

302459

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Nasima Begum
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2023-14	JobCard No	2700036-9476B7-2023-74	Chassis No	JXQDJ1206732S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU24H1202323	Job Card Date	17-Feb-2023
Date	17-Feb-2023	Last Service Date		Date of Failure	17-Feb-2023
Date of Sale	24-Sep-2022	Hours Worked	537.00	Invoice No	3602811993
Last Service Hours		Customer Complaint	REAR COVER CRACKED.		
Invoice Date	23-Aug-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
06-Sep-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10028944AD	RELIEF VALVE ASSY.	1.00	WARRANTY	
	CULPRIT PART NO	10024994CF	REAR COVER	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10024994CF	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE HAVE FOUND CRACK MARK ON REAR COVER.	Dealer Action Taken	Complaint status Close

Signature