

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Md Mir Hossain
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-34	JobCard No	2700036-9476B7-2023-24	Chassis No	AZVDJ1137941S3
Tractor Model	DI 47 RX SUPREME	Engine No	3105ELU24C1148320	Job Card Date	18-Aug-2022
Date	18-Aug-2022	Last Service Date		Date of Failure	18-Aug-2022
Date of Sale	10-Jun-2022	Hours Worked	448 00	Invoice No	3602808548
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE REAR AXLE.		
Invoice Date	23-Mar-2022	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
05-Apr-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
REAR AXLE		RA02	REAR AXLE-AXLE SHAFT BEARING WORN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	20003761AA	TAPPER ROLLER BEARING 3982/3920	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	20003761AA	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TAPPER ROLLER BEARING HAS DAMAGED.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	25-Aug-2022	Remarks	PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date	26-Aug-2022	Remarks	90012851
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR	Status	PENDING FOR PAYMENT	Date of Upload	24-Aug-2022
Payment					
Payment Done By					
Warranty Claim Date	24-Aug-2022				

Radwan

Service Engineer remarks TAPPER ROLLER BEARING FAILURE.