

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MYMENSINGH	DEALER ADDRESS	Digharkanda, Chatrapara Aamitola, Mymensingh	CUSTOMER NAME	Md. Sholaman Hossin
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-63	Job Card No	2700036-9476B1-2023-56	Chassis No	MXCDJ1137192S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24B1145038	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	10-Aug-2022	Hours Worked	324.00	Invoice No	3602808129
Last Service Hours		Customer Complaint	RATTLING SOUND WAS COMING FROM THE SILENCER.		
Invoice Date	28-Feb-2022	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
15-Mar-2022							

Complaint Details			
Aggregates	Sub Aggregates	Complaint	Complaint
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10071979AA	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1760		Dealer Action Taken	Complaint status
Acknowledgement	Yes	Acknowledgement Date	12-Dec-2022	Remarks
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks
Approval				
Approval Done By				

POST MODIFIED
FAILURE OF PA
SILENCER, FIR
RAISED, PLEASE
SETTLE.