

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Md. Faruk
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-46	JobCard No	2700036-9476B1-2023-39	Chassis No	FXCDJ1172649S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24E1165293	Job Card Date	18-Oct-2022
Date	18-Oct-2022	Last Service Date		Date of Failure	18-Oct-2022
Date of Sale	08-Aug-2022	Hours Worked	198.00	Invoice No	3602810000
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE EXHAUST DUCT.		
Invoice Date	26-May-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
07-Jul-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1487	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	23-Oct-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	PLEASE SETTLE.

Diptendu Roy