

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md. Abul Kalam Azad (Chuadanga)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-36	Job Card No	2700036-9476B6-2023-23	Chassis No	AZDDJ1138018S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24C1148459	Job Card Date	22-Jul-2022
Date	22-Jul-2022	Last Service Date		Date of Failure	22-Jul-2022
Date of Sale	10-Jun-2022	Hours Worked	124.00	Invoice No	3602808552
Last Service Hours		Customer Complaint	OIL SUMP WAS OVER FLOWED WITH ENGINE OIL.		
Invoice Date	23-Mar-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
05-Apr-2022							

Complaint Details

Complaint Code	Complaint Desc
HYDRAULIC	HYDRAULIC DISTRIBUTOR VALVE O RINGS DAMAGED

Part Details

Culprit Part No	Culprit Part Name	Qty	Binding Type	SE
10039661AA	HYDRAULIC TANDEM PUMP 16CC + 40	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part (A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total (A+B+C+D+E)
	0	22850

Culprit Part No	10039661AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT OIL SEAL OF HYDRAULIC TANDEM PUMP HAS LEAKED.		Complaint status
	Dealer Action Taken		Close

Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	SEAL LEAF DAMAGED
Acknowledge Done By	DIPTENDU ROY	Approved Date	30-Jul-2022	Remarks	90012344
Approval	Approved				

*Redover*