



# Muhammad Amjad

Responsible professional with keen eye and fine attention to details. Cautious in addressing customer queries, requests and complaints. Committed to managing conflict resolutions and maintaining peace and order.

Alert Door Supervisor with substantial work experience at hotels, clubs and bars. Quick to respond to emergency situations. Track record of keeping smooth flow of walk-in traffic with no customer complaints.

## CONTACT

📍 Exeter, EX4 4HH

☎ 07398148855

✉ amjadchaudhary501@gmail.com

## SKILLS

- Confident
- Behaviour observation
- Bag inspections
- Area patrols
- Emergency management
- Crowd control
- Luggage handling
- Event security
- Security checks
- Retail Security

## EXPERIENCE

### *Door Supervisor*

Guarding nationwide Ltd - Exeter, Devon

- 12/2023 - 04/2024
- Increased guest satisfaction by providing expert knowledge on local hot spots, bars, restaurants and attractions.
  - Dealt with potential conflict situations in controlled and professional manner.
  - Dealt with challenging situations safely and professionally, demonstrating best practices to colleagues.
  - Greeted guests in a warm and friendly manner as they entered and exited the building.
  - Dealt with potential conflict situations in controlled and professional manner to maintain peace and order.

## EDUCATION

09/2022 - 11/2023

Master of Business Administration International management and business development

Glasgow caledonian university - London, London