

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MYMENSINGH	DEALER ADDRESS	Digharkanda, Chatrapara Aamlitola, Mymensingh	CUSTOMER NAME	Md. Nazrul Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B1-2022-32	JobCard No	2700036-9476B1-2023-25	Chassis No	HZGDR1074677S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14F1068355	Job Card Date	20-Jul-2022
Date	20-Jul-2022	Last Service Date		Date of Failure	20-Jul-2022
Date of Sale	30-Sep-2021	Hours Worked	934.00	Invoice No	3602801782
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE ENGINE AND ENGINE HAS STOPPED SUDDENLY		
Invoice Date	29-Jun-2021	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
03 Aug 2021							

Complaint Details	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN23	ENGINE-CRANK SHAFT BROKEN

Part Details	Part Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE
		CULPRIT PART NO	903003040J	Crank Shaft 3cyl. INTG.-FL(common) 39Cr5	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	903003040J	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT CRANKSHAFT HAS DAMAGED	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	05-Aug-2022	Remarks	OUR RAISED PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY				