



## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Nurul Absar
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-25	JobCard No	2700036-9476B7-2023-15	Chassis No	GXQDJ1163905S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU24D1158242	Job Card Date	10-Jul-2022
Date	10-Jul-2022	Last Service Date		Date of Failure	10-Jul-2022
Date of Sale	09-Jun-2022	Hours Worked	39.00	Invoice No	3602809241
Last Service Hours		Customer Complaint	ROTAVATOR COULD NOT RAISING PROPERLY.		
Invoice Date	22-Apr-2022	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
10-May-2022							

## Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY06	HYDRAULIC-CONTROL VALVE SETTING WRONG

## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	300037140A	COMPOSITE VALVE ASSY.	1	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	300037140A	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COMPOSITE VALVE HAS DAMAGED.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	17-Jul-2022	Remarks	COMPOSITE VALVE FAILURE @39 HRS. DUE TO CONTAMINATION.
Acknowledge Done By	DIPTENDU ROY	Approved Date	18-Jul-2022	Remarks	90012110
Approval	APPROVED	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR				
Payment					
Payment Done By					
Warranty Claim Date	14-Jul-2022	Status	PENDING FOR PAYMENT	Date of Upload	14-Jul-2022