

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md.Haipat
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2023-16	JobCard No	2700036-9476B4-2024-1	Chassis No	FZGDJ1173289S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24E1169609	Job Card Date	11-Apr-2023
Date	11-Apr-2023	Last Service Date		Date of Failure	11-Apr-2023
Date of Sale	10-Sep-2022	Hours Worked	1103.00	Invoice No	3602810079
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD PROPERLY.		
Invoice Date	27-May-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
20-Jul-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	203403056A	PISTON RING SET (Ø105) FM	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	703405057G	GASKET CYL. HEAD (NA)	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	203003022A	BIG-END LINER KIT Ø64 (6pcs) 0.30u/s-	1.00	WARRANTY	
	CULPRIT PART NO	200403055A	PISTON SET ASSY.- P' type (Ø105)	3.00	WARRANTY	
	CULPRIT PART NO	703401098C	CYLINDER LINER (Ø105)	3.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	703401098C	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND DEEP SCORING INSIDE THE LINER AND ON THE PISTON.		Complaint status
	Dealer Action Taken		Close

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