

Ref  
100206

**SONALIKA**

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Rekha Bagum
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-209	JobCard No	2700036-9476B3-2023-156	Chassis No	CXCDR112893133
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL14K1124277	Job Card Date	02-Nov-2022
Date	02-Nov-2022	Last Service Date		Date of Failure	02-Nov-2022
Date of Sale	30-Dec-2021	Hours Worked	1381.00	Invoice No	3602805601
Last Service Hours		Customer Complaint	PTO SHAFT HAS BROKEN.		
Invoice Date	25-Nov-2021	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
06-Dec-2021							

### Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		PT09	PTO - SHAFT BROKEN

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10027925AD	PTO SHAFT	1.00	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10027925AD	Culprit Part Name		Complaint status	Close
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PTO SHAFT HAS BROKEN.	Dealer Action Taken			
Acknowledgement	Yes	Acknowledgement Date	10-Nov-2022	Remarks	PTO SHAFT SHEAR TWISTED
Acknowledge Done By	DIPTENDU ROY	Approved Date	12-Nov-2022	Remarks	90013837
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR				
Payment					
Payment Done By					
Warranty Claim Date	09-Nov-2022	Status	PENDING FOR PAYMENT	Date of Upload	09-Nov-2022