

# SHARDUL CHAVAN

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## EDUCATION

### Northeastern University, Boston, MA

Master of Science in Information Systems **GPA: 3.76**

Anticipated Graduation Date: April 2024

*Relevant Courses: Data Science Engineering Methods and Tools Advances in Data Science and Architecture, Database Management and Designing, Big Data Systems and Business Intelligence, Applied Machine Learning and Python in Fintech*

### University of Mumbai, India

Bachelor of Engineering in Computer Engineering

June 2022

## WORK EXPERIENCE

### SERVICEBERRY TECHNOLOGIES PVT. LTD.

Mumbai, India

*ServiceNow Developer Trainee - Solutions Department*

January 2022 - July 2022

- Implemented **cloud-based** platform named ServiceNow and performed continuous API integration of AI chatbot with **GPT-2/3.5** utilizing **RESt APIs and JavaScript**, leveraging advanced **natural language understanding (NLU)** and **artificial intelligence**
- Designed and implemented streamlined flow for virtual agent, encompassing **prompt engineering, question answering, and intent classification**, effectively segregating and optimizing tasks for enhanced performance and user experience
- Prepared technical written documentation, outlining implementation processes to ensure clear and detailed reference materials

### AI BI STREET PVT. LTD.

Mumbai, India

*Data Analyst Intern*

February 2021 - June 2021

- Collaborated with team to build deep learning models (**Pandas, Tensorflow, Keras, Convolutional Neural Network**) using the Transferability Prediction Difference method to recognize and mitigate adversarial examples
- Conducted model training on large-scale image datasets, employing hyperparameter tuning to enhance model performance
- Advocated data analysis of **MNIST** and **Cifar 10** datasets (60000 images each) and validated them with cross functional teams to evaluate metrics, achieving **91% accuracy** on adversarial test cases

## TECHNICAL SKILLS

<b>Programming Languages:</b>	<b>Python, SQL, R, Java, JavaScript (JS), C, C#, C++, HTML, CSS</b>
<b>Database:</b>	<b>MySQL, Microsoft SQL Server, Oracle, SQLite, PostgreSQL</b>
<b>Operating Systems</b>	<b>Linux, Unix, Windows</b>
<b>Development Tools:</b>	<b>Snowflake, PowerBI, Scala, Git, Kafka, Airflow, Jupyter Notebook, Google Colab, ServiceNow</b>
<b>Machine Learning (ML):</b>	<b>Regression, Clustering, Neural Networks, Natural Language Programming (NLP)</b>
<b>Cloud Technologies</b>	<b>Azure, AWS S3, Google Cloud Platform (GCP)</b>
<b>Libraries:</b>	<b>Plotly, PyTorch, Scipy, NumPy, Matplotlib, pyspark, seaborn, NLTK, Keras, Scikit-Learn</b>

## ACADEMIC PROJECTS

### PDF DATA EXTRACTION - QA APPLICATION

September 2023 – October 2023

- Led development of SaaS software, harnessed capabilities of **Streamlit framework** and deployed on **Google Cloud Platform**
- Conducted research, evaluated statistics of **PyPDF library** and **Nougat API** for extracting information and metadata from Securities and Exchange Commission (SEC) PDF forms to support decision making
- Spearheaded creation of **ETL data engineering pipelines** and containerized microservices (**Airflow, Docker**) to perform comprehensive natural language processing on PDF data, and storage in **Pinecone** and **Redis vector database**
- Orchestrated integration of **OpenAI** with **FastAPI**, to enable development of robust Question Answer (QA) system

### DATA QUALITY OPTIMIZATION AND ANALYSIS

October 2023 - November 2023

- Developed a user-friendly **Streamlit**-based tool for assessing large Freddie Mac's loan-level datasets
- Crafted **data engineering pipelines** to execute tasks efficiently and deployed on Streamlit cloud
- Collaborated with cross-functional teams to enforce data compliance through **Pandas Profiling** and **Great Expectations**
- Directed data understanding, expectations suite creation, and test case development for data quality validation

### STREAMLIT SQL QUERY GENERATOR

October 2023 - November 2023

- Designed a **CI/CD** pipeline for efficient project development and deployment, enhancing workflow automation
- Utilized **Snowflake** for data warehousing and analytics, ensuring secure and seamless data connectivity
- Developed a user-friendly **Streamlit** app for intuitive **SQL query generation** from natural language input, powered by **Langchain**, prioritizing user engagement and safety