

## HeadCT Process Issue - Missing BIS (5/10)

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woochan

**WooChan Lee** | Financial Analyst II HRFinance

Created this issue 7mo ago

Status: Resolved

Edit

Hi All,

We have done the audit for missing BIS and missing Reqs. See the summary and backup details below (certain items that have been fixed or actively worked on are excluded from the list).

There are three types of issues:

1. HeadCT: refer to the issues that are associated with HeadCT itself, which need to be fixed by code changes
2. Process: refer to the facts that reqs or BIS are tagged to one PID, or no PID, or other. All will result in missing entries
3. Upstream: refer to the issues that need to be fixed by HeadCT upstream data owner (Phoenix or Recruiting)

This TT is specific to Process issues relating to 11 missing BIS. We have cc'ed finance partners who have been identified as owners to resolving the Process issues within the file here:

<https://share.amazon.com/sites/AdvertisingFP&A/Advertising%20FPA%20team/Headcount%20Automation/HeadCT%20Audit/Missing%20BIS%20v2.xlsb?web=1>

The deadline to resolve the issues is EOD Wednesday, 5/15.

Please comment in the SIM or reach out to woochan@ directly if you have questions.

Thanks.

WooChan.

Edit fields

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**Attachments (0)**

This issue does not have any attachments.

IDs: [disadbi-225](#) [P23325076](#) [07fb9361-9489-45f9-ae73-43e3261e752f](#)

[woochan](#) commented on this issue 7mo ago

Please note that people who are attached as watchers have been identified as the owner to resolve the missing BIS entry.

[jayantg](#) commented on this issue 7mo ago

Woochan can you please provide details on what missing pid means as i am unclear on what to follow up with Brian.

[woochan](#) commented on this issue 7mo ago

BIS that report up to Brian are not showing up in HeadCT due to PID mapping error. Please see "Missing BIS" tab and look for yourself in the owner column. You will see the detailed error log.

[sharab](#) commented on this issue 5mo ago

This details are updated although "Upstream: refer to the issues that need to be fixed by HeadCT upstream data owner (Phoenix or Recruiting)" we are working to root cause and fix it, for now we have used workarounds to fix the issues.