**Sahreen Akhtar**

Rochdale

Mobile: 07732154592

Email: sahreen.akhtar@icloud.com

**PERSONAL PROFILE**

A confident, professional and reliable **Security Officer** with over 2 years security experience gained in events management. Able to remain calm in challenging situations and fully up to date and compliant with relevant legislation and security procedures having gained a Level 2 Door Supervision qualification and SIA licence. Now looking for an opportunity to use my skills and experience with a well-respected security company with the opportunity for career progression.

**KEY SKILLS**

* Customer service skills
* Patience and the ability to remain calm in stressful situations
* Knowledge of public safety and security
* The ability to work well with others
* Through with excellent attention to detail
* The ability to work well under pressure

**EMPLOYMENT HISTORY**

**Casual Security Officer 2020 – Present**

**Providing security at large sporting events such as football matches and marathons**

* Ensuring the safety of the crowds
* Monitoring access to certain areas
* Advising members of the public regarding directions
* Responding to any emergencies
* Carrying out bags searches

**Amazon Warehouse – Warehouse Operative Oct 2022 - Jan 2023**

* Identifying the location of items using a hand held scanner
* Picking items and loading into cage
* Packing items into boxes and sealing

**Rochdale Bus Station - Security Officer Jan 2021 – Oct 2021**

* Patrolling the premises, internally and externally
* Providing assistance where required
* Monitoring and supervising members of the public
* Providing excellent customer service and answering any questions asked by the public
* Ensuring all gates and exits are kept clear
* Resolving situations on removing service users where needed
* Following all health and safety regulations

**JD Sports Warehouse - Warehouse Operative 2019 – 2020**

* Picking internet orders using an electronic scanner
* Packing items from cages into boxes ready to be dispatched
* Ensuring work area was kept tidy

**Full Time Carer 2018 – 2019**

* Ensuring my siblings were ready and taken to school on time every day
* Assisting with mealtimes and cooking snacks and meals
* Assisting with shopping and paying bills
* Providing physical and emotional support to my siblings
* Cleaning the home

**EDUCATION**

**Bright Directions, Bolton 2021**

* Level 2 Door Supervision
* Level 2 First Aid

**Hopwood Hall College, Middleton 2017 – 2018**

* GCSE Maths and English
* Life Plus Course

**Kingsway Park High School, Rochdale 2012 – 2017**

* Gained 5 GCSE Passes

**INTERESTS**

Enjoys playing and watching football, keeping in touch with family abroad and travelling around the world.

**REFERENCES**

Available on request