

Cumilla
Bo 2098

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BARISAL Barisal	DEALER ADDRESS	Barisal	CUSTOMER NAME	Jabed Hossain
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-67	JobCard No	2700036-9476B7-2023-58	Chassis No	DZVDR1107397S3
Tractor Model	DI 47 RX SUPREME	Engine No	3105ELU1411101768	Job Card Date	22-Dec-2022
Date	22-Dec-2022	Last Service Date		Date of Failure	22-Dec-2022
Date of Sale	22-Nov-2021	Hours Worked	1235.00	Invoice No	3602803904
Last Service Hours		Customer Complaint	GEAR OIL WAS COMING FROM THE CLUTCH HOUSING.		
Invoice Date	23-Sep-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
04-Oct-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		CL13	CLUTCH-PLATE FACINGS WITH OIL/GREASE

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	04070250068	OIL SEAL 50*68*10	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	04070225035	OIL SEAL 35*25*7	1.00	WARRANTY	
	CULPRIT PART NO	10006050AF	DRIVE SHAFT Z-18	1.00	WARRANTY	
	CULPRIT PART NO	04000150090	BALL BEARING 6210	2.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	04000150090	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT BALL BEARING 6210 HAS & DRIVE SHAFT Z-18 TEETH HAS CORRODED.		
	Dealer Action Taken	Complaint status	Close

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