

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Md Mohinuddin
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-33	Job Card No	2700036-9476B7-2022-23	Chassis No	AXQDJ1138100S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU24C1149880	Job Card Date	18-Aug-2022
Date	18-Aug-2022	Last Service Date		Date of Failure	18-Aug-2022
Date of Sale	19-May-2022	Hours Worked	395.00	Invoice No	3602808760
Last Service Hours		Customer Complaint	CLUTCH IS GETTING SLIPPED.		
Invoice Date	29-Mar-2022	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
11-Apr-2022							

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		CL03	CLUTCH-DIAPHRAGM SPRING LOST TENSION

Complaint Code	Failure Type	Part No	Part Name	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	21000215AA	DIAPHRAGM SPRING	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	21000215AA	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND THAT DIAPHRAGM SPRING TEETH HAS DAMAGED.	Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	25-Aug-2022	Remarks PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY			
Approval	Approved	Approved Date	26-Aug-2022	Remarks 90012846
Approval Done By	SUMESH KUMAR			
Payment		Payment Date		Remarks
Payment Done By				
Warranty Claim Date	24-Aug-2022	Status	PENDING FOR PAYMENT	Date of Upload 24-Aug-2022

Service Engineer remarks

DIAPHRAGM SPRING TENSION LOST