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T01537

**SONALIKA**

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Alama
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-52	Job Card No	2700036-9476B5-2023-39	Chassis No	GZDDJ115404353
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24D1159581	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	01-Aug-2022	Hours Worked	335.00	Invoice No	3602805247
Last Service Hours		Customer Complaint	RATTILING SOUND WAS COMING FROM THE SILENCER.		
Invoice Date	22-Apr-2022	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
11-May-2022							

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Complaint Code	Failure Type	Part No	Part Description	Quantity	Warranty Type	SE Amount
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY.	Dealer Action Taken	

Acknowledgement	Yes	Acknowledgement Date	12-Dec-2022	Remarks	POST MODIFIED FAILURE OF PA, FIR RAISED, PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By					
Payment					