

Contact

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Top Skills

Prometheus

Grafana

Docker

Sharath Dp

Principal Business Analyst & AI Engineer | ML,LLMs, Anomaly Detection | E2E Product Implementation (SaaS/Non-SaaS) | Telecom BSS, CVM, RA | Post-Sales (RFP, SOW, ISD , UAT, GoLive,Ops)

Bengaluru, Karnataka, India

Summary

Lead Business Analyst- Synthesis Systems India Private Limited

Involved in end-to-end and pre-post sales project phases, including business and technical requirement gathering, LLD/FSD/ISD sign-off, product implementation, UAT sign-off, Go-Live, stability achievement, and support handover.

Skilled in implementing SaaS and stand-alone products, with a proven record of integrating with upstream and downstream systems. Proficient in setting up and configuring third-party tools necessary for application execution, such as postgres, Apache Kafka, Hadoop, and Docker in cloud and data center environments.

Successfully identified revenue gaps, surpassing application license costs, resulting in the smooth renewal of on-going projects with enhanced profitability.

Designed a feature-rich yet user-friendly Visual SQL editor interface for configuring reconciliations and reports. Reduced setup time to under 40 seconds compared to the traditional manual SQL query writing method.

Developed and implemented an ETL solution achieving a ingestion speed of 34K records per second using Apache NiFi. The scalable design allows for seamless source addition and tenant onboarding without any base code changes.

Instrumental in producing content for customer POCs, R&D of use cases, presentations, revenue savings reports, and data quality assessments to ensure clear and impactful communication.

Technical Lead at Subex Limited

Crafted perfectly balanced Pre-production/Production/Devst environments, including the installation of prerequisite tools, meeting all benchmarks, and obtaining necessary security clearances prior to product deployment.

Modeled raw data from multiple source systems such as Amdocs, Ericsson, ZTE, Huawei, and IN, transforming it into an understandable format for data-intensive applications aligned with business use cases.

Senior Engineer Implementations at Pelatro Solutions Pvt. Ltd

Carried out various third-party software installations such as Postgres, Java, tomcat, Gluster file systems, In-house compiled Hadoop - Hbase, Ruby, Python, keep alive, HA proxy, M-monit etc. which are necessary for projects.

Preparing effective interface test plans, performance testing of the system,
driving user acceptance tests to closure and keeping records of all clinical
tests performed on the applications.

Software Engineer at Tech Mahindra Ltd
Application Life cycle Support, Billing, Payments & CRM

Served as an Application support engineer in telecom billing and payments platform for
British telecommunications and with other internal teams.

Experience

xfactrs

2 years 7 months

Principal Business Analyst
May 2025 - Present (4 months)
Bengaluru, Karnataka, India

Lead Business Analyst
February 2023 - June 2025 (2 years 5 months)
Bangalore

- 1.Proactive revenue leakage detection
- 2.Predictive analysis using python based AIML models
3. Customer satisfaction
4. Creating value for the product.
5. Technical integration expert for both on preme, cloud based deployments.
6. Lead the team for effective results.

Synthesis Systems Inc.
Lead Business Analyst
February 2023 - Present (2 years 7 months)
Bengaluru, Karnataka, India

Subex
Technical Lead
February 2021 - February 2023 (2 years 1 month)

Pelatro

Senior Engineer - implementation

June 2018 - January 2021 (2 years 8 months)

Bengaluru, Karnataka, India

CSG

Technical Support Analyst

March 2018 - June 2018 (4 months)

Bengaluru, Karnataka, India

Tech Mahindra

Software Engineer

August 2015 - March 2018 (2 years 8 months)

Education

PES College of Engineering

Bachelor of Engineering - BE, Electrical and Electronics

Engineering · (2011 - 2015)