



INTERNATIONAL TRACTORS LIMITED  
Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi.	CUSTOMER NAME	Md Sirajul Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-166	JobCard No	2700036-9476B3-2023-113	Chassis No	EXCDR108388S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14G1078482	Job Card Date	10-Aug-2022
Date	10-Aug-2022	Last Service Date		Date of Failure	10-Aug-2022
Date of Sale	10-Jul-2022	Hours Worked	388.00	Invoice No	3602802409
Last Service Hours		Customer Complaint	EXHAUST FLANGE HAS BROKEN.		
Invoice Date	27-Jul-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
18-Aug-2021							

Complaint Details

ENGINE	EN17	ENGINE-EXHAUST ELBOW CRACK
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Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	700405245C	EXHAUST FLANGE 4cyl. (Rx.)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	700405245C	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT HAS DAMAGED	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	18-Aug-2022	Remarks	CASTING GOT CRACKED IN HAULAGE APPLICATION
Acknowledge Done By	DIPTENDU ROY				