



INTERNATIONAL TRACTORS LIMITED
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinajpur	CUSTOMER NAME	Md. Dulal
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-39	Job Card No	2700036-9476B5-2023-26	Chassis No	HZDDR1066280S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14F1061190	Job Card Date	13-Aug-2022
Date	13-Aug-2022	Last Service Date		Date of Failure	12-Aug-2022
Date of Sale	24-Oct-2021	Hours Worked	1244.00	Invoice No	3602801269
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER		
Invoice Date	09-Jun-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
17 Jun-2021							

Complaint Details			
Complaint Code	Sub Aggregate	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details						
Complaint Code	Failure Type	Part No	Description	Quantity	Billing Type	Unit Price
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY.	Dealer Action Taken	Complaint status
Acknowledgement	Yes	Acknowledgement Date	18-Aug-2022
Acknowledge Done By	DIPTENDU ROY	Remarks	pre modified failure.
Approval		Approved Date	
Approval Done By		Remarks	
Payment		Payment Date	
		Remarks	