

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI SYLHET Sylhet	DEALER ADDRESS	Sylhet	CUSTOMER NAME	Aminul Islam Khalu
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B8-2023-1	JobCard No	2700036-9476B8-2023-12	Chassis No	DZVDJ1219521S3
Tractor Model	DI 47 RX SUPREME	Engine No	3105ELU2411212466	Job Card Date	16-Jan-2023
Date	16-Jan-2023	Last Service Date		Date of Failure	16-Jan-2023
Date of Sale	31-Oct-2022	Hours Worked	280.00	Invoice No	3602812881
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	21-Sep-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
12-Oct-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10025795AA	FIXED GEAR 3RD	1.00	WARRANTY	
	CULPRIT PART NO	10025844AC	DOG CLUTCH GEAR ASSY.Z-24	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10025844AC	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT GEAR Z-24 AND Z-46 TEETH HAS CORRODED.		Complaint status Close

Radwan