

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

SONALIKA

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Kohinoor Akther
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-58	Job Card No	2700036-9476B7-2023-48	Chassis No	JXQDU120669853
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU24H1202325	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	10-Oct-2022	Hours Worked	39.00	Invoice No	3602811990
Last Service Hours		Customer Complaint	LOWER LINK ASSY HAS BROKEN.		
Invoice Date	23-Aug-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
06-Sep-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY97	HYD LINKAGE-LOWER LINK BROKEN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10009108BC	LOWER LINK ASSY (3-CYL. INDIAN MARKETS)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10009108BC	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT LOWER LINK ASSY HAS CRACKED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	12-Dec-2022	Remarks	PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By		Status	PENDING FOR APPROVAL	Date of Upload	10-Dec-2022
Payment					
Payment Done By					
Warranty Claim Date	10-Dec-2022				