

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BARISAL Barisal	DEALER ADDRESS	Barisal	CUSTOMER NAME	Md. Rubel (Mathbaria)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2022-81	JobCard No	2700036-9476B9-2023-61	Chassis No	GXCDR1050761S3
Tractor Model	DI 55 RX 2WD	Engine No	4100FL14D1046862	Job Card Date	14-Dec-2022
Date	14-Dec-2022	Last Service Date		Date of Failure	14-Dec-2022
Date of Sale	26-May-2021	Hours Worked	1734.00	Invoice No	3602800221
Last Service Hours		Customer Complaint	LEFT SIDE REAR AXLE CRACKED.		
Invoice Date	23-Apr-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
04-May-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Warranty Type	SE Analysis
	CULPRIT PART NO	10025063AB	REAR AXLE	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10025063AB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT REAR AXLE OF LEFT SIDE HAS BEEN CRACKED.		Complaint status Close

Radwan