

ACI Motor Ltd.
WARRANTY CLAIM FORM (New Machinery)





Customer Informations		Harvester Details	
Name	Md.Nasir Biswas	Warranty Number	HAR/WRT/1873
Customer Code	N03781	Product	Harvester (Lovol)
Mobile	01728234991	Model	RG108 PLUS
Upazila	Doulotpur	Engine No	Q210996187
District	Kushtia	Chassis No	FTHRGG50TME000816
		Delivery Date	07-Apr-2022
		Working Hour	415.00

Complain Details

Customer's Complaint	The harvester can't move forward and backward in the field.
SE Observation	We do visit to the harvester. We checked and found that the HST gearbox was seized and some parts inside this gearbox have been broken and damaged.We need to change some parts under the warranty.

Parts Details

SL No.	Parts Description	Parts Code	Supplier Code	Quantity	Amount
1	HST Gear Box-Lovol (FOC)	SQ89	L06976	1	0
Total Amount					0
Date of Failure	25-Mar-2023	Failure Area	HST units		
Repair Done Date	26-Mar-2023	Warranty Claim Date	28-Mar-2023		

Proposed By	Checked By	Recommended By	Approved By
			
SE/Sr.SE/TMS	SCE/Sr.SCE/AMS	DM/Manager Service	Director (S & PD)