

Rangpur
6704107

SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md.Saddam Hosan
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2023-11	JobCard No	2700036-9476B4-2023-42	Chassis No	AXQDJ1137955S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU24C1148324	Job Card Date	14-Mar-2023
Date	14-Mar-2023	Last Service Date		Date of Failure	14-Mar-2023
Date of Sale	17-May-2022	Hours Worked	710.00	Invoice No	3602808555
Last Service Hours		Customer Complaint	PTO SHAFT HAS BROKEN.		
Invoice Date	23-Mar-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
05-Apr-2022							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		PT09	PTO - SHAFT BROKEN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10027925AD	PTO SHAFT	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10027925AD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT PTO SHAFT HAS CRACKED.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	21-Mar-2023
Acknowledge Done By	DIPTENDU ROY	Remarks	PLEASE SETTLE.
Approval		Approved Date	Remarks
Approval Done By		Payment Date	Remarks
Payment		Status	PENDING FOR APPROVAL
Payment Done By		Date of Upload	21-Mar-2023
Warranty Claim Date	21-Mar-2023		

Reduice

Service Engineer remarks

SHAFT SHEAR OFF.