

## INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

SONALIKA

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Mdd .Abdul Latif Mondol ( Panchblbl )
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-12	JobCard No	2700036-9476B3-2023-206	Chassis No	KZGDR1115092S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH14J1110499	Job Card Date	17-Jan-2023
Date	17-Jan-2023	Last Service Date		Date of Failure	17-Jan-2023
Date of Sale	20-Dec-2021	Hours Worked	1460.00	Invoice No	3602804510
Last Service Hours		Customer Complaint	CRACK MARK FOUND ON STEERING BOX ASSY.		
Invoice Date	11-Oct-2021	Buyer Ref No			

## PDI &amp; Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
25-Oct-2021							

## Complaint Details

Data not available.

## Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10024856BA	STEERING UNIT ASSY. ( 50MM DOWN )	1.00	WARRANTY	

## Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

## Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

## Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

## Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850
	0		

Culprit Part No	10024856BA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT MECHANICAL STEERING UNIT ASSY CRACKED.	Dealer Action Taken	Complaint status Close

Rendaw