

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Mohammad Homayoun Kabir
CUSTOMER ADDRESS					

Warranty Claim No	2700036-2000036B11-2023-3	JobCard No	2700036-2000036B11-2023-8	Chassis No	EZGDR1083903S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14G1078513	Job Card Date	15-Mar-2023
Date	15-Mar-2023	Last Service Date		Date of Failure	15-Mar-2023
Date of Sale	02-Oct-2021	Hours Worked	1611.00	Invoice No	3602802400
Last Service Hours		Customer Complaint	TRAILER NOT LIFTING.		
Invoice Date	27-Jul-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
25-Aug-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY39	HYDRAULIC-HYD PUMP OVER HEATING

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	800402020B	HYD. PUMP ASSY. (12cc) 4 mtg. Lift	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	800402020B	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT HYDRAULIC PUMP NOT BUILDING PRESSURE.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	23-Mar-2023	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Payment		Status	PENDING FOR APPROVAL	Date of Upload	22-Mar-2023
Payment Done By					
Warranty Claim Date	22-Mar-2023				