

Handwritten: 44016997, MO3733

INTERNATIONAL TRACTORS LIMITED

SONALIKA

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	MD. Alal Miah
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2023-22	JobCard No	2700036-9476B1-2023-87	Chassis No	JZDDJ1215503S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24H1207793	Job Card Date	16-Feb-2023
Date	16-Feb-2023	Last Service Date		Date of Failure	16-Feb-2023
Date of Sale	31-Oct-2022	Hours Worked	379.00	Invoice No	3602812267
Last Service Hours		Customer Complaint	OIL WAS COMING FROM THE PIPE FROM STEERING UNIT RIGHT TO STEERING CYLINDER.		
Invoice Date	29-Aug-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
09-Sep-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10039472AB	PIPE FROM STEERING UNIT R TO STEERING CY	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	10039472AB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PIPE FROM STEERING UNIT RIGHT TO STEERING CYLINDER HAS LEAKAGE.	Dealer Action Taken	Complaint status Close

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