

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Nelufa Akther
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-66	JobCard No	2700036-9476B1-2023-59	Chassis No	FXCDJ117271353
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24E1166005	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	30-Sep-2022	Hours Worked	43.00	Invoice No	3602810003
Last Service Hours		Customer Complaint	ENGINE STOPPED SUDDENLY WITH A LOUD NOISE		
Invoice Date	26-May-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
14-Jul-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	703404135A	PUSH ROD ASSY. (L-303.5-Ø9.5)	2.00	WARRANTY	
	CONSEQUENTIAL PARTS	803405070F	CYL. HEAD IW (Assy.) 'P' Type -Ø105	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	703405048A	VALVE COTTER	4.00	WARRANTY	
	CONSEQUENTIAL PARTS	203405002A	ENGINE VALVE KIT (DIA 105)	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	903408099A	INJ. ASSY_P (F002 C7Z 292)-1789	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	803403014J	CONNECTING ROD ASSY. (common)	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	703405057G	GASKET CYL HEAD (NA)	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	703405042A	VALVE OIL SEAL	2.00	WARRANTY	
	CONSEQUENTIAL PARTS	200403009A	B-END LINER KIT(4cyl_8pcs) STD_Ø64	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	703401033C	CYLINDER SEALING (Ø100,102)	2.00	WARRANTY	
	CONSEQUENTIAL PARTS	203403060A	PISTON RING SET Assy. (Ø100-L/W) FM	1.00	WARRANTY	
	CULPRIT PART NO	203403065A	PISTON SET ASSY P(Ø100) L/W_Molycoated	1.00	WARRANTY	
	CULPRIT PART NO	703401032H	CYLINDER LINER (Ø100 FE)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	703401032H	Culprit Part Name		Complaint status	Close
Dealer Analysis	AFTER INSPECTION WE FOUND THAT THE EXHAUST VALVE HAS BROKEN AND SO PISTON, CYLINDER LINER, CONNECTING ROD AND OTHERS		Dealer Action Taken	f.d.w.2	