

MUHAMMAD AMJAD

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SUMMARY

Responsible professional with keen eye and fine attention to details. Cautious in addressing customer queries, requests and complaints. Committed to managing conflict resolutions and maintaining peace and order.

Alert Door Supervisor with substantial work experience at hotels, clubs and bars. Quick to respond to emergency situations. Track record of keeping smooth flow of walk-in traffic with no customer complaints.

EXPERIENCE

12/2023 to 04/2024 Door Supervisor

Guarding nationwide Ltd - Paignton, Devon

- Built excellent client and employee relationships by staying polite, helpful and attentive throughout service.
- Dealt with challenging situations safely and professionally, demonstrating best practices to colleagues.

SKILLS

- Guest experiences
- Bag inspections
- Area patrols
- Confident
- Behaviour observation
- Event security
- Retail Security
- Security checks
- Conflict management

EDUCATION

09/2022 to 11/2023 Master of Business Administration: Business management
Glassgow caledonian university - London, London