

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Md. Khairul Islam (Damarhuda)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2023-4	JobCard No	2700036-9476B6-2023-50	Chassis No	LZDDR1134051S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14L1129118	Job Card Date	17-Jan-2023
Date	17-Jan-2023	Last Service Date		Date of Failure	17-Jan-2023
Date of Sale	31-Dec-2021	Hours Worked	1644.00	Invoice No	3602806085
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE DIFFERENTIAL HOUSING.		
Invoice Date	16-Dec-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
24-Dec-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10027147AA	THRUST WASHER	4.00	WARRANTY	
	CONSEQUENTIAL PARTS	10027663AA	THRUST WASHES	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	10027664AA	THRUST WASHER LEFT (DIFF LOCK)	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	04000970120	TAPPER ROLLER BEARING(482/472)69.85*120	1.00	WARRANTY	
	CULPRIT PART NO	10027195AD	SPIDER KIT SET (10X18) (DIFF. LOCK)	1.00	WARRANTY	
	CULPRIT PART NO	10004958AB	CROSS (DIA 22)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E)	22850

Culprit Part No	10004958AB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND SCRATCH MARK ON SPIDER KIT & CROSS DIA 22.	Dealer Action Taken	
		Complaint status	Close

Redeem