# Aligning Open-source LLMs Using Reinforcement Learning from Feedback

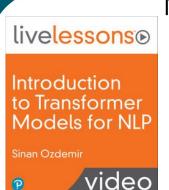
Making AI more Accessible

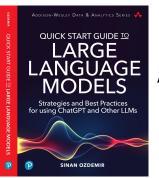
github.com/sinanuozdemir/odsc-2023-llm-alignment



**Sinan Ozdemir**Data Scientist, Entrepreneur,
Author, Lecturer

#### Welcome!





My name is **Sinan Ozdemir** (in/sinan-ozdemir + @prof\_oz)

- Current **founder** of Loop Genius (using Al to help entrepreneurs get their first 100 customers)
- Current lecturer for O'Reilly and Pearson
- Founder of Kylie.ai (Funded by OpenAl Founder + Acquired)
- Masters in Theoretical Math from Johns Hopkins
- Former lecturer of Data Science at Johns Hopkins

Author of ML textbooks and online series, including

- The Principles of Data Science
- Introduction to Transformer Models for NLP
- Quick Start Guide to LLMs



#### On the Docket

- A (very short) primer on Alignment & Reinforcement Learning from Feedback
- Case Study 1 Aligning FLAN-T5's summaries to be more neutral and grammatically correct
- Case Study 2 Instruction Aligning an open-source LLM

- Evaluating Alignment

#### Our Github

https://github.com/sinanuozdemir/odsc-2023-llm-alignment

# Alignment vs Reinforcement Learning

- **Alignment** is training a model to produce outputs more in line with human preference and expectation
- **Reinforcement Learning (RL)** is a machine learning technique that uses sequential feedback to teach an "agent" how to behave in an "environment".

RL is the most talked about method of alignment but not the only option! OpenAI popularized the method in 2022 specifically using RLHF (RL from Human Feedback)

## Alignment Makes LLMs Do What We Want

**Alignment in LLMs** – Refers to how a language model understands and responds to input prompts in a way that aligns with the user's expectations. Humans (or AI) in the loop judge and reward LLM outputs to ensure that the model's responses are "in line with" what the user intended or expected.

Is the Earth flat?

Yes.

GPT-3 before alignment (2020)



What is the fastest way to travel from east to west?

The fastest way to travel from east to west is by going south to north.

Are two east/west roads the same?

Yes.

Is the Earth flat?

GPT-3 after alignment (2022



No, the Earth is not flat. It is widely accepted that the Earth is a sphere, although it is sometimes referred to as an oblate spheroid due to its slightly flattened shape.

# Simplified Process for RL from F

Pre-train an LLM on large corpora to learn grammar, general information, specific tasks, and more



Define and potentially train a reward system from either live humans, a model tuned to human preference, or an entirely Al system (e.g. another LLM)



Update the LLM using Reinforcement Learning using the reward system as signal

# Not always human feedback

We can use other reward systems besides ones based on human feedback to align models in other ways

# Case Study 1: Creating more Neutral Summaries from FLAN-T5

## FLAN-T5 already knows how to summarize

Language

model

#### Instruction finetuning

Please answer the following question.

What is the boiling point of Nitrogen?

#### Chain-of-thought finetuning

Answer the following question by reasoning step-by-step.

The cafeteria had 23 apples. If they used 20 for lunch and bought 6 more, how many apples do they have?

Multi-task instruction finetuning (1.8K tasks)

Inference: generalization to unseen tasks

Q: Can Geoffrey Hinton have a conversation with George Washington?

