

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Md. Ripon Mia
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-48	JobCard No	2700036-9476B2-2023-14	Chassis No	KXQDR1115129S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU14J1110485	Job Card Date	20-Jul-2022
Date	20-Jul-2022	Last Service Date		Date of Failure	20-Jul-2022
Date of Sale	30-Nov-2021	Hours Worked	667.00	Invoice No	3602804513
Last Service Hours		Customer Complaint	FRONT AXLE BKT CRACKED.		
Invoice Date	11-Oct-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
25-Oct-2021							

Complaint Details

Complaint	Sub-Apparatus	Sample of work	Remarks of issue
FRONT AXLE		FA16	FRONT AXLE -SUPPORT BROKEN

Part Details

Part Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE
	CULPRIT PART NO	10070250BH	INTEGRAL FRONT AXLE BKT(3 CYL WITH EXIST	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10070250BH	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND CRACK MARK ON INTEGRAL FRONT AXLE BKT.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date	30-Jul-2022	Remarks	90012351
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR				
Payment					

Padawan