

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md Jahidul Islam (kushtia)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-50	JobCard No	2700036-9476B6-2023-37	Chassis No	EZDDR1081972S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14G1078491	Job Card Date	08-Nov-2022
Date	08-Nov-2022	Last Service Date		Date of Failure	08-Nov-2022
Date of Sale	31-Aug-2021	Hours Worked	1311.00	Invoice No	3602802403
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	27-Jul-2021	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
14-Aug-2021							

Aggregates	Sub Aggregates	Complaint Code	Complaint Description
TRANSMISSION		GB38	GEAR BOX-GEAR TEETH PITTED

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10006829AA	DOG GEAR ASSY Z-36	1.00	WARRANTY	
	CULPRIT PART NO	10028141AC	COUPLING SLEEVE	1.00	WARRANTY	
	CULPRIT PART NO	10028450BD	CONNECTING SHAFT ASSY.	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10028450BD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COUPLING SLEEVE TEETH, CONNECTING SHAFT HAS CORRODED.	Dealer Action Taken	Complaint status Close

Acknowledgement	NO	Acknowledgement Date	21-Nov-2022	Remarks	failed photo used earlier in another tractor.
Acknowledge Done By	DIPTENDU ROY				