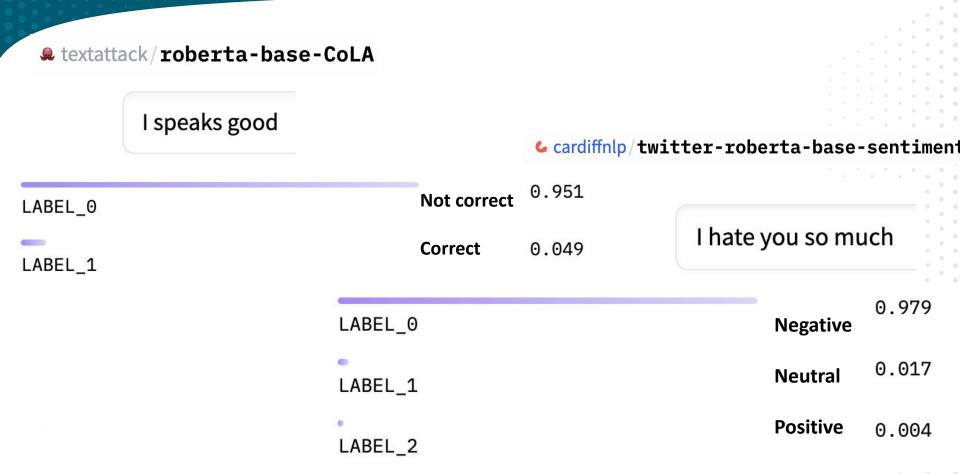
Give the rationale before answering.

-320.4F

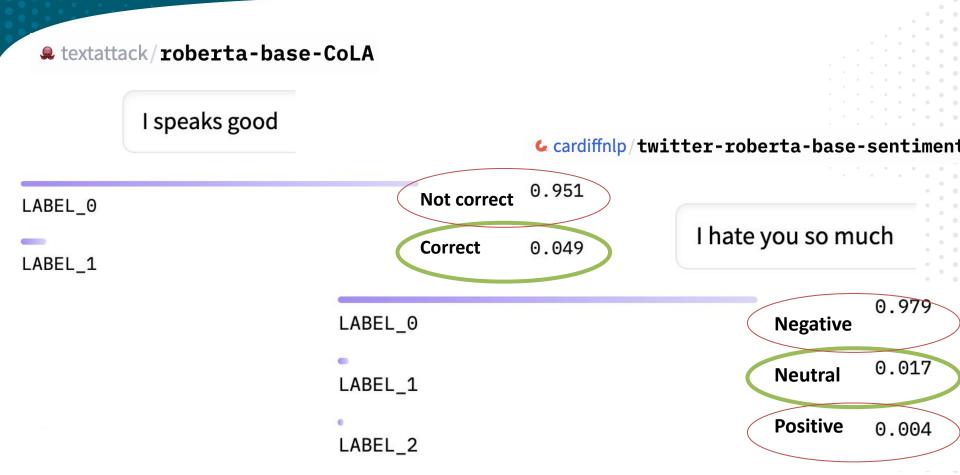
The cafeteria had 23 apples originally. They used 20 to make lunch. So they had 23 - 20 = 3. They bought 6 more apples, so they have 3 + 6 = 9.

Geoffrey Hinton is a British-Canadian computer scientist born in 1947. George Washington died in 1799. Thus, they could not have had a conversation together. So the answer is "no".

#### I want them to be more neutral/readable



#### I want them to be more neutral/readable



#### RL from F

Data Source (e.g. news articles to summarize)

Grab a batch of data



Write a summary

and get feedback (rewards) from

human or Al

Optimize LLM to get more reward



Reinforcement Learning via PPO

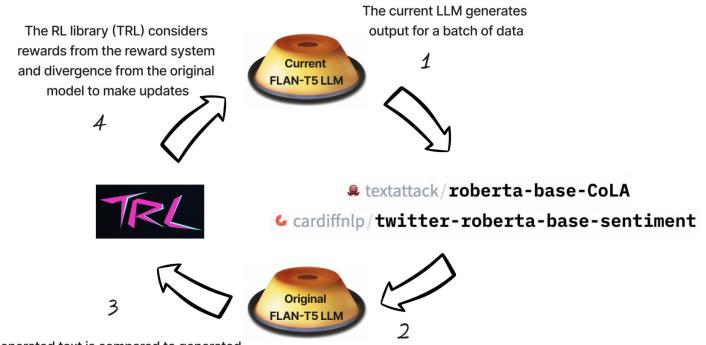


textattack/roberta-base-CoLA

cardiffnlp/twitter-roberta-base-sentiment

Source: Quick Start Guide to LLMs by Sinan Ozdemir

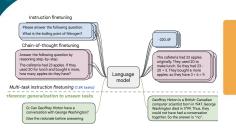
#### RL from F - Detailed



Generated text is compared to generated text from the original LLM (before any updates were done) to make sure that responses are not **too** divergent

