

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

| | | | | | |
|------------------|----------------|----------------|--|---------------|---------------------|
| COUNTRY NAME | BANGLADESH | DBR NAME | ACI LTD | DBR CODE | 2700036 |
| DEALER NAME | ACI MYMENSINGH | DEALER ADDRESS | Digharkanda, Chatrapara Aamlitola, Mymensingh | CUSTOMER NAME | Md. Nazrul Islam |
| CUSTOMER ADDRESS | | | | | |

| | | | | | |
|--------------------|---------------------------|--------------------|--|-----------------|----------------|
| Warranty Claim No | 2700036-2000036B11-2023-6 | JobCard No | 2700036-2000036B11-2023-11 | Chassis No | KYASR1115173S3 |
| Tractor Model | 35 SUPREME | Engine No | 3100FL14J1110639 | Job Card Date | 21-Mar-2023 |
| Date | 21-Mar-2023 | Last Service Date | | Date of Failure | 21-Mar-2023 |
| Date of Sale | 24-Sep-2022 | Hours Worked | 384.00 | Invoice No | 3602804506 |
| Last Service Hours | | Customer Complaint | RATTLING NOISE WAS COMING FROM THE SILENCER. | | |
| Invoice Date | 11-Oct-2021 | Buyer Ref No | | | |

PDI & Service Details

| PDI | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 31-Oct-2021 | | | | | | | |

Complaint Details

Data not available.

Part Details

| Complaint Code | Failure Type | Part No | Part Description | Quantity | Billing Type | SE Analysis |
|----------------|-----------------|------------|--------------------------|----------|--------------|-------------|
| | CULPRIT PART NO | 10071979AA | EXHAUST DUCT (OVAL TYPE) | 1.00 | WARRANTY | |

Labour Detail(B)

| Complaint Code | Action Taken | Labour Code | Labour Hours | Labour Charge |
|---------------------|--------------|-------------|--------------|---------------|
| Data not available. | | | | |

Consumables C

| Complaint Code | Description | Qty | Rate | Amount |
|---------------------|-------------|-----|------|--------|
| Data not available. | | | | |

OutsideJob (D)

| Complaint Code | Details of Job | BillNo | Date | Amount |
|---------------------|----------------|--------|------|--------|
| Data not available. | | | | |

Claim Summary

| | | | |
|-----------------|--------------|------------------|-------|
| Part(A) | Labour (B) | Consumables (C) | |
| Outside Job (D) | Sale Tax (E) | Total(A+B+C+D+E) | 22850 |

| | | | |
|-----------------|---|---------------------|------------------------|
| Culprit Part No | 10071979AA | Culprit Part Name | |
| Dealer Analysis | AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2023-455 | Dealer Action Taken | Complaint status Close |

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