

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinajpur	CUSTOMER NAME	Md. Jasim Uddin
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-57	JobCard No	2700036-9476B5-2023-44	Chassis No	KXCDR1117951S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL14J1113150	Job Card Date	12-Dec-2022
Date	12-Dec-2022	Last Service Date		Date of Failure	12-Dec-2022
Date of Sale	22-Nov-2021	Hours Worked	1311.00	Invoice No	3602804591
Last Service Hours		Customer Complaint	STEERING OIL LEAKAGE.		
Invoice Date	17-Oct-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
31-Oct-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10029269AA	POWER STEERING UNIT (80CC)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	10029269AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT POWER STEERING UNIT SEAL HAS LEAKED.	Dealer Action Taken	
		Complaint status	Close

Redover