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SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md. Hyder Khan (Charbadration)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-54	JobCard No	2700036-9476B6-2023-41	Chassis No	JZDDR1093790S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14H1087438	Job Card Date	23-Nov-2022
Date	23-Nov-2022	Last Service Date		Date of Failure	23-Nov-2022
Date of Sale	28-Nov-2021	Hours Worked	479.00	Invoice No	3602803107
Last Service Hours		Customer Complaint	ENGINE OIL LEVEL WAS INCREASING.		
Invoice Date	26-Aug-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
03-Sep-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10039661AA	HYDRAULIC TANDEM PUMP 16CC+4CC	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10039661AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT HYDRAULIC TANDEM PUMP SEAL HAS LEAKAGE.	Dealer Action Taken	Complaint status Close

Redeem