

904021

INTERNATIONAL TRACTORS LIMITED

SONALIKA

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md.Alom Mondol
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-60	JobCard No	2700036-9476B5-2023-47	Chassis No	LZGDR1134037S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14L1129007	Job Card Date	16-Dec-2022
Date	16-Dec-2022	Last Service Date		Date of Failure	16-Dec-2022
Date of Sale	21-Mar-2022	Hours Worked	1102.00	Invoice No	3602806091
Last Service Hours		Customer Complaint	ENGINE STOPPED SUDDENLY WITH A LOUD NOISE.		
Invoice Date	16-Dec-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
06-Jan-2022							

Complaint Details

Aggregate	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN01	ENGINE-ABNORMAL NOISE FROM ENGINE

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	703401098C	CYLINDER LINER (Ø105)	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	203403056A	PISTON RING SET (Ø105) FM	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	803403014J	CONNECTING ROD ASSY. (common)	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	903003040J	Crank Shaft 3cyl. INTG.-FL(common) 39Cr5	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	203003022A	BIG-END LINER KIT Ø84 (6pcs) 0.30u/s-	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	203001008B	Main Bearing Set Ø75_8pcs (Std.)118s	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	703405057G	GASKET CYL. HEAD (NA)	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	703405106A	GASKET (VALVE COVER) FOR 'P'- TYPE	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	703401087A	CYLINDER LINER SEALING (Ø105)	9.00	WARRANTY	
	CONSEQUENTIAL PARTS	203401042A	Thrust Bearing Kit (Std) Cu_110/118st	1.00	WARRANTY	
	CULPRIT PART NO	803007060A	SUCTION STRAINER (2 & 3 CYL)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
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Data not available.

Consumables C

Complaint Code	Description	Qty	Rate	Amount
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Data not available.

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
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Data not available.

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	803007060A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT SUCTION STRAINER CRACKED AND SUCTION PIPE FOUND LOOSE, DUE TO LACK OF LUBRICATION CRANK SHAFT.	Dealer Action Taken	Close

Redwan