

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md Alomgir Hossain (Damarhuda)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2023-3	JobCard No	2700036-9476B6-2023-49	Chassis No	DZDDR1101677S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14I1098088	Job Card Date	16-Jan-2023
Date	16-Jan-2023	Last Service Date		Date of Failure	16-Jan-2023
Date of Sale	26-Sep-2021	Hours Worked	1835.00	Invoice No	3602803574
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	07-Sep-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
23-Sep-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10028450BD	CONNECTING SHAFT ASSY.	1.00	WARRANTY	
	CULPRIT PART NO	10028141AC	COUPLING SLEEVE	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E)	22850

Culprit Part No	10028141AC	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COUPLING SLEEVE AND CONNECTING SHAFT TEETH HAS CORRODED.		
	Dealer Action Taken	Complaint status	Close

Redone