

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

SONALIKA

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Zabber Ali
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-203	JobCard No	2700036-9476B3-2023-150	Chassis No	BZDDJ1135839S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24A1137597	Job Card Date	19-Oct-2022
Date	19-Oct-2022	Last Service Date		Date of Failure	19-Oct-2022
Date of Sale	28-Sep-2022	Hours Worked	12.00	Invoice No	3602806991
Last Service Hours		Customer Complaint	FUEL METER WAS NOT WORKING.		
Invoice Date	21-Jan-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
15-Feb-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ELECTRICALS		IN06	INSTRUMENT-FUEL METER NOT WORKING

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10022398AA	TANK UNIT	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10022398AA	Culprit Part Name		Complaint status	Close
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TANK UNIT HAS DAMAGED.	Dealer Action Taken			
Acknowledgement	Yes	Acknowledgement Date	25-Oct-2022	Remarks	TANK UNIT FLOAT CAME OUT FROM CRIMPING JOINT
Acknowledged By	DIPTENDU ROY	Approved Date	31-Oct-2022	Remarks	90013756
Approval	Approved				
Approval Done By	SUMESH KUMAR				