# Razi Tariq

South West London razi.tariq04@gmail.com +44 7585 164882

## Work Experience

#### **Hotel Assistant**

Travelodge Hotels (UK) - London September 2022 to Present

My main duty consists of checking guests in and handling the reception with day to day tasks. Here I am the face for the company at that moment, as I am a direct representative for Travelodge. I ensure guests feel as if they are welcome and handle problems confidently that arise unexpectedly, for example faults that occur in the room. My main duty is to ensure the hotel is safe and is operating to the standard, the company expects. Also, in an unexpected situation such as a fire, I have been trained efficiently, to the extent that I need to evacuate all customers in a quick and safe manner.

### Team Leader/ senior driver

Yard Sale Pizza - Crystal Palace August 2021 to Present

At yard sale pizza I was appointed to be a senior driver, which meant I had to ensure the whole operation was running smoothly as we had 9 delivery drivers. I was also trained for FRONT OF HOUSE, and during peak times I committed to both duties to ensure customer satisfaction.

#### **Trainee Accountant**

Ask accountant South Wimbledon - South Wimbledon June 2019 to July 2019

At the accountant firm I learned many skills and was an assistant of a qualified accountant. This was a work experience for a specific amount of time.

### Education

## A Level in Sports and exercise science

Kingston College - London September 2021 to May 2023

#### **AS Level in Business Law**

Kingston college - London September 2021 to May 2023

GCSE or equivalent in History, Statistics, English language, English literature, Mathematics, Business, Spanish, Chemistry, Biology and Physics

Southfields academy - South West London February 2015 to April 2021

### Skills

- · Microsoft Office
- Microsoft Word
- Microsoft Access
- Microsoft Outlook
- Microsoft Excel
- · Statistical analysis
- Business analysis
- · Customer service
- Commercial Driving

### Languages

- English Fluent
- Urdu Fluent
- Spanish Intermediate
- Punjabi Fluent
- German Intermediate

### Certifications and Licenses

# **Full UK Driving Licence**

June 2022 to Present

### **CBT**

July 2021 to July 2023

Can drive a moped up to 125CC

# Additional Information

I am a hardworking, trustworthy and punctual young adult. I understand that providing a good customer service is vital for a business to operate smoothly. And I believe I have good customer service skills and would like to utilise them at a workplace where I feel valued. My friends and family would say I am a confident and motivated individual, who encourages others to work to a good standard.