

Shao-Heng Ko | 柯劭珩

Department of Computer Science – Duke University

✉ shaoheng.ko@duke.edu • 🌐 Website

Academic Help-seeking, Non-programming Comp. Education

Education

Duke University

Ph.D., Computer Science / Certificate in College Teaching

2020–2026(est.)

advisor: Kristin Stephens-Martinez

National Taiwan University

M.S., Graduate Institute of Electrical Engineering

2015–2017

advisor: Ho-Lin Chen

National Taiwan University

B.S., Electrical Engineering

2011–2015

Experience

Inst. Information Science, Academia Sinica

Full-time Research Staff (Research area: approximation algorithms and social network)

2017–2020

Lab. Teaching Innovation, National Taiwan University

Massive Open Online Courses (MOOC) Explorer

2015–2017

- Manufactured **NTU MOOCs on Coursera** and produced mini-MOOC prototypes
- Wrote **column pieces** to promote online learning
- Co-organized and paneled the “**Why MOOCs**” workshop

Publications (* = equal contribution)

Conference Proceedings (Full Research Papers)

- [1] **Shao-Heng Ko**, Kristin Stephens-Martinez, Matthew Zahn, Yesenia Velasco, Lina Batestilli, and Sarah Heckman. Student Perceptions of the Help Resource Landscape. In *ACM SIGCSE TS (forthcoming)*, 2025.
- [2] **Shao-Heng Ko** and Kristin Stephens-Martinez. The Trees in the Forest: Characterizing Computing Students’ Individual Help-Seeking Approaches. In *ACM ICER*, pages 343–358, 2024.
- [3] **Shao-Heng Ko** and Kristin Stephens-Martinez. What Drives Students to Office Hours: Individual Differences and Similarities. In *ACM SIGCSE TS*, pages 959–965, 2023.
- [4] **Shao-Heng Ko***, Erin Taylor*, Pankaj K. Agarwal, and Kamesh Munagala. All Politics is Local: Redistricting via Local Fairness. In *NeurIPS*, pages 17443–17455, 2022.
- [5] Pankaj K. Agarwal, **Shao-Heng Ko**, Kamesh Munagala, and Erin Taylor. Locally Fair Partitioning. In *AAAI*, pages 4752–4759, 2022.
- [6] **Shao-Heng Ko** and Kamesh Munagala. Optimal Price Discrimination for Randomized Mechanisms. In *ACM EC*, pages 477–496, 2022.
- [7] **Shao-Heng Ko**, Ying-Chun Lin, Hsu-Chao Lai, Wang-Chien Lee, and De-Nian Yang. On VR Spatial Query for Dual Entangled Worlds. In *ACM CIKM*, pages 9–18, 2019.

Conference Proceedings (Experience Reports)

- [1] **Shao-Heng Ko**, Alex Chao, and Violet Pang. Satisfactory for all: supporting mastery learning with human-in-the-loop assessments in a discrete mathematics course. In *ACM SIGCSE TS (forthcoming)*, 2025.

Journal Articles

- [1] **Shao-Heng Ko** and Kamesh Munagala. Optimal Price Discrimination for Randomized Mechanisms. *ACM Transactions on Economics and Computation (TEAC)*, 12(2), 2024.
- [2] Chih-Ya Shen*, **Shao-Heng Ko***, Guang-Siang Lee, Wang-Chien Lee, and De-Nian Yang. Density Personalized Group Query. *The International Journal on Very Large Data Bases (VLDB)*, 16(4):615–628, 2022.
- [3] **Shao-Heng Ko**, Hsu-Chao Lai, Hong-Han Shuai, Wang-Chien Lee, Philip S. Yu, and De-Nian Yang. Optimizing Item and Subgroup Configurations for Social-Aware VR Shopping. *The International Journal on Very Large Data Bases (VLDB)*, 13(8):1275–1289, 2020.

Abstracts and Posters

- [1] Salma El Otmani, Janet Jiang, **Shao-Heng Ko**, and Kristin Stephens-Martinez. The Relationships Between Modality, Peer Instruction Discussion, and Class Sentiment in Hybrid Courses (Poster). In *ACM SIGCSE TS*, pages 1634–1635, 2024.
- [2] **Shao-Heng Ko**. Characterizing Computing Students’ Academic Help-seeking Behavior (Doctoral Consortium Abstract). In *ACM ICER*, pages 73–75, 2023.

Fellowships & Awards

Duke Graduate School Bass Instructor of Record Fellowship (\$20,943)	2024
Duke CS Outstanding Teaching Award (2x)	2021, 2023
NTU GIEE Best Master Thesis (Title: Encouraging Peer Grading in MOOCs)	2017

Teaching Experiences

Instructor of Record, Duke CS.....
◦ CS230 Discrete Mathematics for Computer Science [Spring 2024 (138 students)]

Teaching Assistant, Duke CS.....
◦ CS230 Discrete Mathematics for Computer Science [Fall 2023 (121)] [Spring 2021 (120)]
◦ CS216 Everything Data [Spring 2023 (234)] [Fall 2022 (208)]
◦ CS330 Intro to the Design and Analysis of Algorithms [Fall 2021 (142)] [Fall 2020 (172)]

Teaching Assistant, NTU EE/GIEE.....
◦ EE5182 Advanced Algorithms [Spring 2017 (97)]
◦ EE5048 The Design and Analysis of Algorithms [Fall 2016 (157)][Fall 2015 (152)]
◦ EE2008 Discrete Mathematics [Spring 2016 Sec. A (136)][Spring 2016 Sec. B (33)]

Academic Services

Conference Reviewer.....
◦ ACM SIGCSE TS [2025][2024][2023] ◦ ACM SIGCSE Virtual [2024]
◦ ACM ITiCSE [2024] ◦ The Web (WWW) Conference [2024]
◦ IEEE GLOBECOM [2018]

Research Mentoring

Undergraduate (Duke).....
◦ Janet Jiang [Spring 2024][CS+ Summer 2023] ◦ Salma El Otmani [CS+ Summer 2023]
◦ Jerry He [CS+ Summer 2023]
◦ Belle (Hao) Xu [Spring 2023] ◦ Rhea Tejwani [Spring 2023]

M.S. (Academia Sinica-NTU).....
◦ Ta-Che Hsiao, Chi-Jen Lo, Chiao-Wen Lin [2019-2020]

Miscellaneous

2014: Co-editor of *Benson’s amazement in probability*, a collection of student-generated peer assessments in flipped undergraduate probability classes in Taiwan. ISBN: 9789861371832