

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

|                  |                     |                |         |               |                  |
|------------------|---------------------|----------------|---------|---------------|------------------|
| COUNTRY NAME     | BANGLADESH          | DBR NAME       | ACI LTD | DBR CODE      | 2700036          |
| DEALER NAME      | ACI RANGPUR Rangpur | DEALER ADDRESS | Rangpur | CUSTOMER NAME | Mst.Nasima Akter |
| CUSTOMER ADDRESS |                     |                |         |               |                  |

|                    |                        |                    |   |                 |                |
|--------------------|------------------------|--------------------|---|-----------------|----------------|
| Warranty Claim No  | 2700036-9476B5-2023-16 | JobCard No         | 2700036-9476B5-2024-2                       | Chassis No      | DZGDJ1219785S3 |
| Tractor Model      | DI 50 RX SUPREME 2WD   | Engine No          | 3105NH24I1215416                            | Job Card Date   | 05-Apr-2023    |
| Date               | 05-Apr-2023            | Last Service Date  |   | Date of Failure | 05-Apr-2023    |
| Date of Sale       | 18-Oct-2022            | Hours Worked       | 885.00                                      | Invoice No      | 3602812862     |
| Last Service Hours |                        | Customer Complaint | BAD NOISE WAS COMING FROM THE EXHAUST DUCT. |                 |                |
| Invoice Date       | 21-Sep-2022            | Buyer Ref No       |   |                 |                |

PDI & Service Details

| PDI         | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 03-Oct-2022 |             |             |             |             |             |             |             |
|             |             |             |             |             |             |             |             |

Complaint Details

Data not available.

Part Details

| Complaint Code | Failure Type    | Part No    | Part Description         | Quantity | Billing Type | SE Analysis |
|----------------|-----------------|------------|--------------------------|----------|--------------|-------------|
|                | CULPRIT PART NO | 10071979AA | EXHAUST DUCT (OVAL TYPE) | 1.00     | WARRANTY     |             |

Labour Detail(B)

| Complaint Code      | Action Taken | Labour Code | Labour Hours | Labour Charge |
|---------------------|--------------|-------------|--------------|---------------|
| Data not available. |              |             |              |               |

Consumables C

| Complaint Code      | Description | Qty | Rate | Amount |
|---------------------|-------------|-----|------|--------|
| Data not available. |             |     |      |        |

OutsideJob (D)

| Complaint Code      | Details of Job | BillNo | Date | Amount |
|---------------------|----------------|--------|------|--------|
| Data not available. |                |        |      |        |

Claim Summary

|                 |                |                        |
|-----------------|----------------|------------------------|
| Part(A)         | Labour (B)     | Consumables (C)        |
| Outside Job (D) | Sale Tax (E) 0 | Total(A+B+C+D+E) 22850 |

|                 |   |                     |                        |
|-----------------|---|---------------------|------------------------|
| Culprit Part No | 10071979AA  | Culprit Part Name   |                        |
| Dealer Analysis | AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2023-572 | Dealer Action Taken | Complaint status Close |

|                 |                      |         |
|-----------------|----------------------|---------|
| Acknowledgement | Acknowledgement Date | Remarks |
|-----------------|----------------------|---------|

*Radwan*