

Chandigarh
No 2989



INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md Shah Alam Palash (Jhenaidah)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-34	JobCard No	2700036-9476B6-2023-21	Chassis No	LZDDH1000138S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL04L998817	Job Card Date	29-Jun-2022
Date	29-Jun-2022	Last Service Date		Date of Failure	29-Jun-2022
Date of Sale	14-Feb-2021	Hours Worked	1427.00	Invoice No	3602810984
Last Service Hours		Customer Complaint	WHEELS WERE NOT MOVING WHILE STEERING.		
Invoice Date	29-Dec-2020	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
30-Jan-2021							

Complaint Details	Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM			ST21	STEERING -POWER STG MOTOR NOT WORKING

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
		CULPRIT PART NO	40000741AA	CCC STEERING UNIT	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	40000741AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STEERING CCC UNIT HAS DAMAGED.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	17-Jul-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	STEERING WHEEL HAS BECOME FREE.
Approval	Approved	Approved Date	18-Jul-2022
Approval Done By	SUMESH KUMAR	Remarks	90012121
Payment		Payment Date	Remarks
Payment Done By		Status	PENDING FOR PAYMENT
Warranty Claim Date	03-Jul-2022	Date of Upload	03-Jul-