

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Bogra  
F03200  
**SONALIKA**

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACILTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Mr. Mozammel Hoque (Panchobibi)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-225	JobCard No	2700036-9476B3-2023-172	Chassis No	DZGDR110445783
Tractor Model	DI 50 RX 2WD	Engine No	3105NH1411097320	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	28-Oct-2021	Hours Worked	1339.00	Invoice No	3602803746
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD PROPERLY.		
Invoice Date	16-Sep-2021	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
23-Sep-2021							

Complaint Details	Sub App. engine	Engine No	Complaint at Point
ENGINE		EN117	ENGINE-PISTON RINGS BROKEN

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
		CULPRIT PART NO	203403056A	PISTON RING SET (Ø105) FM	3.00	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	203403056A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PISTON RINGS HAS BROKEN.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	12-Dec-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	PLEASE SETTLE.
Approval		Approved Date	Remarks
Approval Done By		Payment Date	Remarks
Payment		Status	PENDING FOR APPROVAL
Payment Done By		Date of Upload	10-Dec-2022
Warranty Claim Date	10-Dec-2022		