

Comilla
B02513
SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Nashir
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-68	JobCard No	2700036-9476B7-2023-59	Chassis No	JXQDJ1206735S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU24H1202328	Job Card Date	22-Dec-2022
Date	22-Dec-2022	Last Service Date		Date of Failure	22-Dec-2022
Date of Sale	10-Nov-2022	Hours Worked	22.00	Invoice No	3602811993
Last Service Hours		Customer Complaint	COOLANT WAS COMING FROM THE RADIATOR.		
Invoice Date	23-Aug-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
07-Sep-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN128	ENGINE-RADIATOR LEAKAGE

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SP Analysis
	CULPRIT PART NO	803413072A	RADIATOR ASSY_RX (ALMN)80TUBE CORE-48MM	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	803413072A	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT RADIATOR HAS LEAKAGE.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	30-Dec-2022	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date	03-Jan-2023	Remarks	90014748
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR	Status	PENDING FOR PAYMENT	Date of Upload	29-Dec-2022
Payment					
Payment Done By					
Warranty Claim Date	29-Dec-2022				

Service Engineer remarks STRAY CURRENT 0.547/543V.

Redwan