HeadCT: PID went from NYO to BIS, why

- Overview
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Andrew Pedersen | Senior Finance Manager

Created this issue 6mo ago

Status: Resolved

Edit

Q:What addition/change you are looking for?

A: I'm looking for your help in understanding what happened with a particular PID (HCT-00409) and the status changes. Specifically, a fixed PID in Matt's org. was showing as being in NYO status up until 2 days ago, when it apparently changed to a BIS. I had given this PID to Saeed Bagheri as an unopened position that he could hire against. Today he asked me to approve a new req. with this PID and after I looked up the PID I had to tell him there was some error and in fact the PID was taken by a current employee. Even more interestingly, there was a requisition approved on 2/2/19 which called out this PID in the Position Justification.

Q:Please describe how this will help you or your team?

A: I'm trying to explain to one of my business stakeholders why what I told him was incorrect.

Edit fields



Attachments (2)

Uploaded by Attachment

IDs: <u>disadbi-284 P24176955</u> <u>6e7ca72e-44ca-4f4c-a496-d75a466f1fde</u>

Delete attachment

sharab attached the file HCT-000409.xlsx 6mo ago

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sharab commented on this issue 6mo ago

Hi Andrew,

HCT-000409 belong to employee Shankar, Shravan 100988159 before heatct only, Shravan decided to leave the and a backfill req was created on 2/2/19, at this point Shravan should be tagged as backfill and PID HCT-000409 should be tagged to the new backfill req when headct did the beta launch in April. However, there was a knows the issues about tagging backfill in a right way during April and it got fixed on may 3rd week.

Speaking of what happened with the position type, till Shravan was in team(4/29/2019) the PID was tagged to him as BIS and on 4/30/2019 Shravan moved to a new team and the PID got tagged as NYO, this was incorrectly tagged by headct due to

- 1) Req justification not completely captured, due to data string length issues (this is fixed now) or
- 2) Had multiple contradicting manual mapping. (This is also addressed in a systematic way now)

Although, PID got tagged backed to right new BIS (Rymer, Carlos Miguel 104435250) who got hire against this req on 5/20/2019, I see that when you see dashboard 4.3 it misleads as position type got changed on Jun 11th, which is not true. You can refer to 4.2 to see all the changes happened. I will work with Athena on, how can this better report to mislead the team.

Rest assured since all the back fill tagging issues and other issues are fixed, this will not happen going forward, if in case this happens, it will be rectified in audit tables as soon as it happens and fix it accordingly.

Attaching the complete history of PID for reference. Happy to discuss and clarify if there is still any questions

Actions

sharab commented on this issue 5mo ago

Hi Andrew,

Worked with Athena to update the quick sight dashboard to reflect the data in right data, resolving the SIM. Feel free to reopen if needed

Actions

And changed Resolved