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SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md. Belal Mia
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2023-10	JobCard No	2700036-9476B4-2023-41	Chassis No	CXQDR1126181S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU14K1121229	Job Card Date	14-Mar-2023
Date	14-Mar-2023	Last Service Date		Date of Failure	14-Mar-2023
Date of Sale	10-Aug-2022	Hours Worked	662.00	Invoice No	3602805358
Last Service Hours		Customer Complaint	ROTAVATOR JUDDERING.		
Invoice Date	17-Nov-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
03-Dec-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY01	HYDRAULIC-ABNORMAL NOISE FROM HYD PUMP

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10002187AA	Composite Valve servicing kit)	1.00	WARRANTY	
	CULPRIT PART NO	10028960AD	RELEASE VALVE ASSY	1.00	WARRANTY	
	CULPRIT PART NO	10028944AD	RELIEF VALVE ASSY	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10028944AD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT RELIEF VALVE AND RELEASE VALVE PRESSURE IS NOT PROPER.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	21-Mar-2023	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By					
Payment					
Payment Done By					