

Kishoregany
Mo 2912

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Md. Hashmat Ali Khan
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-50	JobCard No	2700036-9476B1-2023-43	Chassis No	JYBSH949782S3
Tractor Model	DI 45 RX 2WD	Engine No	3100ELI04H945962	Job Card Date	07-Nov-2022
Date	07-Nov-2022	Last Service Date		Date of Failure	07-Nov-2022
Date of Sale	30-Nov-2020	Hours Worked	1612.00	Invoice No	3602809276
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	22-Aug-2020	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
31-Aug-2020							

Complaint Details	Sub Aggregates	Complaint Code	Complaint Desc
Aggregates		GB59	GEAR BOX-SHIFTING RAIL BROKEN
TRANSMISSION			

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
		CONSEQUENTIAL PARTS	10006801AB	HUB (FOR INTERMEDIATE SHAFT)	2.00	WARRANTY	
		CULPRIT PART NO	300226080A	GEAR SHIFTER ROD 1ST/REV. (FINISH)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	300226080A	Culprit Part Name		Complaint status	Close
Dealer Analysis	AFTER INSPECTION WE FOUND THAT GEAR SHIFTER ROD (1ST/REV) HAS BROKEN AND HUB (FOR INTERMEDIATE SHAFT) HAS CORRODED.		Dealer Action Taken		
Acknowledgement	Yes	Acknowledgement Date	16-Nov-2022	Remarks	PRE MODIFIED FAILURE
Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval					
Approval Done By					