

Jamalpur  
601040  
**SONALIKA**

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

|                  |                |                |  |               |                  |
|------------------|----------------|----------------|--|---------------|------------------|
| COUNTRY NAME     | BANGLADESH     | DBR NAME       | ACI LTD  | DBR CODE      | 2700036          |
| DEALER NAME      | ACI MYMENSINGH | DEALER ADDRESS | Digharkanda, Chatrapara<br>Aamlitola, Mymensingh | CUSTOMER NAME | Md Mister<br>all |
| CUSTOMER ADDRESS |                |                |  |               |                  |

|                    |                        |                    |   |                 |                |
|--------------------|------------------------|--------------------|---|-----------------|----------------|
| Warranty Claim No  | 2700036-9476B1-2023-15 | JobCard No         | 2700036-9476B1-2023-80                                | Chassis No      | KZGDJ1233723S3 |
| Tractor Model      | DI 50 RX SUPREME 2WD   | Engine No          | 3105NH24J1226448                                      | Job Card Date   | 09-Feb-2023    |
| Date               | 09-Feb-2023            | Last Service Date  |   | Date of Failure | 09-Feb-2023    |
| Date of Sale       | 10-Dec-2022            | Hours Worked       | 248.00  | Invoice No      | 3602813568     |
| Last Service Hours |                        | Customer Complaint | BAD NOISE WAS COMING<br>FROM THE GEAR BOX<br>HOUSING. |                 |                |
| Invoice Date       | 12-Oct-2022            | Buyer Ref No       |   |                 |                |

### PDI & Service Details

| PDI         | 1st Service | 2nd Service | 3rd Service | 4th Service | 5th Service | 6th Service | 7th Service |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 26-Oct-2022 |             |             |             |             |             |             |             |
|             |             |             |             |             |             |             |             |

### Complaint Details

Data not available.

### Part Details

| Complaint Code | Failure Type    | Part No     | Part Description  | Quantity | Billing Type | SE Analysis |
|----------------|-----------------|-------------|-------------------|----------|--------------|-------------|
|                | CULPRIT PART NO | 04000150090 | BALL BEARING 6210 | 1.00     | WARRANTY     |             |

### Labour Detail(B)

| Complaint Code      | Action Taken | Labour Code | Labour Hours | Labour Charge |
|---------------------|--------------|-------------|--------------|---------------|
| Data not available. |              |             |              |               |

### Consumables C

| Complaint Code      | Description | Qty | Rate | Amount |
|---------------------|-------------|-----|------|--------|
| Data not available. |             |     |      |        |

### Outside Job (D)

| Complaint Code      | Details of Job | BillNo | Date | Amount |
|---------------------|----------------|--------|------|--------|
| Data not available. |                |        |      |        |

### Claim Summary

|                 |                |                  |       |
|-----------------|----------------|------------------|-------|
| Part(A)         | Labour (B)     | Consumables (C)  |       |
| Outside Job (D) | Sale Tax (E) 0 | Total(A+B+C+D+E) | 22850 |

|                 |   |                     |                        |
|-----------------|---|---------------------|------------------------|
| Culprit Part No | 04000150090   | Culprit Part Name   |                        |
| Dealer Analysis | AFTER INSPECTION WE FOUND<br>THAT TOP SHAFT BEARING 6210<br>HAS CORRODED. | Dealer Action Taken | Complaint status Close |

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