

Barisal
20190
SONALIKA

INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BARISAL Barisal	DEALER ADDRESS	Barisal	CUSTOMER NAME	MD.Moniruzzaman (Bamna)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2022-83	JobCard No	2700036-9476B9-2023-63	Chassis No	GZGDJ1163992S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH24D1158579	Job Card Date	21-Dec-2022
Date	21-Dec-2022	Last Service Date		Date of Failure	21-Dec-2022
Date of Sale	10-Jun-2022	Hours Worked	447.00	Invoice No	3602809251
Last Service Hours		Customer Complaint	WHEELS COULD NOT MOVE PROPERLY WHILE STEERING.		
Invoice Date	22-Apr-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
09-May-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10070905AA	STEERING ARM LEFT	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10070905AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT STEERING ARM OF LEFT SIDE LOOSEN.	Dealer Action Taken	Complaint status Close

Acknowledgement	Acknowledgement Date	Remarks
Acknowledge Done By		
Approval	Approved Date	Remarks
Approval Done By		
Payment	Payment Date	Remarks
Payment Done By		
Warranty Claim Date	28-Dec-2022	Status PENDING FOR ACKNOWLEDGMENT
		Date of Upload 28-Dec-2022

Radwan