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SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Masud Rana
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-210	JobCard No	2700036-9476B3-2023-157	Chassis No	BZDDJ1135836S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24A1137601	Job Card Date	09-Nov-2022
Date	09-Nov-2022	Last Service Date		Date of Failure	09-Nov-2022
Date of Sale	20-Feb-2022	Hours Worked	1099.00	Invoice No	3602806993
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	21-Jan-2022	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
02-Feb-2022							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc.
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name		Complaint status	Close
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY.	Dealer Action Taken			
Acknowledgement	Yes	Acknowledgement Date	16-Nov-2022	Remarks	PRE MODIFIED FAILURE
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Payment		Status	PENDING FOR APPROVAL	Date of Upload	14-Nov-2022
Payment Done By					
Warranty Claim Date	14-Nov-2022				