

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Md. Mustafizur Rahman
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-45	JobCard No	2700036-9476B1-2023-38	Chassis No	JXCDR1088607S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14H1083679	Job Card Date	11-Oct-2022
Date	11-Oct-2022	Last Service Date		Date of Failure	11-Oct-2022
Date of Sale	22-Oct-2021	Hours Worked	897.00	Invoice No	3602802804
Last Service Hours		Customer Complaint	BONNET WAS GOING DOWNWARD AUTOMATICALLY WHEN IT LIFTED.		
Invoice Date	14-Aug-2021	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
24-Aug-2021							

## Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
VEHICLE	BONNET ASSY.	SM39	BONNET NOISE

## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10070282AB	GAS SPRING	1.00	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10070282AB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT GAS SPRING HAS DAMAGED.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	18-Oct-2022
		Remarks	GAS SPRING

Rahman