

Thank you  
T01400

**SONALIKA**

**INTERNATIONAL TRACTORS LIMITED**

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

**Warranty Claim**

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Md.Akhtarul Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-45	JobCard No	2700036-9476B5-2023-32	Chassis No	BZGDJ1135432S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24A1135774	Job Card Date	12-Oct-2022
Date	12-Oct-2022	Last Service Date		Date of Failure	12-Oct-2022
Date of Sale	10-May-2022	Hours Worked	852.00	Invoice No	3602807267
Last Service Hours		Customer Complaint	PTO SHAFT HAS BROKEN.		
Invoice Date	30-Jan-2022	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
09-Feb-2022							

Complaint Details	Complaint Code	Complaint Desc
Aggregates	Sub Aggregates	
TRANSMISSION	PT09	PTO - SHAFT BROKEN

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
		CULPRIT PART NO	10027925AD	PTO SHAFT	1.00	WARRANTY	

**Labour Detail(B)**

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

**Consumables C**

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

**OutsideJob (D)**

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

**Claim Summary**

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10027925AD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PTO HAS SHAFT HAS CRACKED.	Dealer Action Taken	Complaint status
			Close
Acknowledgement	Yes	Acknowledgement Date	18-Oct-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	SHAFT SHEAR OFF

*Radu*