

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md.Mahafuzur Rahman
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2023-14	JobCard No	2700036-9476B4-2023-45	Chassis No	DZGDJ1219736S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24I1214950	Job Card Date	22-Mar-2023
Date	22-Mar-2023	Last Service Date		Date of Failure	22-Mar-2023
Date of Sale	30-Oct-2022	Hours Worked	370.00	Invoice No	3602812869
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	21-Sep-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
30-Sep-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	20005095AA	TAPPER ROLLER BEARING 32309	2.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	20005095AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TAPPER ROLLER BEARING 32309 HAS CRACKED.	Dealer Action Taken	Complaint status Close

Rahman