

Chudanga
203194

INTERNATIONAL TRACTORS LIMITED

SONALIKA

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

| | | | | | |
|------------------|-----------------|----------------|---------|---------------|------------------------------|
| COUNTRY NAME | BANGLADESH | DBR NAME | ACI LTD | DBR CODE | 2700036 |
| DEALER NAME | ACI DHAKA DHAKA | DEALER ADDRESS | DHAKA | CUSTOMER NAME | Md Abul Kashem (01) Chudanga |
| CUSTOMER ADDRESS | | | | | |

| | | | | | |
|--------------------|------------------------|--------------------|---|-----------------|----------------|
| Warranty Claim No | 2700036-9476B6-2023-23 | JobCard No | 2700036-9476B6-2024-5 | Chassis No | KZDDR1115204S3 |
| Tractor Model | 60 RX SUPREME 2WD | Engine No | 4100FL14J1110734 | Job Card Date | 05-Apr-2023 |
| Date | 05-Apr-2023 | Last Service Date | | Date of Failure | 05-Apr-2023 |
| Date of Sale | 10-Nov-2021 | Hours Worked | 1102.00 | Invoice No | 3602804510 |
| Last Service Hours | | Customer Complaint | BAD NOISE WAS COMING FROM THE EXHAUST DUCT. | | |
| Invoice Date | 11-Oct-2021 | Buyer Ref No | | | |

PDI & Service Details

| PDI | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 25-Oct-2021 | | | | | | | |

Complaint Details

Data not available.

Part Details

| Complaint Code | Failure Type | Part No | Part Description | Quantity | Billing Type | SE Analysis |
|----------------|-----------------|------------|--------------------------|----------|--------------|-------------|
| | CULPRIT PART NO | 10071979AA | EXHAUST DUCT (OVAL TYPE) | 1.00 | WARRANTY | |

Labour Detail(B)

| Complaint Code | Action Taken | Labour Code | Labour Hours | Labour Charge |
|---------------------|--------------|-------------|--------------|---------------|
| Data not available. | | | | |

Consumables C

| Complaint Code | Description | Qty | Rate | Amount |
|---------------------|-------------|-----|------|--------|
| Data not available. | | | | |

OutsideJob (D)

| Complaint Code | Details of Job | BillNo | Date | Amount |
|---------------------|----------------|--------|------|--------|
| Data not available. | | | | |

Claim Summary

| | | |
|-----------------|----------------|------------------------|
| Part(A) | Labour (B) | Consumables (C) |
| Outside Job (D) | Sale Tax (E) 0 | Total(A+B+C+D+E) 22850 |

| | | | | | |
|-----------------|---|-------------------|---------------------|------------------|-------|
| Culprit Part No | 10071979AA | Culprit Part Name | | | |
| Dealer Analysis | AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2023-572 | | Dealer Action Taken | Complaint status | Close |

Redone