

INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinaipur	CUSTOMER NAME	Md Alauddin Pikar
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-34	JobCard No	2700036-9476B5-2023-21	Chassis No	DZGDH964372S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH04I961072	Job Card Date	04-Aug-2022
Date	04-Aug-2022	Last Service Date		Date of Failure	04-Aug-2022
Date of Sale	31-May-2021	Hours Worked	1301.00	Invoice No	3602809696
Last Service Hours		Customer Complaint	ROTAVATOR COULD NOT HOLD IN UPWARD POSITION.		
Invoice Date	24-Sep-2020	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
25-Oct-2020				02-Mar-2022			
				922.00			

Complaint Details

Complaint Code	Sub Aggregate	Info	
HYDRAULIC		HY05	HYDRAULIC-CHECK VALVE FAULTY

Part Details

	CULPRIT PART NO	10023986CA	COMPOSITE VALVE ASSY	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10023986CA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COMPOSITE VALVE HAS DAMAGED	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	12-Aug-2022	Remarks	check valve got sticky
Acknowledge Done By	DIPTENDU ROY				

Redans