

Bogura
F04042

INTERNATIONAL TRACTORS LIMITED

SONALIKA

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI BOGRA BOGRA	DEALER ADDRESS	Bogra	CUSTOMER NAME	Md. Esmail Hossain (Panchbibi)
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-59	JobCard No	2700036-9476B3-2024-7	Chassis No	GZGDJ1163990S3
Tractor Model	DI 50 RX SUPREME 2WD	Engine No	3105NH24D1158592	Job Card Date	01-Apr-2023
Date	01-Apr-2023	Last Service Date		Date of Failure	01-Apr-2023
Date of Sale	12-Jun-2022	Hours Worked	1598.00	Invoice No	3602809251
Last Service Hours		Customer Complaint	ENGINE COULD NOT TAKE LOAD PROPERLY.		
Invoice Date	22-Apr-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
10-May-2022							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CONSEQUENTIAL PARTS	703405057G	GASKET CYL. HEAD (NA)	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	703405042A	VALVE OIL SEAL	6.00	WARRANTY	
	CONSEQUENTIAL PARTS	203403056A	PISTON RING SET (Ø105) FM	3.00	WARRANTY	
	CONSEQUENTIAL PARTS	703401087A	CYLINDER LINER SEALING (Ø105)	9.00	WARRANTY	
	CULPRIT PART NO	803405070F	CYL. HEAD IW (Assy.) 'P' Type -Ø105	3.00	WARRANTY	
	CULPRIT PART NO	703401098C	CYLINDER LINER (Ø105)	3.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Panchbibi

Culprit Part No	703401098C	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT CYLINDER HEAD CRACKED	Dealer Action Taken	
Complaint status			Close