

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MYMENSINGH	DEALER ADDRESS	Digharkanda, Chatrapara Aamlitola, Mymensingh	CUSTOMER NAME	Rajia Sultana
CUSTOMER ADDRESS					

JZTDH95213953

Warranty Claim No	2700036-9476B1-2023-18	Job Card No	2700036-9476B1-2023-83	Chassis No	02GDR110733453
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH14I1103146	Job Card Date	16-Feb-2023
Date	16-Feb-2023	Last Service Date		Date of Failure	16-Feb-2023
Date of Sale	30-Nov-2021	Hours Worked	1221.00	Invoice No	3602803900
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING AND GEAR OIL WAS COMING IN CLUTCH HOUSING.		
Invoice Date	22-Sep-2021	Buyer Ref No			

DI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
04-Oct-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	04070250068	OIL SEAL 50*68*10	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	04000150090	BALL BEARING 6210	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	11000532AA	Maxima Gear Oil 5 L	2.00	WARRANTY	
	CULPRIT PART NO	10006050AF	DRIVE SHAFT Z-18	1.00	WARRANTY	
	CULPRIT PART NO	10006125AE	C.A GUIDE	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10006125AE	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DRIVE SHAFT TEETH AND C A GUIDED SEAL SEATED PLACE HAS CORRODED.		Complaint status
	Dealer Action Taken		Close