

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Mst. Fatema Begum
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-147	JobCard No	2700036-9476B3-2023-94	Chassis No	DZDDR1104560S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL1411099769	Job Card Date	20-Jul-2022
Date	20-Jul-2022	Last Service Date		Date of Failure	20-Jul-2022
Date of Sale	10-Nov-2021	Hours Worked	875.00	Invoice No	3602803792
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	17-Sep-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
27-Sep-2021							

Complaint Details

Engine	Sub Aggregates	Chassis No	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Salting Type	Expiry Date
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-995	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	PRE MODIFIED FAILURE
Acknowledge Done By	DIPTENDU ROY	Approved Date	30-Jul-2022	Remarks	90012364
Approval	Approved				

Redawan