

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

SONALIKA

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Azizul Hoque
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-14	JobCard No	2700036-9476B3-2023-208	Chassis No	KXCDJ1234095S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24J1227725	Job Card Date	17-Jan-2023
Date	17-Jan-2023	Last Service Date		Date of Failure	17-Jan-2023
Date of Sale	15-Nov-2022	Hours Worked	20.00	Invoice No	3602813619
Last Service Hours		Customer Complaint	LEFT SIDE HEAD LIGHT NOT WORKING PROPERLY.		
Invoice Date	16-Oct-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
28-Oct-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ELECTRICALS		EL23	ELECTRICAL-HEAD LIGHT HIGH/LOW BEAM NOT WORKING

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10070176AA	HEAD LIGHT ASSY	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10070176AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT LEFT SIDE HEAD LIGHT FAULTY.	Dealer Action Taken	Complaint status Close

Pendawaz