

From
Sr. Service Co-ordination Executive

ACI Motors Ltd.
Dhaka

To
Director (S&PD)

Copy to
ED, Motors

Your Ref:

Our Ref: Sr.SCE/22/24

Date: 28.03.2022

Subject: Approval for Warranty adjustment by JVR.

Dear Sir,

This is to be inform you that ACI Motors provides warranty support to our customers as per policy. This warranty parts claimed to ITL for reimbursement. Sometimes we provide goodwill warranty as per industry practice. Recently we have given warranty support to 5nos. customer for Battery, Fuel pump & Tyre problem. These customers faced early hour problems & that time we have rejected those claim due to operational abuse. Afterwards, they procured those problematic parts from local shops to make their tractor roadworthy. Now these customers are seeking warranty support. So, we want to adjust the amount as goodwill warranty support through JVR adjustment.

Customer's details for warranty adjustment as below,

Code	Name	Claim No.	Adjust Amount BDT.	Remarks
I00198	Md. Rani Ahmed	2700036-9476B3-2022-46	6,700	
L00760	Md. Rakib Hossain	2700036-9476B2-2022-31	30,000	Claimed in another code
N01981	Md. Kader Mondol	2700036-9476B6-2022-13	10,250	
D00865	Rohima Begum	2700036-9476B8-2022-2	20,000	
F03028	Md. Hazrat Ali	2700036-9476B3-2022-41	7,358	
Total Amount in BDT.			74,308	

Therefore, please approve the proposal of warranty adjustment.
This is for your kind approval.

Regards,


Md. Tajnur Islam

Director (S & P D)
Sr. for your kind approval
Redwan

Enclosed:
Bill Copy, Application & warranty claim.



ED, Motors
FYKA
