

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur



Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Anisujaman (Nayan) (Cash sales)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-163	Job Card No	2700036-9476B3-2023-110	Chassis No	BZDDJ113563853
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24A1137592	Job Card Date	13-Aug-2022
Date	13-Aug-2022	Last Service Date		Date of Failure	13-Aug-2022
Date of Sale	10-Jul-2022	Hours Worked	174.00	Invoice No	3602806993
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER		
Invoice Date	21-Jan-2022	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
03-Feb-2022							

Complaint Details			
Engine	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details						
Complaint Code	Failure Type	Part No	Part Name	Quantity	Billing Type	SE /
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1102		Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	18-Aug-2022	Remarks	BAFFLE PLATE LOOSE
Acknowledge Done By	DIPTENDU ROY				