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FO 3832  
**SONALIKA**

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Mst. Tahomina Akter ( Chatmohar )
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-223	JobCard No	2700036-9476B3-2023-170	Chassis No	DZDDJ1228915S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL2411224653	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	31-Oct-2022	Hours Worked	222.00	Invoice No	3602813201
Last Service Hours		Customer Complaint	RATTILING SOUND WAS COMING FROM THE SILENCER.		
Invoice Date	29-Sep-2022	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
14-Oct-2022							

Complaint Details			
Engine	Sub Aggregate	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
ENGINE-SILENCER NOISY	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY		

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1760	Dealer Action Taken	Complaint status
			Close
Acknowledgement	Yes	Acknowledgement Date	12-Dec-2022
Acknowledge Done By	DIPTENDU ROY	Approved Date	Remarks
Approval		Payment Date	Remarks
Approval Done By			Remarks
Payment			

Kalman