

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Abdul Kader
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-60	JobCard No	2700036-9476B7-2023-50	Chassis No	AXQDR1047245S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU14C1041876	Job Card Date	12-Dec-2022
Date	12-Dec-2022	Last Service Date		Date of Failure	12-Dec-2022
Date of Sale	31-May-2021	Hours Worked	1234.00	Invoice No	3602812543
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	31-Mar-2021	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
29-Apr-2021							

## Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		GB59	GEAR BOX-SHIFTING RAIL BROKEN

## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	300226080A	GEAR SHIFTER ROD 1ST/REV. (FINISH)	1.00	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	300226080A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT GEAR SHIFTER ROD (1ST/REV) HAS BROKEN.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	19-Dec-2022	Remarks	PLEASE SETTLE
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