



**INTERNATIONAL TRACTORS LIMITED**  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

**PRINT**

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Ruhul Amin
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-46	JobCard No	2700036-9476B7-2023-36	Chassis No	FXQDJ1173140S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU24E1168983	Job Card Date	22-Sep-2022
Date	22-Sep-2022	Last Service Date		Date of Failure	22-Sep-2022
Date of Sale	10-Aug-2022	Hours Worked	228.00	Invoice No	3602810014
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	26-May-2022	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
07-Jul-2022							

### Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1359	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	29-Sep-2022	Remarks	PITTING MARKS OBSERVED ON FIP, CAM, INTERMEDIATE GEARS.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval					

*Radovan*