



INTERNATIONAL TRACTORS LIMITED  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Nazmul Hossen
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-167	JobCard No	2700036-9476B3-2023-114	Chassis No	DXCDR1104567S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL 1411099137	Job Card Date	12-Aug-2022
Date	12-Aug-2022	Last Service Date		Date of Failure	12-Aug-2022
Date of Sale	21-Oct-2021	Hours Worked	1317.00	Invoice No	3602803904
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING WHEN THE GEAR LEVER SHIFTS.		
Invoice Date	23-Sep-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
04-Oct-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		GB25	GEAR BOX-GEAR BOX NOISY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	Remarks
	CULPRIT PART NO	10028141AC	COUPLING SLEEVE	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10028141AC	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COUPLING SLEEVE TEETH HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	18-Aug-2022	Remarks	coupling teeth chipped off.
Acknowledge Done By	DIPTENDU ROY				