

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI SYLHET Sylhet	DEALER ADDRESS	Sylhet	CUSTOMER NAME	Agro Acres Ltd.
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2023-8	JobCard No	2700036-9476B1-2023-72	Chassis No	CZDDR1128721S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14K1123531	Job Card Date	19-Jan-2023
Date	19-Jan-2023	Last Service Date		Date of Failure	19-Jan-2023
Date of Sale	30-Nov-2021	Hours Worked	702.00	Invoice No	3602805362
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE FRONT WHEEL.		
Invoice Date	17-Nov-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
29-Nov-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10008357CB	AXLE HUB	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10008357CB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT AXLE HUB OF FRONT WHEEL HAS CRACKED.		Complaint status
	Dealer Action Taken		Close

Reviews