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SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

| | | | | | |
|------------------|-----------------------|----------------|---|---------------|--|
| COUNTRY NAME | BANGLADESH | DBR NAME | ACI LTD | DBR CODE | 2700036 |
| DEALER NAME | ACI MOTORS - RAJSHAHI | DEALER ADDRESS | Amchottar, Nawdapara, City Hat Road, Rajshahi, | CUSTOMER NAME | Md. Anisujjaman (Nayan) (Cash sales) |
| CUSTOMER ADDRESS | | | | | |

| | | | | | |
|--------------------|-------------------------|--------------------|---|-----------------|----------------|
| Warranty Claim No | 2700036-9476B3-2022-246 | JobCard No | 2700036-9476B3-2023-193 | Chassis No | BZDDJ1135838S3 |
| Tractor Model | 60 RX SUPREME 2WD | Engine No | 4100FL24A1137592 | Job Card Date | 21-Dec-2022 |
| Date | 21-Dec-2022 | Last Service Date | | Date of Failure | 21-Dec-2022 |
| Date of Sale | 10-Jul-2022 | Hours Worked | 681.00 | Invoice No | 3602806993 |
| Last Service Hours | | Customer Complaint | STEERING OIL LEAKED FROM POWER CYLINDER. | | |
| Invoice Date | 21-Jan-2022 | Buyer Ref No | | | |

PDI & Service Details

| PDI | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 03-Feb-2022 | | | | | | | |

Complaint Details

Data not available.

Part Details

| Complaint Code | Failure Type | Part No | Quantity | Billing Type | SF Analysis |
|----------------|-----------------|------------|----------|--------------|-------------|
| | CULPRIT PART NO | 10008355AD | 1.00 | WARRANTY | |

Labour Detail(B)

| Complaint Code | Action Taken | Labour Code | Labour Hours | Labour Charge |
|---------------------|--------------|-------------|--------------|---------------|
| Data not available. | | | | |

Consumables C

| Complaint Code | Description | Qty | Rate | Amount |
|---------------------|-------------|-----|------|--------|
| Data not available. | | | | |

OutsideJob (D)

| Complaint Code | Details of Job | BillNo | Date | Amount |
|---------------------|----------------|--------|------|--------|
| Data not available. | | | | |

Claim Summary

| | | | |
|-----------------|--------------|------------------|-------|
| Part(A) | Labour (B) | Consumables (C) | |
| Outside Job (D) | Sale Tax (E) | Total(A+B+C+D+E) | 22850 |

Redeem

| | | | |
|----------------------|---|---------------------|-------------------------------|
| Culprit Part No | 10008355AD | Culprit Part Name | |
| Dealer Analysis | AFTER INSPECTION WE FOUND THAT HYDRAULIC CYLINDER FOR POWER STEERING SEAL LEAKED. | Dealer Action Taken | Complaint status |
| | | | Close |
| Acknowledgement | Acknowledgement Date | Remarks | |
| Acknowledged Done By | Approved Date | Remarks | |
| Approval | Payment Date | Remarks | |
| Approval Done By | | | |
| Payment | | | |
| Payment Done By | | | |
| Warranty Claim Date | 28-Dec-2022 | Status | PENDING FOR ACKNOWLEDGMENT |
| | | Date of Upload | 28-Dec-2022 |