

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md.Hannu Mia (Shajahanpur)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-46	JobCard No	2700036-9476B3-2023-242	Chassis No	BZGDJ1136032S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH24A1139036	Job Card Date	15-Mar-2023
Date	15-Mar-2023	Last Service Date		Date of Failure	15-Mar-2023
Date of Sale	20-Mar-2022	Hours Worked	1029.00	Invoice No	3602807272
Last Service Hours		Customer Complaint	WATER WAS COMING FROM THE WATER PUMP.		
Invoice Date	30-Jan-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
08-Feb-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN97	ENGINE-LEAKAGE FROM WATER PUMP

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	803406067E	WATER PUMP ASSY_ V-0125-NA (MWP)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	803406067E	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT WATER PUMP LEAKAGE. VENDOR IS AUTO PUMP	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	23-Mar-2023	Remarks	PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By		Status	PENDING FOR APPROVAL	Date of Upload	22-Mar-2023
Payment					
Payment Done By					
Warranty Claim Date	22-Mar-2023				