



INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md Parvez
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-32	JobCard No	2700036-9476B6-2023-19	Chassis No	AXCDR1038279S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14C1035036	Job Card Date	25-Jun-2022
Date	25-Jun-2022	Last Service Date		Date of Failure	25-Jun-2022
Date of Sale	31-May-2021	Hours Worked	1355.00	Invoice No	3602812193
Last Service Hours		Customer Complaint	WHEELS WERE MOVING VERY SLOWLY WHILE STEERING.		
Invoice Date	19-Mar-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
19-Apr-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	803402027A	HYD. PUMP ASSY.(9.5cc) 2 mtg. P.Steering	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	803402027A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT POWER STEERING PUMP HAS DAMAGED.		
Dealer Action Taken		Complaint status	Close

Redwan