

Quadrant
No 3298

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Shisir Hossain (Shariatpur)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-43	JobCard No	2700036-9476B6-2023-30	Chassis No	EXCDR1080313S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14G1076807	Job Card Date	25-Oct-2022
Date	25-Oct-2022	Last Service Date		Date of Failure	25-Oct-2022
Date of Sale	31-Aug-2021	Hours Worked	1493.00	Invoice No	3602802388
Last Service Hours		Customer Complaint	WHEELS WERE NOT MOVING IN LOW RPM WHILE STEERING.		
Invoice Date	27-Jul-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
18-Aug-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST21	STEERING -POWER STG MOTOR NOT WORKING

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	40000741AA	CCC STEERING UNIT	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	40000741AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STEERING CCC UNIT HAS DAMAGED.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	03-Nov-2022
Acknowledge Done By	DIPTENDU ROY	Approved Date	Remarks
Approval		Payment Date	Remarks
Approval Done By		Status	PENDING FOR APPROVAL
Payment		Date of Upload	31-Oct-
Payment Done By			
Warranty Claim Date	31-Oct-2022		