

Comilla
302485

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Md. Jony Hosen
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2023-13	JobCard No	2700036-9476B7-2023-73	Chassis No	KYASJ1233783S3
Tractor Model	35 SUPREME	Engine No	3100FL24J1227503	Job Card Date	09-Feb-2023
Date	09-Feb-2023	Last Service Date		Date of Failure	09-Feb-2023
Date of Sale	15-Nov-2022	Hours Worked	104.00	Invoice No	3602813560
Last Service Hours		Customer Complaint	FRONT WHEEL RIM CRACKED.		
Invoice Date	12-Oct-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
26-Oct-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10038107AA	WHEEL RIM 4.5X16 (SILVER PAINT) (IN)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E)	22850

Culprit Part No	10038107AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND CRACK MARK ON FRONT WHEEL RIM.	Dealer Action Taken	Complaint status Close

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