



INTERNATIONAL TRACTORS LIMITED  
Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MYMENSINGH	DEALER ADDRESS	Digharkanda, Chatrapara Aamlitola, Mymensingh	CUSTOMER NAME	Yousuf Ali
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-39	JobCard No	2700036-9476B1-2023-32	Chassis No	GZGDJ1163970S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH24D1158585	Job Card Date	18-Aug-2022
Date	18-Aug-2022	Last Service Date		Date of Failure	18-Aug-2022
Date of Sale	10-Jul-2022	Hours Worked	305.00	Invoice No	3602809249
Last Service Hours		Customer Complaint	FUEL METER WAS NOT SHOWING PROPER READING		
Invoice Date	22-Apr-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
10-May-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ELECTRICALS		IN06	INSTRUMENT-FUEL METER NOT WORKING

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10022398AA	TANK UNIT	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10022398AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TANK UNIT HAS DAMAGED.	Dealer Action Taken	Complaint status
			Close
Acknowledgement	Yes	Acknowledgement Date	25-Aug-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	PLEASE SETTLE.
Approval	Approved	Approved Date	26-Aug-2022
Approval Done By	SUMESH KUMAR	Remarks	90012866
Payment		Payment Date	Remarks
Payment Done By			
Warranty Claim Date	24-Aug-2022	Status	PENDING FOR PAYMENT
		Date of Upload	24-Aug-2022