Ideation Phase Define the Problem Statements

Date	03 November 2023
Team ID	NM2023TMID09616
Project Name	To Design a Brand promo Video using canva
Maximum Marks	2 Marks

Customer Problem Statement Template:

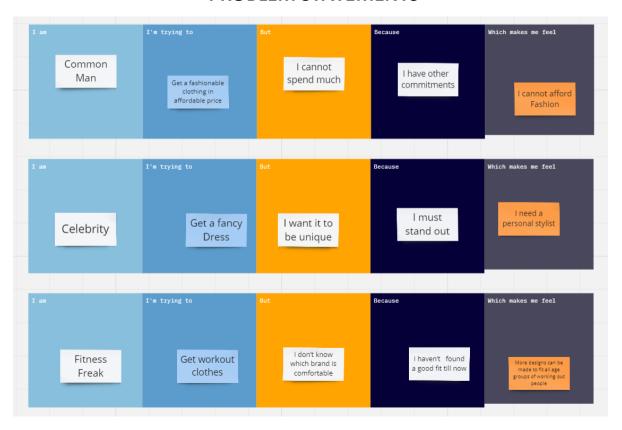
Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

l am	Describe customer with 3-4 key characteristics - who are they?	Describe the customer and their attributes here			
I'm trying to	List their outcome or "Job" the care about - what are they trying to achieve?	List the thing they are trying to achieve here			
but	Describe what problems or barriers stand in the way – what bothers them most?	Describe the problems or barriers that get in the way here			
because	Enter the "root cause" of why the problem or barrier exists – what needs to be solved?	Describe the reason the problems or barriers exist			
which makes me feel	customer's point of	Describe the emotions the result from experiencing the problems or barriers			

Reference: https://miro.com/templates/customer-problem-statement/

PROBLEM STATEMENTS



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Common man	Get a fashionable clothing in affordable price	I cannot spend much	I have other commitments	I cannot afford Fashion
PS-2	Celebrity	Get a fancy Dress	I want it to be unique	I must stand out	I need a personal stylist
PS-3	Fitness freak	Get workout clothes	I don't know which brand is comfortable	I haven't found a good fit till now	More designs can be made to fit all age groups of working out people