

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Obidur (Kotchandpur)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-59	JobCard No	2700036-9476B6-2023-46	Chassis No	KZDDJ1234133S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24J1227713	Job Card Date	21-Dec-2022
Date	21-Dec-2022	Last Service Date		Date of Failure	21-Dec-2022
Date of Sale	15-Nov-2022	Hours Worked	44.00	Invoice No	3602813624
Last Service Hours		Customer Complaint	STEERING OIL WAS COMING FROM THE STEERING CYLINDER.		
Invoice Date	16-Oct-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
28-Oct-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	11000511AA	Seal kit (Steering cylinder)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	11000511AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT SEAL KIT HAS CRACKED.		Dealer Action Taken
		Complaint status	Close

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