

Peni
Bo2432

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Mohammad Minhaj Uddin
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2023-8	JobCard No	2700036-9476B7-2023-68	Chassis No	JZGDJ1207090S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24H1205003	Job Card Date	21-Jan-2023
Date	21-Jan-2023	Last Service Date		Date of Failure	21-Jan-2023
Date of Sale	10-Nov-2022	Hours Worked	567.00	Invoice No	3602812012
Last Service Hours		Customer Complaint	ROTAVATOR DOWNS SLOWLY AUTOMATICALLY.		
Invoice Date	23-Aug-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
09-Sep-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY40	HYDRAULIC-HYD SYSTEM SAFETY VALVE PRESSURE FAULTY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10028944AD	RELIEF VALVE ASSY.	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10028944AD	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT RELIEF VALVE FAULTY.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	27-Jan-2023	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Payment		Status	PENDING FOR APPROVAL	Date of Upload	26-Jan-2023
Warranty Claim Date	26-Jan-2023				