

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Asabuddin (Dasu)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B11-2023-3	JobCard No	2700036-9476B11-2023-3	Chassis No	LZDDR1134090S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14L1129128	Job Card Date	15-Mar-2023
Date	15-Mar-2023	Last Service Date		Date of Failure	15-Mar-2023
Date of Sale	10-Nov-2022	Hours Worked	413.00	Invoice No	3602806093
Last Service Hours		Customer Complaint	FUEL METER WAS NOT SHOWING PROPER READING.		
Invoice Date	16-Dec-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
03-Jan-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
ELECTRICALS		IN06	INSTRUMENT-FUEL METER NOT WORKING

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10022398AA	TANK UNIT	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10022398AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TANK UNIT FAULTY.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	23-Mar-2023
Acknowledge Done By	DIPTENDU ROY	Remarks	MINDA MAKE TANK UNIT, PRE MODIFIED FAILURE, PLEASE SETTLE.
Approval		Approved Date	
Approval Done By		Remarks	
Payment		Payment Date	