Sharad Patel

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Summary/Objective

Seeking a software developer internship to apply and enhance my programming skills in a real-world setting while contributing to innovative projects.

Education

Diploma in Computer Programming
Georgian College (ILAC), Toronto, ON
Expected Graduation: December 2024

Technical Skills

- **Languages:** Java, Python, C++, C, JavaScript
- **Database:** MySQL
- **Frameworks:** React.js, Bootstrap
- **Web Technologies:** HTML, CSS, JSON
- **Development Tools:** Git, VS Code, Eclipse, IntelliJ, MySQL Workbench
- **Other:** Data Structures and Algorithms, Object-Oriented Programming

Projects

Banking Management System

Description: Developed a secure and functional Banking Management System using Java, Java Swing, and MySQL. The system includes user authentication, account operations, bank statement viewing, and PIN change functionalities.
Platform: IntelliJ IDEA
Technologies: Java, Java Swing, JDBC, MySQL, Launch4J
Achievements:

- Implemented secure user authentication and robust error handling.
- Integrated external dependencies for enhanced features.
- Streamlined deployment through JAR and executable files.

Outcome: Showcases proficiency in Java programming, UI design, database integration, and deployment strategies.
GitHub Repository: https://github.com/SharadPatel1703/Bank-Management-Java-

Employee Management System

Description: Developed a robust Employee Management System using Java Swing and MySQL, enabling efficient employee information management.

Platform: IntelliJ IDEA

Technologies: Java, Java Swing, MySQL, Launch4J, ResultSetXML.JAR

Achievements:

- Implemented secure login and access control for employee operations.

- Integrated external JAR files for advanced features.

Outcome: Demonstrates proficiency in Java programming, UI design, database integration, and external library utilization.

GitHub Repository: https://github.com/SharadPatel1703/Employee-Management-System

Work Experience

Customer Service Representative
Toronto Transit Commission (TTC), Toronto, ON
July 2023 - Present

- Provided exceptional customer service to passengers.
- Achieved a 95% customer satisfaction rating based on post-interaction surveys.
- Maintained a 98% accuracy rate in providing real-time information during service disruptions.
- Provided mentorship to team members, contributing to a positive team culture.

Soft Skills

Team Collaboration	Communication	Problem Solving
Adaptability	Time Management	Critical Thinking