

Raj
100409

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Mamunur Rashid
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-20	JobCard No	2700036-9476B3-2023-216	Chassis No	MXCDJ1137250S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24B1145052	Job Card Date	22-Jan-2023
Date	22-Jan-2023	Last Service Date		Date of Failure	22-Jan-2023
Date of Sale	10-May-2022	Hours Worked	1199.00	Invoice No	3602808124
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	28-Feb-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
15-Mar-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
----------------	--------------	-------------	--------------	---------------

Data not available.

Consumables C

Complaint Code	Description	Qty	Rate	Amount
----------------	-------------	-----	------	--------

Data not available.

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
----------------	----------------	--------	------	--------

Data not available.

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2023-158		Complaint status
	Dealer Action Taken		Close

Redown