

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Rowal Rana
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-48	JobCard No	2700036-9476B3-2023-244	Chassis No	BZDDJ1136127S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL24A1139098	Job Card Date	15-Mar-2023
Date	15-Mar-2023	Last Service Date		Date of Failure	15-Mar-2023
Date of Sale	19-May-2022	Hours Worked	878.00	Invoice No	3602807274
Last Service Hours		Customer Complaint	FRONT AXLE HUB CRACKED.		
Invoice Date	30-Jan-2022	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
02-Mar-2022							

## Complaint Details

Aggregates	Sub Aggregates	Complaint Code	Complaint Desc
FRONT AXLE		FA07	FRONT AXLE- HUB FRONT WHEEL BROKEN

## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10008357CB	AXLE HUB	1.00	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10008357CB	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND CRACK MARK ON FRONT AXLE HUB.	Dealer Action Taken	Complaint status Close
Acknowledgement	Yes	Acknowledgement Date	23-Mar-2023
Acknowledge Done By	DIPTENDU ROY	Approved Date	Remarks
Approval		Payment Date	Remarks
Payment		Status	PENDING FOR APPROVAL
Warranty Claim Date	22-Mar-2023	Date of Upload	22-Mar-2023

PLEASE SETTLE.