

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Rofikul Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B11-2023-2	JobCard No	2700036-9476B11-2023-2	Chassis No	KZGDJ1233702S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH24J1226427	Job Card Date	15-Mar-2023
Date	15-Mar-2023	Last Service Date		Date of Failure	15-Mar-2023
Date of Sale	31-Oct-2022	Hours Worked	451.00	Invoice No	3602813621
Last Service Hours		Customer Complaint	COOLANT WAS COMING FROM THE UPPER PORTION OF THE RADIATOR.		
Invoice Date	16-Oct-2022	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
27-Oct-2022							

## Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN131	ENGINE-RADIATOR UPPER TANK LEAKAGE

## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	803413072A	RADIATOR ASSY_RX (ALMN )80TUBE CORE-48MM	1.00	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	803413072A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT RADIATOR HAS LEAKAGE ON UPPER PORTION.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	23-Mar-2023	Remarks	COMMERCIAL RADIATOR LEAKED, PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By					
Payment					
Payment Done By					