

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	MD. Alal Miah
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-73	Job Card No	2700036-9476B2-2023-40	Chassis No	JZDDJ1215503S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24H1207793	Job Card Date	12-Dec-2022
Date	12-Dec-2022	Last Service Date		Date of Failure	12-Dec-2022
Date of Sale	31-Oct-2022	Hours Worked	212.00	Invoice No	3602812267
Last Service Hours		Customer Complaint	ROTAVATOR SLOWLY DROPPING AUTOMATICALLY.		
Invoice Date	29-Aug-2022	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
09-Sep-2022							

### Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY11	HYDRAULIC-DISTRIBUTOR O RING LEAKED

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10025605AA	GLYDE RING	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10025604AA	RUBBER RING	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10025600AA	GUIDING RING	1.00	WARRANTY	
	CULPRIT PART NO	10028960AD	RELEASE VALVE ASSY	1.00	WARRANTY	
	CULPRIT PART NO	10028944AD	RELIEF VALVE ASSY	1.00	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10028944AD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT RAM CYLINDER SEAL WAS	Dealer Action Taken	Complaint status Close

*Radwan*