

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Md. All Mamun
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-53	JobCard No	2700036-9476B1-2023-46	Chassis No	JXCDR1090041S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14H1085043	Job Card Date	23-Nov-2022
Date	23-Nov-2022	Last Service Date		Date of Failure	23-Nov-2022
Date of Sale	22-Oct-2021	Hours Worked	613.00	Invoice No	3602802812
Last Service Hours		Customer Complaint	TRAILER WAS NOT LIFTING.		
Invoice Date	14-Aug-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
23-Aug-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Name	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10038764AA	1 DOUBLE ACTING DCV	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10038764AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DOUBLE ACTING DCV NOT BUILDING PRESSURE.		Complaint status
	Dealer Action Taken		Close

*Redman*