

Unit
B02637

INTERNATIONAL TRACTORS LIMITED

SONALIKA

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

| | | | | | |
|------------------|---------------------|----------------|---------|---------------|---------|
| COUNTRY NAME | BANGLADESH | DBR NAME | ACI LTD | DBR CODE | 2700036 |
| DEALER NAME | ACI COMILLA COMILLA | DEALER ADDRESS | Comilla | CUSTOMER NAME | Shahid |
| CUSTOMER ADDRESS | | | | | |

| | | | | | |
|--------------------|------------------------|--------------------|--|-----------------|----------------|
| Warranty Claim No | 2700036-9476B7-2023-12 | JobCard No | 2700036-9476B7-2023-72 | Chassis No | JXQDJ1215632S3 |
| Tractor Model | DI 48 RX 2WD | Engine No | 3105ELU24H1207496 | Job Card Date | 16-Feb-2023 |
| Date | 16-Feb-2023 | Last Service Date | | Date of Failure | 16-Feb-2023 |
| Date of Sale | 15-Jan-2023 | Hours Worked | 283.00 | Invoice No | 3602812264 |
| Last Service Hours | | Customer Complaint | FUEL METER WAS NOT SHOWING PROPER READING. | | |
| Invoice Date | 29-Aug-2022 | Buyer Ref No | | | |

PDI & Service Details

| PDI | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 11-Sep-2022 | | | | | | | |
| | | | | | | | |

Complaint Details

Data not available.

Part Details

| Complaint Code | Failure Type | Part No | Part Description | Quantity | Billing Type | SE Analysis |
|----------------|-----------------|------------|------------------|----------|--------------|-------------|
| | CULPRIT PART NO | 10022398AA | TANK UNIT | 1.00 | WARRANTY | |

Labour Detail(B)

| Complaint Code | Action Taken | Labour Code | Labour Hours | Labour Charge |
|---------------------|--------------|-------------|--------------|---------------|
| Data not available. | | | | |

Consumables C

| Complaint Code | Description | Qty | Rate | Amount |
|---------------------|-------------|-----|------|--------|
| Data not available. | | | | |

Outside Job (D)

| Complaint Code | Details of Job | BillNo | Date | Amount |
|---------------------|----------------|--------|------|--------|
| Data not available. | | | | |

Claim Summary

| | | | |
|-----------------|----------------|------------------|-------|
| Part(A) | Labour (B) | Consumables (C) | |
| Outside Job (D) | Sale Tax (E) 0 | Total(A+B+C+D+E) | 22850 |

| | | | |
|-----------------|--|---------------------|------------------------|
| Culprit Part No | 10022398AA | Culprit Part Name | |
| Dealer Analysis | AFTER INSPECTION WE FOUND THAT TANK UNIT FAULTY. SCR RAISED SCR-2700036-2023-296 | Dealer Action Taken | Complaint status Close |

Perdawan