

Jalandhar  
F-00935

# INTERNATIONAL TRACTORS LIMITED

**SONALIKA**

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Md. Alai Uddin
CUSTOMER ADDRESS					

Warranty Claim No	2700036-2000036B11-2023-7	JobCard No	2700036-2000036B11-2023-12	Chassis No	FYASJ1173421S3
Tractor Model	35 SUPREME	Engine No	3100FL24E1170569	Job Card Date	21-Mar-2023
Date	21-Mar-2023	Last Service Date		Date of Failure	21-Mar-2023
Date of Sale	15-Aug-2022	Hours Worked	631.00	Invoice No	3602810071
Last Service Hours		Customer Complaint	RATTLING NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	27-May-2022	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
18-Jul-2022							

### Complaint Details

Data not available.

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY.	Dealer Action Taken	Complaint status Close
Acknowledgement	Acknowledgement Date	Remarks	

*Signature*