

INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Shepon Islam (Sirajganj)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-141	Job Card No	2700036-9476B3-2023-88	Chassis No	H2DDR1066284S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL 14F 1061193	Job Card Date	19-Jul-2022
Date	19-Jul-2022	Last Service Date		Date of Failure	19-Jul-2022
Date of Sale	05-Jul-2021	Hours Worked	1456.00	Invoice No	3602801268
Last Service Hours		Customer Complaint	WHEELS WERE MOVING FREELY.		
Invoice Date	09-Jun-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
17-Jun-2021							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST49	STEERING -WORKING HARD

Part Details						
Complaint Code	Failure Type	Part No	Part Name	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10029269AA	POWER STEERING UNIT (BOCC)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10029269AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STEERING CCC UNIT HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	25-Jul-2022	Remarks	please settle.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval					
Approval Done By					

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