

Jashore
NO 3782

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

SONALIKA

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md. Hafijur Rahman Sardar (Khulna)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2023-6	JobCard No	2700036-9476B6-2023-52	Chassis No	BZGDJ1136137S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH24A1139229	Job Card Date	19-Jan-2023
Date	19-Jan-2023	Last Service Date		Date of Failure	19-Jan-2023
Date of Sale	10-May-2022	Hours Worked	699.00	Invoice No	3602807277
Last Service Hours		Customer Complaint	LUBRICANT OIL OVERLOADED.		
Invoice Date	30-Jan-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
08-Feb-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	800402020B	HYD. PUMP ASSY. (12cc) 4 mtg. Lift	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	800402020B	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT OIL SEAL OF HYDRAULIC PUMP LEAKED AND SO HYDRAULIC OIL IS MIXING WITH LUBRICANT OIL.	Dealer Action Taken	Complaint status Close

Radwan