

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md Rashidul Islam (Jhenaidah)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-37	JobCard No	2700036-9476B6-2023-24	Chassis No	LZDDR1134369S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14L1129679	Job Card Date	22-Jul-2022
Date	22-Jul-2022	Last Service Date		Date of Failure	22-Jul-2022
Date of Sale	23-Jan-2022	Hours Worked	623.00	Invoice No	3602806377
Last Service Hours		Customer Complaint	ROTA VATOR COULD NOT RAISE UPWARD.		
Invoice Date	28-Dec-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
07-Jan-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY06	HYDRAULIC-CONTROL VALVE SETTING WRONG

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	300042421A	COMPOSITE VALVE ASSY	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	300042421A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT FEATHERING VALVE HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY				

Handwritten: Paid down