

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Lavlu Biswas (Faridpur)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2023-2	JobCard No	2700036-9476B9-2023-69	Chassis No	CXCDR1128944S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL14K1124281	Job Card Date	16-Jan-2023
Date	16-Jan-2023	Last Service Date		Date of Failure	16-Jan-2023
Date of Sale	06-Apr-2022	Hours Worked	930.00	Invoice No	3602805598
Last Service Hours		Customer Complaint	STEERING WORKING HARD AS WELL AS WHEELS WERE NOT MOVING WHILE STEERING.		
Invoice Date	25-Nov-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
09-Dec-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	803402027A	HYD. PUMP ASSY.(9.5cc) 2 mtg. P.Steering	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	803402027A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT HYDRAULIC PUMP ASSY FOR POWER STEERING COULD NOT BUILD PRESSURE.		Complaint status Close
	Dealer Action Taken		

Redover