

SHAREIF JONES

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EDUCATION

Syracuse University, David B. Falk School of Human Dynamics, Syracuse, New York

05/2019

Bachelor of Science in Public Health

Syracuse University Madrid, Madrid, Spain – Spring 2018

CareerFoundry, Germany

Professional Certificate in Full Stack Web Development

12/2024

Key Skills: Python, JavaScript, SQL, HTML, CSS, Node.js, React, Testing

SUMMARY

Highly motivated and adaptable software developer with experience in full-stack web development and IT project management. Proficient in programming languages such as Python, JavaScript, and SQL, with expertise in frameworks like React and Node.js. Adept at designing and implementing scalable solutions, troubleshooting complex systems, and collaborating across teams to deliver impactful results. Strong background in education, healthcare IT consulting, and managing cross-functional projects.

TECHNICAL SKILLS

- Programming Languages: Python, JavaScript, HTML, CSS, SQL
- Tools & Frameworks: Node.js, React, Agile Methodologies
- Systems: MacOS, Linux, Windows
- Additional: IT Project Management, Leadership, Problem Solving

PROFESSIONAL EXPERIENCE

IES Clara Campoamor, Madrid, Spain

Auxiliar de Conversación, English Teacher

10/2023 – 06/2024

- Designed and implemented an engaging curriculum aligned with the school's educational objectives to enhance student learning outcomes.
- Facilitated dynamic classroom lessons, interactive activities, and meaningful discussions to foster language development and cultural exchange.
- Successfully adapted to a new cultural and linguistic environment while maintaining high standards in teaching and professional responsibilities

Oracle, New York, NY

Associate Healthcare IT Consultant

04/2023 – 09/2023

- Developed and deployed customized Millennium software solutions, optimizing client workflows and operational efficiency.
- Managed both on-site and virtual client engagements, providing exceptional customer support and technical guidance.
- Partnered with cross-functional teams to diagnose, troubleshoot, and resolve complex IT issues, enhancing system performance and user experience.

United Way of New York City, New York, NY

Senior Associate, IT Project Assistant & Trainer

04/2022 – 04/2023

- Assisted IT project managers in streamlining workflows, enhancing efficiency, and supporting end-to-end project execution.
- Designed and delivered training programs, equipping staff with proficiency in enterprise systems through hands-on sessions and technical manuals.
- Facilitated cross-functional collaboration between internal teams and external consultants to drive project success.
- Led organization-wide workshops on software tools and IT best practices, improving overall digital adoption and productivity.

United Way of New York City, New York, NY

Associate Health Navigation Coordinator, Project Manager

05/2021 – 04/2022

- Collaborated with program leadership and cross-functional teams to identify service gaps, implement solutions, and optimize program effectiveness.
- Led nationwide training sessions on critical software platforms and operational programs, improving efficiency and user adoption.
- Provided on-site IT support, training, and troubleshooting at testing and vaccination events, ensuring seamless technology integration for staff and volunteers.

Navigation Associate, Administrative Assistant

- Optimized administrative workflows and improved efficiency by leveraging Epic EMR software while training new hires on system usage.
- Managed documentation, addressed inquiries, and ensured seamless dissemination of critical information across departments.
- Quickly identified and resolved administrative issues, escalating complex cases to appropriate team members to maintain operational efficiency.

Primary PartnerCare, Great Neck, NY

11/2019 – 05/2020

Physician Support Coordinator, Project Manager

- Oversaw multiple healthcare projects while maintaining strict confidentiality of physician and patient records, ensuring compliance with HIPAA regulations.
- Facilitated meetings and acted as the primary liaison for office managers and physicians, providing guidance on payer programs and administrative procedures.
- Delivered comprehensive training and ongoing support for healthcare staff on company software, optimizing workflow efficiency and system adoption.

Project Highlights

Recipe App

- Developed a full-stack application to manage and share recipes, utilizing Python for the backend and Angular for the frontend.
- Implemented RESTful APIs to enable seamless data interaction and a dynamic user experience.
- Designed a responsive interface with robust CRUD operations, ensuring usability across devices.
- Integrated MongoDB for efficient data storage and retrieval, enhancing scalability.

Meet Application

- Built a progressive web application using React and Google Calendar API for scheduling and event management.
- Designed and maintained scalable backend infrastructure, integrating MongoDB for data storage and Node.js for efficient server-side operations.
- Delivered seamless user experiences with offline functionality and real-time data updates.

MyFlix Web Application

- Developed a responsive movie database application using JavaScript, React, and RESTful APIs.
- Ensured robust testing and high-quality code standards with modern frameworks.
- Demonstrated full-stack expertise in a scalable, user-centric environment.