

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MYMENSINGH	DEALER ADDRESS	Digharkanda, Chatrapara Aamlitola, Mymensingh	CUSTOMER NAME	Md. Mostafa Mir
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-64	JobCard No	2700036-9476B1-2023-57	Chassis No	JXC0J1207306S3
Tractor Model	ALL ROUNDER 55 SUPREME	Engine No	4100FL24H1207061	Job Card Date	04-Dec-2022
Date	04-Dec-2022	Last Service Date		Date of Failure	04-Dec-2022
Date of Sale	31-Oct-2022	Hours Worked	189.00	Invoice No	3602812261
Last Service Hours		Customer Complaint	RATTLING SOUND WAS COMING FROM THE SILENCER.		
Invoice Date	29-Aug-2022	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
10-Sep-2022							

Complaint Details			
Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details							
Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis	
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY		

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1760	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	12-Dec-2022
Acknowledge Done By	DIPTENDU ROY	Approved Date	Remarks
Approval			
Approval Done By			

POST MODIFIED  
FAILURE OF PA  
SILENCER, FIR  
RAISED, PLEASE  
SETTLE.