



INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Abdus Salam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-162	JobCard No	2700036-9476B3-2023-109	Chassis No	LZGDR1134478S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH14L1129685	Job Card Date	13-Aug-2022
Date	13-Aug-2022	Last Service Date		Date of Failure	13-Aug-2022
Date of Sale	06-Feb-2022	Hours Worked	609.00	Invoice No	3602806361
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING		
Invoice Date	28-Dec-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
06-Jan-2022							

Complaint Details

TRANSMISSION	GB59	GEAR BOX-SHIFTING RAIL BROKEN
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Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Amount
	CONSEQUENTIAL PARTS	300137037A	INTERMEDIATE SHAFT (Z-25) ASSY.	1	WARRANTY	
	CONSEQUENTIAL PARTS	10037849AB	DOG CLUTCH GEAR ASSY 2ND (Z-33)	1	WARRANTY	
	CONSEQUENTIAL PARTS	10037505AA	FIXED GEAR 1st Z-31	1	WARRANTY	
	CONSEQUENTIAL PARTS	10025840AE	DOG CLUTCH GEAR ASSY. 1ST(Z-39)	1	WARRANTY	
	CONSEQUENTIAL PARTS	10038032AB	DOG CLUTCH GEAR REV Z-33 ASSY	1	WARRANTY	
	CONSEQUENTIAL PARTS	10037894AA	FIXED GEAR 2ND Z-38 (PART NO)	1	WARRANTY	
	CULPRIT PART NO	10006728BB	GEAR SHIFTER ROD (1ST/REV)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	10006728BB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT GEAR SHIFTER ROD (1ST/REV) HAS BROKEN AND	Dealer Action Taken	
		Complaint status	Close