

Jamalpur  
01049

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

|                  |                     |                |         |               |                  |
|------------------|---------------------|----------------|---------|---------------|------------------|
| COUNTRY NAME     | BANGLADESH          | DBR NAME       | ACI LTD | DBR CODE      | 2700036          |
| DEALER NAME      | ACI GAZIPUR GAZIPUR | DEALER ADDRESS | Gazipur | CUSTOMER NAME | Md. Morshad Alam |
| CUSTOMER ADDRESS |                     |                |         |               |                  |

|                    |                        |                    |   |                 |                |
|--------------------|------------------------|--------------------|---|-----------------|----------------|
| Warranty Claim No  | 2700036-9476B2-2023-1  | JobCard No         | 2700036-9476B2-2023-50                        | Chassis No      | DXCDJ1220206S3 |
| Tractor Model      | ALL ROUNDER 55 SUPREME | Engine No          | 4100FL2411219837                              | Job Card Date   | 05-Jan-2023    |
| Date               | 05-Jan-2023            | Last Service Date  |   | Date of Failure | 05-Jan-2023    |
| Date of Sale       | 10-Nov-2022            | Hours Worked       | 429.00  | Invoice No      | 3602812994     |
| Last Service Hours |                        | Customer Complaint | BAD NOISE WAS COMING FROM THE CLUTCH HOUSING. |                 |                |
| Invoice Date       | 26-Sep-2022            | Buyer Ref No       |   |                 |                |

### PDI & Service Details

| PDI         | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 10-Oct-2022 |             |             |             |             |             |             |             |
|             |             |             |             |             |             |             |             |

### Complaint Details

Data not available.

### Part Details

| Complaint Code | Failure Type    | Part No    | Part Description                      | Quantity | Billing Type | SE Analysis |
|----------------|-----------------|------------|---------------------------------------|----------|--------------|-------------|
|                | CULPRIT PART NO | 10014555AA | LEVER KIT (CLUTCH ASSY. - 10004686AB) | 1.00     | WARRANTY     |             |

### Labour Detail(B)

| Complaint Code      | Action Taken | Labour Code | Labour Hours | Labour Charge |
|---------------------|--------------|-------------|--------------|---------------|
| Data not available. |              |             |              |               |

### Consumables C

| Complaint Code      | Description | Qty | Rate | Amount |
|---------------------|-------------|-----|------|--------|
| Data not available. |             |     |      |        |

### OutsideJob (D)

| Complaint Code      | Details of Job | BillNo | Date | Amount |
|---------------------|----------------|--------|------|--------|
| Data not available. |                |        |      |        |

### Claim Summary

|                 |              |                  |
|-----------------|--------------|------------------|
| Part(A)         | Labour (B)   | Consumables (C)  |
| Outside Job (D) | Sale Tax (E) | Total(A+B+C+D+E) |
|                 | 0            | 22850            |

|                 |  |                     |                        |
|-----------------|--|---------------------|------------------------|
| Culprit Part No | 10014555AA   | Culprit Part Name   |                        |
| Dealer Analysis | AFTER INSPECTION WE FOUND THAT CLUTCH FINGER HAS BROKEN. | Dealer Action Taken | Complaint status Close |