



## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md. Jobed Ali
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-30	JobCard No	2700036-9476B5-2023-17	Chassis No	HZGDH936835S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH04F933472	Job Card Date	19-Jul-2022
Date	19-Jul-2022	Last Service Date		Date of Failure	19-Jul-2022
Date of Sale	29-Sep-2020	Hours Worked	1411.00	Invoice No	3602808736
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING		
Invoice Date	29-Jun-2020	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
25-Aug-2020							

## Complaint Details

Part Name	Part Description	Part No	Complaint Code
TRANSMISSION	GB11		GEAR BOX-DOG TEETHES OF THE GEAR BROKEN

## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10037849AB	DOG CLUTCH GEAR ASSY 2ND (Z-33)	1	WARRANTY	
	CULPRIT PART NO	10025840AE	DOG CLUTCH GEAR ASSY 1ST(Z-39)	1	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10025840AE	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DOG CLUTCH GEAR 2ND (Z-33) & 1ST (Z-39) HAS DAMAGED	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	25-Jul-2022	Remarks	please settle
Acknowledge Done By	DIPTENDU ROY				

Reviewed