

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinajpur	CUSTOMER NAME	Md. Nazrul
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2023-15	JobCard No	2700036-9476B5-2024-1	Chassis No	FZGDJ1172893S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24E1167793	Job Card Date	05-Apr-2023
Date	05-Apr-2023	Last Service Date		Date of Failure	05-Apr-2023
Date of Sale	01-Aug-2022	Hours Worked	737.00	Invoice No	3602810015
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE EXHAUST DUCT.		
Invoice Date	26-May-2022	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
07-Jul-2022							

## Complaint Details

Data not available.

## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1.00	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2023-572		
	Dealer Action Taken	Complaint status	Close

Radwan