

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

									PRINT	
COUNTRY NAME	UNTRY NAME BANGLADESH			DBR NAME ACI I			TD	DBR CODE	2700036	
		COMILLA COMILLA	A DEALER ADDRESS			Comilla		CUSTOMER NA	ME Md Rubel Foraazi	
CUSTOMER ADDRE	SS		,							

Warranty Claim No	2700036-9476B7-2022-54						476B7-2023-44	Chassis No	JYASR1093625S 24-Nov-2022	
Tractor Model Date	DI 35 RX 2WD 24-Nov-2022			Engine No Last Service Date			11087950	Job Card Date Date of Failure	24-Nov-2022	
Date of Sale	10-Sep-2022			Hours Worked 25.00				Invoice No	3602802968	
Last Service Hours				Customer C			OULD NOT CLOSE			
Invoice Date	21-Aug-	2021		Buyer Ref N	lo	PROPERLI	•			
PDI & Service Details										
PDI	1st Service	2nd Service	3rd S	Service	4th Servi	ce	5th Service	6th Service	7th Service	
30-Aug-2021										
Complaint Details										
Data not available.										
art Details										
Complaint Cod		Failure Type CULPRIT PART NO 10		Part No.		A EVE	1.00	WARRANTY	SE Analysis	
bour Detail(B)	COLFRIT	KT NO	100700827	AF D	ONNET LOCK		1.00	WARIONY		
omplaint Code	Action	Action Taken		Labour Code			Labour Hours		Labour Charg	
ata not available.										
nsumables C										
implaint Code	plaint Code Description			Qty			Rate	Rate Amount		
ata not available.										
tsideJob (D)										
emplaint Code	Details of Job		-	BillNo		Date		Amount		
ata not available.										
im Summary										
rt(A)		Lat	oour (B)				Consuma	bles (C)		
tside Job (D)		Sal	e Tax (E)		0				350	
Iprit Part No	10070082	PAF		Culprit Port	Name					
aler Analysis	AFTER INSPECTION WE FOUND			Culprit Part Name Dealer Action Taken				Complaint state	Chee	
and a second second	THAT BO	NNET LOCK WAS F	ALII TV	Dealer Action Taken				Complaint status Close		





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INTERNATIONAL TRACTORS LIMITED

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Warranty Claim

PRINT 2700036 ACI LTD DBR CODE DBR NAME BANGLADESH COUNTRY NAME Md Rubel CUSTOMER NAME DEALER ADDRESS Comilla ACI COMILLA COMILLA Foraazi CUSTOMER ADDRESS JYASR1093625S3 Chassis No 2700036-9476B7-2023-43 JobCard No 2700036-9476B7-2022-53 Warranty Claim No 24-Nov-2022 Job Card Date 3100FL14H1087950 Engine No **DI 35 RX 2WD** Tractor Model 24-Nov-2022 Date of Failure Last Service Date 24-Nov-2022 Date 3602802968 Invoice No Hours Worked 25.00 10-Sep-2022 Date of Sale RIGHT SIDE INDICATOR **Customer Complaint** LIGHT WAS NOT WORKING. Last Service Hours 21-Aug-2021 Buyer Ref No Invoice Date PDI & Service Details 7th Service 6th Service 2nd Service 3rd Service 4th Service 5th Service 1st Service PDI 30-Aug-2021 Complaint Details Data not available. Part Details SE Analysis Complaint Cod COMBINATION SWITCH 1.00 WARRANTY CULPRIT PART NO 10027175AC Labour Detail(B) Complaint Code **Action Taken Labour Code Labour Hours Labour Charge** Data not available. Consumables C Complaint Code Description Qty Rate Amount Data not available. OutsideJob (D) Complaint Code Details of Job BillNo Date Amount Data not available. Claim Summary Part(A) Labour (B) Consumables (C) Outside Job (D) Sale Tax (E) Total(A+B+C+D+E) 22850 Culprit Part No 10027175AC Culprit Part Name AFTER INSPECTION WE FOUND Dealer Analysis THAT COMBINATION SWITCH WAS Dealer Action Taken Complaint status Close DEFECTIVE



