

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md. Rozibul Islam (Jessore)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-44	JobCard No	2700036-9476B6-2023-31	Chassis No	MXCDJ1137234S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24B1145037	Job Card Date	25-Oct-2022
Date	25-Oct-2022	Last Service Date		Date of Failure	25-Oct-2022
Date of Sale	22-May-2022	Hours Worked	613.00	Invoice No	3602808127
Last Service Hours		Customer Complaint	FRONT WHEEL RIM CRACKED.		
Invoice Date	28-Feb-2022	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
14-Mar-2022							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
VEHICLE		SM34	SHEET-REAR WHEEL RIM CRACKED

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CULPRIT PART NO	300011163A	FRONT WHEEL 5.5FX16(INHOUSE SILVER PAINT	1.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	300011163A	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT FRONT WHEEL RIM OF BOTH SIDE HAS CRACKED.	Dealer Action Taken	Complaint status	Close	
Acknowledgement	Yes	Acknowledgement Date	03-Nov-2022	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Payment		Status	PENDING FOR APPROVAL	Date of Upload	31-Oct-2022
Payment Done By	31-Oct-2022				
Warranty Claim Date					