⊗ databricks_eCommerceCustomerLoyaltyPrediction

Ecommerce Revenue Prediction

Predicting spending of customer based on features like time spent on website, average time of sessions with personal stylists from the store etc., Hence helping business to make improvements in gaining more loyal customers.

Loading Data

```
import org.apache.spark.sql.Encoders
// defining the schema
case class Customer(Email: String,
                     Avatar: String,
                     Avg_Session_Length: Double,
                     Time_on_App: Double,
                     Time_on_Website: Double,
                     Length_of_Membership: Double,
                     Yearly_Amount_Spent: Double)
val CustomerSchema = Encoders.product[Customer].schema
val CustomerDF = spark.read.schema(CustomerSchema).option("header",
"true").csv("/FileStore/tables/ecommerce.csv")
display(CustomerDF)
       Email
                                               Avatar
                                                                    Avg Session Length
                                                                                         Time on App
                                                                                                          Time on
```

1	mstephenson@fernandez.com	Violet	34.49726773	12.65565115	39.57766
2	hduke@hotmail.com	DarkGreen	31.92627203	11.10946073	37.26895
3	pallen@yahoo.com	Bisque	33.00091476	11.33027806	37.11059
4	riverarebecca@gmail.com	SaddleBrown	34.30555663	13.71751367	36.72128
5	mstephens@davidson-herman.com	MediumAquaMarine	33.33067252	12.79518855	37.53665
6	alvareznancy@lucas.biz	FloralWhite	33.87103788	12.02692534	34.47687
7	katherine20@yahoo.com	DarkSlateBlue	32.0215955	11.36634831	36.68377

Showing all 500 rows.

```
CustomerDF.printSchema()
```

```
root
```

```
|-- Email: string (nullable = true)
```

|-- Avatar: string (nullable = true)

|-- Avg_Session_Length: double (nullable = true)

|-- Time_on_App: double (nullable = true)

|-- Time_on_Website: double (nullable = true)

|-- Length_of_Membership: double (nullable = true)

|-- Yearly_Amount_Spent: double (nullable = true)

Data Summary

```
CustomerDF.select("Avg_Session_Length","Time_on_App", "Time_on_Website", "Length_of_Membership",
"Yearly_Amount_Spent").describe().show()
```

summary Avg_Sess	sion_Length	Time_on_App	Time_on_Website	Length_of_Membership	Yearly_Amount_Spent
count	500	500	500	500	500

	mean	33.05319351824	12.052487936928012	37.060445421080004	3.5334615559298004	499.3140382608002
	stddev 0	.9925631111602911	0.9942156084624618	1.0104889068105993	0.9992775024372845	79.31478155115914
	min	29.53242897	8.508152176	33.91384725	0.26990109	256.6705823
	max	36.13966249	15.12699429	40.00518164	6.922689335	765.5184619
+-		+	+		+	

Creating temporary view to query the dataframe

CustomerDF.createOrReplaceTempView("CustomerData")

%sql
select * from CustomerData

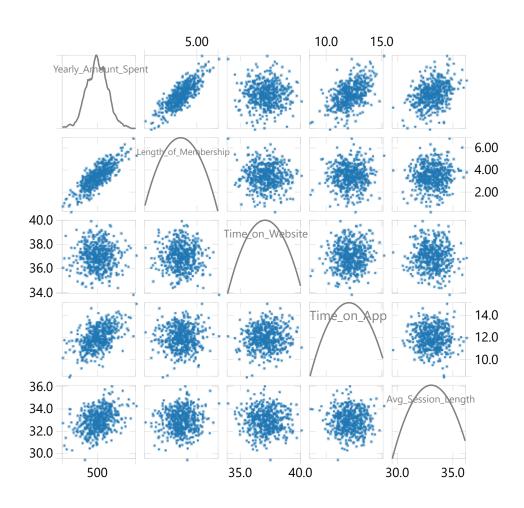
	Email	Avatar	Avg_Session_Length	Time_on_App	Time_on
1	mstephenson@fernandez.com	Violet	34.49726773	12.65565115	39.57766
2	hduke@hotmail.com	DarkGreen	31.92627203	11.10946073	37.26895
3	pallen@yahoo.com	Bisque	33.00091476	11.33027806	37.11059
4	riverarebecca@gmail.com	SaddleBrown	34.30555663	13.71751367	36.72128
5	mstephens@davidson-herman.com	MediumAquaMarine	33.33067252	12.79518855	37.53665
6	alvareznancy@lucas.biz	FloralWhite	33.87103788	12.02692534	34.47687
7	katherine20@yahoo.com	DarkSlateBlue	32.0215955	11.36634831	36.68377

Showing all 500 rows.

