



## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BARISAL Barisal	DEALER ADDRESS	Barisal	CUSTOMER NAME	Md. Mizanur Rahaman (Charfassion)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B9-2022-60	JobCard No	2700036-9476B9-2023-40	Chassis No	AXQDR1047255S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU14D1048948	Job Card Date	21-Jul-2022
Date	21-Jul-2022	Last Service Date		Date of Failure	21-Jul-2022
Date of Sale	08-Jul-2021	Hours Worked	1383.00	Invoice No	3602812529
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING		
Invoice Date	31-Mar-2021	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
04-May-2021							

## Complaint Details

TRANSMISSION		GB48	GEAR BOX-MAIN SHAFT SPLINE WORN OUT
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## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	10037127AA	INPUT SHAFT Z-19 L472 (PART NO.)	1	WARRANTY	
	CULPRIT PART NO	300137031A	INTERMEDIATE SHAFT (Z-26) ASSY.	1	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	300137031A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT INTERMEDIATE SHAFT HAS CORRODED	Dealer Action Taken	Complaint status Close

Acknowledgement	Yes	Acknowledgement Date	29-Jul-2022	Remarks	TEETH CHIPPED OFF
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*Radwan*