

# Investor Friendly CPA<sup>®</sup>

## Table of Contents for IT SOPs

**Version:** 1.0

**Prepared by:** IFC-IT Department

**Date:** 2025-06-17

Category	SOP Title
General IT Operations	SOP – IT Support Ticket
	SOP – Company-wide Software + Procedures
	SOP – Integration with Other IT Tools
	SOP – Network Diagram
	SOP – Patch Management
	SOP – Reporting and Auditing
	SOP – Security Awareness Training
	SOP – Vendor Management
User and Identity Management	SOP – Onboarding Users
	SOP – User and License Management
	SOP – MFA and SSO Configuration
Microsoft Admin Center	SOP – Microsoft Admin Center Management
	SOP – MS Admin Center
	SOP – Starting with Intune
	SOP – Starting with Microsoft Entra
Security Configuration & Policy Enforcement	SOP – IT Security Policies
	SOP – Conditional Access in Entra
	SOP – Security Configuration, Monitoring & Conditional Access
	SOP – Vulnerability Scanner + MS Security
	SOP – Policy Enforcement, Compliance & DLP with SharePoint
	SOP – DLP with Purview
	SOP - Email Security with Proofpoint.pdf