

INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BD	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Abdul Halim
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9475B7-2022-28	Job Card No	2700036-9475B7-2023-18	Chassis No	M20DJ117142S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24R1141858	Job Card Date	04-Aug-2022
Date	04-Aug-2022	Last Service Date		Date of Failure	04-Aug-2022
Date of Sale	15-Jun-2022	Hours Worked	311.00	Invoice No	3602805124
Last Service Hours		Customer Complaint	CLUTCH IS GETTING SLIP		
Invoice Date	28-Feb-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
15-Mar-2022							

Complaint Details

Engine	Sub Aggregates	Complaint Code	Complaint Description
ENGINE		CL02	CLUTCH-CLUTCH PLATE SLIPS

Part Details

Part Code	Part Name	Qty	Rate	Bill No	Bill Type	CA
	CULPRIT PART NO	10004432AC	CLUTCH PLATE ASSY	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10004432AC	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT CLUTCH PLATE ASSY HAS DAMAGED.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	12-Aug-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	torsional spring got loose
Approval		Approved Date	
Approval Done By		Remarks	

Redone