

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

									PRINT		
	BANGLA	DESH		DBR NAME	ACILT	D		DBR CODE		2700036	
COUNTRY NAME			r	DEALER ADDRES	SS Range	ur		CUSTOMER N	AME	Md.Ancharul	
EALER NAME		ACI RANGPUR Rangpur				J. Company			Islam		
USTOMER ADDRES	SS										
	2700026 0	476B5-2022-41	loh	Card No	2700036-94	76B5-2023-28	Chas	sis No	CZ	GDR1128821S3	
Varranty Claim No	2700036-9- DI 50 RX 2			ine No		3105NH14K1123646		Card Date		-Aug-2022	
ractor Model	13-Aug-202			t Service Date		Date of Failur			-Aug-2022		
Date Date of Sale		23-Jan-2022		Hours Worked		1099.00		Invoice No		602805603	
ast Service Hours			Cus	stomer Complaint		R COULD NOT					
	25-Nov-202	21	Buy	yer Ref No	HOLD IN C	FWARDTOON	1011				
nvoice Date											
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DI	1st Service	2nd Service	3rd Serv	ice 4th	Service	5th Service		oth Service		Jervice	
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art Details											
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n uple of Code	CULPRIT PART	NO	10023986CA	COMPOSITE V	ALVE ASSY.	1	77.55	WARRANTY			
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Complaint Code	Action	Taken		Lab	our Code		Labour I	Hours		Labour Cha	
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Complaint Code	Description			Oty			Rate			Amount	
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										PRI	NT			
	BANGI	ADESH		DBR NAME		ACI LT	D		DBR CC	DE		2700036		
COUNTRY NAME		BANGLADESH ACI RANGPUR Rangpur		DEALER ADDRESS		Rangpur			CUSTOMER NAME		Md.Ancharul Islam			
DEALER NAME														
CUSTOMER ADDRES	55													
No.	2700036	9476B5-2022-3	2	JobCard No		2700036-94	76B5-2023-19	Cha	assis No		CZGD	R1128821S3		
Warranty Claim No Tractor Model		2700036-9476B5-2022-32 DI 50 RX 2WD				3105NH14K1123646			Job Card Date			02-Aug-2022		
Date	02-Aug-2022			Last Service Date					Date of Failure Invoice No			02-Aug-2022 3602805603		
Date of Sale	23-Jan-2	022		Hours Worked		989.00	R COULD NO		oice No		30020	05003		
Last Service Hours				Customer Comp	olaint	RAISE UPV								
Invoice Date	25-Nov-2	021		Buyer Ref No										
Dist								_						
DI & Service Details	1st Service	2nd Service	3rc	Service	4th Serv	rice	5th Service		6th Serv	ice	7th Se	rvice		
PDI 07-Dec-2021	1st Service	2110 0011100												
)/-Dec-2021														
Complaint Details											_			
Aggregates		Sub Aggreg	gates		Compia	nt Code		Complaint De						
HYDRAULIC				HY38				HYDRAULIC-F PRESSURE			HYD PUMP NOT BUILDING			
Part Details														
-y ari bade	Larke	11"						Quant		Billing Type	3	E All 1,915		
	CULPRIT PART	NO 800	0402020B	HYD PUMP AS	SY (12cc)	4 mtgLift		1	WAF	RRANTY				
Oata not available.	Action	Taken			Labour	Code		Labour	Hours		L	abour Charg		
onsumables C														
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Complaint Code	Des	scription		Qty				Rate			Amount			
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utsideJob (D)														
omplaint Code	Det	ails of Job				BillNo		Date		An	nount			
Data not available.														
laim Summary														
'art(A)			Labour (B)				C	onsumable	es (C)					
Outside Job (D)			Sale Tax (E		0			otal(A+B+0		2285	50			
(0)			out tax (t	-,				ital(A · D · )	J. U. L.)	2200				
ulprit Part No	800402	020B		Culprit Part	Name									
Dealet Analysis	AFTER INSPECTION WE FOUND THAT HYDRAULIC PUMP HAS DAMAGED			Dealer Actio	Dealer Action Taken				Complaint status Close					
lcknowledgement	Yes			Acknowledgen	nent Date	Joseph John John John John John John John Joh	08-Aug-2022		R	emarks		there in oil throug		
cknowledge Done By	DIPTEN	DURDY										brunb		

