

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Azad Ali
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-134	JobCard No	2700036-9476B3-2023-81	Chassis No	LZGDR1134190S3
Tractor Model	DI 750 III SUPER 2WD	Engine No	3105ELU14L1129505	Job Card Date	02-Jul-2022
Date	02-Jul-2022	Last Service Date		Date of Failure	02-Jul-2022
Date of Sale	12-Apr-2022	Hours Worked	278.00	Invoice No	3602806371
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	28-Dec-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
12-Jan-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	17-Jul-2022	Remarks	PRE MODIFID FAILURE OF PA.
Acknowledge Done By	DIPTENDU ROY				
Approval	Approved	Approved Date	18-Jul-2022	Remarks	90012122
Approval Done By	SUMESH KUMAR				
Payment		Payment Date		Remarks	
Payment Done By					
Warranty Claim Date	07-Jul-2022	Status	PENDING FOR PAYMENT	Date of Upload	07-Jul-2022

Service Engineer remarks PRE MODIFID FAILURE OF PA.