

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Mst Hasina Khatun (Jashore)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-57	JobCard No	2700036-9476B6-2023-44	Chassis No	KXCDH985024S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL04J974815	Job Card Date	25-Nov-2022
Date	25-Nov-2022	Last Service Date		Date of Failure	25-Nov-2022
Date of Sale	27-Dec-2020	Hours Worked	1811.00	Invoice No	3602810351
Last Service Hours		Customer Complaint	ROTAVATOR JUDDERING.		
Invoice Date	31-Oct-2020	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
20-Nov-2020							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY05	HYDRAULIC-CHECK VALVE FAULTY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	300042421A	COMPOSITE VALVE ASSY	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	300042421A	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COMPOSITE VALVE COULD NOT FLOW PROPER PRESSURE.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	03-Dec-2022	Remarks	please settle.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By					
Payment					
Payment Done By					
Warranty Claim Date	01-Dec-2022	Status	PENDING FOR APPROVAL	Date of Upload	01-Dec-2022