

Thakur Singh
T 01810

INTERNATIONAL TRACTORS LIMITED

SONALIKA

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Netai Chandra Adhakary
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2023-19	JobCard No	2700036-9476B5-2024-5	Chassis No	CZGDJ124689S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24K1242387	Job Card Date	11-Apr-2023
Date	11-Apr-2023	Last Service Date		Date of Failure	11-Apr-2023
Date of Sale	29-Mar-2023	Hours Worked	33.00	Invoice No	3602814515
Last Service Hours		Customer Complaint	ROTAVATOR GOES DOWNWARD AUTOMATICALLY.		
Invoice Date	29-Nov-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
04-Feb-2023							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10025600AA	GUIDING RING	2.00	WARRANTY	
	CULPRIT PART NO	10025604AA	RUBBER RING	1.00	WARRANTY	
	CULPRIT PART NO	10025605AA	GLYDE RING	1.00	WARRANTY	
	CULPRIT PART NO	10002187AA	Composite Valve servicing kit)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10002187AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT GLYDE RING, RUBBER RING, GUIDING RING SEAL PROBLEM.	Dealer Action Taken	Complaint status Close

Padma