

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MYMENSINGH	DEALER ADDRESS	Digharkanda, Chatrapara Aamlitola, Mymensingh	CUSTOMER NAME	Mst. Nurun- Nahar Begum
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2023-19	JobCard No	2700036-9476B1-2023-84	Chassis No	BXCDJ1135461S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24A1135825	Job Card Date	16-Feb-2023
Date	16-Feb-2023	Last Service Date		Date of Failure	16-Feb-2023
Date of Sale	10-Jul-2022	Hours Worked	632.00	Invoice No	3602806937
Last Service Hours		Customer Complaint	LEFT WHEEL WAS VIBRATING ABNORMALLY WHILE RUNNING.		
Invoice Date	19-Jan-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
02-Feb-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10028537AC	TIE ROD ASSY. (ADJUSTABLE)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
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Data not available.

Consumables C

Complaint Code	Description	Qty	Rate	Amount
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Data not available.

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
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Data not available.

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10028537AC	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TIE ROD ASSY OF LEFT WHEELS HAS CORRODED.	Dealer Action Taken	Complaint status
Acknowledgement	Acknowledgement Date	Remarks	Close

Ranjana