

Dinaipur
502760



INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinaipur	CUSTOMER NAME	Md. Jamil Hossain
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-26	JobCard No	2700036-9476B5-2023-13	Chassis No	JZGDR1099152S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14H1093779	Job Card Date	10-Jul-2022
Date	10-Jul-2022	Last Service Date		Date of Failure	10-Jul-2022
Date of Sale	09-Nov-2021	Hours Worked	1198.00	Invoice No	3602803583
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD.		
Invoice Date	07-Sep-2021	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
20-Sep-2021							

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN33	ENGINE-CYLINDER LINER BORE SCORED

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	203403045C	PISTON RING SET-102F FM/Menon	3	WARRANTY	
	CULPRIT PART NO	703401034F	CYLINDER LINER (Ø102)	3	WARRANTY	
	CULPRIT PART NO	203003035A	PISTON SET ASSY. (Ø102F) 'P' FM/Menon	3	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	203003035A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DEEP SCORING MARK INSIDE THE LINER AND ON THE PISTON.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	17-Jul-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	2ND COMPRESSION RING GOT BROKEN AND DAMAGED LINERS.
Approval	Approved	Approved Date	18-Jul-2022
Approval Done By	SUMESH KUMAR	Remarks	90012125
Payment		Payment Date	Remarks
Payment Done By		Status	PENDING FOR PAYMENT
Warranty Claim Date	14-Jul-2022	Date of Upload	14-Jul-2022