

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

|                  |                 |                |         |               |         |
|------------------|-----------------|----------------|---------|---------------|---------|
| COUNTRY NAME     | BANGLADESH      | DBR NAME       | ACI LTD | DBR CODE      | 2700036 |
| DEALER NAME      | ACI DHAKA DHAKA | DEALER ADDRESS | DHAKA   | CUSTOMER NAME | Supna   |
| CUSTOMER ADDRESS |                 |                |         |               |         |

|                    |                        |                    |  |                 |                |
|--------------------|------------------------|--------------------|--|-----------------|----------------|
| Warranty Claim No  | 2700036-9476B2-2022-47 | JobCard No         | 2700036-9476B2-2023-13                   | Chassis No      | JYASR1088709S3 |
| Tractor Model      | DI 35 RX 2WD           | Engine No          | 3100FL14H1084603                         | Job Card Date   | 26-Jun-2022    |
| Date               | 26-Jun-2022            | Last Service Date  |  | Date of Failure | 26-Jun-2022    |
| Date of Sale       | 30-Nov-2021            | Hours Worked       | 423.00                                   | Invoice No      | 3602802808     |
| Last Service Hours |                        | Customer Complaint | BAD NOISE WAS COMING FROM THE REAR AXLE. |                 |                |
| Invoice Date       | 14-Aug-2021            | Buyer Ref No       |  |                 |                |

### PDI & Service Details

| PDI         | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 23-Aug-2021 |             |             |             |             |             |             |             |

### Complaint Details

Data not available.

### Part Details

| Complaint Code | Failure Type    | Part No    | Part Description                | Quantity | Billing Type | SE Analysis |
|----------------|-----------------|------------|---------------------------------|----------|--------------|-------------|
|                | CULPRIT PART NO | 10007294AC | COVER (FOR TRUMPET HSG.)        | 1        | WARRANTY     |             |
|                | CULPRIT PART NO | 20003761AA | TAPPER ROLLER BEARING 3982/3920 | 2        | WARRANTY     |             |

### Labour Detail(B)

| Complaint Code      | Action Taken | Labour Code | Labour Hours | Labour Charge |
|---------------------|--------------|-------------|--------------|---------------|
| Data not available. |              |             |              |               |

### Consumables C

| Complaint Code      | Description | Qty | Rate | Amount |
|---------------------|-------------|-----|------|--------|
| Data not available. |             |     |      |        |

### OutsideJob (D)

| Complaint Code      | Details of Job | BillNo | Date | Amount |
|---------------------|----------------|--------|------|--------|
| Data not available. |                |        |      |        |

### Claim Summary

|                 |                |                        |
|-----------------|----------------|------------------------|
| Part(A)         | Labour (B)     | Consumables (C)        |
| Outside Job (D) | Sale Tax (E) 0 | Total(A+B+C+D+E) 22850 |

|                 |   |                     |                        |
|-----------------|---|---------------------|------------------------|
| Culprit Part No | 20003761AA  | Culprit Part Name   |                        |
| Dealer Analysis | AFTER INSPECTION WE FOUND THAT TAPPER ROLLER BEARING HAS BROKEN. VENDOR ORBIT | Dealer Action Taken | Complaint status Close |

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