

Rangpur
G1 04516

INTERNATIONAL TRACTORS LIMITED

SONALIKA

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md.Mahafuzur Rahman
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2023-4	JobCard No	2700036-9476B4-2023-35	Chassis No	DZGDJ1219736S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24I1214950	Job Card Date	18-Jan-2023
Date	18-Jan-2023	Last Service Date		Date of Failure	18-Jan-2023
Date of Sale	30-Oct-2022	Hours Worked	44.00	Invoice No	3602812869
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE ENGINE.		
Invoice Date	21-Sep-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
30-Sep-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	703401098C	CYLINDER LINER (Ø105)	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	203003074A	Big-End Liner Set Ø64(3Cyl.)6pcs Std. Cu	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	703401087A	CYLINDER LINER SEALING (Ø105)	9.00	WARRANTY	
	CONSEQUENTIAL PARTS	203403056A	PISTON RING SET (Ø105) FM	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	703405057G	GASKET CYL. HEAD (NA)	3.00	WARRANTY	
	CULPRIT PART NO	803007060A	SUCTION STRAINER (2 & 3 CYL)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	803007060A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT SUCTION STRAINER CRACKED AND SO CYLINDER LINER HAS SCORING MARK.		
	Dealer Action Taken	Complaint status	Close

Revised