

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACILTD	DBR CODE	2700036
DEALER NAME	AGI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md.Harun Or Rashid
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-53	JobCard No	2700036-9476B5-2023-40	Chassis No	JZGDU120701853
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24H1203696	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	30-Sep-2022	Hours Worked	367.00	Invoice No	3602812007
Last Service Hours		Customer Complaint	RATTILING SOUND WAS COMING FROM THE SILENCER.		
Invoice Date	23-Aug-2022	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
08-Sep-2022							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Description
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Rating Type	SE Analysis	
ENGINE-SILENCER NOISY	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1760		Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	12-Dec-2022	Remarks	PRE MODIFIED FAILURE OF PA, FIR RAISED. PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval Done By		Payment Date		Remarks	
Payment Done By					