Reward scalars from the reward model are taken into consideration

## Simplified Process for RL from F



Pre-train an LLM on large corpora to learn grammar, general information, specific tasks, and more



textattack/roberta-base-CoLA

Define and potentially train a reward system from either live humans, a model tuned to human preference, or an entirely Al system (e.g. another LLM)



cardiffnlp/twitter-roberta-base-sentiment



Update the LLM using Reinforcement Learning using the reward system as signal

#### RL from F - More "Neutral" Summarizations

President Trump scrapped Obama-era program that protects from deportation immigrants brought illegally into the U nited States as children, delaying implementation until March and giving a gridlocked Congress six months to decide the fate of almost 200 000 young people. As the same



The original FLAN-T5
model liked to use the
word "scrapped" which
tends to carry a
negative connotation

Trump announced his decision to end DACA, a political de cision that protects from deportation immigrants brought illegally into the United States as children, delaying implementation until March and giving a gridlocked Congre



The RL fine-tuned FLAN-T5 model tends to more neutral words like "announced"

# Code Time!





Case Study 2: Instruction
Alignment for "Sinan's
Attempt at Wise Yet Engaging
Responses" - SAWYER

## Simplified Process for RLHF

Reinforcement Learning from Human Feedback (RLHF) – A method of fine-tuning machine learning models, particularly language models, using feedback from human evaluators. This feedback is generally used as a signal to optimize the model's performance, effectively aligning the model's behavior with complex human values.

## SAWYER-Approach

Sinan's Attempt at Wise Yet Engaging Responses

Step 1: Instruction-fine tune a GPT-2 model to recognize the pattern of question in and response out Question: How do I find a good barber? Response: First off, go to Yelp and....

VS.

Question: How do I find a good barber? Response: try finding a barber first XD





Step 2: Define a reward model specifically designed to rate human-preferred responses higher

Question: How do I find a good barber? Response: First off, go to Yelp and....





Step 3: Set up a reinforcement learning loop to improve the responses given by GPT-2

#### SAWYER-Reward Mechanism (Feedback)

Sinan's Attempt at Wise Yet Engaging Responses



Our Reward model dataset has multiple responses to a single question, each with a score (out of 10) grading how good the response was Question: Describe the importance of renewable energy

Response 1: Renewable energy is becoming ... Human Given Score: **9** 

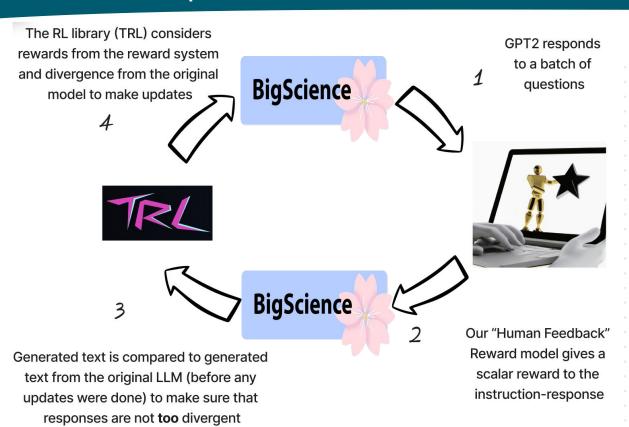
Response 1: Renewable energy is an essential aspect... Human Given Score: **9** 

Response 1: Renewable energy is energy that is produced from renewable sources.

