

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinajpur	CUSTOMER NAME	Md. Jahangir Alam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-63	JobCard No	2700036-9476B5-2023-50	Chassis No	DZGDR1107309S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH14I1103132	Job Card Date	21-Dec-2022
Date	21-Dec-2022	Last Service Date		Date of Failure	21-Dec-2022
Date of Sale	21-Oct-2021	Hours Worked	1284.00	Invoice No	3602803899
Last Service Hours		Customer Complaint	REAR COVER CRACKED.		
Invoice Date	22-Sep-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
04-Oct-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10024994CF	REAR COVER	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	10024994CF	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND CRACK MARK ON REAR COVER.	Dealer Action Taken	Complaint status Close

Radwan