

Kishoragiri  
403492

## INTERNATIONAL TRACTORS LIMITED

**SONALIKA**

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

### Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Manik Mia
CUSTOMER ADDRESS					

KXQDR111512953

Warranty Claim No	2700036-9476B2-2023-8	JobCard No	2700036-9476B2-2023-59	Chassis No	CXQDR112018553
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU14K1121240	Job Card Date	16-Feb-2023
Date	16-Feb-2023	Last Service Date		Date of Failure	16-Feb-2023
Date of Sale	19-Jan-2022	Hours Worked	887.00	Invoice No	3602805357
Last Service Hours		Customer Complaint	FRONT AXLE BKT CRACKED.		
Invoice Date	17-Nov-2021	Buyer Ref No			

#### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
30-Nov-2021							

#### Complaint Details

Data not available.

#### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10070250BH	INTEGRAL FRONT AXLE BKT(3 CYL WITH EXIST	1.00	WARRANTY	

#### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

#### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

#### OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

#### Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E)	22850

Culprit Part No	10070250BH	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND CRACK MARK ON INTEGRAL FRONT AXLE BKT.		Complaint status Close
	Dealer Action Taken		

Reduven