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SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Anisujjaman (Nayan) (Cash sales)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-232	JobCard No	2700036-9476B3-2023-179	Chassis No	BZDDJ1135838S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24A1137592	Job Card Date	12-Dec-2022
Date	12-Dec-2022	Last Service Date		Date of Failure	12-Dec-2022
Date of Sale	10-Jul-2022	Hours Worked	449.00	Invoice No	3602806993
Last Service Hours		Customer Complaint	GAP BETWEEN HEADLIGHT FRAME AND HOOD GRILL.		
Invoice Date	21-Jan-2022	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
03-Feb-2022							

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
VEHICLE		SM27	SHEET-HEAD LAMP HAVING DENT

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	300147155B	HEAD LAMP FRAME SILVER COLOUR	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	300147155B	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STUD UP ROOTED FROM HEAD LIGHT FRAME.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	19-Dec-2022	Remarks	IT WAS INFORMED
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Redwan