

Faridpur  
No 3016  
SONALIKA

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

### Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Jasmin Begum (Faridpur)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2023-10	JobCard No	2700036-9476B9-2023-78	Chassis No	BXCDR1000854S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14A1006159	Job Card Date	16-Feb-2023
Date	16-Feb-2023	Last Service Date		Date of Failure	16-Feb-2023
Date of Sale	28-Feb-2021	Hours Worked	1877.00	Invoice No	3602811364
Last Service Hours		Customer Complaint	WHEELS WERE MOVING SLOWLY WHILE STEERING.		
Invoice Date	18-Jan-2021	Buyer Ref No			

#### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
01-Feb-2021							

#### Complaint Details

Data not available.

#### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10029269AA	POWER STEERING UNIT (80CC)	1.00	WARRANTY	

#### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

#### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

#### OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

#### Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E)	22850

Culprit Part No	10029269AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STEERING CCC UNIT COULD NOT BUILD PRESSURE.	Dealer Action Taken	Complaint status Close

Kadur