

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Kobir Hossain
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-148	JobCard No	2700036-9476B3-2023-95	Chassis No	LZDDR1134364S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14L1129670	Job Card Date	20-Jul-2022
Date	20-Jul-2022	Last Service Date		Date of Failure	20-Jul-2022
Date of Sale	18-Jan-2022	Hours Worked	614.00	Invoice No	3602806378
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	28-Dec-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
07-Jan-2022							

Complaint Details

Complaint Code	Sub-Category	Complaint Desc
ENGINE	EN137	ENGINE-SILENCER NOISY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	RE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY SCR RAISED SCR-2700036-2022-995	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	PRE MODIFIED FAILURE
Acknowledge Done By	DIPTENDU ROY	Approved Date	30-Jul-2022	Remarks	90012356
Approval	Approved				
Approval Done By	SUMESH KUMAR				

*Redwan*