

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinaipur	CUSTOMER NAME	Md. Abdul Aziz Chowdhury
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-37	Job Card No	2700036-9476B5-2023-24	Chassis No	JZGDR1093817S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14H1089325	Job Card Date	12-Aug-2022
Date	12-Aug-2022	Last Service Date		Date of Failure	12-Aug-2022
Date of Sale	11-Nov-2021	Hours Worked	887.00	Invoice No	3602803111
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	26-Aug-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
03-Sep-2021							

Complaint Details

ENGINE	EN137	ENGINE-SILENCER NOISY
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Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	JE A
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1102		Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	18-Aug-2022	Remarks	pre modified before
Acknowledges Done By	DIPTENDU ROY	Approved Date		Remarks	