

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Jahangir Alam (Puthia)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-155	Job Card No	2700036-9476B3-2023-102	Chassis No	BZDDR1000820S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL04L1000111	Job Card Date	22-Jul-2022
Date	22-Jul-2022	Last Service Date		Date of Failure	22-Jul-2022
Date of Sale	26-Feb-2021	Hours Worked	1321.00	Invoice No	3602811355
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD PROPERLY.		
Invoice Date	18-Jan-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
01-Feb-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN33	ENGINE-CYLINDER LINER BORE SCORED

Part Details

Part Name	Part No	Part Description	Quantity	Billing Type	SE Analysis
CONSEQUENTIAL PARTS	200403069A	B END LINER KIT (4cyl 8pcs) STD. Ø=4	1	WARRANTY	
CONSEQUENTIAL PARTS	203403060A	PISTON RING SET Assy (Ø100-LW) FM	4	WARRANTY	
CULPRIT PART NO	203403065A	PISTON SET ASSY P(Ø100) LW Molycoated	4	WARRANTY	
CULPRIT PART NO	703401032H	CYLINDER LINER (Ø100 FE)	4	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	703401032H	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND DEEP SCORING MARK INSIDE THE LINER AND ON THE PISTON		Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	2ND
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Pedavum