



INTERNATIONAL TRACTORS LIMITED  
Vill. Chak Gujran, P.O. Piplanwala, Jalandhar Road, Hoshiarpur

Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI DINAJPUR DINAJPUR	DEALER ADDRESS	Dinajpur	CUSTOMER NAME	Md. Sha Alam
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B5-2022-35	JobCard No	2700036-9476B5-2023-22	Chassis No	AZGDJ1138129S3
Tractor Model	DI 50 RX 2WD	Engine No	3105NH24C1149910	Job Card Date	13-Aug-2022
Date	13-Aug-2022	Last Service Date		Date of Failure	13-Aug-2022
Date of Sale	07-Jun-2022	Hours Worked	169.00	Invoice No	3602808763
Last Service Hours		Customer Complaint	BAD NOISE WAS COMING FROM THE ENGINE		
Invoice Date	29-Mar-2022	Buyer Ref No			

PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
12-Apr-2022							

Complaint Details

ENGINE	Sub Aggregate	Complaint Code	Complaint Desc
		EN68	ENGINE-HEAD VALVE BROKEN

Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	203405002A	ENGINE VALVE KIT (DIA 105)	1	WARRANTY	

Labour Detail(B)

Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
Data not available.				

Consumables C

Complaint Code	Description	Qty	Rate	Amount
Data not available.				

Outside Job (D)

Complaint Code	Details of Job	BillNo	Date	Amount
Data not available.				

Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	203405002A	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT ENGINE VALVE HAS BENT	Dealer Action Taken	

Acknowledgement	Yes	Acknowledgement Date	18-Aug-2022	Remarks	EXHAUST VALVE DROPPING
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Acknowledge Done By	DIPTENDU ROY	Approved Date		Remarks	
Approval					
Approval Done By					