

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md Khalid Jomaddar (Gopalgonj)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2022-67	JobCard No	2700036-9476B9-2023-47	Chassis No	BZDDJ1136102S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24A1139251	Job Card Date	20-Aug-2022
Date	20-Aug-2022	Last Service Date		Date of Failure	20-Aug-2022
Date of Sale	30-Mar-2022	Hours Worked	491.00	Invoice No	3602807276
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE REAR AXLE		
Invoice Date	30-Jan-2022	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
08-Feb-2022							

Complaint Details					
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc		
REAR AXLE		RA10	REAR AXLE-CROWN WHEEL TAPER ROLLER BEARING WORN		

Part Details						
Complaint Code	Failure Type	Part No.	Part Description	Quantity	Billing Type	SE Analysts
	CULPRIT PART NO	10007909AF	TAIL PINION CARRIER	1	WARRANTY	
	CULPRIT PART NO	20003760AB	TAPPER ROLLER BEARING 32309	2	WARRANTY	

Labour Detail(B)				
Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C				
Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)				
Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	20003760AB	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TAIL PINION CARRIER AND TAPPER ROLLER BEARING HAS DAMAGED.		Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	25-Aug-2022	Remarks	PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date	26-Aug-2022	Remarks	90012855
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR	Status	PENDING FOR PAYMENT	Date of Upload	25-Aug-2022
Payment					
Payment Done By					
Warranty Claim Date	25-Aug-2022				