**Questionnaire for Operational Users**

**Project:** Contracting Company Information System  
**Target Audience:** Site Engineers, Construction Supervisors, Task Coordinators

**Part I: Multiple Choice & Quantitative Questions**

1. **What is your primary role on construction projects?**  
   ☐ Site Engineer  
   ☐ Construction Supervisor  
   ☐ Task Coordinator  
   ☐ Field Crew Lead  
   ☐ Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. **How often do you experience work delays due to unclear task assignments?**  
   ☐ Never  
   ☐ Rarely  
   ☐ Sometimes  
   ☐ Often  
   ☐ Very often
3. **Which method is MOST commonly used to assign tasks to you?**  
   ☐ Verbal instruction  
   ☐ WhatsApp / SMS  
   ☐ Printed work order  
   ☐ Email  
   ☐ Existing software
4. **How often do you stop work because materials or equipment are unavailable?**  
   ☐ Never  
   ☐ Rarely  
   ☐ Weekly  
   ☐ Daily
5. **When a project schedule changes, how quickly are you usually informed?**  
   ☐ Immediately  
   ☐ Within a few hours  
   ☐ By end of day  
   ☐ Next day or later
6. **How many times per week do you need to access blueprints, permits, or work orders?**  
   ☐ 1–2  
   ☐ 3–5  
   ☐ Daily  
   ☐ Multiple times per day
7. **Which document do you access MOST frequently? *(Select one)***  
   ☐ Blueprints / drawings  
   ☐ Work orders  
   ☐ Safety checklists  
   ☐ Material delivery notes  
   ☐ Inspection reports
8. **How comfortable are you using digital tools (e.g., tablets, mobile apps) on-site?**☐ Very comfortable  
   ☐ Somewhat comfortable  
   ☐ Neutral  
   ☐ Prefer paper-based methods

| **Part II: Agreement Scale**  ***(1 = Strongly Disagree → 5 = Strongly Agree)*** |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Seeing task dependencies (e.g., “Formwork must finish before concrete pour”) would help me avoid delays. | 1 | 2 | 3 | 4 | 5 |
| Real-time alerts about low material or equipment availability would improve my efficiency. | 1 | 2 | 3 | 4 | 5 |
| A single digital place for all documents (blueprints, contracts, permits) would reduce errors. | 1 | 2 | 3 | 4 | 5 |
| Current communication methods (WhatsApp, verbal, paper) cause frequent misunderstandings. | 1 | 2 | 3 | 4 | 5 |
| I spend too much time tracking down the latest version of documents or task updates. | 1 | 2 | 3 | 4 | 5 |

**Part III: Open-Ended Feedback:**

**What is your biggest frustration with current project management processes?**

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**What ONE feature would make your daily work significantly easier?**

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