

INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Mst. Nurunnahar Begum
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9475B3-2022-149	Job Card No	2700036-9475B3-2023-96	Chassis No	KZDDR1122339S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14J1117333	Job Card Date	20-Jul-2022
Date	20-Jul-2022	Last Service Date		Date of Failure	20-Jul-2022
Date of Sale	20-Mar-2022	Hours Worked	466.00	Invoice No	3602804880
Last Service Hours		Customer Complaint	FUEL METER WAS NOT SHOWING PROPER READING.		
Invoice Date	27-Oct-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
12-Nov-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ELECTRICALS		IN06	INSTRUMENT-FUEL METER NOT WORKING

Part Details

Complaint Code	Part Name	Part No	Part Qty	Part Price	Part Status
	CULPRIT PART NO	10022398AA	TANK UNIT	1	WARRANTY

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10022398AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TANK UNIT HAS DAMAGED.	Dealer Action Taken	Complaint status
			Close

Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date	30-Jul-2022	Remarks	90012352
Approval	Approved				

Redwan