

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Yasin Arafat
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2023-21	JobCard No	2700036-9476B2-2024-6	Chassis No	JXQDJ1206656S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU24H1202106	Job Card Date	18-Apr-2023
Date	18-Apr-2023	Last Service Date		Date of Failure	18-Apr-2023
Date of Sale	15-Nov-2022	Hours Worked	537.00	Invoice No	3602811985
Last Service Hours		Customer Complaint	COOLANT WAS COMING FROM THE RADIATOR.		
Invoice Date	23-Aug-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
08-Sep-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	803413072A	RADIATOR ASSY_RX (ALMN.)80TUBE CORE-48MM	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	803413072A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT RADIATORS LOWER PART HAS LEAKAGE.	Dealer Action Taken	Complaint status Close

Acknowledgement	Acknowledgement Date	Remarks
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