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## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT COUNTRY NAME BANGLADESH DBR NAME ACI LTD DBR CODE 2700036 DEALER NAME **ACI GAZIPUR GAZIPUR** MD. Abir **DEALER ADDRESS** Gazipur **CUSTOMER NAME** Hossain **CUSTOMER ADDRESS** Warranty Claim No 2700036-9476B2-2022-81 JobCard No 2700036-9476B2-2023-48 Chassis No DZGDJ1220312S3 **Tractor Model** DI 50 RX SUPREME 2WD **Engine No** 3105NH24I1220479 Job Card Date 29-Dec-2022 Date 29-Dec-2022 Last Service Date Date of Failure 29-Dec-2022 Date of Sale 31-Oct-2022 Hours Worked 113.00 Invoice No 3602813225 **FUEL METER NOT SHOWING Last Service Hours Customer Complaint** PROPER READING. Invoice Date 29-Sep-2022 Buyer Ref No PDI & Service Details PDI 1st Service 2nd Service 3rd Service 4th Service 5th Service 6th Service 7th Service 10-Oct-2022 Complaint Details Data not available. Part Details Complaint Code Failure Type Part No Part Description Billing Type SE Analysis Quantity CULPRIT PART NO 10022398AA TANK UNIT 1.00 WARRANTY Labour Detail(B) **Complaint Code Action Taken Labour Code Labour Hours Labour Charge** Data not available. Consumables C Complaint Code Description Qty Rate **Amount** Data not available. OutsideJob (D) Complaint Code Details of Job BillNo Date Amount Data not available. Claim Summary Part(A) Labour (B) Consumables (C) Outside Job (D) Sale Tax (E) 0 Total(A+B+C+D+E) 22850 Culprit Part No 10022398AA Culprit Part Name AFTER INSPECTION WE FOUND Dealer Analysis Dealer Action Taken THAT TANK UNIT FAULTY. Close Complaint status

Pudan