

01/2023

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BARISAL Barisal	DEALER ADDRESS	Barisal	CUSTOMER NAME	Md..Aktaruzzaman (Bhola)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2023-1	JobCard No	2700036-9476B9-2023-68	Chassis No	MZGDJ1137140S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24B1144835	Job Card Date	03-Jan-2023
Date	03-Jan-2023	Last Service Date		Date of Failure	03-Jan-2023
Date of Sale	22-May-2022	Hours Worked	625.00	Invoice No	3602808125
Last Service Hours		Customer Complaint	WHEELS COULD NOT MOVE PROPERLY WHILE STEERING.		
Invoice Date	28-Feb-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
14-Mar-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10006764BA	STEERING ARM DOUBLE	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
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Data not available.

Consumables C

Complaint Code	Description	Qty	Rate	Amount
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Data not available.

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
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Data not available.

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10006764BA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STEERING ARM OF LEFT SIDE LOOSEN.	Dealer Action Taken	Complaint status Close