

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Sagor Ali
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-173	JobCard No	2700036-9476B3-2023-120	Chassis No	BZDDJ1135833S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24A1137603	Job Card Date	19-Aug-2022
Date	19-Aug-2022	Last Service Date		Date of Failure	19-Aug-2022
Date of Sale	01-Jun-2022	Hours Worked	368.00	Invoice No	3602806995
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	21-Jan-2022	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
05-Feb-2022							

Complaint Details	Sub Aggregates	Complaint Code	Complaint Desc
Aggregates			
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SF Analysis
		CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY SCR RAISED SCR-2700036-2022-1155		
	Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	24-Aug-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	PRE MODIFIED FAILURE OF PA
Approval	Approved	Approved Date	26-Aug-2022
Approval Done By	SUMESH KUMAR	Remarks	90012854
Payment		Payment Date	Remarks
Payment Done By			
Warranty Claim Date	24-Aug-2022	Status	PENDING FOR PAYMENT
		Date of Upload	24-Aug-2022

Service Engineer remarks PRE MODIFIED FAILURE