

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi.	CUSTOMER NAME	Md. Sofikul Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-156	Job Card No	2700036-9476B3-2023-103	Chassis No	HZGDR1068793S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14F1064643	Job Card Date	23-Jul-2022
Date	23-Jul-2022	Last Service Date		Date of Failure	23-Jul-2022
Date of Sale	28-Aug-2021	Hours Worked	1109.00	Invoice No	3602801679
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	28-Jun-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
16-Jul-2021							

Complaint Details

Complaint Category	Complaint Description	Complaint Date
TRANSMISSION	GB59	GEAR BOX-SHIFTING RAIL BROKEN

Part Details

Part Code	Part Name	Part No	Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	04000725052	TAPPER ROLLER BRG 30205 (DIA25*52*16 Z5)	1	WARRANTY	
	CONSEQUENTIAL PARTS	300137037A	INTERMEDIATE SHAFT (Z-25) ASSY	1	WARRANTY	
	CONSEQUENTIAL PARTS	10037849AB	DOG CLUTCH GEAR ASSY 2ND (Z-33)	1	WARRANTY	
	CONSEQUENTIAL PARTS	10037505AA	FIXED GEAR 1st Z-31	1	WARRANTY	
	CONSEQUENTIAL PARTS	10025840AE	DOG CLUTCH GEAR ASSY 1ST (Z-39)	1	WARRANTY	
	CONSEQUENTIAL PARTS	10038032AB	DOG CLUTCH GEAR REV Z-33 ASSY	1	WARRANTY	
	CONSEQUENTIAL PARTS	10037894AA	FIXED GEAR 2ND Z-38 (PART NO)	1	WARRANTY	
	CONSEQUENTIAL PARTS	20003304AA	EXTERNAL CIRCLIP A-47 (HEAVY DUTY) 2.5MM	2	WARRANTY	
	CONSEQUENTIAL PARTS	20003190AA	EXTERNAL CIRCLIP A-47	2	WARRANTY	
	CULPRIT PART NO	10006728BB	GEAR SHIFTER ROD (1ST/REV)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10006728BB	Culprit Part Name
-----------------	------------	-------------------

Padman