

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Teuhidul Islam (Sujanagar)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-170	JobCard No	2700036-9476B3-2023-117	Chassis No	EZDDR1081967S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14G1077411	Job Card Date	17-Aug-2022
Date	17-Aug-2022	Last Service Date		Date of Failure	17-Aug-2022
Date of Sale	25-Sep-2021	Hours Worked	1122.00	Invoice No	3602802394
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	27-Jul-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
17-Aug-2021							
Complaint Details							
Aggregates		Sub Aggregates		Complaint Code		Complaint Desc	
ENGINE				EN137		ENGINE-SILENCER NOISY	
Part Details							
Complaint Code	Failure Type	Part No	Part Description		Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)		1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1138		Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	24-Aug-2022	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date	26-Aug-2022	Remarks	90012861
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR	Status	PENDING FOR PAYMENT	Date of Upload	22-Aug-2022
Payment					
Payment Done By					
Warranty Claim Date	22-Aug-2022				

Service Engineer remarks

PRE MODIFIED FAILURE OF PA