



INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Khoka Mia
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-43	JobCard No	2700036-9476B7-2023-33	Chassis No	AZGDJ1138110S3
Tractor Model	DI 750 III SUPER 2WD	Engine No	3105ELU24C1149899	Job Card Date	22-Sep-2022
Date	22-Sep-2022	Last Service Date		Date of Failure	22-Sep-2022
Date of Sale	10-Jun-2022	Hours Worked	325.00	Invoice No	3602808765
Last Service Hours		Customer Complaint	TRUMPET HOUSING HAS CRACKED.		
Invoice Date	29-Mar-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
11-Apr-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
REAR AXLE		RA04	REAR AXLE-BEARING ROTATION OF REAR AXLE

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	20003761AA	TAPPER ROLLER BEARING 3982/3920	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	20002815AA	OIL SEAL 4D(095075)	1.00	WARRANTY	
	CULPRIT PART NO	300053761A	TRUMPET HOUSING	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	300053761A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TRUMPET HOUSING HAS CRACKED AND CONSEQUENTIAL PARTS HAS DAMAGED.		Complaint status
	Dealer Action Taken		Close

Acknowledgement	Yes	Acknowledgement Date	28-Sep-2022	Remarks	TAPPER ROLLER BEARING OF ORBIT FAILED AND
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