

Thank you
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SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md. Osman Goni
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-54	Job Card No	2700036-9476B5-2023-41	Chassis No	JZGDJ120729233
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH24H1207055	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	15-Sep-2022	Hours Worked	371.00	Invoice No	3602812269
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE ENGINE.		
Invoice Date	29-Aug-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
09-Sep-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	203001034A	Main Brg. Kit Ø76 3cyl_8pcs (STD) cu	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	203401042A	Thrust Bearing Kit (Std) Cu_110/118st	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	703405057G	GASKET CYL. HEAD (NA)	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	703002017B	GASKET-OIL PAN 3cyl.(CAF)	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	203403056A	PISTON RING SET (Ø105) FM	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	703401087A	CYLINDER LINER SEALING (Ø105)	9.00	WARRANTY	
	CULPRIT PART NO	903003040J	Crank Shaft 3cyl. INTG -FL(common) 39Cr5	1.00	WARRANTY	
	CULPRIT PART NO	803403014J	CONNECTING ROD ASSY. (common)	1.00	WARRANTY	
	CULPRIT PART NO	203003074A	Big-End Liner Set Ø64(3Cyl.)6pcs Std._Cu	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
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Data not available.

Consumables C

Complaint Code	Description	Qty	Rate	Amount
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Data not available.

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
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Data not available.

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	203003074A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND DEEP SCORING MARK ON CRANK SHAFT AND CONSEQUENTIAL PARTS HAS DAMAGED.		
	Dealer Action Taken	Complaint status	Close

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