

**INTERNATIONAL TRACTORS LIMITED**  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Azizur Rahman
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-161	Job Card No	2700036-9476B3-2023-108	Chassis No	AXCDR1038277S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14C1035046	Job Card Date	05-Aug-2022
Date	05-Aug-2022	Last Service Date		Date of Failure	05-Aug-2022
Date of Sale	02-Jun-2021	Hours Worked	1387.00	Invoice No	3602812194
Last Service Hours		Customer Complaint	STEERING WORKING HARD.		
Invoice Date	19-Mar-2021	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
19-Apr-2021							

Complaint Details	Part Details
STEERING SYSTEM	ST21
	STEERING -POWER STG MOTOR NOT WORKING

Part No	Part Name	Part Description	Quantity	Part Type	Part Status
CULPRIT PART NO	10029269AA	POWER STEERING UNIT (80CC)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10029269AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT POWER STEERING UNIT HAS DAMAGED.		
Dealer Action Taken		Complaint status	Close

Acknowledgement	Yes	Acknowledgement Date	12-Aug-2022	Remarks	PRE MODIFIED FAILURE OF RANE UNIT
Acknowledge Done By	DIPTENDU ROY				

Raj