

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Parvez Ahmed (Sujanagar)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2022-169	JobCard No	2700036-9476B3-2023-116	Chassis No	DZDDR1104500S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14I1100577	Job Card Date	17-Aug-2022
Date	17-Aug-2022	Last Service Date		Date of Failure	17-Aug-2022
Date of Sale	30-Sep-2021	Hours Worked	1344.00	Invoice No	3602803754
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	16-Sep-2021	Buyer Ref No			

PDI & Service Details							
PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
23-Sep-2021							
Complaint Details							
Aggregates		Sub Aggregates		Complaint Code		Complaint Desc	
ENGINE				EN137		ENGINE-SILENCER NOISY	
Part Details							
Complaint Code	Failure Type	Part No	Part Description		Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)		1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10071979AA	Culprit Part Name			
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY. SCR RAISED SCR-2700036-2022-1138		Dealer Action Taken	Complaint status	Close
Acknowledgement	Yes	Acknowledgement Date	24-Aug-2022	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY	Approved Date	26-Aug-2022	Remarks	90012858
Approval	Approved	Payment Date		Remarks	
Approval Done By	SUMESH KUMAR	Status	PENDING FOR PAYMENT	Date of Upload	22-Aug-2022
Payment					
Payment Done By					
Warranty Claim Date	22-Aug-2022				

Service Engineer remarks PRE MODIFIED FAILURE OF PA