

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Rani Ahmed
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-137	JobCard No	2700036-9476B3-2023-84	Chassis No	EZDDR1081879S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14G1076810	Job Card Date	10-Jul-2022
Date	10-Jul-2022	Last Service Date		Date of Failure	10-Jul-2022
Date of Sale	25-Sep-2021	Hours Worked	913.00	Invoice No	3602802393
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	27-Jul-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
17-Aug-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name		Complaint status	Close
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY.	Dealer Action Taken			
Acknowledgement	Yes	Acknowledgement Date	17-Jul-2022	Remarks	PRE MODIFIED FAILURE OF PA.
Acknowledge Done By	DIPTENDU ROY	Approved Date	18-Jul-2022	Remarks	90012126
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR				
Payment					
Payment Done By					
Warranty Claim Date	14-Jul-2022	Status	PENDING FOR PAYMENT	Date of Upload	14-Jul-2022

Service Engineer remarks PRE MODIFIED FAILURE OF PA.