

My name is E-00978

SONALIKA

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	AZ Badsha
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-75	JobCard No	2700036-9476B2-2023-42	Chassis No	DZGDJ1219872S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH24I1215381	Job Card Date	14-Dec-2022
Date	14-Dec-2022	Last Service Date		Date of Failure	14-Dec-2022
Date of Sale	30-Sep-2022	Hours Worked	246.00	Invoice No	3602812863
Last Service Hours		Customer Complaint	ROTAVATOR COULD NOT RAISING UPWARD.		
Invoice Date	21-Sep-2022	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
29-Sep-2022							

### Complaint Details

Data not available.

### Part Details

Complaint Code	Failure Type	Part No	Part Name	Qty	Warranty	SL Analysis
	CULPRIT PART NO	10028944AD	RELIEF VALVE ASSY	1.00	WARRANTY	
	CULPRIT PART NO	10028960AD	RELEASE VALVE ASSY	1.00	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10028960AD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT RELEASE AND RELIEF VALVE FAULTY.		
	Dealer Action Taken	Complaint status	Close

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