

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Anamul
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-51	Job Card No	2700036-9476B2-2023-17	Chassis No	GXCDR1050826S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14D1048599	Job Card Date	17-Aug-2022
Date	17-Aug-2022	Last Service Date		Date of Failure	17-Aug-2022
Date of Sale	29-Jun-2021	Hours Worked	710.00	Invoice No	3602800218
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	23-Apr-2021	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
20-May-2021							

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		GB59	GEAR BOX-SHIFTING RAIL BROKEN

Complaint Code	Failure Type	Part No	Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10006404BC	SHIFTER FORK (1ST-REV & HI-LOW)	1	WARRANTY	
	CULPRIT PART NO	300226080A	GEAR SHIFTER ROD 1ST/REV (FINISH)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	300226080A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT GEAR SHIFTER ROD AND FORK HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	24-Aug-2022	Remarks	1ST AND REV SHIFTING RAIL SHEAR OFF PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date	25-Aug-2022	Remarks	90012876
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR	Status	PENDING FOR PAYMENT	Date of Upload	22-Aug-2022
Payment					
Payment Done By					
Warranty Claim Date	22-Aug-2022				