

Bogura  
PO 3920



# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Eakub Ali (Shajahanpur)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-158	JobCard No	2700036-9476B3-2023-105	Chassis No	BZGDJ1136142S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH24A1139234	Job Card Date	30-Jul-2022
Date	30-Jul-2022	Last Service Date		Date of Failure	30-Jul-2022
Date of Sale	28-Feb-2022	Hours Worked	628.00	Invoice No	3002807275
Last Service Hours		Customer Complaint	WATER WAS COMING FROM THE WATER PUMP		
Invoice Date	30-Jan-2022	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
07-Feb-2022							

### Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN21	ENGINE-COOLING WATER MIX IN ENGINE OIL

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE
	CULPRIT PART NO	803406066C	WATER PUMP ASSY V-Q103-NA (MWP)	1	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	803406066C	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT WATER PUMP HAS LEAKAGE.	Dealer Action Taken	
		Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	06-Aug-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	LEAKAGE FROM VENT WHOLE