

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

|                  |                 |                |         |               |                            |
|------------------|-----------------|----------------|---------|---------------|----------------------------|
| COUNTRY NAME     | BANGLADESH      | DBR NAME       | ACI LTD | DBR CODE      | 2700036                    |
| DEALER NAME      | ACI BOGRA BOGRA | DEALER ADDRESS | Bogra   | CUSTOMER NAME | Md. Abdul Mannan khondoker |
| CUSTOMER ADDRESS |                 |                |         |               |                            |

|                    |                         |                    |  |                 |                |
|--------------------|-------------------------|--------------------|--|-----------------|----------------|
| Warranty Claim No  | 2700036-9476B3-2022-239 | JobCard No         | 2700036-9476B3-2023-186  | Chassis No      | DZDDJ1218749S3 |
| Tractor Model      | 60 RX SUPREME 2WD       | Engine No          | 4100FL24I1211952   | Job Card Date   | 13-Dec-2022    |
| Date               | 13-Dec-2022             | Last Service Date  |  | Date of Failure | 13-Dec-2022    |
| Date of Sale       | 10-Nov-2022             | Hours Worked       | 77.00  | Invoice No      | 3602812616     |
| Last Service Hours |                         | Customer Complaint | OIL LEAKED FROM PIPE FROM STEERING UNIT LEFT TO STEERING CYLINDER. |                 |                |
| Invoice Date       | 08-Sep-2022             | Buyer Ref No       |  |                 |                |

### PDI & Service Details

| PDI         | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 21-Sep-2022 |             |             |             |             |             |             |             |

### Complaint Details

| Aggregates      | Sub Aggregates | Complaint Code | Complaint Desc                           |
|-----------------|----------------|----------------|--|
| STEERING SYSTEM |                | ST11           | STEERING -HOUSING POWER STEERING LEAKAGE |

### Part Details

| Complaint Code | Failure Type    | Part No    | Part Name                                | Qty  | Repair Type | Warranty |
|----------------|-----------------|------------|--|------|-------------|----------|
|                | CULPRIT PART NO | 10039471AB | PIPE FROM STEERING UNIT L TO STEERING CY | 1.00 | WARRANTY    |          |

### Labour Detail(B)

| Complaint Code      | Action Taken | Labour Code | Labour Hours | Labour Charge |
|---------------------|--------------|-------------|--------------|---------------|
| Data not available. |              |             |              |               |

### Consumables C

| Complaint Code      | Description | Qty | Rate | Amount |
|---------------------|-------------|-----|------|--------|
| Data not available. |             |     |      |        |

### Outside Job (D)

| Complaint Code      | Details of Job | Bill No | Date | Amount |
|---------------------|----------------|---------|------|--------|
| Data not available. |                |         |      |        |

### Claim Summary

|                 |              |                  |       |
|-----------------|--------------|------------------|-------|
| Part(A)         | Labour (B)   | Consumables (C)  |       |
| Outside Job (D) | Sale Tax (E) | Total(A+B+C+D+E) | 22850 |

|                 |  |                   |       |
|-----------------|--|-------------------|-------|
| Culprit Part No | 10039471AB   | Culprit Part Name |       |
| Dealer Analysis | AFTER INSPECTION WE FOUND THAT PIPE FROM STEERING UNIT LEFT TO STEERING CYLINDER HAS LEAKAGE |                   |       |
|                 | Dealer Action Taken  | Complaint status  | Close |

*Signature*