EDA

Relationship between all features

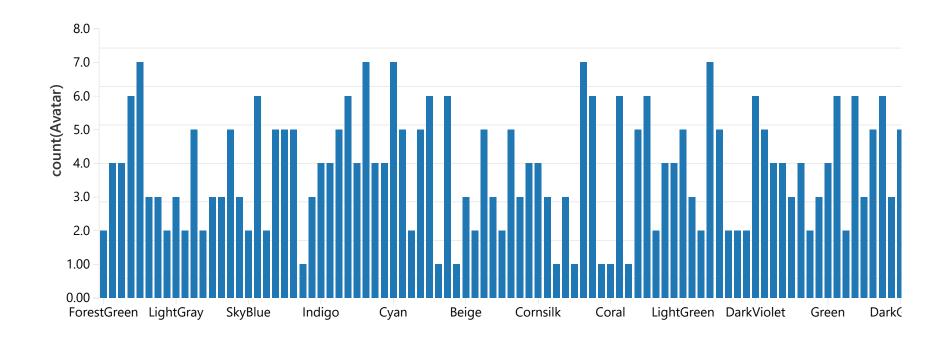
%sql
select Email, Avatar, Avg_Session_Length, Time_on_App, Time_on_Website, Length_of_Membership,
Yearly_Amount_Spent from CustomerData



Types of Fashion

%sql

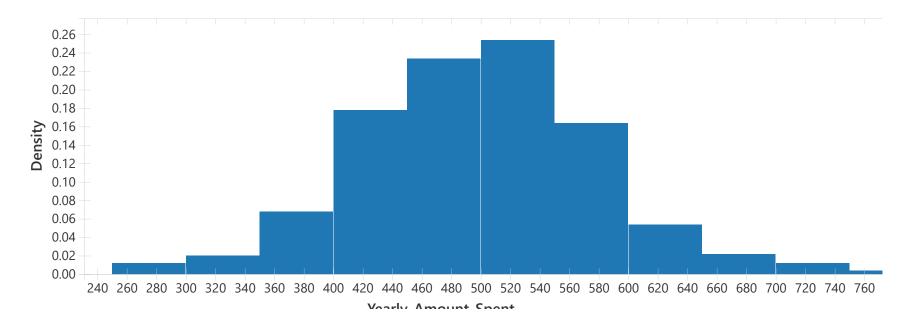
select Avatar as Fashion, count(Avatar) from CustomerData group by Avatar



Amount spent on an yearly basis

%sql

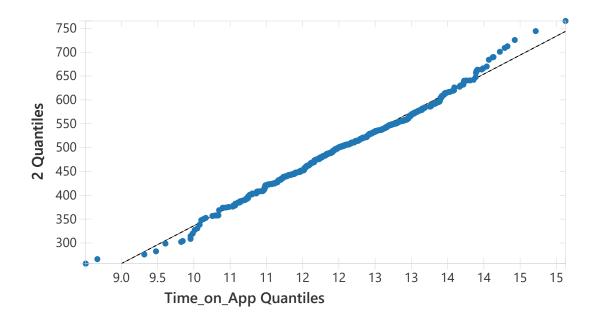
 $\textbf{select} \ \ \textbf{Yearly_Amount_Spent} \ \ \textbf{from} \ \ \textbf{CustomerData}$



Amount spent based on time used on app

%sql

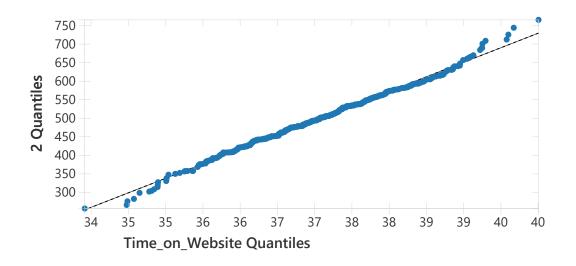
select Yearly_Amount_Spent, Time_on_App from CustomerData



Amount spent based on time used on website

%sql

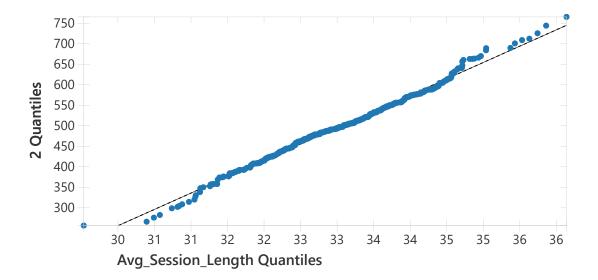
select Yearly_Amount_Spent, Time_on_Website from CustomerData



