(handwritten top-left) Gaibandha G03774

INTERNATIONAL TRACTORS LIMITED

SONALIKA

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md.Habibur Rahman Mitu
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2023-5	JobCard No	2700036-9476B4-2023-36	Chassis No	DZGDR1104438S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14I1100025	Job Card Date	18-Jan-2023
Date	18-Jan-2023	Last Service Date		Date of Failure	18-Jan-2023
Date of Sale	20-Nov-2021	Hours Worked	358.00	Invoice No	3602803791
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	17-Sep-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
27-Sep-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)		Labour (B)		Consumables (C)	
Outside Job (D)		Sale Tax (E)	0	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2023-158	Dealer Action Taken		Complaint status	Close

(handwritten signature) Radasu