

ACI Motor Ltd.

WARRANTY CLAIM FORM (New Machinery)

Customer Informations

Name Novel Shah Fakir Toimur
Customer Code E01157
Mobile 01741562473
Upazila Madan
District Netrokona

Harvester Details

Warranty Number HAR/WRT/1642
Product Harvester (Lovol)
Model LOVOL RG108 Plus
Engine No Q211196209G
Chassis No FTHRGG50JMX001120
Delivery Date 26-Oct-2022
Working Hour 166.00

Complain Details

Customer's Complaint Suddenly Harvester does not move forward & backward and also right side & left side
SE Observation We check everything the Harvester and find problems the HST gearbox. By Opening the HST gearbox & observed, the valve of the HST gearbox is sized so the harvester does not move in any side. so Changed the HST. Now Machine is okey.

Parts Details

SL No.	Parts Description	Parts Code	Supplier Code	Quantity	Amount
1	HST Gear Box-Lovol (FOC) LOV- RGV4604010001	SQ89	SQ89	1	0
Total Amount					0

Date of Failure	22-Dec-2022	Failure Area	Hydraulic (HST)
Repair Done Date	25-Dec-2022	Warranty Claim Date	27-Dec-2022

Proposed By

SE/Sr.SE/TMS

Checked By

SCE/Sr.SCE/AMS

Recommended By

DM/Manager Service

Approved By

Director (S & PD)