

Wagon  
100097  
SONALIKA

# INTERNATIONAL TRACTORS LIMITED

Vill. Chak Gujran, P.O. Piplanwala , Jalandhar Road, Hoshiarpur

## Warranty Claim

PRINT

COUNTRY NAME	BANGLADESH	DBR NAME	ACI LTD	DBR CODE	2700036
DEALER NAME	ACI MOTORS - RAJSHAHI	DEALER ADDRESS	Amchottar, Nawdapara, City Hat Road, Rajshahi,	CUSTOMER NAME	Md. Sagar Ali PK Rayhan
CUSTOMER ADDRESS					

Warranty Claim No	2700036-9476B3-2023-4	JobCard No	2700036-9476B3-2023-198	Chassis No	HZDDR1066270S3
Tractor Model	60 RX SUPREME 2WD	Engine No	4100FL14F1061194	Job Card Date	03-Jan-2023
Date	03-Jan-2023	Last Service Date		Date of Failure	03-Jan-2023
Date of Sale	15-Jul-2021	Hours Worked	899.00	Invoice No	3602801259
Last Service Hours		Customer Complaint	TRANSMISSION OIL MIXES WITH ENGINE OIL AND OVERFLOWED.		
Invoice Date	09-Jun-2021	Buyer Ref No			

### PDI & Service Details

PDI	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
17-Jun-2021							

### Complaint Details

Data not available.

### Part Details

Complaint Code	Failure Type	Part No	Part Description	Quantity	Billing Type	SE Analysis
	CULPRIT PART NO	10039661AA	HYDRAULIC TANDEM PUMP 16CC+4CC	1.00	WARRANTY	
	CONSEQUENTIAL PARTS	<del>1000521AA</del>	<del>Maxima Engine Oil 10 L</del>	<del>1.00</del>	WARRANTY	
	CONSEQUENTIAL PARTS	11000525AAEX	Maxima Engine Oil 13 L	1.00	WARRANTY	

### Labour Detail(B)

F 542 Sonalika Maxima Gear Oil (1x20L) 1.00 WARRANTY

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Complaint Code	Action Taken	Labour Code	Labour Hours	Labour Charge
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Data not available.

### Consumables C

Complaint Code	Description	Qty	Rate	Amount
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Data not available.

### OutsideJob (D)

Complaint Code	Details of Job	BillNo	Date	Amount
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Data not available.

### Claim Summary

Part(A)	Labour (B)	Consumables (C)
Outside Job (D)	Sale Tax (E) 0	Total(A+B+C+D+E) 22850

Culprit Part No	10039661AA	Culprit Part Name	
Dealer Analysis	AFTER INSPECTION WE FOUND THAT HYDRAULIC TANDEM PUMP SEAL LEAKED.	Dealer Action Taken	Complaint status Close