

Dinaipur  
503068

**SONALIKA**

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinaipur	CUSTOMER NAME	Mizanoor Rahman
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-55	JobCard No	2700036-9476B5-2023-42	Chassis No	DZGDJ1220296S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH2411220475	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	27-Oct-2022	Hours Worked	398.00	Invoice No	3602813207
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE ENGINE.		
Invoice Date	29-Sep-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
10-Oct-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Bring Type	SE Analysis
	CONSEQUENTIAL PARTS	203001013A	MAIN BRG. Kit Ø76 3cyl_8pcs (0.30U/S)	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	203003074A	Big-End Liner Set Ø64(3Cyl.)6pcs Std. _Cu	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	203401042A	Thrust Bearing Kit (Std) Cu_110/118st	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	203403056A	PISTON RING SET (Ø105) FM	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	803007060A	SUCTION STRAINER (2 & 3 CYL)	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	703405057G	GASKET CYL. HEAD (NA)	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	703405106A	GASKET (VALVE COVER) FOR 'P'- TYPE	3.00	WARRANTY	
	CULPRIT PART NO	903003040J	Crank Shaft 3cyl. INTG.-FL(common) 39Cr5	1.00	WARRANTY	
	CULPRIT PART NO	803403014J	CONNECTING ROD ASSY. (common)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	803403014J	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND STRAINER WAS LOOSEN OUT FROM THE SUCTION AS A RESULT OIL COULD NOT CIRCULATE PROPERLY AND CRANKSHAFT AND OTHERS CONSEQUENT PARTS HAS DAMAGED.				
	Dealer Action Taken	<i>Part was</i>	Complaint status	Close	