

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Ashek Ali Molla
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-31	Job Card No	2700036-9476B7-2022-21	Chassis No	AZVDJ1137446S3
Tractor Model	DI 47 RX SUPREME	Engine No	3105ELU24C1148317	Job Card Date	18-Aug-2022
Date	18-Aug-2022	Last Service Date		Date of Failure	18-Aug-2022
Date of Sale	10-Jul-2022	Hours Worked	191.00	Invoice No	3602808551
Last Service Hours		Customer Complaint	HORN AND HEAD LIGHT WAS NOT WORKING PROPERLY		
Invoice Date	23-Mar-2022	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
06-Apr-2022							

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ELECTRICALS		EL23	ELECTRICAL-HEAD LIGHT HIGH/LOW BEAM NOT WORKING

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10027175AC	COMBINATION SWITCH	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10027175AC	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COMBINATION SWITCH HAS DEFECTIVE.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	25-Aug-2022
Acknowledgement Done By	DIPTENDU ROY	Remarks	PLEASE SETTLE
Approval	Approved	Approved Date	26-Aug-2022
Approval Done By	SUMESH KUMAR	Remarks	90012852
Payment		Payment Date	Remarks
Payment Done By			
Warranty Claim Date	24-Aug-2022	Status	PENDING FOR PAYMENT
		Date of Upload	24-Aug-2022

Service Engineer remarks INENSY COMBINATION SWITCH