

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Minjarul Haque
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-145	Job Card No	2700036-9476B3-2023-92	Chassis No	BZDDJ1135509S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL1411096352	Job Card Date	20-Jul-2022
Date	20-Jul-2022	Last Service Date		Date of Failure	20-Jul-2022
Date of Sale	10-Jun-2022	Hours Worked	175.00	Invoice No	3602806933
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	19-Jan-2022	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
31-Jan-2022							

Complaint Details	Sub Aggregates	Complaint Desc
ENGINE	EN137	ENGINE-SILENCER NOISY

Part Details	Part Name	Part No	Part Type	Part Status
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY.	Dealer Action Taken	Complaint status
			Close

Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	PRE MODIFIED FAILURE
Acknowledge Done By	DIPTENDU ROY	Approved Date	30-Jul-2022	Remarks	90012345
Approval	Approved				
Approval Done By	SUMESH KUMAR				

*Padawan*