**Umair Afzal**

**Location:** London, United Kingdom.

**Contact:** 07425950461| umairafzaluk42@gmail.com

# PROFILE

Skilled Security Officer with experience of working as a retail officer, event management, night watch officer. With strong background in security operations and exceptional customer service, I am eager to bring strong work ethics to your organization.

# EDUCATION & QUALIFICATIONS

**University of Greenwich**

*MSc Biotechnology*– September 2023.

# WORK EXPERIENCE

**Events Operative**

Carlisle support services.

* Working for company at different sites covering different roles.

**Retail Security Officer**

*Total Security Services*

* Patrolled in store to minimize theft and resolved the arising conflicts.
* Searched people and bags to ensure safe environment and achieved 90% public safety
* Approached incidents calmly and professionally to deter thefts.

**Event Crowd Management**

*Advantage Security*

* Worked as crowd management officer at different sites like open air events and also in stadiums under **G4S** supervision.
* Patrolled the site regularly to maintain security
* Maintained excellent events records.

**SIA Stadium Steward.**

**Trojan Security**

* Working in hospitality areas providing exceptional customer services.
* Managed crowd in Webley stadium, London on match days and also on music festivals.
* Guided people across the grounds in different events.
* Worked with other team members to ensure safe exit for crowd after finishing the event across different exit points.

**ADDITIONAL INFORMATION**

**Languages**: Fluent in English, Punjabi and Urdu.

**Licenses**: Door Supervisor, First Aid License.

**Other Certifications:** ACT E-learning certificates.