

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI RANGPUR Rangpur	DEALER ADDRESS	Rangpur	CUSTOMER NAME	Md. Mojnu Mia
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B4-2022-25	JobCard No	2700036-9476B4-2023-18	Chassis No	EZGDR1080321S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14G1076835	Job Card Date	22-Jul-2022
Date	22-Jul-2022	Last Service Date		Date of Failure	22-Jul-2022
Date of Sale	22-Sep-2021	Hours Worked	956.00	Invoice No	3602802392
Last Service Hours		Customer Complaint	PTO GEAR WAS SLIPPED.		
Invoice Date	27-Jul-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
17-Aug-2021							

Complaint Details

Aggregate	Sub Aggregates	Complaint Code	Complaint Desc
TRANSMISSION		PT04	PTO - LEVER JUMP TO NATURAL WHEN TRY TO ENGAGED

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10028141AC	COUPLING SLEEVE	1	WARRANTY	
	CULPRIT PART NO	10028450BD	CONNECTING SHAFT ASSY.	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	* Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10028450BD	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT CONNECTING SHAFT AND COUPLING SLEEVE HAS DAMAGED.	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	TEETH CHIPPED OFF
Acknowledge Done By	DIPTENDU ROY	Approved Date	30-Jul-2022	Remarks	90012347
Approval	Approved				

Redwan