



INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Saidul Pramanik (Tarash)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-157	Job Card No	2700036-9476B3-2023-104	Chassis No	DX1104566S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL1411099756	Job Card Date	29-Jul-2022
Date	29-Jul-2022	Last Service Date		Date of Failure	29-Jul-2022
Date of Sale	30-Sep-2021	Hours Worked	746.00	Invoice No	3602803752
Last Service Hours		Customer Complaint	WHEELS WERE MOVING VERY SLOWLY WHILE STEERING.		
Invoice Date	16-Sep-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
23-Sep-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST21	STEERING -POWER STG MOTOR NOT WORKING

Part Details

Culprit Part No	Part Name	Qty	Rate	Amount	Warranty
10029269AA	POWER STEERING UNIT (80CC)	1			WARRANTY

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10029269AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STEERING CCC UNIT HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	06-Aug-2022	Remarks	NO FLOW FROM STEERING UNIT
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