

Naogoon
100142

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Emran Khandoker
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-197	JobCard No	2700036-9476B3-2023-144	Chassis No	HZDDR1066267S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14F1061189	Job Card Date	15-Oct-2022
Date	15-Oct-2022	Last Service Date		Date of Failure	15-Oct-2022
Date of Sale	06-Oct-2021	Hours Worked	1402.00	Invoice No	3602801260
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE HYDRAULIC PUMP.		
Invoice Date	09-Jun-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
17-Jun-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY35	HYDRAULIC-HYD PUMP HOUSING CRACKED

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CULPRIT PART NO	803402048A	HYD. PUMP ASSY.-spline shaft(12cc)2mtg.	1.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	803402048A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT HYDRAULIC PUMP ASSY HAS DAMAGED..	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	18-Oct-2022	Remarks	THERE IS NO FLOW FROM
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Redner