

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md. Mostafa Ali
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2022-24	JobCard No	2700036-9476B4-2023-17	Chassis No	LZDDR1134054S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14L1129122	Job Card Date	21-Jul-2022
Date	21-Jul-2022	Last Service Date		Date of Failure	21-Jul-2022
Date of Sale	12-Apr-2022	Hours Worked	117.00	Invoice No	3602806085
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	16-Dec-2021	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
27-Dec-2021							

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name		Complaint status	Close
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY	Dealer Action Taken			
Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	PRE MODIFIED FAILURE OF PA.
Acknowledge Done By	DIPTENDU ROY	Approved Date	30-Jul-2022	Remarks	90012354
Approval	Approved				
Approval Done By	SUMESH KUMAR				

*Redwan*