

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Rashedul Islam (Dhupchanchia)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-211	JobCard No	2700036-9476B3-2023-158	Chassis No	FXCDJ1179231S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24E1172394	Job Card Date	09-Nov-2022
Date	09-Nov-2022	Last Service Date		Date of Failure	09-Nov-2022
Date of Sale	05-Jul-2022	Hours Worked	237.00	Invoice No	3602810291
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE ENGINE.		
Invoice Date	31-May-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
23-Jun-2022							

Complaint Details

Aggregates	Sub Aggregates	Part Description	Part No
ENGINE		EN30	ENGINE-CYLINDER HEAD GASKET BLOWN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	703405057G	GASKET CYL. HEAD (NA)	4.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	703405057G	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND CRACK MARK ON GASKET CYLINDER HEAD.	Dealer Action Taken	Complaint status
Acknowledgement	Yes	Acknowledgement Date	21-Nov-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	please settle.
Approval		Approved Date	
Approval Done By		Remarks	
Payment		Payment Date	
Payment Done By		Remarks	
Warranty Claim Date	14-Nov-2022	Status	PENDING FOR APPROVAL
		Date of Upload	14-