Gaibandha
G-03861

INTERNATIONAL TRACTORS LIMITED

SONALIKA

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH		DBR NAME	ACI LTD	DBR CODE		2700036
DEALER NAME	ACI RANGPUR Rangpur		DEALER ADDRESS	Rangpur	CUSTOMER NAME		Md.Incher All
CUSTOMER ADDRESS							

Warranty Claim No	2700036-9476B4-2023-6	JobCard No	2700036-9476B4-2023-37	Chassis No	KXQDR1115275S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU14J1110661	Job Card Date	09-Feb-2023
Date	09-Feb-2023	Last Service Date		Date of Failure	09-Feb-2023
Date of Sale	30-Nov-2021	Hours Worked	1339.00	Invoice No	3602804589
Last Service Hours		Customer Complaint	ROTAVATOR LIFT SLOW.		
Invoice Date	17-Oct-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
01-Nov-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10002187AA	Composite Valve servicing kit)	1.00	WARRANTY	
	CULPRIT PART NO	10028944AD	RELIEF VALVE ASSY.	1.00	WARRANTY	
	CULPRIT PART NO	10028960AD	RELEASE VALVE ASSY.	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10028960AD	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND THAT RELEASE AND RELIEF VALVE DEFECTIVE.	Dealer Action Taken	Complaint status	Close