

Chudanga  
NO 3193  
**SONALIKA**

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BARISAL Barisal	DEALER ADDRESS	Barisal	CUSTOMER NAME	Madud Rana Chudanga
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-47	JobCard No	2700036-9476B6-2023-34	Chassis No	FZDDR1057597S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14E1055615	Job Card Date	26-Oct-2022
Date	26-Oct-2022	Last Service Date		Date of Failure	26-Oct-2022
Date of Sale	11-Jul-2021	Hours Worked	487.00	Invoice No	3602800915
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM EXHAUST DUCT.		
Invoice Date	27-May-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
08-Jun-2021							
Complaint Details							
Aggregates		Sub Aggregates		Complaint Code		Complaint Desc	
ENGINE				EN137		ENGINE-SILENCER NOISY	
Part Details							
Complaint Code	Failure Type	Part No	Part Description		Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)		1.00	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1543		Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	03-Nov-2022	Remarks	PRE MODIFIED FAILURE OF PA. ACTION IS ALREADY TAKEN FROM VENDOR END
Acknowledge Done By	DIPTENDU ROY				