



## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BARISAL Barisal	DEALER ADDRESS	Barisal	CUSTOMER NAME	MD, Shoheb Hossain (Charfassion)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-191	JobCard No	2700036-9476B3-2023-138	Chassis No	GZGDJ1163965S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24D1158561	Job Card Date	22-Sep-2022
Date	22-Sep-2022	Last Service Date		Date of Failure	22-Sep-2022
Date of Sale	10-Jul-2022	Hours Worked	805.00	Invoice No	3602809248
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	22-Apr-2022	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
10-May-2022							

## Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1359	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	29-Sep-2022	Remarks	RATTLING SOUND OBSERVED.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	

Radwan