



INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md.Tohidul Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2022-29	JobCard No	2700036-9476B4-2023-22	Chassis No	KZDDH985049S3
Tractor Model	SONALIKA 60 MAXTIGER 2WD	Engine No	4100FL04J977329	Job Card Date	13-Sep-2022
Date	13-Sep-2022	Last Service Date		Date of Failure	13-Sep-2022
Date of Sale	31-May-2021	Hours Worked	1354.00	Invoice No	3602810374
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	31-Oct-2020	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
20-Nov-2020							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		GB11	GEAR BOX-DOG TEETHES OF THE GEAR BROKEN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10006487BH	DOGCLUTCH GEAR 1ST ASSY. Z-41	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10006487BH	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DOG GEAR ASSY Z-41 HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	20-Sep-2022	Remarks	teeth chipped off.
Acknowledge Done By	DIPTENDU ROY				