

Raj
100495



INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi.	CUSTOMER NAME	Mst. Shanju Bibi
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-160	Job Card No	2700036-9476B3-2023-107	Chassis No	AZDDJ1138340S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14K1122738	Job Card Date	04-Aug-2022
Date	04-Aug-2022	Last Service Date		Date of Failure	04-Aug-2022
Date of Sale	10-Jun-2022	Hours Worked	252.00	Invoice No	3602808764
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	29-Mar-2022	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
11-Apr-2022							

Complaint Details	Engine	Exhaust	Engine - SILENCER NOISY
	EN137		

Part Details	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY
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Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY.	Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	12-Aug-2022	Remarks
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks
Approval				
Approval Done By				

Redover