

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Korban Ali ( Singra )
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-28	JobCard No	2700036-9476B3-2023-224	Chassis No	MXCDJ1137248S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24B1145046	Job Card Date	09-Feb-2023
Date	09-Feb-2023	Last Service Date		Date of Failure	09-Feb-2023
Date of Sale	22-Jun-2022	Hours Worked	1104.00	Invoice No	3602808124
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE STEERING UNIT.		
Invoice Date	28-Feb-2022	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
15-Mar-2022							

## Complaint Details

Data not available.

## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	40000741AA	CCC STEERING UNIT	1.00	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	40000741AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STEERING CCC UNIT FAULTY.	Dealer Action Taken	Complaint status Close

Rachar