

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Md. Abdullah Al Hossain
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-52	JobCard No	2700036-9476B2-2023-18	Chassis No	AYASR1035602S3
Tractor Model	DI 35 RX 2WD	Engine No	3100FL14C1032903	Job Card Date	17-Aug-2022
Date	17-Aug-2022	Last Service Date		Date of Failure	17-Aug-2022
Date of Sale	29-Nov-2021	Hours Worked	725.00	Invoice No	3602812200
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE REAR AXLE		
Invoice Date	19-Mar-2021	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
20-Apr-2021							

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
REAR AXLE		RA37	REAR AXLE-PINION BEARING BROKEN

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10007294AC	COVER (FOR TRUMPET HSG.)	1	WARRANTY	
	CULPRIT PART NO	20003761AA	TAPPER ROLLER BEARING 3982/3920	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	20003761AA	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TAPPER ROLLER BEARING HAS BROKEN.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	24-Aug-2022	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date	26-Aug-2022	Remarks	90012849
Payment	SUMESH KUMAR	Payment Date		Remarks	
Warranty Claim Date	22-Aug-2022	Status	PENDING FOR PAYMENT	Date of Upload	22-Aug-2022