Amount spent based on average length of session with personal stylist

%sql

select Yearly_Amount_Spent, Avg_Session_Length from CustomerData



Linear Regression model

```
import org.apache.spark.sql.functions._
import org.apache.spark.sql.Row
import org.apache.spark.sql.types._
import org.apache.spark.ml.regression.LinearRegression
import org.apache.spark.ml.feature.VectorAssembler
import org.apache.spark.ml.attribute.Attribute
import org.apache.spark.ml.feature.{IndexToString, StringIndexer}
import org.apache.spark.ml.{Pipeline, PipelineModel}
//Concatenating columns into vector
var FeatureCol = Array("Email", "Avatar")
//Converting string values to indexes for categorical features
val index = FeatureCol.map { colName =>
  new StringIndexer().setInputCol(colName).setOutputCol(colName + "_indexed")
}
val lrpipeline = new Pipeline().setStages(index)
val FinaleCusotmerDF = lrpipeline.fit(CustomerDF).transform(CustomerDF)
import org.apache.spark.sql.functions._
import org.apache.spark.sql.Row
import org.apache.spark.sql.types._
import org.apache.spark.ml.regression.LinearRegression
import org.apache.spark.ml.feature.VectorAssembler
import org.apache.spark.ml.attribute.Attribute
import org.apache.spark.ml.feature.{IndexToString, StringIndexer}
import org.apache.spark.ml.{Pipeline, PipelineModel}
FeatureCol: Array[String] = Array(Email, Avatar)
index: Array[org.apache.spark.ml.feature.StringIndexer] = Array(strIdx 666afd55fc21, strIdx 0e7ab34ea39d)
```

FinaleCusotmerDF.show()

	Email	, -	Session_Length Time_on_App Ti	me_on_Website Leng	th_of_Membership
	•	dexed Avatar_inde: 	xea +	+	+
	+	+	+		
mstephenson@fe	rna	Violet	34.49726773 12.65565115	39.57766802	4.082620633
87.951054	342.0	96.0			
hduke@hotma	il.com	DarkGreen	31.92627203 11.10946073	37.26895887	2.664034182
92.2049334	190.0	26.0			
pallen@yah	oo.com	Bisque	33.00091476 11.33027806	37.11059744	4.104543202
87.5475049	355.0	6.0			
riverarebecca@	gma	SaddleBrown	34.30555663 13.71751367	36.72128268	3.120178783
81.852344	391.0	18.0	·	·	
mstenhens@davi	dsolMedi	umAquaMarine	33.33067252 12.79518855	37.5366533	4.446308318

```
599.406092
                341.0
                              87.0
|alvareznancy@luca...|
                       FloralWhite|
                                        33.87103788 | 12.02692534 |
                                                                 34.47687763
                                                                                    5.493507201
637.1024479 17.0
                               49.0
|katherine20@yahoo...| DarkSlateBlue|
                                         32.0215955 | 11.36634831 |
                                                                 36.68377615
                                                                                    4.685017247
521.5721748 | 259.0|
                               80.0
```

Splitting the data

```
val split = FinaleCusotmerDF.randomSplit(Array(0.7, 0.3))
val trainData = split(0)
val testData = split(1)
val trainRows = trainData.count()
val testRows = testData.count()
println("Training Rows: " + trainRows + " Testing Rows: " + testRows)

Training Rows: 343 Testing Rows: 157
split: Array[org.apache.spark.sql.Dataset[org.apache.spark.sql.Row]] = Array([Email: string, Avatar: string ... 7 more fields], [Email: string, Avatar: string ... 7 more fields])
trainData: org.apache.spark.sql.Dataset[org.apache.spark.sql.Row] = [Email: string, Avatar: string ... 7 more fields]
testData: org.apache.spark.sql.Dataset[org.apache.spark.sql.Row] = [Email: string, Avatar: string ... 7 more fields]
trainRows: Long = 343
testRows: Long = 157
```

