

Faridpur  
NO 3855

**SONALIKA**

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Rubel (Magura)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2023-14	JobCard No	2700036-9476B9-2023-82	Chassis No	AXCDJ1137973S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24C1148462	Job Card Date	14-Mar-2023
Date	14-Mar-2023	Last Service Date		Date of Failure	14-Mar-2023
Date of Sale	30-May-2022	Hours Worked	688.00	Invoice No	3602808557
Last Service Hours		Customer Complaint	STEERING WORKING HARD AND WHEELS WERE MOVING SLOWLY.		
Invoice Date	23-Mar-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
05-Apr-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST21	STEERING -POWER STG MOTOR NOT WORKING

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	40000741AA	CCC STEERING UNIT	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	40000741AA	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STEERING CCC UNIT COULD NOT BUILD PRESSURE.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	21-Mar-2023	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Payment		Status	PENDING FOR APPROVAL	Date of Upload	21-Mar-2023
Warranty Claim Date	21-Mar-2023				