



INTERNATIONAL TRACTORS LIMITED  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Mina Khatun
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-60	JobCard No	2700036-9476B2-2023-26	Chassis No	JYBSH949734S3
Tractor Model	DI 45 RX 2WD	Engine No	3100ELI04H945964	Job Card Date	11-Sep-2022
Date	11-Sep-2022	Last Service Date		Date of Failure	11-Sep-2022
Date of Sale	30-Nov-2020	Hours Worked	1120.00	Invoice No	3602809271
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	19-Aug-2020	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
26-Aug-2020							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		GB59	GEAR BOX-SHIFTING RAIL BROKEN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	300137031A	INTERMEDIATE SHAFT (Z-26) ASSY.	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10012402AB	DOG CLUTCH GEAR ASSY. Z-32 (SHOT PEENING)	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10006291BA	LOCKING PIN	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10025783AA	FIXED GEAR 2ND(Z-39)	1.00	WARRANTY	
	CULPRIT PART NO	300226080A	GEAR SHIFTER ROD 1ST/REV. (FINISH)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E)	22850

Culprit Part No	300226080A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT GEAR SHIFTER ROD (1ST/REV) HAS BROKEN AND CONSEQUENTIAL PARTS HAS DAMAGED.		
	Dealer Action Taken	Complaint status	Close

*Padman*