

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI SYLHET Sylhet	DEALER ADDRESS	Sylhet	CUSTOMER NAME	Md. Razaul Karim
CUSTOMER ADDRESS					

Warranty Claim No	2700036-947688-2022-9	Job Card No	2700036-947688-2023-7	Chassis No	DZGDU121966953
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH2411213932	Job Card Date	02-Nov-2022
Date	02-Nov-2022	Last Service Date		Date of Failure	02-Nov-2022
Date of Sale	30-Sep-2022	Hours Worked	39.00	Invoice No	3602312872
Last Service Hours		Customer Complaint	FUEL WAS COMING OUT FROM FUEL PIPE OF FIP TO FUEL TANK.		
Invoice Date	21-Sep-2022	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
29-Sep-2022							

Complaint Details	Complaint Desc
Aggregates	ENGINE-LEAKAGE FROM FUEL FILTER TO FIP PIPE
Sub Aggregates	
ENGINE	EN88

Part Details	Part Description	Quantity	Billing Type	SE Analysis
Complaint Code	Failure Type	Part No		
	CULPRIT PART NO	10002395BD	FUEL PIPE (OVER FLOW) F.I.P.TO FUEL TANK	1.00
				WARRANTY

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
			0

Culprit Part No	Culprit Part Name	Complaint status	Close
10002395BD	AFTER INSPECTION WE FOUND THAT FUEL PIPE (OVER FLOW) FIP TO FUEL TANK HAS LEAKAGE.		
Dealer Analysis	Dealer Action Taken		
Acknowledgement	Yes	Acknowledgement Date	10-Nov-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	LEAKAGE FROM CRIMPING AREA.
Approval	Approved	Approved Date	12-Nov-2022
Approval Done By	SUMESH KUMAR	Remarks	90013840
		Payment Date	