

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Md. Pear Ali
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-70	JobCard No	2700036-9476B2-2023-36	Chassis No	JZDDJ121555S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24H1207774	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	31-Oct-2022	Hours Worked	149.00	Invoice No	3602312269
Last Service Hours		Customer Complaint	STEERING OIL WAS COMING FROM THE STEERING PIPE.		
Invoice Date	29-Aug-2022	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
12-Sep-2022							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
STEERING SYSTEM		ST18	STEERING -PIPE JOINTS LEAKAGE

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CULPRIT PART NO	10039471AB	PIPE FROM STEERING UNIT L TO STEERING CY	1.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10039471AB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PIPE FROM STEERING UNIT LEFT TO STEERING CYLINDER HAS LEAKAGE.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	12-Dec-2022	Remarks	PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval		Payment Date		Remarks	
Approval Done By		Status	PENDING FOR APPROVAL	Date of Upload	10-Dec-2022
Payment					
Payment Done By					
Warranty Claim Date	10-Dec-2022				