

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Mina Khatun2
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-69	JobCard No	2700036-9476B2-2023-35	Chassis No	DYBSH961288S3
Tractor Model	DI 45 RX 2WD	Engine No	3100ELI04H946961	Job Card Date	24-Nov-2022
Date	24-Nov-2022	Last Service Date		Date of Failure	24-Nov-2022
Date of Sale	28-Feb-2021	Hours Worked	1231.00	Invoice No	3602809683
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING		
Invoice Date	24-Sep-2020	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
20-Oct-2020							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10025844AC	DOG CLUTCH GEAR ASSY Z-24	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10008817AC	SLEEVE SMALL	1.00	WARRANTY	
	CULPRIT PART NO	300137031A	INTERMEDIATE SHAFT (Z-26) ASSY	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E)	22850

Culprit Part No	300137031A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT INTERMEDIATE SHAFT HAS CORRODED.		
	Dealer Action Taken	Complaint status	Close

Redem