203003074A	Big-End Liner Set Ø64(3Cyl.)6pcs Std. Cu	1.00	WARRANTY		
	CULPRIT PART NO	703401098C	CYLINDER LINER (Ø105)	3.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	703401098C	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DEEP SCORING MARK INSIDE THE LINER AND CONSEQUENTIAL PARTS HAS DAMAGED.		
	Dealer Action Taken	Complaint status	Close

Padas