BA Office Hours

Last modified 3 years ago by sharab.

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Office Hours 4/1/2016

Attendees: sharab@amazon.com,huinings@amazon.com,

naveeshs@amazon.com, pravboby@amazon.com, pradenvr@amazon.com

Points Discussed:

1) Question by naveeshs@amazon.com and pradenvr@amazon.com

To have a SLA miss report for gated ASINs in DG. I.e. how to know ASINs which are ASINs missing SLA so that it can be classified and save the SLA

Action: Shared the query as below to get the open and cases and guided how to report, which helps to businesses as well as individual development.

```
SELECT (CASE WHEN us = 'Y' THEN 'US' WHEN us != 'Y' AND uk = 'Y' THEN 'UK' WHEN us != 'Y' AND uk != 'Y' AND de = 'Y' THEN 'DE' WHEN us != 'Y' AND uk !=
```

```
'Y' AND de != 'Y' AND fr = 'Y' THEN 'FR' WHEN us != 'Y' AND uk != 'Y' AND de
!= 'Y' AND fr != 'Y' AND es = 'Y' THEN 'ES' WHEN us != 'Y' AND uk != 'Y' AND
de != 'Y' AND fr != 'Y' AND es != 'Y' AND it = 'Y' THEN 'IT' WHEN us != 'Y'
AND uk != 'Y' AND de != 'Y' AND fr != 'Y' AND es != 'Y' AND it != 'Y' AND jp
= 'Y' THEN 'JP' WHEN us != 'Y' AND uk != 'Y' AND de != 'Y' AND fr != 'Y' AND
es != 'Y' AND it != 'Y' AND jp != 'Y' AND cn = 'Y' THEN 'CN' WHEN us != 'Y'
AND uk != 'Y' AND de != 'Y' AND fr != 'Y' AND es != 'Y' AND it != 'Y' AND jp
!= 'Y' AND cn != 'Y' AND India = 'Y' THEN 'India' ELSE 'UN' END) COUNTRY IND,
      ASIN,
      New Date,
       Sent Date,
       State
FROM (SELECT ASIN AS ASIN,
             MAX(CASE WHEN marketplace id IN
(1,31130,157860,188630,771770,773140,7\overline{8}1760,877710,1034080,1065810,1119740)
THEN 'Y' ELSE 'X' END) AS US,
             MAX(CASE WHEN marketplace id = 3 THEN 'Y' ELSE 'X' END) AS UK,
             MAX(CASE WHEN marketplace id IN (4,78931) THEN 'Y' ELSE 'X' END)
AS DE,
             MAX(CASE WHEN marketplace id = 5 THEN 'Y' ELSE 'X' END) AS FR,
             MAX(CASE WHEN marketplace id IN (44551,78961) THEN 'Y' ELSE 'X'
END) AS ES,
             MAX(CASE WHEN marketplace id IN (35691,78971) THEN 'Y' ELSE 'X'
END) AS IT,
             MAX(CASE WHEN marketplace id = 6 THEN 'Y' ELSE 'X' END) AS JP,
             MAX(CASE WHEN marketplace id = 3240 THEN 'Y' ELSE 'X' END) AS
CN,
             MAX(CASE WHEN marketplace id = 44571 THEN 'Y' ELSE 'X' END) AS
India,
             new date AS New Date,
             sent date AS Sent Date,
             state AS State
      FROM asin metrics
      WHERE state IN ('NEW', 'SENT')
      AND gated = 1
      AND new date < CURRENT DATE
      AND COALESCE (discarded, FALSE) = FALSE
      GROUP BY ASIN,
               New Date,
               Sent Date,
               State)
```

2) Question by naveeshs@amazon.com and pradenvr@amazon.com

How to improve productivity at work?

Action:: Suggested to learn from past experience and maintain extensive assumption details.

3) Question by pravboby@amazon.com

How to get DG Audit Case data?

Action:: Shared the query

4) Question by pravboby@amazon.com

How to lock the GL section in the SCOT tool, to avoid picking easy GLs?

Action:: We will try to figure out the possibility if it.

5) Question by naveeshs@amazon.com

While marking as not sure, can we consider into productivity as a substantial amount of time is spent.

Action:: Currently is not considered, will figure a way to consider for calculation