## DIRESON SONALIKA

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT DBR CODE 2700036 ACI LTD DBR NAME COUNTRY NAME BANGLADESH Mst Khaleda CUSTOMER NAME DEALER ADDRESS Dinajpur ACI DINAJPUR DINAJPUR DEALER NAME Akter CUSTOMER ADDRESS KYASJ1233779S3 Chassis No 2700036-9476B5-2023-68 JobCard No Warranty Claim No 2700036-9476B5-2023-14 Job Card Date 22-Mar-2023 3100FL24J1227500 35 SUPREME Engine No Tractor Model 22-Mar-2023 Date of Failure Last Service Date 22-Mar-2023 Date 3602813559 Invoice No Hours Worked 170.00 01-Dec-2022 Date of Sale WATER WAS COMING FROM **Customer Complaint** Last Service Hours THE WATER PUMP. 12-Oct-2022 Buyer Ref No Invoice Date PDI & Service Details 5th Service 6th Service 7th Service PDI 1st Service 2nd Service 3rd Service 4th Service 26-Oct-2022 Complaint Details Data not available Part Details Part No Failure Type SE Analysis Billing Type **CULPRIT PART NO** 803406025C WATER PUMP ASSY\_NA (Ø113-PS) 1.00 WARRANTY Labour Detail(B) Complaint Code **Action Taken** Labour Charge Labour Code Labour Hours Data not available. Consumables C Complaint Code Description Qty Rate Amount Data not available. OutsideJob (D) Complaint Code BIIINO Amount Details of Job Date Data not available. Claim Summary Part(A) Labour (B) Consumables (C) Outside Job (D) Sale Tax (E) 0 Total(A+B+C+D+E) 22850 Culprit Part No 803406025C Culprit Part Name AFTER INSPECTION WE FOUND Dealer Analysis THAT WATER PUMP HAS LEAKAGE. Dealer Action Taken Complaint status Close VENDOR AUTO PUMP

