

Barisal
L 00967

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BARISAL Barisal	DEALER ADDRESS	Barisal	CUSTOMER NAME	Mst. Asma Akter (Mathbaria)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2022-71	JobCard No	2700036-9476B9-2023-51	Chassis No	HZGDR1066315S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14F1062065	Job Card Date	12-Oct-2022
Date	12-Oct-2022	Last Service Date		Date of Failure	12-Oct-2022
Date of Sale	22-Jun-2021	Hours Worked	1124.00	Invoice No	3602801263
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	09-Jun-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
17-Jun-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		GB39	GEAR BOX-GEAR TEETHES UPROOT

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10037849AB	DOG CLUTCH GEAR ASSY 2ND (Z-33)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10037849AB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DOG CLUTCH GEAR 2ND (Z-33) TEETH HAS BROKEN.		Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	18-Oct-2022
		Remarks	TEETH CHIPPED

Pandey