



## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md. Nazmul Hasan
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-33	JobCard No	2700036-9476B5-2023-20	Chassis No	JZGDR1095590S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14H1089939	Job Card Date	04-Aug-2022
Date	04-Aug-2022	Last Service Date		Date of Failure	04-Aug-2022
Date of Sale	11-Nov-2021	Hours Worked	1475.00	Invoice No	3602803111
Last Service Hours		Customer Complaint	DIFFERENTIAL CASE ASSY CRACKED		
Invoice Date	26-Aug-2021	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
02-Sep-2021							

## Complaint Details

REAR AXLE		RA14	REAR AXLE-DIFF CASE HOUSING CRACKED
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## Part Details

Failure Type	Part No	Part Description	Quantity	Warranty	Ref No
CULPRIT PART NO	300025801A	CAGE ASSY (WITHOUT DIFF LOCK)	1	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	300025801A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND CRACK MARK ON DIFFERENTIAL CASE ASSY	Dealer Action Taken	Complaint status
			Close

Approved payment	Yes	Acknowledgement Date	12-Aug-2022	Remarks	CASTING GOT CRACKED
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval	<i>Redown</i>				