

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Md Nazrul Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-35	JobCard No	2700036-9476B7-2023-25	Chassis No	AZGDJ1138143S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24C1149925	Job Card Date	18-Aug-2022
Date	18-Aug-2022	Last Service Date		Date of Failure	18-Aug-2022
Date of Sale	10-Jun-2022	Hours Worked	457.00	Invoice No	3602808767
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE WATER PUMP.		
Invoice Date	29-Mar-2022	Buyer Ref No			

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
11-Apr-2022							

ENGINE	Complaint Details
ENGINE	ENGINE-WATER PUMP DEFECTIVE

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	803406066C	WATER PUMP ASSY_V-0103-NA (MWP)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	803406066C	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT WATER PUMP DEFECTIVE.	Dealer Action Taken		Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	25-Aug-2022	Remarks	PLEASE SETTLE.
Acknowledge Done By	DIPTENDU ROY	Approved Date	26-Aug-2022	Remarks	90012850
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR				
Payment					
Payment Done By					
Warranty Claim Date	24-Aug-2022	Status	PENDING FOR PAYMENT	Date of Upload	24 Aug 2022

Service Engineer remarks BEARING GOT SEIZED.