

Jashore  
No 3702  
SONALIKA

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

### Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md. Rozibul Islam (Jessore)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2023-19	JobCard No	2700036-9476B6-2023-65	Chassis No	MXCDJ1137234S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24B1145037	Job Card Date	21-Mar-2023
Date	21-Mar-2023	Last Service Date		Date of Failure	21-Mar-2023
Date of Sale	22-May-2022	Hours Worked	613.00	Invoice No	3602808127
Last Service Hours		Customer Complaint	RATTLING NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	28-Feb-2022	Buyer Ref No			

#### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
14-Mar-2022							

#### Complaint Details

Data not available.

#### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

#### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
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Data not available.

#### Consumables C

Complaint Code	Description	Qty	Rate	Amount
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Data not available.

#### Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
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Data not available.

#### Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2023-455	Dealer Action Taken	Complaint status Close

*Redwan*