

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Jasna
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-45	JobCard No	2700036-9476B2-2023-11	Chassis No	AYASR1035603S3
Tractor Model	DI 35 RX 2WD	Engine No	3100FL14C1032905	Job Card Date	25-Jun-2022
Date	25-Jun-2022	Last Service Date		Date of Failure	25-Jun-2022
Date of Sale	22-Dec-2021	Hours Worked	487.00	Invoice No	3602812200
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE REAR WHEEL.		
Invoice Date	19-Mar-2021	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
20-Apr-2021							

### Complaint Details

Data not available.

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	20003761AA	TAPPER ROLLER BEARING 3982/3920	1	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	20003761AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TAPPER ROLLER BEARING HAS BROKEN. VENDOR ORBIT		Complaint status
	Dealer Action Taken		Close

Radwan