Faridpur
N03400

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

SONALIKA INTERNATIONAL

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md Abdul Hakim (Faridpur)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2022-66	JobCard No	2700036-9476B9-2023-46	Chassis No	FZDDR1057540S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14D1052054	Job Card Date	18-Aug-2022
Date	18-Aug-2022	Last Service Date		Date of Failure	18-Aug-2022
Date of Sale	31-Jul-2021	Hours Worked	599.00	Invoice No	3602800952
Last Service Hours		Customer Complaint	WHEELS WERE NOT MOVING WHILE STEERING.		
Invoice Date	28-May-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
08-Jun-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST17	STEERING -POWER STEERING PUMP SEIZED

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	803402027A	HYD. PUMP ASSY.(9.5cc) 2 mtg._P.Steering	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E)	22850

Culprit Part No	803402027A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT HYDRAULIC PUMP OF POWER STEERING HAS DAMAGED.	Dealer Action Taken	Complaint status: Close

Acknowledgement	Yes	Acknowledgement Date	24-Aug-2022	Remarks	PUMP SEIZED.
Acknowledge Done By	DIPTENDU ROY				
Approval	Approved	Approved Date	26-Aug-2022	Remarks	90012863
Approval Done By	SUMESH KUMAR				
Payment		Payment Date		Remarks	
Payment Done By					
Warranty Claim Date	23-Aug-2022	Status	PENDING FOR PAYMENT	Date of Upload	23-Aug-2022

Service Engineer remarks	THERE IS NO OIL FLOW THROUGH PUMP

CamScanner