



INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Nargis
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-42	JobCard No	2700036-9476B1-2023-35	Chassis No	EZGDR1081956S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14G1077630	Job Card Date	22-Sep-2022
Date	22-Sep-2022	Last Service Date		Date of Failure	22-Sep-2022
Date of Sale	30-Sep-2021	Hours Worked	923.00	Invoice No	3602802398
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	27-Jul-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
17-Aug-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		GB40	GEAR BOX-GEARS HUMMING NOISE

Part Details						
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	04000150090	BALL BEARING 6210	2.00	WARRANTY	
	CULPRIT PART NO	04000135080	BALL BEARING 6307	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	04000135080	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT BOTH TOP SHAFT BEARING 6210 & PTO SHAFT BEARING 6307 HAS DAMAGED.		
	Dealer Action Taken	Complaint status	Close

Partner