

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur



Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi.	CUSTOMER NAME	Mst. Shahanara
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-168	JobCard No	2700036-9476B3-2023-115	Chassis No	GXQDJ1163899S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU24D1158247	Job Card Date	18-Aug-2022
Date	18-Aug-2022	Last Service Date		Date of Failure	18-Aug-2022
Date of Sale	14-Jun-2022	Hours Worked	235.00	Invoice No	3602809240
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	22-Apr-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
10-May-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	Lab Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY.	Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	24-Aug-2022	Remarks BAFFLE PLATE LOOSE
Acknowledge Done By	DIPTENDU ROY	Approved Date	26-Aug-2022	Remarks 90012865
Approval	Approved	Payment Date		Remarks
Approval Done By	SUMESH KUMAR			
Payment				
Payment Done By				
Warranty Claim Date	22-Aug-2022	Status	PENDING FOR PAYMENT	Date of Upload 22-Aug-2022

Service Engineer remarks BAFFLE PLATE LOOSE