

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Md Saiful Islam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-63	JobCard No	2700036-9476B7-2023-54	Chassis No	EZGDR1083983S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14G1078969	Job Card Date	21-Dec-2022
Date	21-Dec-2022	Last Service Date		Date of Failure	21-Dec-2022
Date of Sale	04-Oct-2021	Hours Worked	1654.00	Invoice No	3602802401
Last Service Hours		Customer Complaint	WATER WAS COMING FROM THE WATER PUMP.		
Invoice Date	27-Jul-2021	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
24-Aug-2021							

## Complaint Details

Data not available.

## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	803406066C	WATER PUMP ASSY_V-0103-NA (MWP)	1.00	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	803406066C	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT WATER PUMP ASSY HAS LEAKAGE.	Dealer Action Taken	Complaint status
			Close
Acknowledgement	Acknowledgement Date	Remarks	
Acknowledge Done By	Approved Date	Remarks	
Approval	Payment Date	Remarks	
Approval Done By			
Payment			
Payment Done By			
Warranty Claim Date	28-Dec-2022	Status	PENDING FOR ACKNOWLEDGMENT
		Date of Upload	28-Dec-2022