

Naogaron
700142

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Emran Khandoker
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-196	JobCard No	2700036-9476B3-2023-143	Chassis No	HZDDR1066267S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14F1061189	Job Card Date	11-Oct-2022
Date	11-Oct-2022	Last Service Date		Date of Failure	11-Oct-2022
Date of Sale	06-Oct-2021	Hours Worked	1304.00	Invoice No	3602801260
Last Service Hours		Customer Complaint	POWER OIL WAS COMING FROM HYDRAULIC CYLINDER AND NOISE WAS COMING FROM THE CYLINDER.		
Invoice Date	09-Jun-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
17-Jun-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
HYDRAULIC		HY65	HYDRAULIC-PISTON SEAL LEAKS IN CYLINDER & PISTON

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10008355BA	HYD CYLINDER (FOR POWER STEERING)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10008355BA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT HYDRAULIC CYLINDER FOR POWER STEERING HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Rakesh