

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Mistar
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-159	JobCard No	2700036-9476B3-2023-106	Chassis No	DXCDR1101433S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL1411098087	Job Card Date	30-Jul-2022
Date	30-Jul-2022	Last Service Date		Date of Failure	30-Jul-2022
Date of Sale	06-Oct-2021	Hours Worked	1304.00	Invoice No	3602803745
Last Service Hours		Customer Complaint	BELL HOUSING HAS CRACKED.		
Invoice Date	16-Sep-2021	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
24-Sep-2021							

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE	CLUTCH ASSY	CL26	BELL HOUSING CRACK

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10006078FC	BELL HOUSING (FINISHED)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10006078FC	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND CRACK MARK ON BELL HOUSING	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	08-Aug-2022	Remarks	please settle
Acknowledge Done By	DIPTENDU ROY				
Approval	Approved	Approved Date	09-Aug-2022	Remarks	90012453
Approval Done By	SUMESH KUMAR				
Payment		Payment Date		Remarks	

Redu