

ABDUL WAHAB AHSAN

Birmingham , England Untied Kingdom B11 4JY | +447399877714 | abdulwahabahsan23@gmail.com

Summary

Alert Door Supervisor with substantial work experience at hotels, clubs and bars. Quick to respond to emergency situations. Track record of keeping smooth flow of walk-in traffic with no customer complaints.

Experience

Door Supervisor 03/2024 to 05/2024
We Secure Birmingham

- Strong Communication Skills:**
Excellent verbal communication skills, able to interact with a diverse range of people, including patrons and staff. Ability to de-escalate potentially volatile situations through calm and assertive communication.
- Conflict Resolution and Problem-Solving:** Trained and experienced in conflict resolution, capable of addressing and resolving disputes efficiently.
- Quick thinker with the ability to make sound decisions under pressure.
- Vigilance and Attention to Detail:** Highly observant, with the ability to notice unusual behavior or potential security threats.
Consistent in performing thorough ID checks and monitoring for compliance with venue policies.
- Customer Service Orientation:** Friendly and approachable demeanor, providing a positive first impression to patrons.
Dedicated to ensuring a safe and enjoyable environment for guests while maintaining a professional attitude.
- Knowledge of Legal and Safety Protocols:** Well-versed in local laws and regulations pertaining to venue security and safety.
Certified in first aid, CPR, and emergency response procedures, ensuring preparedness for any situation.
- Physical Fitness and Stamina:** Physically fit, able to stand for long periods, and manage physical interventions if necessary.
Committed to maintaining high energy and vigilance throughout shifts.
- Team Collaboration and Leadership:** Experience working as part of a security team, effectively coordinating with colleagues to ensure comprehensive coverage.
- Leadership skills demonstrated by mentoring junior staff and taking charge in high-pressure situations.

Skills

- | | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none">ConfidentOpening doorsIdentification checksCrowd controlVigilant and alertIdentity checksArea patrolsConflict management | <ul style="list-style-type: none">Emergency managementRetail SecuritySecurity checksEvent securityCustomer ServiceFirst aid and CPRHealth and SafetyBehaviour observation |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Education

Master of Science: Masters in Public Health 2024
Birmingham City University Birmingham, BIR

- [Degree] Graduate

Languages

English: First Language

Hobbies and interests

- Football
- Movies
- Cooking