

Nawadpar  
200659

**SONALIKA**

**INTERNATIONAL TRACTORS LIMITED**

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

**Warranty Claim**

**PRINT**

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Atowar Hossain
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-8	JobCard No	2700036-9476B3-2023-202	Chassis No	DZDDJ1228905S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24I1224649	Job Card Date	05-Jan-2023
Date	05-Jan-2023	Last Service Date		Date of Failure	05-Jan-2023
Date of Sale	31-Oct-2022	Hours Worked	415.00	Invoice No	3602813128
Last Service Hours		Customer Complaint	OIL WAS COMING FROM THE PIPE OF STEERING UNIT RIGHT TO STEERING CYLINDER.		
Invoice Date	28-Sep-2022	Buyer Ref No			

**PDI & Service Details**

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
15-Oct-2022							

**Complaint Details**

Data not available.

**Part Details**

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10039472AB	PIPE FROM STEERING UNIT R TO STEERING CY	1.00	WARRANTY	

**Labour Detail(B)**

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

**Consumables C**

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

**OutsideJob (D)**

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

**Claim Summary**

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10039472AB	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PIPE FROM STEERING UNIT RIGHT TO STEERING CYLINDER HAS LEAKAGE.		Dealer Action Taken	Complaint status	Close