

Bogra  
204042

# INTERNATIONAL TRACTORS LIMITED

**SONALIKA**

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Esmail Hossain (Panchbibi)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-38	JobCard No	2700036-9476B3-2023-234	Chassis No	GZGDJ1163990S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH24D1158592	Job Card Date	16-Feb-2023
Date	16-Feb-2023	Last Service Date		Date of Failure	16-Feb-2023
Date of Sale	12-Jun-2022	Hours Worked	1480.00	Invoice No	3602809251
Last Service Hours		Customer Complaint	WATER IS COMING OUT FROM THE WATER PUMP.		
Invoice Date	22-Apr-2022	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
10-May-2022							

### Complaint Details

Data not available.

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	803406066C	WATER PUMP ASSY_V-Ø103-NA (MWP)	1.00	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	803406066C	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT WATER PUMP HAS LEAKAGE.	Dealer Action Taken	Complaint status Close

Backward