

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT DBR CODE ACI LTD 2700036 DBR NAME BANGLADESH COUNTRY NAME Md.Ajajul **CUSTOMER NAME** DEALER ADDRESS Rangpur **ACI RANGPUR Rangpur** DEALER NAME Haque CUSTOMER ADDRESS 2700036-9476B4-2023-21 Chassis No DZGDR1107284S3 JobCard No 2700036-9476B4-2022-28 Warranty Claim No 14-Sep-2022 Job Card Date 3105NH14I1098232 **Engine No** DI 50 RX SUPREME 2WD Tractor Model Date of Failure 14-Sep-2022 14-Sep-2022 Last Service Date Date 3602803901 Invoice No Hours Worked 1238.00 22-Nov-2021 Date of Sale **ROTAVATOR COULD NOT Customer Complaint** HOLD UPWARD POSITION. Last Service Hours Buyer Ref No 22-Sep-2021 Invoice Date PDI & Service Details 7th Service 5th Service 6th Service 4th Service 1st Service 2nd Service 3rd Service PDI 04-Oct-2021 Complaint Details **Complaint Desc** Complaint Code Sub Aggregates Aggregates HYDRAULIC-CHECK VALVE FAULTY **HYDRAULIC** HY05 Part Details **Billing Type** SE Analysis Complaint Code Failure Type Part No **Part Description** Quantity CULPRIT PART NO 10023986CA COMPOSITE VALVE ASSY. 1.00 WARRANTY Labour Detail(B) **Complaint Code Action Taken Labour Code Labour Hours Labour Charge** Data not available. Consumables C Complaint Code Description Qty Rate **Amount** Data not available. OutsideJob (D) Complaint Code Details of Job BillNo Date **Amount** Data not available. Claim Summary Part(A) Labour (B) Consumables (C) Outside Job (D) Sale Tax (E) Total(A+B+C+D+E) 22850 Culprit Part No 10023986CA Culprit Part Name AFTER INSPECTION WE FOUND Dealer Analysis THAT COMPOSITE VALVE HAS Dealer Action Taken Complaint status Close DAMAGED. Acknowledgement Yes Acknowledgement Date please 20-Sep-2022 Remarks Acknowledge Done By settle. **DIPTENDU ROY** Approval Approved Date Perdone Remarks Approval Done By





Service Engineer remarks

there is no flow through pump.

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PRINT BANGLADESH DBR NAME ACILTD DBR CODE 2700036 COUNTRY NAME Md.Ajajul CUSTOMER NAME ACI RANGPUR Rangpur DEALER ADDRESS Rangpur DEALER NAME Haque CUSTOMER ADDRESS DZGDR1107284S3 Chassis No 2700036-9476B5-2022-43 JobCard No 2700036-9476B5-2023-30 Warranty Claim No Job Card Date 20-Aug-2022 3105NH14I1098232 DI 50 RX SUPREME 2WD Engine No Tractor Model Date of Failure 20-Aug-2022 Last Service Date 20-Aug-2022 Date 3602803901 Invoice No 1104.00 22-Nov-2021 Hours Worked Date of Sale ROTAVATOR COULD NOT RAISE UPWARD. Customer Complaint Last Service Hours Buyer Ref No 22-Sep-2021 Invoice Date PDI & Service Details 7th Service 6th Service 5th Service 4th Service 2nd Service 3rd Service 1st Service PDI 04-Oct-2021 Complaint Details Sub Aggregate HYDRAULIC-ABNORMAL NOISE FROM HY01 HYD PUMP HYDRAULIC Part Details SE Analy implaint Code Failure Type Part N WARRANTY CULPRIT PART NO 800402020B HYD, PUMP ASSY, (12cc) 4 mtg. Lift Labour Detail(B) Labour Charge Labour Code Labour Hours Complaint Code **Action Taken** Data not available. Consumables C Qty Rate Amount Complaint Code Description Data not available. OutsideJob (D) Details of Job BillNo Date Complaint Code Amount Data not available. Claim Summary Part(A) Labour (B) Consumables (C) Outside Job (D) Sale Tax (E) 0 Total(A+B+C+D+E) 22850 Culprit Part No 800402020B Culprit Part Name AFTER INSPECTION WE FOUND Dealer Analysis THAT HYDRAULIC PUMP HAS Dealer Action Taken Complaint status Close DAMAGED Acknowledgement Yes please Acknowledgement Date 26-Aug-2022 Remarks settle Acknowledge Done By DIPTENDU ROY Approval Approved Approved Date 26-Aug-2022 90012862 Remarks Approval Done By SUMESH KUMAR Payment Payment Date Remarks Payment Done By Warranty Claim Date 25-Aug-2022 25-Aug Status PENDING FOR PAYMENT Date of Upload 2022

