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INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Sadekul Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-138	JobCard No	2700036-9476B3-2023-85	Chassis No	EXCDH945613S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL04G939518	Job Card Date	10-Jul-2022
Date	10-Jul-2022	Last Service Date		Date of Failure	10-Jul-2022
Date of Sale	31-Jan-2021	Hours Worked	1642.00	Invoice No	3602809109
Last Service Hours		Customer Complaint	ENGINE BECAME OVERHEATED		
Invoice Date	30-Jul-2020	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
07-Sep-2020							

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN121	ENGINE-RADIATOR CORE TUBE BLOCKED

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	703405057G	GASKET CYL. HEAD (NA)	4	WARRANTY	
	CULPRIT PART NO	803413107B	RADIATOR ASSY. (218 TUBE) NA-RX	1	WARRANTY	
	CULPRIT PART NO	803413016C	THERMOSTAT ASSY 74 Deg	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	803413016C	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT COOLANT COULD NOT CIRCULATE THROUGH RADIATOR PROPERLY. THERMOSTAT VALVE HAS DAMAGED.		Dealer Action Taken	Complaint status	Close

Acknowledgement	Yes	Acknowledgement Date	17-Jul-2022	Remarks	RADIATOR TUBE BLOCKED AND THERMOSTAT GOT CLOGGED
Acknowledge Done By	DIPTENDU ROY	Approved Date	18-Jul-2022	Remarks	90012124
Approval	Approved				
Approval Done By	SUMESH KUMAR				