

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

SONALIKA

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BARISAL Barisal	DEALER ADDRESS	Barisal	CUSTOMER NAME	Abdul Mannan (BHolra)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2023-5	JobCard No	2700036-9476B9-2023-73	Chassis No	JZGDR1090030S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14H1084916	Job Card Date	07-Feb-2023
Date	07-Feb-2023	Last Service Date		Date of Failure	07-Feb-2023
Date of Sale	31-Oct-2021	Hours Worked	1319.00	Invoice No	3602802823
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD PROPERLY.		
Invoice Date	14-Aug-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
30-Aug-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	203403056A	PISTON RING SET (Ø105) FM	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	203003025B	BIG END LINER KIT STD. 3cyl.-118 st.	1.00	WARRANTY	
	CULPRIT PART NO	703401098C	CYLINDER LINER (Ø105)	3.00	WARRANTY	
	CULPRIT PART NO	200403055A	PISTON SET ASSY.- P' type (Ø105)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	703401098C	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND DEEP SCORING MARK INSIDE THE LINER AND ON THE PISTON.	Dealer Action Taken	Complaint status Close

Radwan