



INTERNATIONAL TRACTORS LIMITED  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MYMENSINGH	DEALER ADDRESS	Digharkanda, Chatrapara Aamlitola, Mymensingh	CUSTOMER NAME	Mst Shefali Begum
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-34	Job Card No	2700036-9476B1-2023-27	Chassis No	JXCDR109368153
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14H1058387	Job Card Date	04-Aug-2022
Date	04-Aug-2022	Last Service Date		Date of Failure	04-Aug-2022
Date of Sale	31-Oct-2021	Hours Worked	622.00	Invoice No	3602803752
Last Service Hours		Customer Complaint	FUEL METER WAS NOT SHOWING PROPER READING.		
Invoice Date	16-Sep-2021	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
24-Sep-2021							

Complaint Details	IN06	INSTRUMENT-FUEL METER NOT WORKING
ELECTRICALS		

Part Details	CULPRIT PART NO	10022398AA	TANK UNIT	1	WARRANTY

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10022398AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TANK UNIT HAS DAMAGED. SCR RAISED SCR-2700036-2022- 1072	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	12-Aug-2022	Remarks	PRE MODIFIED FAILURE
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*Redman*