

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Mst. Beatuy Akter
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-42	JobCard No	2700036-9476B5-2023-29	Chassis No	CZGDR1126211S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14K1121276	Job Card Date	19-Aug-2022
Date	19-Aug-2022	Last Service Date		Date of Failure	19-Aug-2022
Date of Sale	10-Feb-2022	Hours Worked	940.00	Invoice No	3602805362
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	17-Nov-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
09-Dec-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details							
Complaint Code	Part Name	Part No	Part Description	Qty	Bill No	Bill Type	St. Amount
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1		WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1155		Complaint status
	Dealer Action Taken		Close
Acknowledgement	Yes	Acknowledgement Date	24-Aug-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	BAFFLE PLATE LOOSE
Approval	Approved	Approved Date	26-Aug-2022
Approval Done By	SUMESH KUMAR	Remarks	90012856
Payment		Payment Date	
Payment Done By		Remarks	
Warranty Claim Date	24-Aug-2022	Status	PENDING FOR PAYMENT
		Date of Upload	24-Aug-2022

*Handwritten signature*

Service Engineer remarks

BAFFLE PLATE LOOSE.