



INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

| | | | | | |
|------------------|---------------------|----------------|---------|---------------|---------------------------------|
| COUNTRY NAME | BANGLADESH | DBR NAME | ACI LTD | DBR CODE | 2700036 |
| DEALER NAME | ACI BARISAL Barisal | DEALER ADDRESS | Barisal | CUSTOMER NAME | Md Ebrahim Sarder (Charfassion) |
| CUSTOMER ADDRESS | | | | | |

| | | | | | |
|--------------------|------------------------|--------------------|--|-----------------|----------------|
| Warranty Claim No | 2700036-9476B9-2022-63 | JobCard No | 2700036-9476B9-2023-43 | Chassis No | AZGDJ1138005S3 |
| Tractor Model | DI 50 RX 2WD | Engine No | 3105NH24C1148439 | Job Card Date | 12-Aug-2022 |
| Date | 12-Aug-2022 | Last Service Date | | Date of Failure | 12-Aug-2022 |
| Date of Sale | 10-Jun-2022 | Hours Worked | 357.00 | Invoice No | 3502808559 |
| Last Service Hours | | Customer Complaint | WATER WAS COMING OUT FROM THE WATER PUMP | | |
| Invoice Date | 23-Mar-2022 | Buyer Ref No | | | |

PDI & Service Details

| PDI | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 05-Apr-2022 | | | | | | | |

Complaint Details

| Aggregates | Sub Aggregates | Complaint Location | Complaint Desc |
|------------|----------------|--------------------|--------------------------------|
| ENGINE | | EN97 | ENGINE-LEAKAGE FROM WATER PUMP |

Part Details

| Complaint Code | Failure Type | Part No | Part Description | Quantity | Billing Type | SE | Cost |
|----------------|-----------------|------------|----------------------------------|----------|--------------|----|------|
| | CULPRIT PART NO | 803406066C | WATER PUMP ASSY. V-Ø103-NA (MWP) | 1 | WARRANTY | | |

Labour Detail(B)

| Complaint Code | Action Taken | Labour Code | Labour Hours | Labour Charge |
|---------------------|--------------|-------------|--------------|---------------|
| Data not available. | | | | |

Consumables C

| Complaint Code | Description | Qty | Rate | Amount |
|---------------------|-------------|-----|------|--------|
| Data not available. | | | | |

Outside Job (D)

| Complaint Code | Details of Job | BillNo | Date | Amount |
|---------------------|----------------|--------|------|--------|
| Data not available. | | | | |

Claim Summary

| | | |
|-----------------|--------------|------------------|
| Part(A) | Labour (B) | Consumables (C) |
| Outside Job (D) | Sale Tax (E) | Total(A+B+C+D+E) |
| | 0 | 22850 |

| | | | |
|-----------------|---|---------------------|------------------------|
| Culprit Part No | 803406066C | Culprit Part Name | |
| Dealer Analysis | AFTER INSPECTION WE FOUND THAT WATER PUMP HAS LEAKAGE | Dealer Action Taken | Complaint status Close |

| | | | | | |
|---------------------|--------------|----------------------|-------------|---------|------------------------|
| Acknowledgement | Yes | Acknowledgement Date | 12-Aug-2022 | Remarks | LEAKAGE FROM VENT PLUG |
| Acknowledge Done By | DIPTENDU ROY | Approved Date | | Remarks | |