Data Preprocessing

Combining categorical variables into a single feature using Vector Asser

```
val assembler = new VectorAssembler().setInputCols(Array("Email_indexed", "Avatar_indexed",
   "Avg_Session_Length", "Time_on_App", "Time_on_Website", "Length_of_Membership")).setOutputCol("features")

val trainingData = assembler.transform(trainData).select($"features", $"Yearly_Amount_Spent".alias("label"))

trainingData.show()
```

```
+----+
            features
                         label|
+----+
|[0.0,68.0,33.7051...|521.2407802|
|[1.0,12.0,32.4495...|503.9783791|
| [2.0,101.0,33.452...|576.4776072|
| [3.0,18.0,31.4474...|418.6027421|
|[4.0,21.0,32.4256...|420.7376732|
| [5.0,69.0,33.5477...|476.1914133|
|[6.0,17.0,32.8487...|404.8245289|
| [7.0,65.0,32.6027... | 482.1449969 |
|[9.0,99.0,33.5030...|419.9387748|
|[10.0,1.0,32.1878...|452.3156755|
| [12.0,36.0,32.836...|256.6705823|
| [13.0,0.0,31.9673...|445.7498412|
| [14.0,48.0,32.887...| 684.163431|
| [15.0,105.0,33.63...| 497.81193|
| [16.0,72.0,31.954...|439.9978799|
|[17.0,49.0,33.871...|637.1024479|
|[22.0,76.0,32.959...| 448.340425|
[24.0,44.0,34.501...| 584.105885]
```

```
val testingData = assembler.transform(testData).select($"features", $"Yearly_Amount_Spent".alias("trueLabel"))
testingData.show()
```

```
features | trueLabel|
+----+
| [8.0,133.0,32.291... | 494.5518611 |
|[11.0,71.0,32.693...|501.9282649|
|[18.0,24.0,34.188...| 583.977802|
|[19.0,48.0,32.063...|378.3309069|
|[20.0,0.0,32.0961...|375.3984554|
|[21.0,2.0,33.9252...| 483.673308|
| [23.0,19.0,33.992... | 492.6060127 |
| [28.0,4.0,33.7801...|518.7864831|
| [30.0,34.0,33.700... | 492.5568337 |
| [31.0,26.0,32.351...|532.9352188|
| [33.0,41.0,33.566... | 466.4211988 |
| [39.0,7.0,34.3307...|558.4272572|
|[40.0,70.0,33.616...|611.0000251|
|[41.0,22.0,33.811...|535.3216101|
|[43.0,5.0,32.7391...|549.9041461|
|[44.0,83.0,33.066...|442.7228916|
|[46.0,100.0,33.35...|549.0082269|
|[49.0,51.0,33.540...|628.0478039|
```

Training the model

```
val lr = new
LinearRegression().setLabelCol("label").setFeaturesCol("features").setMaxIter(10).setRegParam(0.3)
val model = lr.fit(trainingData)
println("Model training complete")

Model training complete
lr: org.apache.spark.ml.regression.LinearRegression = linReg_eed5321c5154
model: org.apache.spark.ml.regression.LinearRegressionModel = LinearRegressionModel: uid=linReg_eed5321c5154,
numFeatures=6
```

Testing the model

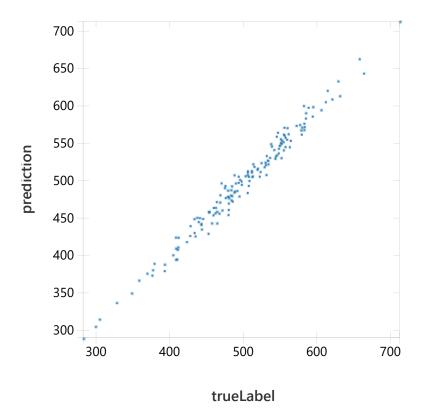
```
val prediction = model.transform(testingData)
val predicted = prediction.select("features", "trueLabel", "prediction" )
predicted.show()
```

```
features| trueLabel|
                                           prediction
[8.0,133.0,32.291...|494.5518611| 502.4519614738965|
|[11.0,71.0,32.693...|501.9282649|507.27083564989175|
[18.0,24.0,34.188...] 583.977802 | 584.3667815214767
|[19.0,48.0,32.063...|378.3309069|390.35876463874433|
[20.0,0.0,32.0961...|375.3984554| 374.5525249210964|
|[21.0,2.0,33.9252...| 483.673308|493.76242149757854|
| [23.0,19.0,33.992...|492.6060127|
                                     506.717659805048
| [28.0,4.0,33.7801...|518.7864831| 517.4332156350592|
| [30.0,34.0,33.700... | 492.5568337 | 498.4412885008537 |
|[31.0,26.0,32.351...|532.9352188| 527.7380516044009|
|[33.0,41.0,33.566...|466.4211988|457.32176972292405|
[39.0,7.0,34.3307...|558.4272572| 556.0535080061136|
[40.0,70.0,33.616...|611.0000251| 606.2166181302844|
|[41.0,22.0,33.811...|535.3216101|
                                     531.794104655874
[43.0,5.0,32.7391...|549.9041461| 556.7066550994368|
| [44.0,83.0,33.066... | 442.7228916 | 436.1210905358321 |
[46.0,100.0,33.35...|549.0082269| 548.1838317177062|
|[49.0,51.0,33.540...|628.0478039|
                                      633.88168301012
```

Model Performance

predicted.createOrReplaceTempView("CustomerData")

%sql
select prediction, trueLabel from CustomerData



Root Mean Square Error (RMSE): 9.950200403588989 import org.apache.spark.ml.evaluation.RegressionEvaluator evaluation: org.apache.spark.ml.evaluation.RegressionEvaluator = RegressionEvaluator: uid=regEval_a758307e545 4, metricName=rmse, throughOrigin=false rmse: Double = 9.950200403588989