

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Raihanul Haque
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-66	JobCard No	2700036-9476B3-2024-14	Chassis No	KZDDR1115321S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14J1110745	Job Card Date	18-Apr-2023
Date	18-Apr-2023	Last Service Date		Date of Failure	18-Apr-2023
Date of Sale	08-Nov-2021	Hours Worked	1605.00	Invoice No	3602804514
Last Service Hours		Customer Complaint	ROTAVATOR DOWNS AUTOMATICALLY.		
Invoice Date	11-Oct-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
17-Dec-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10012651AB	FEATHERING VALVE ASSY	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10012651AB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT FEATHERING VALVE COULD NOT BUILD PRESSURE.		Complaint status Close

Acknowledgement	Acknowledgement Date	Remarks
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