

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Abdus Sattar Pramanik
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-153	JobCard No	2700036-9476B3-2023-100	Chassis No	CZDDR1129007S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14K1124472	Job Card Date	22-Jul-2022
Date	22-Jul-2022	Last Service Date		Date of Failure	22-Jul-2022
Date of Sale	06-Mar-2022	Hours Worked	441.00	Invoice No	3602805605
Last Service Hours		Customer Complaint	EXHAUST SMOKE WAS COMING FROM THE EXHAUST FLANGE		
Invoice Date	25-Nov-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
07-Dec-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
VEHICLE		SM29	SHEET-MUFFLER PIPE FLANGE WELDING JOINT OPENED

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	700405245C	EXHAUST FLANGE 4cyl. (Rx.)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	700405245C	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST FLANGE HAS LEAKAGE	Dealer Action Taken	Complaint status
			Close

Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	BLOW ED HOLE OBSERVED
Acknowledge Done By	DIPTENDU ROY				

Redones