

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Forhad Fakir
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2022-84	JobCard No	2700036-9476B9-2023-64	Chassis No	JZDDR1090179S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14H1086029	Job Card Date	22-Dec-2022
Date	22-Dec-2022	Last Service Date		Date of Failure	22-Dec-2022
Date of Sale	29-Sep-2021	Hours Worked	799.00	Invoice No	3602802808
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE CLUTCH HOUSING.		
Invoice Date	14-Aug-2021	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
23-Aug-2021							

## Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		CL07	CLUTCH-NOISY

## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10003235AA	LEVER ASSY.PTO [LUK] 2615P0300	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10003225AA	LEVER ASSY.MAIN [LUK] 2615P0200	1.00	WARRANTY	
	CULPRIT PART NO	11000517AA	Cover housing	1.00	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	11000517AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT CLUTCH FINGER CRACKED AND CONSEQUENTIAL PARTS HAS DEPRECIATED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	30-Dec-2022	Remarks	PLEASE SETTLE
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