

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Mst. Fatema Begum
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-151	JobCard No	2700036-9476B3-2023-98	Chassis No	DZDDR1104560S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL1411099769	Job Card Date	22-Jul-2022
Date	22-Jul-2022	Last Service Date		Date of Failure	22-Jul-2022
Date of Sale	10-Nov-2021	Hours Worked	875.00	Invoice No	3602805792
Last Service Hours		Customer Complaint	FUEL METER WAS NOT SHOWING PROPER READING		
Invoice Date	17-Sep-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
27-Sep-2021							

Complaint Details

Complaint Code	Part Description	Complaint Desc
ELECTRICALS	IN06	INSTRUMENT-FUEL METER NOT WORKING

Part Details

Complaint Code	Failure Type	Part No.	Part Description	Quantity	Billing Type	SL Analysis
	CULPRIT PART NO	10022398AA	TANK UNIT	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10022398AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TANK UNIT HAS DAMAGED. SCR RAISED SCR-2700036-2022-998		Complaint status Close
Dealer Action Taken			

Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY				

*Reduwer*