

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BARISAL Barisal	DEALER ADDRESS	Barisal	CUSTOMER NAME	Md. Alomgir Howlader (Bauphal)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2022-80	JobCard No	2700036-9476B9-2023-60	Chassis No	GXCDJ1164022S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24D1159397	Job Card Date	12-Dec-2022
Date	12-Dec-2022	Last Service Date		Date of Failure	12-Dec-2022
Date of Sale	10-Aug-2022	Hours Worked	555.00	Invoice No	3602809242
Last Service Hours		Customer Complaint	DRIVE SHAFT UNIVERSAL JOINT HAS BROKEN.		
Invoice Date	22-Apr-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
11-May-2022							

Complaint Details

TRANSMISSION	PT09	PTO - SHAFT BROKEN
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Part Details

Complaint Code	Failure Type	Part No	Part Name	Qty	Warranty	SE Analysis
	CULPRIT PART NO	10027925AD	PTO SHAFT	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10027925AD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PTO SHAFT WAS 3MM CROOKED.	Dealer Action Taken	Complaint status

Acknowledgement	Yes	Acknowledgement Date	19-Dec-2022	Remarks	FAILED PART CLEAR
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Redman