

Nagpur  
100541

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

**SONALIKA**

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Nasir
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B11-2023-1	JobCard No	2700036-9476B11-2023-1	Chassis No	FZGDJ1172929S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24E1167761	Job Card Date	15-Mar-2023
Date	15-Mar-2023	Last Service Date		Date of Failure	15-Mar-2023
Date of Sale	10-Aug-2022	Hours Worked	487.00	Invoice No	3602810021
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD PROPERLY.		
Invoice Date	26-May-2022	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
07-Jul-2022							

### Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN30	ENGINE-CYLINDER HEAD GASKET BLOWN

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	703405057G	GASKET CYL. HEAD (NA)	3.00	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	703405057G	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT GASKET CYLINDER HEAD CRACKED.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	23-Mar-2023
Acknowledge Done By	DIPTENDU ROY	Approved Date	Remarks PLEASE SETTLE.
Approval		Payment Date	Remarks
Approval Done By			Remarks
Payment			Remarks
Payment Done By			
Warranty Claim Date	22-Mar-2023	Status	PENDING FOR APPROVAL
		Date of Upload	22-Mar-2023