

INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinaipur	CUSTOMER NAME	Md. Motaleb Sarkar
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2022-64	Job Card No	2700036-9476B9-2023-44	Chassis No	FXCDJ1179173S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24E 1171696	Job Card Date	13-Aug-2022
Date	13-Aug-2022	Last Service Date		Date of Failure	13-Aug-2022
Date of Sale	05-Jul-2022	Hours Worked	44.00	Invoice No	3602810290
Last Service Hours		Customer Complaint	ENGINE COULD NOT START PROPERLY.		
Invoice Date	31-May-2022	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
23-Jun-2022							

Complaint Details	Complaint Code	Complaint Desc
ELECTRICALS	EL19	ELECTRICAL-HARNES BURNIT

Part Details	Part Code	Part Name	Part Qty	Part Price	Part Type	Part Status
	CULPRIT PART NO	10009155AD	NEUTRAL SAFETY SWITCH	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10009155AD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT NEUTRAL SAFETY SWITCH WAS DEFECTIVE.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	18-Aug-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	CABLE OPENED
Approval		Approved Date	
Approval Done By		Remarks	