Naogaon
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SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Atikul Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-1	JobCard No	2700036-9476B3-2023-195	Chassis No	GZDDJ1164031S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24D1159580	Job Card Date	03-Jan-2023
Date	03-Jan-2023	Last Service Date		Date of Failure	03-Jan-2023
Date of Sale	29-Sep-2022	Hours Worked	225.00	Invoice No	3602809244
Last Service Hours		Customer Complaint	ENGINE BECOME OVERHEATED.		
Invoice Date	22-Apr-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
24-May-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10002384AA	FAN ASSY._PLASTIC (6 BLADE) Ø380	1.00	WARRANTY	
	CULPRIT PART NO	703413076A	COLLECTOR (Plastic) Dia430	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)		Labour (B)		Consumables (C)	
Outside Job (D)		Sale Tax (E)	0	Total(A+B+C+D+E)	22850

Culprit Part No	703413076A	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT RADIATOR CRAWLER THICKNESS IS LESS WHICH RESULTING HEAT.	Dealer Action Taken		Complaint status	Close