

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

SONALIKA

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Deloar Hossen (Shahjardpur)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-222	JobCard No	2700036-9476B3-2023-169	Chassis No	FXCDR105780783
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14E1055735	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	31-Oct-2021	Hours Worked	1105.00	Invoice No	26122111953
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	28-May-2021	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
08-Jun-2021							

Complaint Details	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Amount
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	12-Dec-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	PLEASE SETTLE.
Approval		Approved Date	Remarks
Approval Done By		Payment Date	Remarks
Payment		Status	PENDING FOR APPROVAL
Payment Done By		Date of Upload	09-Dec-2022
Warranty Claim Date	09-Dec-2022		