

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Asadul Islam (Dhunat)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-56	JobCard No	2700036-9476B3-2024-4	Chassis No	BZDDJ1136100S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24A1139255	Job Card Date	01-Apr-2023
Date	01-Apr-2023	Last Service Date		Date of Failure	01-Apr-2023
Date of Sale	30-May-2022	Hours Worked	1364.00	Invoice No	3602807277
Last Service Hours		Customer Complaint	WATER WAS COMING FROM THE WATER PUMP.		
Invoice Date	30-Jan-2022	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
09-Feb-2022							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN97	ENGINE-LEAKAGE FROM WATER PUMP

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CULPRIT PART NO	803406065C	WATER PUMP ASSY_ V-0103-TC (MWP)	1.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	803406065C	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT WATER PUMP HAS LEAKAGE.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	06-Apr-2023	Remarks	SEAL LEAKED, PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By				Remarks	
Payment				Remarks	
Payment Done By				Remarks	
Warranty Claim Date	05-Apr-2023	Status	PENDING FOR APPROVAL	Date of Upload	05-Apr-2023