

# Top 50 Vendors Used by Startups

Thanks for checking out VendorStack's first list, "The Top 50 Vendors Used by Startups." We compiled this list after interviewing around 100 startup founders from around the world. The startups ranged greatly: some had 2 to 200+ person headcounts; others were in the consumer internet to medtech device spaces; we had startups from San Francisco to New York to London.

Our objective is to provide enterprise founders, executives, product managers, engineers, and looky-loos a quick cheat sheet on what vendors their peers have chosen with their budgets.

Now, a few important disclaimers:

### NOT PERFECT

Our objective was to present a good snapshot of what was popular within the startup community. As we expand our data set, we expect this list to become increasingly comprehensive and accurate. If you are a vendor and you feel like you've been slighted by our list, apologies from the VendorStack team. Please contact us at vendors@vendorstack.com and we'll get back to you shortly. Thanks!

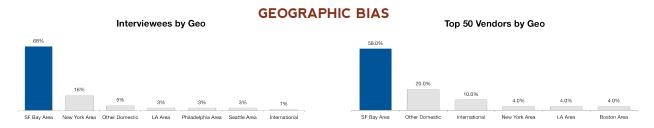
### **WEST COAST BIAS**

We're based out of San Francisco, CA and many of the startups we talked to were down the street. With this geographic proximity, the results were also skewed towards SF Bay Area vendors, particularly those who are backed by some of the more popular incubators like YCombinator, 500 Startups, and AngelPad.

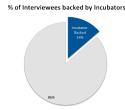
## MISSING SOME CATEGORIES

We realized as we were interviewing the startups that law firms, for example, while an important and expensive vendor for all startups, were not particularly diverse in its variety. For this reason, we took lawyers off this infographic (although they are all found on vendorstack.com). We also took out payroll providers and banks for the same reason.

Some interesting insights from the survey include:



## INCUBATOR INFLUENCE



(sorted alphabetically) 1. Amazon Web Services

**MOST POPULAR 10 VENDORS** 

- 2. Dropbox
- 3. Github
- 4. GoDaddy
- 5. Google Analytics
- 6. Google Apps for Business
- 7. Heroku
- 8. Intuit Quickbooks
- 9. Mailchimp
- 10. Salesforce CRM

# MOST CONTENTIOUS CATEGORIES (sorted alphabetically)

- 1. Analytics (Flurry, Google, KISSmetrics, Mixpanel, Optimizely)
- 2. Hosting (AWS, Linode, Rackspace, Softlayer)
- 3. Live Chat/Customer Service (Desk.com, Olark, UserVoice)

% of Vendors backed by Incubators

- 4. Payment Processing (Authorize.net, Braintree, Stripe)
- 5. Project Management/Task Management (Asana, JIRA, Pivotal Tracker)



# TOP 50 VENDORS USED BY STARTUPS (sorted by taxonomy then alphabetically)

**BUSINESS & LEGAL** 

Authorize.net Braintree Expensify InDinero

Intuit Quickbooks

Stripe

**CREATIVE** 

99Designs Balsamiq

**HUMAN RESOURCES** 

TriNet

IT OPERATIONS & DEVELOPMENT

10Gen

Amazon Web Services

eLance Github GoDaddy

Heroku Iira Linode oDesk Pingdom Pivotal Tracker Rackspace SendGrid

Softlayer Testflight Urban Airship

**OFFICE OPERATIONS** 

GoToMeeting Grasshopper Join.me RingCentral

**PRODUCTIVITY TOOLS** 

Asana Dropbox

Skype

Google Apps for Business

HelloFax HipChat **SALES & MARKETING** 

Desk.com Flurry

Google Analytics KISSmetrics LinkedIn Magento Mailchimp Mixpanel Olark Optimizely Salesforce CRM

Shopify Survey Monkey

Tapjoy UserVoice

VendorStack would like to thank the executives from the following companies for participating in our survey. We have removed a few other names at the request of the company.

1DocWay AdTonik Airbrite

Apptentive Bazooka Search BeMyCity.com

Bill.com BillFloat Bombfell ChoicePass Claritics Clover

Coliloquy Comiingle CommonBond Crocodoc

Crowd Jewel

DigitalScirocco Digneo Doostang Downsize Fable Labs FranchiseHelp GoRecess Gratafy Grubwithus Gyrobike

InDinero Karma Goat Keen.io

KISSmetrics LanguageMate

Le Tote LeanLaunchLab Lex Machina

LOLApps Lookmazing Maven Meeteor

Motion Math MunkyFun MXHero MyEnergy National Hall

Okta oLyfe Orbiion Pangia ParkWhiz

pledge4good

Presence Learning

Qualtrics Reconnect

Redpark Product Development

Regalii Renterra Ridejoy RolePoint Sano

Serious Business

Shopco SOMARK

Spitball Entertainment

Spotwag Startup Grind

Stypi
TapGreet
Tapisto
Untangle
Upstart Mobile
UserVoice
Vidora
Virtgood
Virtrue
WaterSmart

In addition, we would like to thank our designer Janice Kim (janice-kim.com) for designing the cool infographic.