

Gazipur  
M03486  
**SONALIKA**

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

### Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI GAZIPUR GAZIPUR	DEALER ADDRESS	Gazipur	CUSTOMER NAME	Md Abzal Hossain
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2023-14	JobCard No	2700036-9476B2-2023-65	Chassis No	AYASR1038130S3
Tractor Model	DI 35 RX 2WD	Engine No	3100FL14C1033440	Job Card Date	22-Mar-2023
Date	22-Mar-2023	Last Service Date		Date of Failure	22-Mar-2023
Date of Sale	29-Oct-2021	Hours Worked	1211.00	Invoice No	3602812203
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE TAIL HOUSING.		
Invoice Date	19-Mar-2021	Buyer Ref No			

#### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
19-Apr-2021							

#### Complaint Details

Data not available.

#### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10023017AF	B P SHAFT RIGHT Z-11	1.00	WARRANTY	

#### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

#### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

#### Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

#### Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10023017AF	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT B.P SHAFT TEETH HAS CORRODED.	Dealer Action Taken	Complaint status Close

Page 2