

INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Md. Bablu Mea
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2022-23	JobCard No	2700036-9476B4-2023-16	Chassis No	CZGDR1126264S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH14K1121393	Job Card Date	19-Jul-2022
Date	19-Jul-2022	Last Service Date		Date of Failure	19-Jul-2022
Date of Sale	12-Dec-2021	Hours Worked	601.00	Invoice No	3602805365
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE DIFFERENTIAL HOUSING		
Invoice Date	17-Nov-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
30-Nov-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
REAR AXLE		RA15	REAR AXLE-DIFF CASE SPIDER BROKEN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	3E Analysis
	CONSEQUENTIAL PARTS	10027147AA	THRUST WASHER	4	WARRANTY	
	CONSEQUENTIAL PARTS	10027661AA	THRUST WASHER LEFT	1	WARRANTY	
	CONSEQUENTIAL PARTS	10027662AA	THRUST WASHER RIGHT	1	WARRANTY	
	CONSEQUENTIAL PARTS	10004958AB	CROSS (DIA 22)	1	WARRANTY	
	CULPRIT PART NO	10027110AD	SPIDER KIT SET (10X18)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10027110AD	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT SPIDER KIT AND CONSEQUENTIAL PARTS HAS DAMAGED.		Dealer Action Taken	Complaint status	Close

Radwan