

INTERNATIONAL TRACTORS LIMITED

SONALIKA

Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI COMILLA COMILLA	DEALER ADDRESS	Comilla	CUSTOMER NAME	Md Shah Amran
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B7-2022-65	JobCard No	2700036-9476B7-2023-56	Chassis No	CXQDR1126195S3
Tractor Model	DI 48 RX 2WD	Engine No	3105ELU14K1121225	Job Card Date	21-Dec-2022
Date	21-Dec-2022	Last Service Date		Date of Failure	21-Dec-2022
Date of Sale	01-Feb-2022	Hours Worked	1147.00	Invoice No	3602805354
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE GEAR BOX HOUSING.		
Invoice Date	17-Nov-2021	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
02-Dec-2021							

Complaint Details

Data not available.

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10025783AA	FIXED GEAR 2ND(Z-39)	1.00	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)	
Outside Job (D)	Sale Tax (E)	Total(A+B+C+D+E)	22850

Culprit Part No	10025783AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT FIXED GEAR 2ND Z-39 TEETH HAS CORRODED.	Dealer Action Taken	Complaint status Close

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