

## Warranty Claim

**PRINT**

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI JESSORE JESSORE	DEALER ADDRESS	Jessore	CUSTOMER NAME	Mst. Sonali (Sharsha)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B6-2022-39	JobCard No	2700036-9476B6-2023-26	Chassis No	JZDDR1090176S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14H1086034	Job Card Date	02-Aug-2022
Date	02-Aug-2022	Last Service Date		Date of Failure	02-Aug-2022
Date of Sale	25-Nov-2021	Hours Worked	945.00	Invoice No	3602802R22
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE SILENCER.		
Invoice Date	14-Aug-2021	Buyer Ref No			

PDI & Service Details	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
PDI							
30-Aug-2021							

Complaint Details	Sub Aggregates	Complaint Code	Complaint Desc
ENGINE		EN137	ENGINE-SILENCER NOISY

Part Details	Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	St. Amount
		CULPRIT PART NO	10071979AA	EXHAUST DUCT (OVAL TYPE)	1	WARRANTY	

### Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

### Outside Job (D)

Complaint Code	Details of Job	Bill No	Date	Amount
Data not available.				

### Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10071979AA	Culprit Part Name		
Dealer Analysis	AFTER INSPECTION WE FOUND THAT EXHAUST DUCT FAULTY.	Dealer Action Taken		
Acknowledgement	Yes	Acknowledgement Date	08-Aug-2022	Remarks
Acknowledge Done By	DIPTENDU ROY			please settle.
Approval	Approved	Approved Date	09-Aug-2022	Remarks
Approval Done By	SUMESH KUMAR			90012450
Payment		Payment Date		Remarks

*Indones*