

Jamshpur
F-00043

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinajpur	CUSTOMER NAME	Md. Barik
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-60	JobCard No	2700036-9476B1-2023-53	Chassis No	AXCDR1040781S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14C1035940	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	11-Jul-2021	Hours Worked	1211.00	Invoice No	3602812261
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	19-Mar-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
19-Apr-2021							
Complaint Details							
Aggregates		Sub Aggregates		Complaint Code		Complaint Desc	
ENGINE				EN137		ENGINE-SILENCER NOISY	
Part Details							
Complaint Code	Failure Type	Part No	Part Description		Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)		1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	Culprit Part Name	Complaint status	Close
10071979AA	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1758		
Dealer Analysis	Dealer Action Taken		
Acknowledgement	Yes	Acknowledgement Date	12-Dec-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	PRE MODIFIED FAILURE OF PA SILENCER, FIR RAISED. PLEASE SETTLE.
Approval		Approved Date	
Approval Done By		Remarks	
Payment		Payment Date	
Payment Done By		Remarks	