

ACI Motor Ltd.

WARRANTY CLAIM FORM (New Machinery)

Customer Informations

Name Md.Mehedi Hasan
Customer Code E00847
Mobile 01711311512
Upazila Kumarkhaly
District Jhenaidah

Harvester Details

Warranty Number HAR/WRT/1859
Product Harvester (Lovol)
Model RG108 PLUS
Engine No Q220370474G
Chassis No FTHRGG50CNY000224
Delivery Date 31-May-2022
Working Hour 249.00

Complain Details

Customer's Complaint The harvester can't move forward and backward in the field.
SE Observation We do visit to the harvester. We checked and found that the HST gearbox was seized and some parts inside this gearbox have been broken and damaged. We need to change some parts under the warranty.

Parts Details

SL No.	Parts Description	Parts Code	Supplier Code	Quantity	Amount
1	HST Gear Box-Lovol (FOC)	SQ89	L06976	1	0
Total Amount					0

Date of Failure	14-Mar-2023	Failure Area	HST units
Repair Done Date	15-Mar-2023	Warranty Claim Date	15-Mar-2023

Proposed By

Checked By

Recommended By

Approved By



SE/Sr.SE/TMS

SCE/Sr.SCE/AMS

DM/Manager Service

Director (S & PD)