

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DHAKA DHAKA	DEALER ADDRESS	DHAKA	CUSTOMER NAME	Supna
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B2-2022-55	JobCard No	2700036-9476B2-2023-21	Chassis No	JYASR1088709S3
Tractor Model	DI 35 RX 2WD	Engine No	3100FL14H1084603	Job Card Date	20-Aug-2022
Date	20-Aug-2022	Last Service Date		Date of Failure	20-Aug-2022
Date of Sale	30-Nov-2021	Hours Worked	731.00	Invoice No	3602802808
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE REAR AXLE.		
Invoice Date	14-Aug-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
23-Aug-2021							

Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
REAR AXLE		RA02	REAR AXLE-AXLE SHAFT BEARING WORN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	20003761AA	TAPPER ROLLER BEARING 3982/3920	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)
	0	22850

Culprit Part No	20003761AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT TAPPER ROLLER BEARING HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	25-Aug-2022	Remarks	PLEASE SETTLE
Acknowledge Done By	DIPTENDU ROY				

Radwan