

**INTERNATIONAL TRACTORS LIMITED**  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

**Warranty Claim**

**PRINT**

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md Hadiuzzaman (Magura)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-35	JobCard No	2700036-9476B6-2023-22	Chassis No	AXCDR1047304S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14C1041543	Job Card Date	22-Jul-2022
Date	22-Jul-2022	Last Service Date		Date of Failure	22-Jul-2022
Date of Sale	31-Aug-2021	Hours Worked	1107.00	Invoice No	3602812542
Last Service Hours		Customer Complaint	WHEELS WERE MOVING FREELY		
Invoice Date	31-Mar-2021	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
30-Apr-2021							

Complaint Details	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST21	STEERING -POWER STG MOTOR NOT WORKING

Complaint Code	Failure Type	Part No	Part Name	Quantity	Billing Type	EA
	CULPRIT PART NO	40000741AA	CCC STEERING UNIT	1	WARRANTY	

**Labour Detail(B)**

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

**Consumables C**

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

**Outside Job (D)**

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

**Claim Summary**

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	40000741AA	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STEERING CCC UNIT HAS DAMAGED.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	06-Aug-2022	Remarks	NO PRESSURE FLOW FROM CCC STEERING UNIT SCR

*Radwan*