Human Given Score: 3

#### SAWYER-The RL Loop

Sinan's Attempt at Wise Yet Engaging Responses



Source: Quick Start Guide to LLMs by Sinan Ozdemir

# Code Time!



# **Evaluating Alignment**

# Two Main Options

- Human Evaluation

- LLM Evaluation

#### Two Main Options

#### - Human Evaluation

- Asking a human to pick between model outputs
- Not an old industry AWS Mechanical Turk, Scale AI, etc)
- Expensive (min \$2 per pair at scale with decent quality)
- Main issue is finding consensus among judges

#### - LLM Evaluation

- Asking an LLM to pick between model outputs
- Newer as a method
- Cheap (~\$0.01 per pair)
- Main issue is Al bias (e.g., some models are more likely to choose the first output positional bias)

## LLM Evaluation Prompt Example

```
### User Question
                                              ### Rating Task
{{ user-question }}
                                              Rate the performance of two Al assistants in
                                              response to the user question. ...
### The Start of Assistant 1's Answer
                                              Output a score from 1 to 8 where a 1 means
{{ assistant-1-answer }}
                                              you strongly prefer Assistant 1's answer and 8
                                              means you strongly prefer Assistant 2's
### The End of Assistant 1's Answer
                                              answer.
### The Start of Assistant 2's Answer
                                              Give the answer in the json format:
{{ assistant-2-answer }}
                                              JSON: {"reason": "...", "answer": integer score}
### The End of Assistant 2's Answer
                                              ISON:
           .. continued
```

## LLM Evaluation Prompt Example

USER

### User Question

Write a list of creative holiday gift ideas for someone who already has a lot of things.

### The Start of Assistant 1's Answer

1. Customized photo album or scrapbook: Fill it with personal memories and favorite moments from the past year.

2. Experience gift: Treat them to a special outing or adventure, such as tickets to a concert, hot air balloon ride, or a cooking class.

### The End of Assistant 1's Answer

### The Start of Assistant 2's Answer

I don't have a lot of money so I can't buy anyone anything.

### The End of Assistant 2's Answer

### Rating Task

••

ASSISTANT

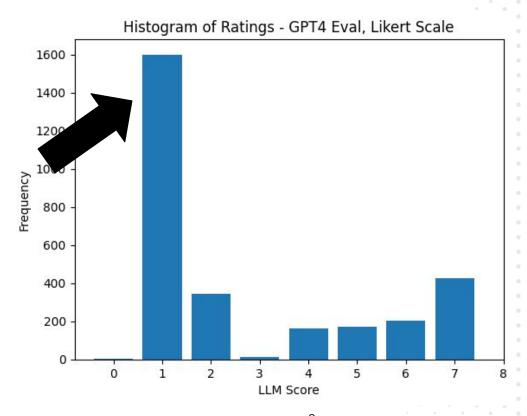
{"reason": "Assistant 1 provided relevant and detailed gift ideas, while Assistant 2 did not provide any helpful information." ("answer": 1}

#### LLM Evaluation Prompt Example

HuggingFace research revealing positional bias:

When randomly assigning model outputs to Assistant 1 or 2

GPT-4 was more likely to just pick Assistant 1



Source: https://huggingface.co/blog/llm-leaderboard

## Two Main Options

Human and LLM Evaluation **both**:

- 1. Work better when the judge is given a framework to select outputs from
- 2. Are subject to biases
- 3. Produce results that are difficult to reproduce

## Chrome Extension to gather online feedback

# The New York Times

U.S. Accuses Amazon of Illegally Protecting Monopoly in Online Retail

Note from Sinan: These are summaries of the first two paragraphs only

#### **Old Summary**

Amazon and the F.T.C. have been strained since Ms. Khan took over as F.T.C. chair last year.

#### **New Summary**

Amazon and the F.T.C. have been strained since Ms. Khan was sworn in as F.T.C. chair.

#### **Differences**

Amazon and the F.T.C. have been strained since Ms. Khan was sworn in as F.T.C. chair. took over as F.T.C. chair last year.

New one is better Old one is better