



INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md Golam Kibria (Satkhira)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-33	JobCard No	2700036-9476B6-2023-20	Chassis No	EZDDH942515S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL04G938826	Job Card Date	26-Jun-2022
Date	26-Jun-2022	Last Service Date		Date of Failure	26-Jun-2022
Date of Sale	27-Oct-2020	Hours Worked	1604.00	Invoice No	3602809106
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	30-Jul-2020	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
03-Sep-2020							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10006728BB	GEAR SHIFTER ROD (1ST/REV)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	10006728BB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT GEAR SHIFTER ROD	Dealer Action Taken	Complaint status Close

Redwan