

Dinaipur
502894
SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinaipur	CUSTOMER NAME	Md. Ahsan Habib
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-49	JobCard No	2700036-9476B5-2023-36	Chassis No	FZGDJ1173070S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24E1168574	Job Card Date	18-Oct-2022
Date	18-Oct-2022	Last Service Date		Date of Failure	18-Oct-2022
Date of Sale	27-Jun-2022	Hours Worked	410.00	Invoice No	3602810294
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE EXHAUST DUCT.		
Invoice Date	31-May-2022	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
21-Jun-2022							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. PREVIOUSLY CLAIMED WARRANTY BUT UNFORTUNATELY WRONG PHOTO WAS ATTACHED. SCR-2700036-2022-1487		
	Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	25-Oct-2022
		Remarks	Baffle

Adarsh