

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Abdul Halim
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2023-6	JobCard No	2700036-9476B7-2023-66	Chassis No	MZGDJ1137142S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24B1144858	Job Card Date	17-Jan-2023
Date	17-Jan-2023	Last Service Date		Date of Failure	17-Jan-2023
Date of Sale	15-Jun-2022	Hours Worked	1057.00	Invoice No	3602808124
Last Service Hours		Customer Complaint	FUEL METER WAS NOT SHOWING PROPER READING.		
Invoice Date	28-Feb-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
15-Mar-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ELECTRICALS		IN06	INSTRUMENT-FUEL METER NOT WORKING

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10022398AA	TANK UNIT	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
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Data not available.

Consumables C

Complaint Code	Description	Qty	Rate	Amount
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Data not available.

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
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Data not available.

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10022398AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TANK UNIT FAULTY.	Dealer Action Taken	
		Complaint status	Close

Acknowledgement	Yes	Acknowledgement Date	23-Jan-2023	Remarks	PLEASE SETTLE.
Acknowledged By	DIPTENDU ROY				

Redeem